

Potaroma Potaroma-CWYSJ

Potaroma Smart Wireless Pet Water Fountain User Manual

Model: Potaroma-CWYSJ | Brand: Potaroma

1. PRODUCT OVERVIEW

The Potaroma Smart Wireless Pet Water Fountain is designed to provide fresh, clean water for your cats and small dogs. Its revolutionary self-refill design ensures that pets always have access to hygienic water by discarding stagnant water and refilling the bowl with fresh water from a separate tank.

Key Features:

- **Revolutionary Self-Refill Design:** Discards stagnant water and refills with fresh water, ensuring hygienic hydration.
- **No Filters, No Ongoing Costs:** Designed for hassle-free maintenance without the need for filter replacements.
- **Hygienic Dual-Tank System:** Features separate clean and wastewater tanks for optimal freshness and easy cleaning.
- **Cordless Convenience:** Powered by a Type-C rechargeable battery, offering up to 180 days of operation per charge for flexible placement.
- **Large Capacity:** A 3500ML clean water tank meets pet drinking needs for 3–9 days, ideal for worry-free travel. (Recommended to add only 3L to prevent spills).
- **Almost-Quiet Operation:** Operates silently for indoor use, with a brief 40-50 dB sound during water changes.



Figure 1: Potaroma Smart Wireless Pet Water Fountain with its dual-tank system and a variety of pets it caters to.

2. PACKAGE CONTENTS

Please check the package to ensure all components are present:

- Main Unit
- Clean Water Tank and Clean Water Tank Lid
- Wastewater Tank and Wastewater Tank Lid
- Water Bowl
- Type-C Charging Cord

3. PRODUCT STRUCTURE AND FUNCTIONALITY

The fountain features an innovative design that prioritizes fresh water and ease of use.

Clean and Wastewater Separation

Breaks free from traditional single-tank systems. Always fresh water, keeps cats more hydrated



Figure 2: Illustration of the separate clean and wastewater tanks, ensuring fresh water with every cycle.

Unlike traditional fountains, this unit does not recirculate water. Instead, it drains used water into a separate wastewater tank and dispenses fresh water from the clean water tank. This eliminates the need for filters and reduces ongoing maintenance costs.

No Recycling, Every Sip is Fresh

Ours



✓ Sell-Refill Fresh Water

✓ No Filters Needed, Cost-Efficient

✓ Wireless operation and free placement

✓ Silent Operation
(Except 40-50 dB sound during water change)

Normal Products



Recycled Slime Water

Regular Expensive filter replacements

Limited use scenario having to connect to a power source

Constant water flow noise

Figure 3: Comparison highlighting the self-refill fresh water system versus traditional recycled water systems.

No Filters, No Ongoing Costs

Easy to maintain and clean. Farewell to the gross and messy filter changes



Filtered Water Fountain

Recurring cost of frequent filter changes

Self-Refill Water Fountain

Save big on filter costs

Figure 4: Visual representation of cost savings due to the filter-free design.

4. SETUP GUIDE

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Initial Cleaning:** Before first use, thoroughly rinse the clean water tank, wastewater tank, and water bowl with clean water. Ensure all parts are dry before assembly.
3. **Assemble Tanks:** Place the wastewater tank into its designated slot on the main unit. Then, place the clean water tank onto the main unit, ensuring it is securely seated.
4. **Fill Clean Water Tank:** Open the lid of the clean water tank and fill it with fresh water. The maximum capacity is 3.5L, but it is recommended to add only 3L to prevent accidental spills. Close the lid securely.
5. **Place Water Bowl:** Position the water bowl onto the dispensing spout.
6. **Initial Charge:** Connect the Type-C charging cord to the fountain and a power source. Allow the unit to fully charge before its first cordless use. The battery indicator light will show charging status.

Type-C Rechargeable, 180-Day Ultra-Long Battery Life

180_{days}



* 180 days are based on experimental data, calculated by pouring water 4 times a day. Usage time per charge may vary depending on daily use.

Figure 5: The fountain is powered by a Type-C rechargeable battery, offering extended cordless operation.

3500ML Large Clean Water Tank, Worry-Free Travel

Each refill meets your pet's drinking needs for 3–9 days

3500ml



Tip: The maximum volume is 3.5L but it's recommended to add 3L water to prevent accidental spills.

Figure 6: The large 3.5L clean water tank capacity for extended use.

5. OPERATING INSTRUCTIONS

The control panel on top of the main unit allows for easy customization of water dispensing settings.

Self-Refill Structure Fresh Water Always

Set the Volume and Time Interval
according to your cat's habits



User Instructions

Cat number	Time Interval	Volume
	6H	80ml/100ml
	4H	100ml/120ml
	3H	100ml/120ml

Note:

The water refilling volume and interval can be set according to the actual situation. The above are just general guidelines for common adult cats.

Figure 7: Control panel and recommended settings for water volume and time interval.

- **Power On/Off:** Refer to the manual for specific power button location and function.
- **Setting Volume:** Use the "Volume" touch controls (80ml, 100ml, 120ml) to select the desired amount of water to be dispensed per cycle.
- **Setting Time Interval:** Use the "Time Interval" touch controls (6H, 4H, 3H) to set how frequently the fountain dispenses fresh water.
- **Unlock/Refresh:** A long touch on "Unlock Refresh" is typically used to unlock the controls, while a short touch can initiate an immediate water refresh cycle.
- **Indicator Lights:**
 - "Clean Water" indicator: Illuminates when the clean water tank is full or needs refilling.
 - "Waste Water" indicator: Illuminates when the wastewater tank is full and needs emptying.
 - "Battery" indicator: Shows the current battery level.

The fountain operates with minimal noise, ensuring a peaceful environment for both pets and owners.

Absolute Silence

Completely eliminate the constant water flow noise of traditional water dispensers for a peaceful sleep environment

0 dB

45-55dB

Recycled Slime Water

Note: There will be a sound of 40-50 decibels just a few seconds during the water change

Figure 8: The fountain's quiet operation, with a brief sound during water changes.

Its cordless design allows for flexible placement anywhere in your home without being restricted by power outlets.

Ours



Normal Products



- ✓ **Wireless Operation and Free Placement**
- ✓ **More Safe Flexible**

- Limited use scenario having to connect to a power source
- Pets chewing cables can cause electric shock risks

Figure 9: Examples of flexible placement options for the wireless fountain.

6. MAINTENANCE AND CLEANING

Regular cleaning is essential to ensure the longevity and hygiene of your pet water fountain. The dual-tank system makes cleaning straightforward.

- **Daily Check:** Monitor the "Clean Water" and "Waste Water" indicators daily. Refill the clean water tank and empty the wastewater tank as needed.
- **Regular Cleaning:** Disassemble the water bowl, clean water tank, and wastewater tank. Wash them with mild soap and water. Rinse thoroughly to remove any soap residue.
- **Main Unit:** Wipe the main unit with a damp cloth. Do not submerge the main unit in water.
- **Drying:** Ensure all components are completely dry before reassembling to prevent mold or mildew growth.

Note: The design eliminates the need for filter replacements, simplifying maintenance.

7. TROUBLESHOOTING

If you encounter any issues with your Potaroma Smart Wireless Pet Water Fountain, please refer to the following common solutions:

Problem	Possible Cause	Solution
Fountain not dispensing water.	Clean water tank is empty; wastewater tank is full; low battery; obstruction in spout.	Refill clean water tank; empty wastewater tank; charge the unit; check for and remove any obstructions.
Fountain is noisy.	Normal operation sound during water change (40-50 dB); unit not level.	Ensure the fountain is placed on a flat, stable surface. Note that a brief sound during water change is normal.
Water leaks from the unit.	Tanks not properly seated; overfilled clean water tank.	Ensure both clean and wastewater tanks are correctly and securely placed; do not exceed the recommended 3L fill level for the clean water tank.
Battery not holding charge.	Charging cable issue; battery degradation.	Try a different Type-C cable and power adapter. If the issue persists, contact customer support.

For further assistance, please contact Potaroma customer support.

8. SPECIFICATIONS

- **Brand:** Potaroma
- **Model Name:** Potaroma-CWYSJ
- **ASIN:** B0DQ1556BW
- **Size:** 3.5L
- **Color:** White
- **Material:** Acrylonitrile Butadiene Styrene (ABS), Polycarbonate (PC)
- **Item Weight:** 4.84 pounds (2.2 Kilograms)
- **Product Dimensions:** 9.84"L x 9.25"W x 12.99"H
- **Item Package Dimensions:** 14.17 x 12.36 x 6.02 inches
- **Manufacturer:** Potaroma
- **Target Audience:** Cats, Dogs, house-cats
- **Specific Uses for Product:** Indoor

9. WARRANTY AND SUPPORT

This product comes with a **30 Day Warranty** from the date of purchase. For warranty claims, technical support, or any inquiries regarding your Potaroma Smart Wireless Pet Water Fountain, please visit the official Potaroma Store or contact their customer service directly.

[Visit the Potaroma Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question