

- Manuals.plus /
- › [Srliya](#) /
 - › Srliya Thermal Receipt Printer Cutter 58mm USB and Bluetooth POS 100-240V (US Plug) - User Manual

Srliya Srliyasewxrtnzq1-11

Srliya Thermal Receipt Printer User Manual

Model: Srliyasewxrtnzq1-11 | Brand: Srliya

PRODUCT OVERVIEW

This manual provides instructions for the Srliya Thermal Receipt Printer, a compact and efficient printing solution designed for various point-of-sale and small business applications. It features both USB and Bluetooth connectivity for versatile use across multiple operating systems.



Figure 1: Angled view of the Sriya Thermal Receipt Printer, showcasing its compact design.

Key features include:

- **SUITABLE FOR SMALL BUSINESSES:** Supports BT connectivity, meeting the needs of various e-commerce and transportation platforms.
- **EASY TO USE:** Prints labels without ink or ribbon. Simplifies the process of printing labels and is a useful assistant to help you save time and labor.
- **MULTI SYSTEM POINT AND CLICK SETUP:** Compatible with Windows (7, 8, 10, XP), Android, iOS, and Linux.
- **BLUETOOTH HIGH SPEED PRINTING:** Bluetooth 4.0 support for Android, iOS, and Windows, with a printing speed of up to 70mm/sec, and more energy efficient.
- **PORTABLE AND PRACTICAL:** Lightweight and portable design, allowing you to pay attention to order details online anytime.

PACKAGE CONTENTS

Before proceeding with the setup, please verify that all items listed below are present in your package:

- 1 x Thermal Receipt Printer
- 1 x USB Cable
- 1 x Power Adapter
- 1 x User Manual (this document)
- 1 x Paper Roll

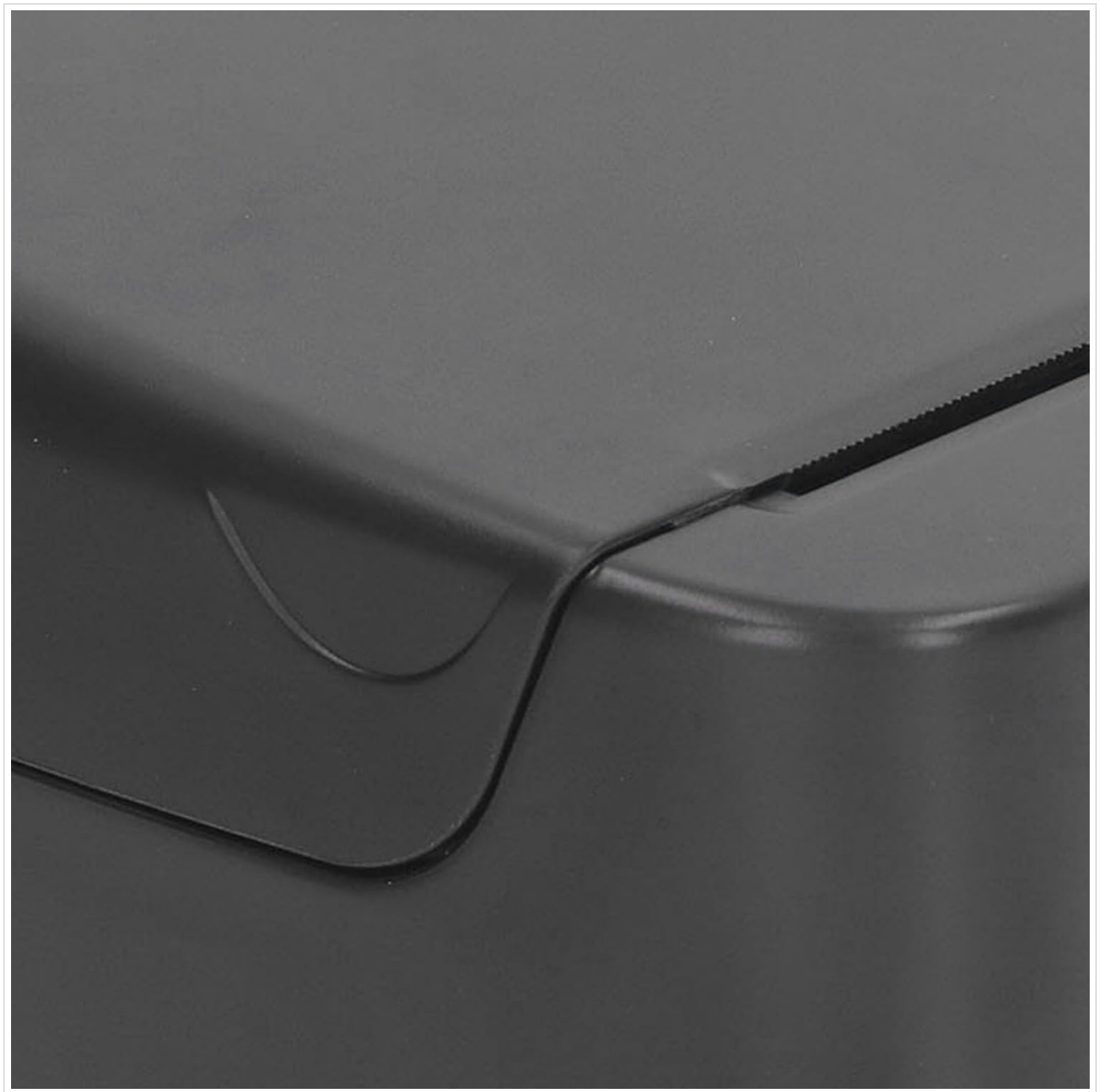


Figure 2: The printer shown with its included accessories: USB cable, power adapter, and a paper roll.

SETUP

1. Connecting the Printer

The Sriya Thermal Receipt Printer is designed for simple plug-and-use operation. Connect the power adapter to the printer's power input port and then plug it into a suitable electrical outlet. For USB connectivity, connect the provided USB cable from the printer's USB port to your computer.



Figure 3: Rear view of the printer, highlighting the power input, power switch, and USB port for connections.

2. Loading Paper

To load a new thermal paper roll:

1. Gently press the cover open button or latch to open the top cover of the printer.
2. Insert the thermal paper roll into the paper compartment, ensuring the paper feeds from the bottom and the leading edge extends out of the printer's paper exit slot.
3. Close the top cover firmly until it clicks into place. Ensure there is no slack in the paper roll inside the compartment.



Figure 4: The printer with its top cover open, revealing the paper roll compartment and the mechanism for loading thermal paper.



Figure 5: A detailed view of the internal paper roll holder and feed mechanism, showing where the thermal paper roll should be placed.

OPERATING INSTRUCTIONS

1. Powering On/Off

After connecting the power adapter, press the power button located on the rear or side of the printer to turn it on. The "POWER" indicator light on the front panel will illuminate when the printer is on. To turn off, press the power button again.



Figure 6: Front panel of the printer showing the "POWER", "ERROR", and "PAPER" indicator lights, along with the "FEED" button.

2. Printing via USB

Once connected via USB, your computer should detect the printer. Install the necessary drivers if prompted (drivers are typically included on a CD or available for download from the manufacturer's website). After driver installation, the printer will be ready for use with your POS software or other applications.

3. Printing via Bluetooth

To connect via Bluetooth:

1. Ensure Bluetooth is enabled on your device (smartphone, tablet, or computer).
2. Search for available Bluetooth devices. The printer will typically appear as "Sriya Printer" or a similar name.
3. Select the printer and pair with it. You may be prompted for a PIN (common default PINs are "0000" or "1234").
4. Once paired, you can send print commands from compatible applications.

4. Using the Feed Button

The "FEED" button on the front panel allows you to manually advance the paper. Press it once for a short feed, or press and hold to continuously feed paper.



Figure 7: A close-up view of the paper exit slot, where printed receipts emerge, and the serrated edge for manual tearing.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your thermal receipt printer.

1. Cleaning the Print Head

The thermal print head should be cleaned regularly, especially if print quality degrades. Use a lint-free cloth dampened with isopropyl alcohol. Gently wipe the print head surface. Ensure the printer is off and disconnected from power before cleaning.

2. Cleaning the Paper Path

Remove any paper dust or debris from the paper path using a soft brush or compressed air. This prevents paper jams and ensures smooth feeding.

3. Paper Storage

Store thermal paper rolls in a cool, dry place away from direct sunlight and heat sources to prevent premature fading of receipts.

TROUBLESHOOTING

This section addresses common issues you might encounter with your thermal receipt printer.

Problem	Possible Cause	Solution
Printer not powering on	No power supply; loose power cable.	Check power adapter connection to printer and wall outlet. Ensure outlet is functional.
"ERROR" light is on	Paper jam; print head overheating; cover not closed properly.	Open cover and clear any jammed paper. Ensure cover is fully closed. Allow printer to cool down if it has been printing continuously.
"PAPER" light is on	Out of paper; paper not loaded correctly.	Load a new paper roll or re-load the existing one correctly.
No print output	Incorrect driver installation; wrong port selected; printer not connected.	Verify driver installation. Check USB/Bluetooth connection. Ensure correct printer port is selected in software settings.
Faint or incomplete print	Low quality thermal paper; dirty print head; paper loaded incorrectly.	Use high-quality thermal paper. Clean the print head. Ensure paper is loaded with the thermal side facing the print head.

SPECIFICATIONS

Feature	Detail
Printing Method	Thermal printing
Interface Type	USB interface and Bluetooth connection
Print Speed	70mm/s
Paper Width	Approx. 55mm / 2.17in
Print Density	384 dots per line
Product Dimensions	6.69 x 5.51 x 4.33 inches (17 x 14 x 11 cm)
Item Weight	1.17 pounds (0.53 kg)
Model Number	Srliyasewxrtnzq1-11
Connectivity Technology	Ethernet, USB, Bluetooth
Printer Output	Monochrome

WARRANTY AND SUPPORT

Information regarding product warranty and customer support was not provided in the available product data. Please refer to the product packaging or the manufacturer's official website for details on warranty coverage and how to contact customer support for your Sriya Thermal Receipt Printer.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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