

## Xiaomi BHR9486EU

# Xiaomi Smart Pet Fountain 2

## INSTRUCTION MANUAL

### Introduction

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The Xiaomi Smart Pet Fountain 2 is designed to provide a continuous supply of fresh, filtered water for your pets, encouraging healthy hydration habits. Its innovative design and smart features ensure convenience and peace of mind for pet owners.

Key features include:

- Innovative and sleek design that blends into any home decor.
- Large 3.8-liter capacity for a continuous water supply.
- Ultra-quiet pump for minimal noise disturbance.
- Detachable components for effortless cleaning and maintenance.
- Integrated smart chip for water level and quality monitoring.

### Safety Information

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Please read all safety instructions carefully before using the Xiaomi Smart Pet Fountain 2 to prevent injury or damage.

- Ensure the fountain is placed on a stable, level surface to prevent tipping.
- Do not immerse the main unit (containing electrical components) in water.
- Always unplug the fountain before cleaning or performing maintenance.
- Keep the power cord away from pet chewing to prevent electrical hazards.
- Use only the original power adapter and cable provided with the fountain. Fast chargers may cause damage.
- This appliance is intended for indoor use only.
- Do not use hot or boiled water to clean the water tank, cover, or filter tray. Use clean, cold water.

## Product Overview

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Familiarize yourself with the components of your Xiaomi Smart Pet Fountain 2.



Figure 1: Front view of the Xiaomi Smart Pet Fountain 2, showing the water reservoir and MAX fill line.

The fountain consists of a main body, a water tank, a filter tray, a filter element, and a pump. The transparent reservoir allows for easy monitoring of the water level.

## Setup

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1. **Initial Cleaning:** Before first use, clean the inside of the water tank, the cover, and the filter tray with clean, cold water. Do not use hot or boiled water.
2. **Filter Preparation:** Clean the filter element with clean water for two minutes before using it to remove any activated carbon that may have come loose during transportation.

3. **Assemble Filter:** Place the prepared filter element into the filter tray.
4. **Fill Water Tank:** Fill the water tank with clean, fresh water up to the "MAX" fill line. The fountain has a 3.8-liter capacity.
5. **Place Cover:** Carefully place the cover with the pump and filter tray assembly onto the water tank, ensuring it is securely seated.
6. **Connect Power:** Connect the power adapter to the fountain and plug it into a power outlet. Ensure the battery is fully charged before initial wireless operation.

## Operating Instructions

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The Xiaomi Smart Pet Fountain 2 offers various operating modes to suit your pet's needs and your preferences.

- **Continuous Flow Mode:** When connected to power, the fountain can operate in continuous flow mode, providing a constant stream of fresh water. This mode is ideal for ensuring constant hydration.
- **Sensing Mode:** The fountain features an infrared sensor that detects when a pet approaches, activating the water flow. This mode conserves battery life when operating wirelessly.
- **Intermittent Mode:** This mode provides water at set intervals, which can be useful for battery saving or specific pet routines.
- **Smart Monitoring:** The integrated smart chip monitors water level and quality. You can typically monitor these aspects and switch modes via the Xiaomi Home application (refer to the app's instructions for detailed usage).

For wireless operation, ensure the internal battery is charged. The fountain can operate wirelessly using sensing or intermittent modes, but continuous flow mode generally requires a constant power connection.

## Maintenance

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Regular cleaning and maintenance are crucial for the longevity and hygiene of your pet fountain.



Figure 2: Detachable components of the fountain, illustrating ease of cleaning.

- **Daily Check:** Check the water level daily and refill as needed. Ensure the water is clean and free of debris.
- **Weekly Cleaning:**
  - Unplug the fountain and disassemble all detachable components (water tank, cover, filter tray, pump).
  - Clean all parts with clean, cold water and a mild, pet-safe detergent. Rinse thoroughly to remove any soap residue.
  - Wipe the exterior of the main unit with a damp cloth. Do not submerge the main unit.
  - Ensure all parts are completely dry before reassembly.
- **Filter Replacement:** It is recommended to replace the filter element every month to ensure optimal filtration and water quality. Used filters should be disposed of responsibly.
- **Pump Cleaning:** Periodically clean the pump according to the manufacturer's instructions to prevent mineral buildup and ensure quiet operation.

## Troubleshooting

Problem	Possible Cause	Solution
No water flow / Weak flow	Low water level, clogged filter, dirty pump, power issue.	Refill water, replace filter, clean pump, check power connection.
Fountain is noisy	Low water level, dirty pump, air in pump.	Refill water, clean pump, ensure pump is fully submerged.

Problem	Possible Cause	Solution
Water tastes or smells bad	Old water, dirty tank, expired filter.	Change water, thoroughly clean tank, replace filter.
Sensor not activating water flow	Sensor obstructed, pet not close enough, sensor malfunction.	Ensure sensor is clear, try continuous or intermittent mode, contact support if issue persists.
Battery not holding charge	Battery degradation, improper charging.	Ensure using original charger, try charging for longer, consider battery replacement if available.

If you encounter issues not listed here or if solutions do not resolve the problem, please contact Xiaomi customer support.

## Specifications

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Feature	Detail
Model Number	BHR9486EU
Brand	Xiaomi
Capacity	3 Liters
Material	Plastic
Color	White
Item Weight	1.28 Kilograms
Voltage	10 Volts
Specific Uses	Indoor
Batteries Required	No (Internal rechargeable battery for wireless modes)

## Warranty and Support

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For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official Xiaomi website. Keep your purchase receipt as proof of purchase.

Official Xiaomi Website: [www.mi.com](http://www.mi.com)