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## Phomemo M834

# Phomemo M834 Bluetooth Thermal Printer User Manual

Model: M834

## INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Phomemo M834 Bluetooth Thermal Printer. Please read this manual thoroughly before using the device to ensure proper function and longevity.



*Image: The Phomemo M834 thermal printer, demonstrating its compatibility with multiple paper sizes and including its dedicated carry case.*

## PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x Phomemo M834 Portable Printer
- 1 x Carry Case
- 1 x Roll of 8.5" Thermal Paper
- 1 x Roll of 4.33" Thermal Paper
- 1 x Roll of 3.14" Thermal Paper
- 1 x Roll of 2.08" Thermal Paper

## SETUP GUIDE

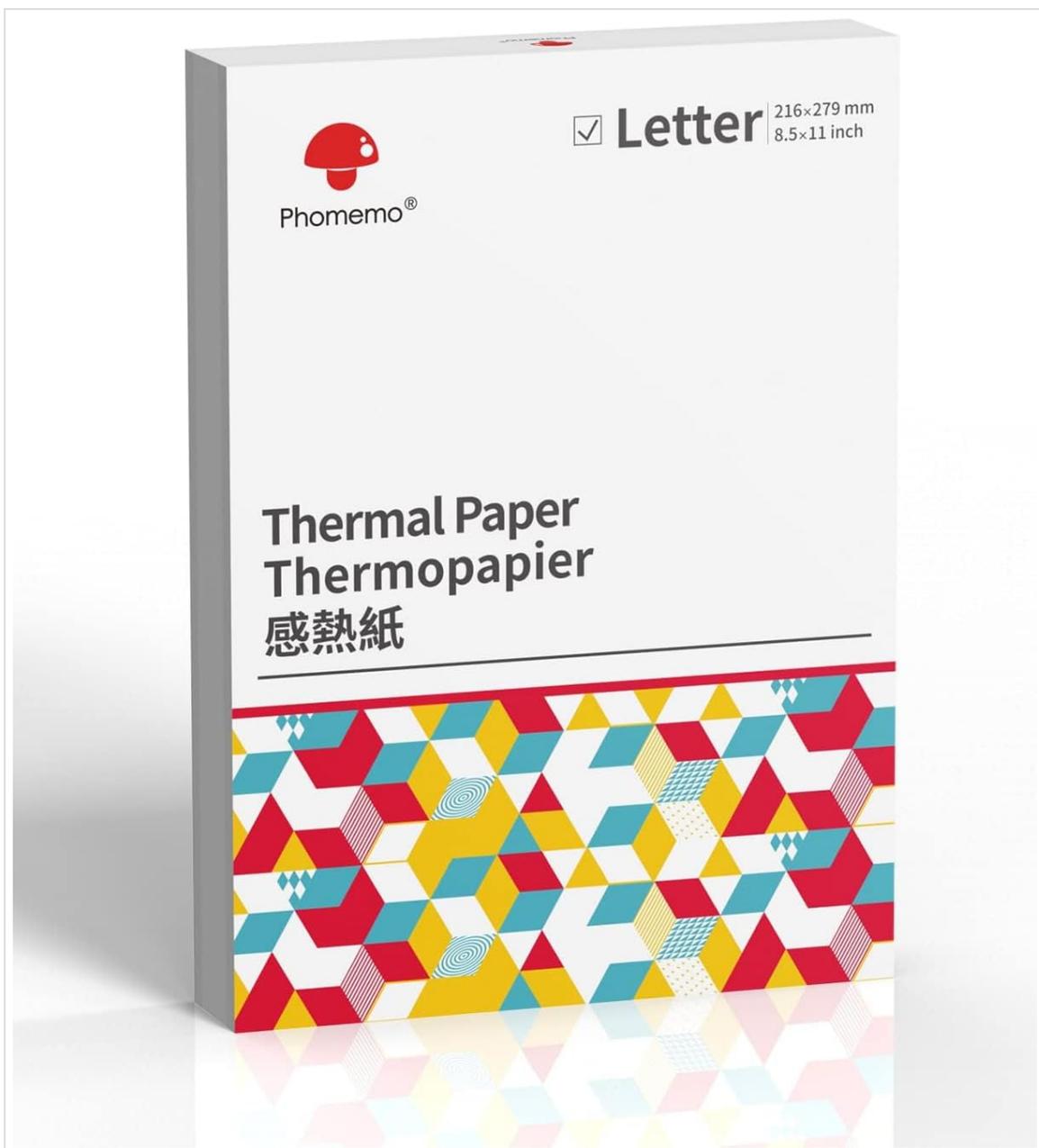
## 1. Charging the Printer

The M834 printer is equipped with a 2600mAh rechargeable battery. Before initial use, fully charge the printer using the provided charging cable. A full charge allows for over 160 pages of continuous printing.

## 2. Loading Thermal Paper

The Phomemo M834 supports various thermal paper sizes, including US Letter, A4, 4.33", 3.14", and 2.08". It is compatible with roll, fold, and ordinary thermal paper types. **Important: This printer is designed exclusively for thermal paper and is not compatible with standard laser or inkjet printer paper.**

1. Open the paper compartment cover.
2. Insert the thermal paper roll or stack, ensuring the printable side faces the print head.
3. Close the paper compartment cover securely.



*Image: A box of Phomemo Letter size thermal paper, indicating its 8.5 x 11 inch dimensions.*

## 3. Connecting the Printer

The M834 printer offers both Bluetooth and USB connectivity.

### Bluetooth Connection:

- Ensure the printer is powered on.
- Enable Bluetooth on your mobile device (iOS, Android, Tablets) or computer.
- Open the Phomemo app or your device's Bluetooth settings and select "M834" to pair.

### USB Connection:

- Connect the printer to your computer (Windows, macOS, Chrome OS, Linux) using a USB cable.
- Install the necessary drivers if prompted by your operating system.



*Image: The Phomemo M834 printer connected to various devices, illustrating its compatibility with iOS, Android, Tablets via Bluetooth, and Windows, macOS, Chrome OS, Linux via USB.*

## OPERATING INSTRUCTIONS

### Printing Documents

Once connected, you can print documents from your device. The M834 printer offers a print

resolution of 300 dpi, providing clear and sharp prints for various uses.

1. Open the document or image you wish to print on your connected device.
2. Select the print option from your application.
3. Choose "Phomemo M834" as your printer.
4. Adjust print settings as needed (e.g., paper size, orientation).
5. Initiate the print job.



*Image: A visual comparison highlighting the enhanced print clarity of 300 DPI output from the Phomemo M834 compared to a 203 DPI printer.*

## Supported Paper Types and Sizes

The M834 is versatile in its paper support:

- **Sizes:** US Letter (8.5" x 11"), A4, 4.33", 3.14", 2.08"
- **Types:** Roll thermal paper, Fold thermal paper, Ordinary thermal paper

Ensure you use only Phomemo thermal paper for optimal results. Thermal prints are quick-drying, allowing for immediate handling and writing.



# Quick-dry writing



*Image: A hand writing on a document printed with the Phomemo M834, demonstrating the quick-dry nature of thermal prints.*

## MAINTENANCE

### Cleaning the Print Head

To maintain print quality, regularly clean the print head. Use a soft, lint-free cloth lightly dampened with isopropyl alcohol. Gently wipe the print head surface. Ensure the printer is off and disconnected from power before cleaning.

### Battery Care

To prolong battery life, avoid fully discharging the printer frequently. If storing the printer for an

extended period, charge it to approximately 50% and store it in a cool, dry place.

## TROUBLESHOOTING

If you encounter issues with your Phomemo M834 printer, refer to the following common solutions:

- **Printer not turning on:** Ensure the battery is charged. Connect the printer to a power source and allow it to charge for at least 30 minutes before attempting to power it on again.
- **Poor print quality:** Check if the thermal paper is loaded correctly with the printable side facing the print head. Clean the print head as described in the Maintenance section. Ensure you are using genuine Phomemo thermal paper.
- **Unable to connect via Bluetooth:** Make sure Bluetooth is enabled on both the printer and your device. Ensure the printer is within range. Try restarting both the printer and your device.
- **Paper jam:** Turn off the printer and carefully open the paper compartment. Remove any jammed paper. Ensure paper is loaded correctly and not creased or bent.
- **Printer not recognized by computer (USB):** Verify the USB cable is securely connected. Try a different USB port or cable. Ensure necessary drivers are installed for your operating system.

## SPECIFICATIONS

<b>Model Name</b>	M834
<b>Printing Technology</b>	Thermal
<b>Connectivity Technology</b>	Bluetooth, USB
<b>Maximum Print Resolution</b>	300 dpi (Black and White)
<b>Printer Output</b>	Monochrome
<b>Maximum Media Size</b>	US Letter (8.5" x 11")
<b>Supported Paper Sizes</b>	US Letter, A4, 4.33", 3.14", 2.08"
<b>Max Input Sheet Capacity</b>	100 sheets (for folded thermal paper)
<b>Battery Capacity</b>	2600mAh
<b>Functions</b>	Print Only
<b>Color</b>	Black

## WARRANTY AND SUPPORT

The Phomemo M834 printer comes with a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included in your package or visit the official Phomemo website.

For technical support or customer service inquiries, please contact Phomemo customer support through their official channels.

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