

HETP HX160Q2

HETP Wireless Portable Charger 40800mAh User Manual

Model: HX160Q2

1. INTRODUCTION

Thank you for choosing the HETP Wireless Portable Charger 40800mAh. This device is designed to provide convenient and efficient power for your electronic devices on the go. It features a high-capacity battery, multiple charging outputs including built-in cables and wireless charging, and fast charging capabilities. Please read this manual thoroughly before use to ensure proper operation and to maximize the product's lifespan.



Image 1.1: Front view of the HETP Wireless Portable Charger with its LCD display.

2. SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures (above 60°C/140°F or below 0°C/32°F).
- Avoid dropping, disassembling, or attempting to repair the device yourself.
- Keep away from water, moisture, and flammable materials.
- Do not use if the device is damaged, swollen, or leaking.
- Keep out of reach of children.
- Dispose of the product according to local regulations for electronic waste.

3. PACKAGE CONTENTS

Please check the package for the following items:

- HETP Wireless Portable Charger (Model HX160Q2)
- Product Instruction Manual

4. PRODUCT OVERVIEW

Familiarize yourself with the various components of your portable charger:



Image 4.1: Side view illustrating the various ports and built-in cables.

1. **Built-in Micro USB Cable:** For charging devices with a Micro USB port.
2. **Built-in Lightning Cable:** For charging Apple devices (iPhone, iPad).
3. **Built-in USB-C Cable:** For charging devices with a USB-C port.
4. **Wireless Charging Pad:** For Qi-compatible wireless charging.
5. **LCD Display:** Shows battery percentage and charging status.
6. **Power Button:** Press to activate the display or initiate charging.

7. **USB-A Output 1 (QC 4.0):** Fast charging output for compatible devices.
8. **USB-A Output 2:** Standard USB output.
9. **USB-C Input/Output (PD 3.0):** For recharging the power bank or charging devices.

5. SETUP

5.1 Initial Charging of the Power Bank

Before first use, fully charge your HETP portable charger. This ensures optimal battery performance.

- **Using the Built-in USB-C Cable:** Extend the built-in USB-C cable and connect it to a USB wall adapter (not included).
- **Using the USB-C Port:** Connect a USB-C to USB-C cable (not included) from a wall adapter to the power bank's USB-C input/output port.

The LCD display will show the charging progress, indicating 100% when fully charged.



Image 5.1: Two methods for recharging the power bank.

6. OPERATING INSTRUCTIONS

6.1 Charging Your Devices

The power bank offers multiple ways to charge your devices simultaneously.

Charge Up to 7 Devices Simultaneously

3 Cables & 3 Ports & 1 Wireless Charging



For iOS/Android



Image 6.1: Charging up to 7 devices simultaneously.

Using Built-in Cables:

- Identify the correct built-in cable (Lightning, USB-C, or Micro USB) for your device.
- Connect the cable directly to your device's charging port.
- The power bank will automatically begin charging.

Using USB-A / USB-C Ports:

- Connect your device's charging cable to one of the USB-A output ports or the USB-C input/output port.
- Connect the other end of the cable to your device.
- The power bank will automatically begin charging.

Wireless Charging:

- Ensure your device is Qi-wireless charging compatible.
- Place your device centrally on the wireless charging pad of the power bank.
- The wireless charging indicator on the LCD display will activate, and your device should show it is charging.

Fast Wireless Charging

Compatible with all wireless charging devices

5W

7.5W

10W

15W



Image 6.2: Fast wireless charging in progress.

6.2 LCD Display

The integrated LCD display shows the current battery percentage of the power bank and indicates when it is charging (IN) or discharging (OUT) to devices.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use liquid cleaners or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use.

8. TROUBLESHOOTING

- **Device not charging:**
 - Ensure the power bank has sufficient charge.
 - Check that cables are securely connected.
 - Verify your device is compatible with the charging method (wired/wireless).
 - Press the power button on the power bank to activate charging.
- **Slow charging:**
 - Ensure your device and cable support fast charging standards (PD, QC).
 - Some devices may limit charging speed when multiple devices are connected.
- **Wireless charging not working:**
 - Ensure your device is Qi-compatible.
 - Remove any thick phone cases that might interfere with wireless charging.
 - Ensure the device is centered on the wireless charging pad.
- **Power bank not recharging:**
 - Check the charging cable and wall adapter for damage.
 - Ensure the wall adapter provides sufficient power (e.g., 5V/2A or higher).

9. SPECIFICATIONS

Feature	Specification
Model Number	HX160Q2
Battery Capacity	40800 mAh
Product Dimensions	6.26 x 2.99 x 1.29 inches
Item Weight	1.19 pounds (475g)
Wireless Charging Output	Up to 15W
USB-C Input/Output	25W PD 3.0
USB-A Output	QC 4.0 (25W max)
Built-in Cables	Lightning, USB-C, Micro USB
Display	LCD Digital Display

10. WARRANTY AND SUPPORT

This product is designed with multiple safety protections. If you encounter any problems or have questions regarding your HETP Wireless Portable Charger, please contact our customer support team. We are committed to providing professional after-sales service and satisfactory solutions within 12 hours.

For support, please refer to the contact information provided with your purchase or visit the official HETP website.



Related Documents - HX160Q2

[illegible]



[HETP Solar Interaction Wall Lamp ZJ-SL78 - Instruction Manual & Specifications](#)

Instruction manual for the HETP Solar Interaction Wall Lamp (Model ZJ-SL78). Features include 78 LEDs, 1400lm brightness, 2000mAh battery, motion sensor with 120-degree angle and 3-5m range, and three operating modes. Includes installation and usage guidelines.