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Generico H3

H3 Rugged Phone User Manual

Brand: Generico | Model: H3

1. INTRODUCTION

This user manual provides comprehensive instructions for the operation and maintenance of your H3 Rugged Phone. Designed for durability and ease of use, this phone is ideal for outdoor activities and demanding environments, featuring IP68 water, dust, and shock resistance, a large 2.8-inch display, and a long-lasting 2000mAh battery. Please read this manual carefully before using your device to ensure proper functionality and longevity.



Image: Front and side view of the H3 Rugged Phone, showcasing its robust design and physical keypad.

2. PRODUCT OVERVIEW

The H3 Rugged Phone is engineered with features to withstand challenging conditions while providing essential communication capabilities. Key features include:

- **IP68 Durability:** Resistant to water, dust, and shocks, making it suitable for harsh environments.
- **Large 2.8-inch Display:** Provides clear visibility for texts and images.
- **Long-lasting 2000mAh Battery:** Offers extended usage time.

- **4G VoLTE Connectivity:** Ensures fast and reliable communication.
- **SOS Button:** For emergency situations, allowing quick contact with pre-set numbers.
- **Independent Flashlight:** A dedicated powerful LED flashlight for convenience in low-light conditions.
- **Dual SIM Support:** Allows for two SIM cards simultaneously.
- **Physical Keypad:** Large, easy-to-press buttons for simple operation.



Image: A collage highlighting key features such as the 2.8-inch screen, IP68 rating, 2000mAh battery, independent flashlight, 4G VoLTE, RTOS operating system, T107 Quad-core processor, and 1.0GHz speed.

IP68 certification

Built for durability and protection, certified IP68, making it resistant to water, dust, and accidental drops. It's the perfect companion for outdoor adventures and demanding work environments.



Image: Demonstrates the phone's IP68 certification, showing its resistance to 1.5m water depth for 30 minutes, dust, and 2m drop resistance.

3. SETUP

3.1 Battery Installation

1. Locate the battery cover on the back of the phone.
2. Gently remove the battery cover by sliding or prying it open from the designated notch.
3. Insert the 2000mAh battery into the battery compartment, ensuring the gold contacts align with the phone's terminals.
4. Replace the battery cover, pressing firmly until it clicks into place.

3.2 SIM Card and TF Card Installation

1. With the battery removed, locate the SIM card slot(s) and TF card slot.
2. Insert your SIM card(s) into the designated slots, ensuring the cut corner aligns correctly. The phone supports dual SIM.
3. If using, insert a TF (microSD) card into its slot for expanded storage.
4. Reinstall the battery and battery cover.

3.3 Initial Charging

Before first use, fully charge the phone using the provided adapter. Connect the charger to the phone's charging port and plug it into a power outlet. The charging indicator will show the charging status.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

- **Power On:** Press and hold the Power/End Call button until the screen lights up.
- **Power Off:** Press and hold the Power/End Call button, then select "Power Off" from the options on the screen.

4.2 Making Calls

1. From the home screen, use the keypad to dial the desired phone number.
2. Press the Green Call button to initiate the call.
3. To end a call, press the Red End Call button.

4.3 Sending Messages

1. Navigate to the "Messages" menu from the main screen.
2. Select "New Message" or "Create SMS".
3. Enter the recipient's number or select from contacts.
4. Type your message using the keypad.
5. Press "Send".

4.4 SOS Function

The H3 features a dedicated SOS button for emergencies. You can pre-set up to 5 emergency contacts.

1. **Setting SOS Contacts:** Go to "Settings" > "SOS Settings" and add emergency numbers.
2. **Using SOS:** In an emergency, press and hold the SOS button on the back of the phone. The phone will automatically dial the pre-set numbers sequentially and send an emergency SMS.

4.5 Flashlight

The independent flashlight can be activated quickly.

- **Activation:** Locate the dedicated flashlight button (usually on the side of the phone) and press it to turn the flashlight on/off.



Independent Flashlight Break the Darkness

Separate flashlights illuminate the night, and this bright beam is the perfect companion for your late-night walks or for working in dimly lit environments. Allows easy one-click access to the flashlight.

5. MAINTENANCE

5.1 Cleaning Your Phone

To maintain the phone's appearance and functionality:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.
- For stubborn dirt, slightly dampen the cloth with water. Ensure all ports are closed before cleaning with moisture.

5.2 IP68 Water and Dust Resistance

The H3 phone is IP68 rated, meaning it is protected against dust ingress and can withstand immersion in water up to 1.5 meters for 30 minutes. To ensure this protection:

- Ensure all port covers (charging port, headphone jack if present) are securely closed before exposing the phone to water or dust.
- Do not intentionally submerge the phone in water beyond the specified depth or duration.
- If the phone gets wet, dry it thoroughly with a clean cloth before opening any covers or charging.
- Avoid exposing the phone to high-pressure water jets or extreme temperatures.

5.3 Battery Care

- Use only the original or certified compatible charger.
- Avoid extreme temperatures, as they can affect battery life.
- Do not puncture, disassemble, or short-circuit the battery.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone won't turn on	Low battery; Battery not installed correctly; Software issue.	Charge the phone for at least 30 minutes. Reinstall the battery. Perform a hard reset (refer to manual for specific key combination if available).
No network signal	SIM card not inserted correctly; Out of network coverage; Network settings issue.	Reinsert SIM card. Move to an area with better coverage. Check network settings (e.g., preferred network type).
Battery drains quickly	Excessive usage; Background apps; Old battery.	Reduce screen brightness. Close unnecessary applications. Consider replacing the battery if it's old.
Cannot hear caller / Caller cannot hear me	Volume too low; Microphone/speaker blocked; Network issue.	Adjust call volume. Ensure microphone/speaker are not covered. Try calling from a different location.

7. SPECIFICATIONS

Model	H3
Brand	Generico
Manufacturer	Hamtod
Display Size	2.8 inches
Display Type	LCD
Resolution	854x480
Processor	A33 ARM Cortex A7 Quad Core, 1 GHz
RAM	128 MB
Digital Storage Capacity	128 MB (internal), 64 GB (max TF card support)
Battery Capacity	2000 mAh (Lithium Ion)
Cellular Technology	4G
SIM Support	Dual SIM
Water/Dust Resistance	IP68 Certified
Additional Features	SOS Button, Flashlight, Large Keypad
Dimensions	10.73 x 5.62 x 2.07 cm
Weight	367 grams

8. WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in the product packaging for specific terms and conditions, including warranty period and coverage details. Keep your purchase receipt as proof of purchase.

For technical support, troubleshooting assistance, or warranty claims, please contact the retailer or the manufacturer's customer service. Contact information can typically be found on the product packaging or the manufacturer's official website.

For more information, you may visit the product page on Amazon:[H3 Rugged Phone on Amazon.it](#)

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Model number, symptoms, what you tried, or the section of the manual you are using.

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