

## DUKWIN SLK20-008

# DUKWIN Fingerprint Lock Automatic Watch Winder (Model SLK20-008) Instruction Manual

Model: SLK20-008 | Brand: DUKWIN

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## 1. PRODUCT OVERVIEW

The DUKWIN Fingerprint Lock Automatic Watch Winder (Model SLK20-008) is designed to keep your automatic watches wound and ready for wear. It features multiple winding spaces, a smart LCD screen for customizable settings, blue LED illumination, and a quiet Japanese Mabuchi motor. The integrated fingerprint lock provides enhanced security for your valuable timepieces. Crafted from natural hardwood with an acrylic glass window and high-gloss lacquered finish, it offers both functionality and elegant display.

# ROTATING YOUR WATCHES IN PERFECT WAY



Figure 1: DUKWIN Automatic Watch Winder with door open, displaying its internal components and design.

## 2. SETUP INSTRUCTIONS

1. **Unpacking:** Carefully remove the watch winder from its packaging. Ensure all accessories, including the AC adapter and remote control, are present.
2. **Power Connection:** Connect the provided AC adapter to the power input port on the back of the watch winder and then plug it into a standard electrical outlet.
3. **Watch Pillow Adjustment:** The watch winder comes with soft, flexible watch pillows. Adjust the pillow to securely fit your automatic watch. The pillows are designed to accommodate watch diameters less than 65mm and watch bands between 155-205mm.
4. **Initial Watch Placement:** Place your automatic watches onto the watch pillows and insert them into the winding spaces. Ensure watches are securely seated.
5. **Fingerprint Lock Setup:**
  - Refer to the dedicated section in the included quick start guide for detailed instructions on programming your fingerprint(s). The system supports up to 10 unique fingerprints.

- It is recommended to register multiple fingerprints for convenience and as a backup.

### 3. OPERATING INSTRUCTIONS

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The DUKWIN watch winder features an intuitive LCD touchscreen display and a remote control for easy operation.

#### 3.1. Winding Modes (TPD & Direction)

The winder offers 5 Turns Per Day (TPD) modes and 3 rotation directions to suit various automatic watch movements:

- **TPD Modes:** 650, 750, 850, 1000, 1950. Consult your watch manufacturer's specifications for the recommended TPD.
- **Rotation Directions:** Clockwise, Counter-clockwise, Bi-directional.

Use the LCD touchscreen or remote control to select the desired TPD and rotation direction for each winding space. Each motor can be individually programmed.

#### 3.2. Blue LED Illumination

The built-in blue LED lights can be activated to illuminate your watches, enhancing their display. Control the LED lights via the LCD touchscreen or the remote control.

#### 3.3. Open and Shut Down Feature (Pause Switch)

When the lid of the watch winder is opened, all turntables will automatically stop rotating. Upon closing the lid, the turntables will resume their programmed rotation, aligning at a 45-degree stop position after one full turn for easy access and viewing.

Your browser does not support the video tag.

Video 1: Demonstration of DUKWIN Watch Winder features, including rotation modes, LED lighting, and fingerprint lock operation.

### 4. MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to gently wipe the exterior of the watch winder. For the acrylic glass window, use a non-abrasive cleaner designed for acrylic surfaces. Avoid harsh chemicals that may damage the finish.
- **Dust Removal:** Regularly use a soft brush or the provided polishing cloth to remove dust from the interior and winding mechanisms.
- **Watch Pillow Care:** Keep the watch pillows clean and free of debris to prevent scratching your watches.
- **Placement:** Place the watch winder on a stable, level surface away from direct sunlight, extreme temperatures, and high humidity to ensure optimal performance and longevity.

### 5. TROUBLESHOOTING

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Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Winder not operating / Motors not turning	<ul style="list-style-type: none"> <li>Power adapter not properly connected.</li> <li>Power outlet issue.</li> <li>Winder is in "Pause" mode (lid open).</li> <li>Motor malfunction.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure AC adapter is securely plugged into both the winder and the wall outlet.</li> <li>Test the outlet with another device.</li> <li>Close the lid to resume operation.</li> <li>If issues persist, contact customer support.</li> </ul>
Fingerprint lock not responding or unlocking	<ul style="list-style-type: none"> <li>Unregistered fingerprint.</li> <li>Fingerprint sensor dirty or wet.</li> <li>Temporary sensor error.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure you are using a registered fingerprint.</li> <li>Clean the sensor with a soft, dry cloth.</li> <li>Try again after a few seconds. If necessary, re-register your fingerprint or use a backup method if available.</li> <li>If you need to return or exchange the winder, ensure all fingerprints are deleted as per the quick start guide.</li> </ul>
Excessive noise during operation	<ul style="list-style-type: none"> <li>Watch not properly seated on pillow.</li> <li>Winder placed on an uneven surface.</li> <li>Internal component issue.</li> </ul>	<ul style="list-style-type: none"> <li>Re-seat the watch securely on its pillow.</li> <li>Ensure the winder is on a flat, stable surface.</li> <li>The DUKWIN winder uses a quiet Japanese Mabuchi motor (below 5 dB). If noise is significant, contact customer support.</li> </ul>

## 6. PRODUCT SPECIFICATIONS

- **Model Number:** SLK20-008
- **Winding Spaces:** Available in 6, 8, 9, or 12 automatic winding spaces (specific to purchased model).
- **TPD Modes:** 650, 750, 850, 1000, 1950 Turns Per Day.
- **Rotation Directions:** Clockwise, Counter-clockwise, Bi-directional.
- **Motor:** Japanese Mabuchi motor (Noise level below 5 dB).
- **Illumination:** Blue LED light.
- **Lock Mechanism:** Fingerprint lock (supports up to 10 sets).
- **Display:** Smart LCD touchscreen.
- **Material:** 100% natural hardwood, acrylic glass window, high-gloss lacquered finish, PU leather interior.
- **Watch Pillow Compatibility:** Fits watch diameter less than 65mm, band length 155-205mm.
- **Power Source:** AC Adapter (included).



- **Dimensions (Example for 8-watch model):** Approximately 22 inches (56cm) height, 10.4 inches (26.5cm) width, 8.2 inches (21cm) depth.
- **Weight (Example for 8-watch model):** Approximately 26.1 Pounds.



Figure 2: Product dimensions for the DUKWIN Automatic Watch Winder.

## 7. WARRANTY & SUPPORT

The DUKWIN Fingerprint Lock Automatic Watch Winder comes with a **12-month warranty** from the date of purchase, covering manufacturing defects and malfunctions under normal use.

For technical support, warranty claims, or any questions regarding your product, please contact DUKWIN customer service through the retailer's platform or the official DUKWIN website. Please have your purchase receipt and model number (SLK20-008) ready when contacting support.

