

## Ninja FS299

# Ninja SLUSHi Professional Frozen Drink Maker Instruction Manual

Model: FS299

## INTRODUCTION

Welcome to the world of effortless frozen drinks with your new Ninja SLUSHi Professional Frozen Drink Maker. This innovative appliance utilizes RapidChill Technology to transform your favorite liquids into perfectly smooth, icy treats without the need for ice or blending. Designed for convenience and consistent results, the SLUSHi maker is ideal for creating a wide variety of beverages, from refreshing slushies to sophisticated frozen cocktails. Please read this manual thoroughly before first use to ensure safe operation and optimal performance.

## PRODUCT OVERVIEW

Familiarize yourself with the components of your Ninja SLUSHi Professional Frozen Drink Maker:

- **Main Unit:** Houses the cooling system and control panel.
- **88 oz. Vessel:** The transparent container where liquids are frozen and slushed.
- **Auger:** The internal component that spins to evenly freeze and mix the liquid.
- **Pour Handle:** Ergonomically designed for easy dispensing of frozen drinks.
- **Drip Tray:** Collects any spills for easy cleanup.
- **Control Panel:** Features power button, preset programs, and temperature control.



Figure 1: The Ninja SLUSHi Professional Frozen Drink Maker, showcasing its sleek design and the 88 oz. vessel.



## Superior frozen drink experience

Simply pour in the liquid, select a program,  
and watch it transform. No ice needed.

*Figure 2: The SLUSHi maker on a countertop, demonstrating its ability to create various frozen drinks, including margaritas and fruit slushies.*



## Easy-fill vessel

Easy to fill up, top off, and remove for cleaning.

*Figure 3: A hand pouring liquid into the easy-fill vessel, highlighting the convenience of adding ingredients.*



## Self-serve handle with pour spout

Convenient, ergonomically designed comfort handle with a no-drip, no-mess pour spout.

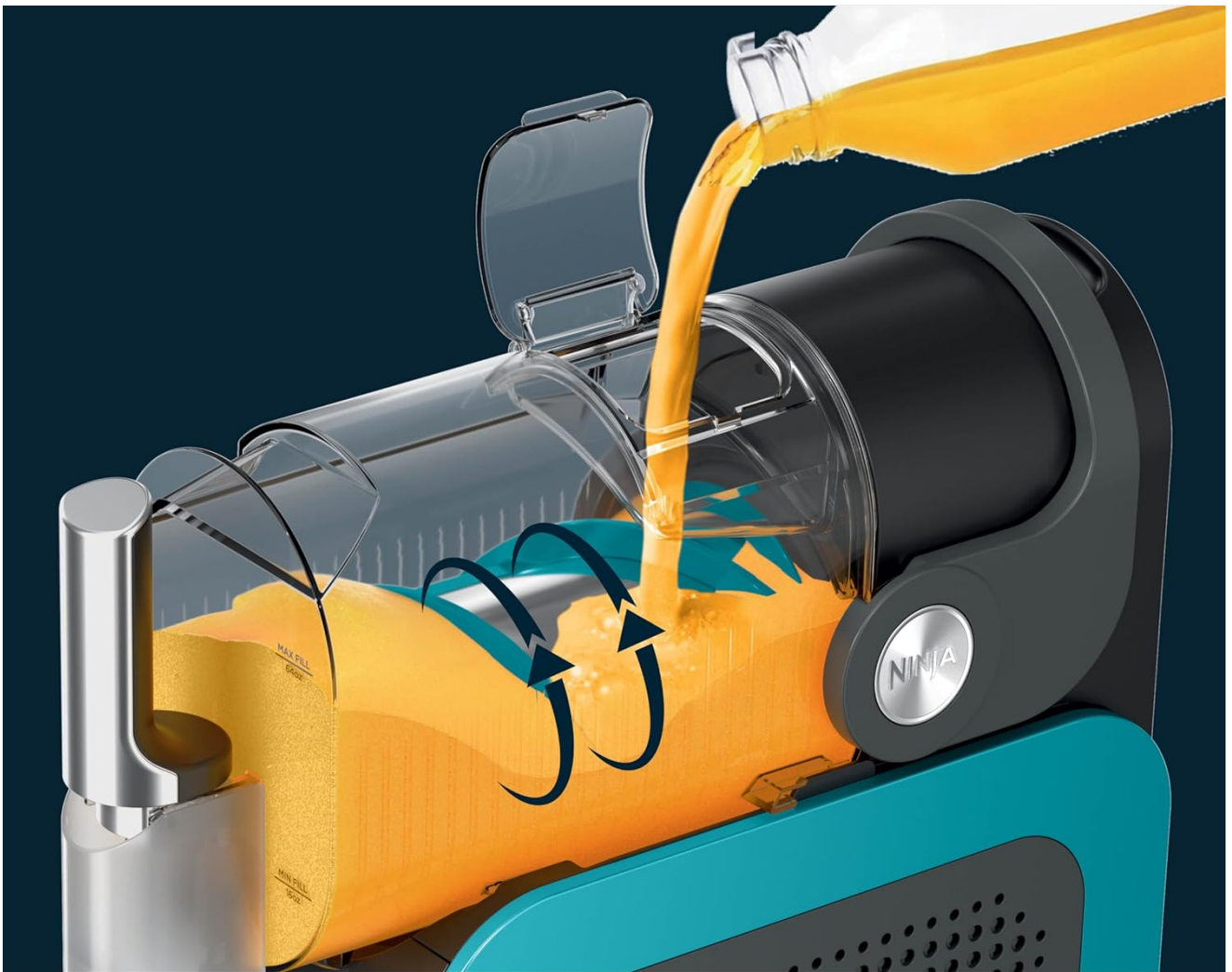
*Figure 4: A close-up of the self-serve handle and pour spout, designed for convenient and mess-free dispensing.*



## One-touch frozen drinks

2 preset settings: Slush, Frozen Drink.

*Figure 5: A finger pressing one of the one-touch preset buttons on the control panel, illustrating ease of use.*



## RapidChill Technology

Liquid is rotated 360° around a chilling cylinder to maintain the ideal temperature and texture.

*Figure 6: A diagram illustrating the RapidChill Technology, showing liquid rotating 360 degrees around a chilling cylinder.*



\*64-oz. max liquid fill. \*\*9-oz. serving size.

**64-OZ.**  
LIQUID CAPACITY

2L. SODA OR 5 CANS

FITS AN AVERAGE 7.5" MARGARITA GLASS

Figure 7: An overhead view of the Ninja SLUSHi with key dimensions and capacity information, including its 88 oz. vessel.

## SETUP

Before using your Ninja SLUSHi Professional Frozen Drink Maker for the first time, follow these steps:

- Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
- Clean:** Wash the 88 oz. vessel, pour handle, and drip tray with warm, soapy water. Rinse thoroughly and dry. The main unit can be wiped clean with a damp cloth.
- Placement:** Place the main unit on a clean, dry, and level surface. Ensure adequate ventilation around the unit.
- Initial Rest:** It is recommended to let the unit stand upright for at least 2 hours before plugging it in and operating, especially if it was transported horizontally. This allows the refrigerant to settle.
- Assemble:** Securely attach the clean vessel and drip tray to the main unit according to the markings.
- Power Connection:** Plug the power cord into a grounded electrical outlet.

## OPERATING INSTRUCTIONS

Your Ninja SLUSHi maker is designed for simple, one-touch operation:

1. **Add Ingredients:** Pour your desired liquid into the 88 oz. vessel. Ensure the liquid level is between the MIN FILL and MAX FILL lines.
2. **Select Program:** The SLUSHi maker features two preset programs:
  - **SLUSH:** Ideal for creating classic slushies from sodas, juices, or other sweet beverages.
  - **FROZEN DRINK:** Perfect for thicker frozen concoctions like margaritas, daiquiris, or milkshakes.

Press the corresponding button on the control panel to select your desired program.

3. **Temperature Control:** Use the temperature control settings to customize the thickness of your frozen drink. Adjust to achieve a thicker or thinner consistency than the preset default.
4. **Processing:** The machine will begin the freezing process using RapidChill Technology. This process can take between 15 to 60 minutes, depending on the ingredients, volume, and starting temperature of the liquid. The machine will automatically stop when the program is complete.
5. **Dispense:** Once complete, use the pour handle to dispense your frozen drink directly into a glass.

**Important Note:** For proper slushing, your recipe **must include sugar**. Sugar-free recipes will not slush correctly on their own. If using sugar-free ingredients, add a recommended sugar substitute to ensure optimal results.

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*Video 1: Official demonstration of the Ninja Slushi Drink Maker (FS299), showcasing its features and operation.*

## MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and hygiene of your Ninja SLUSHi maker:

- **Rinse Cycle:** After each use, you can utilize the built-in Rinse Cycle program for quick and easy cleaning of the vessel.
- **Dishwasher Safe Parts:** The 88 oz. vessel, pour handle, and drip tray are dishwasher safe for convenient cleaning.
- **Detachable Lid:** The lid is detachable, allowing for thorough cleaning and access to the internal components.
- **Main Unit:** Wipe the main unit with a clean, damp cloth. Do not immerse the main unit in water or any other liquid.
- **Storage:** Ensure all parts are completely dry before storing the unit. Store in a cool, dry place.

## TROUBLESHOOTING

If you encounter issues with your Ninja SLUSHi Professional Frozen Drink Maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; power outlet issue; unit not properly assembled.	Ensure the power cord is securely plugged into a working electrical outlet. Try a different outlet. Verify that the vessel and drip tray are correctly attached and locked into place.
Liquid does not slush or freeze properly.	Insufficient sugar content; liquid temperature too high; overfilling.	Ensure your recipe contains sugar or an approved sugar substitute. Start with chilled liquids for faster results. Do not exceed the MAX FILL line.
Slush is too thick or too thin.	Temperature control setting needs adjustment.	Adjust the temperature control setting on the control panel to achieve your desired consistency.

## SPECIFICATIONS

Key technical specifications for the Ninja SLUSHi Professional Frozen Drink Maker:

- **Model Number:** FS299
- **Brand:** Ninja
- **Manufacturer:** SharkNinja
- **Vessel Capacity:** 88 oz.
- **Liquid Capacity:** 64 oz. (max fill)
- **Package Dimensions:** 20.25 x 20.25 x 10.55 inches
- **Item Weight:** 28.6 pounds
- **Country of Origin:** China

## WARRANTY AND CUSTOMER SUPPORT

Your Ninja SLUSHi Professional Frozen Drink Maker is backed by Ninja's commitment to quality. For specific warranty details, please refer to the warranty card included with your product or visit the official Ninja website.

For any questions, troubleshooting assistance, or to inquire about protection plans, please contact Ninja customer support. Information regarding product protection plans, such as the Complete Protect plan, may be available at the point of purchase or through authorized retailers. Standard return policies typically allow for returns or replacements within 30 days of purchase, as per Amazon's policy.

For the latest information and support, please visit the official Ninja store or contact their customer service directly.