

## SVAKOM Emma Neo 2 (Model 54061700000)

# SVAKOM Emma Neo 2 Rechargeable Silicone Heated Wand Vibrator User Manual

## 1. INTRODUCTION

Thank you for choosing the SVAKOM Emma Neo 2. This user manual provides detailed instructions for the safe and effective use, maintenance, and care of your device. Please read this manual thoroughly before first use and retain it for future reference.

The Emma Neo 2 is a versatile, app-compatible, rechargeable silicone wand vibrator designed for personal use. It features powerful vibrations, an optional heating function, and can be controlled via the SVAKOM App or synced with compatible online content.

## 2. PRODUCT OVERVIEW

### 2.1 What's Included

- SVAKOM Emma Neo 2 Device
- Rabbit Ears Attachment
- USB Charging Cable
- User Manual

### 2.2 Key Features

- Powerful and quiet vibrations
- Optional 38°C heating function
- Ultra-lightweight, body-safe silicone design
- App compatibility via SVAKOM App
- Syncs with compatible adult videos and cam sites
- Colored indicator lights for vibration settings
- USB-rechargeable with battery indicator lights
- Travel lock function
- Waterproof design

2.3 Component Identification





**Figure 1:** SVAKOM Emma Neo 2 device. This image displays the main body of the device, highlighting the power button and mode control buttons located on the handle. The device is made of purple silicone.

- **Power Button:** Located on the handle, used to turn the device on/off and activate travel lock.
- **Mode/Intensity Buttons:** Located below the power button, used to cycle through vibration patterns and adjust intensity.
- **Indicator Lights:** Colored lights on the base and around the buttons indicate battery status, vibration settings, and heat activation.
- **Charging Port:** Located at the base of the device, covered by a silicone flap.

### 3. SETUP

#### 3.1 Initial Charging

Before first use, fully charge your Emma Neo 2. The device comes with a USB charging cable.

1. Locate the charging port at the base of the device, covered by a silicone flap.
2. Gently lift the silicone flap to expose the charging port.
3. Insert the small end of the USB charging cable into the device's charging port.
4. Connect the larger end of the USB cable to a USB power source (e.g., computer, wall adapter).
5. The indicator lights will illuminate to show charging status. Refer to the indicator light guide in the Operating Instructions section for details.
6. Once fully charged, disconnect the cable and securely close the silicone flap to maintain waterproofing.





**Figure 2:** USB charging port. This image shows a close-up of the charging port located at the bottom of the device, with its protective silicone cover lifted, ready for the USB cable connection.

### 3.2 Attaching the Rabbit Ears

The Emma Neo 2 includes a removable rabbit ears attachment for varied sensations.

1. Ensure both the device and the attachment are clean and dry.
2. Align the opening of the rabbit ears attachment with the head of the Emma Neo 2 device.

3. Gently push the attachment onto the device head until it is securely fitted.
4. To remove, gently pull the attachment off the device head.





**Figure 3:** Device with rabbit ears attachment. This image shows the SVAKOM Emma Neo 2 with the purple rabbit ears attachment installed, demonstrating how it looks when ready for use with the attachment.

## 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

- **To Power On:** Press and hold the Power Button for 2 seconds. The indicator lights will illuminate.
- **To Power Off:** Press and hold the Power Button for 2 seconds. The device will turn off.

### 4.2 Adjusting Vibration Modes and Intensity

The Emma Neo 2 offers multiple vibration patterns and intensities.

- While the device is on, press the Mode/Intensity Up (+) or Down (-) buttons to cycle through different vibration patterns and adjust intensity levels.
- The colored lights on the base will change to indicate the current mode and intensity setting.

### 4.3 Activating Heat Function

The Emma Neo 2 features an optional 38°C heating function.

- To activate the heat function, press the Heat Button (often integrated with the Power Button or a dedicated button, refer to device markings).
- The indicator light will change to signify that the heating function is active.
- To deactivate, press the Heat Button again.

### 4.4 Travel Lock

To prevent accidental activation during travel or storage:

- **To Activate Travel Lock:** With the device off, press and hold the Power Button for 5 seconds until the indicator lights flash.
- **To Deactivate Travel Lock:** Press and hold the Power Button for 5 seconds until the indicator lights illuminate steadily, indicating the device is ready for use.

### 4.5 SVAKOM App Connection

Enhance your experience by connecting your Emma Neo 2 to the SVAKOM App.

1. Download the SVAKOM App from your device's app store.
2. Ensure your Emma Neo 2 is charged and powered on.
3. Open the SVAKOM App and follow the on-screen instructions to pair your device via Bluetooth.
4. Once connected, you can control vibration patterns, intensity, and heat, and explore additional

features through the app.

## 4.6 Video Sync

The Emma Neo 2 can sync with compatible online adult video content and webcam sites for an immersive experience.

- Ensure your device is connected to the SVAKOM App.
- Within the SVAKOM App, navigate to the video sync feature.
- Follow the app's instructions to connect to compatible platforms and synchronize your device with video content.

## 4.7 Usage Guidelines

The Emma Neo 2 is designed for external use. Apply a water-based lubricant for enhanced comfort and sensation.



**Figure 4:** Usage diagram. This diagram provides visual guidance on various external areas where the Emma Neo 2 can be applied for stimulation, including nipples, vulva, clitoris, scrotum, penis shaft, and penis head.

## 5. MAINTENANCE

### 5.1 Cleaning

Proper cleaning ensures hygiene and extends the lifespan of your device.

1. Always clean the device before and after each use.
2. Wash the Emma Neo 2 with warm water and a mild, toy-safe soap or a specialized toy cleaner.
3. Rinse thoroughly with clean water.
4. Pat dry with a lint-free cloth or allow to air dry completely before storage.
5. Ensure the charging port's silicone flap is securely closed during cleaning to maintain waterproofing.



**Figure 5:** Waterproof design. This image shows the Emma Neo 2 partially submerged in water, indicating its waterproof capabilities for easy cleaning and use in wet environments.

### 5.2 Storage

- Store the device in a clean, dry, and cool place, away from direct sunlight and extreme temperatures.
- Keep it separate from other toys made of different materials to prevent material degradation.
- Ensure the device is fully charged before long-term storage to maintain battery health.

## 6. TROUBLESHOOTING

- **Device not turning on:** Ensure the device is fully charged. Deactivate travel lock if it is active.
- **Device not charging:** Check if the USB cable is properly connected to both the device and the power source. Ensure the charging port is clean and free of debris. Try a different USB port or power adapter.
- **Vibrations are weak or inconsistent:** The battery might be low; recharge the device.
- **App connection issues:** Ensure Bluetooth is enabled on your smartphone. Make sure the device is powered on and within range. Restart both the device and the app.
- **Heat function not working:** Ensure the device is powered on and fully charged.

If you encounter persistent issues not covered here, please contact SVAKOM customer support.

## 7. SPECIFICATIONS

Feature	Detail
Brand	SVAKOM
Model Name	Emma Neo 2
Item Model Number	54061700000
Material	Silicone
Color	Purple
Battery	1 P76 battery (included)
Package Dimensions	13.39 x 6.42 x 3.07 inches
Weight	2.38 Pounds
Heat Function	Up to 38°C
Water Resistance	Waterproof

## 8. SAFETY INFORMATION

- This device is intended for adult use only.
- Consult a healthcare professional before use if you have any medical conditions, are pregnant, or have a pacemaker.
- Discontinue use immediately if you experience any discomfort, pain, or irritation.
- Do not use the device if it appears damaged or defective.
- Use only water-based lubricants with this silicone product. Oil-based lubricants can damage silicone.
- Keep out of reach of children.
- Do not expose the device to extreme temperatures or direct sunlight for prolonged periods.
- Only use the provided USB charging cable.

## 9. WARRANTY AND SUPPORT

SVAKOM products are manufactured to high-quality standards. For warranty information, product support, or any inquiries, please visit the official SVAKOM website or contact their customer service directly. Please retain your proof of purchase for warranty claims.

**SVAKOM Official Website:** [www.svakom.com](http://www.svakom.com)