

- Manuals.plus /
- › FAQ /
 - › FAQ 202 Advanced 7 LED Lights Face Mask User Manual

FAQ FAQ 202

FAQ 202 Advanced 7 LED Lights Face Mask User Manual

Brand: FAQ | Model: FAQ 202

PRODUCT OVERVIEW

The FAQ 202 is an advanced, wireless, flexi-fit silicone face mask designed for comprehensive skin care. It features 8 LED light colors and 600 strategically placed glow points to deliver consistent light distribution for various skin needs.



Image: The FAQ 202 LED Face Mask worn by a user, demonstrating the red light therapy in action.

Key Features:

- **New Generation of Wearables:** Ultra-lightweight, wireless flexi-fit silicone face mask designed to mimic facial contours for optimal comfort.
- **8 LED Light Colors:** Features 8 distinct LED light colors, each offering individual benefits and targeting various skin concerns based on their specific wavelengths.
- **Even Light Coverage:** Equipped with 600 strategically placed glow points to ensure optimal light distribution and consistent beauty & personal care quality across the entire face.
- **Perfect Facial Fit:** Unique flexi-fit silicone material molds to the face, providing an ultra-lightweight and transparent "second skin" feel for comfortable premium skin care.
- **Smart App-Connected Design:** Lightweight, wireless, and app-connected, featuring an open-eye design and a non-slip headband for secure positioning during use.

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Video: An introductory overview of the FAQ 202 LED Face Mask, highlighting its design and primary functions.

WHAT'S IN THE BOX

Your FAQ 202 package includes the following components:

- FAQ 202 Advanced 7 LED Lights Face Mask
- Travel Pouch
- USB Charging Cable
- 60 mL FAQ Silicone Cleaning Spray
- Display Case
- Basic Manual (PDF version available via link in Support section)



Image: A visual representation of all items included in the FAQ 202 product box.

SAFETY INFORMATION

Please read and understand all safety precautions before using the FAQ 202 device.

- For external use only.
- Do not use on broken, irritated, or infected skin.
- Consult a healthcare professional before use if you have any pre-existing skin conditions or concerns.
- Keep out of reach of children.
- Do not submerge the device in water.
- Use only the provided charging cable.

SETUP

1. Initial Charge

Before first use, fully charge your FAQ 202 device using the provided USB charging cable. The indicator light will show charging status and turn solid when fully charged.

2. App Connection

For optimal control and access to all features, download the official FAQ app. The app allows you to select LED colors, adjust intensity, and explore various treatment options.

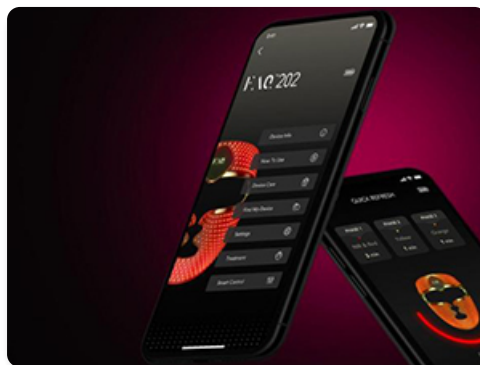


Image: The FAQ app interface, demonstrating how to navigate device settings and select treatments.

Download the app here: [FAQ Swiss App](#)

OPERATING INSTRUCTIONS

Usage Steps:

1. **Cleanse Face:** Ensure your face is clean and dry before applying the mask.
2. **Apply Primer (Optional):** For enhanced results, apply a thin layer of FAQ P1 Manuka Honey Primer to your face.
3. **Position Mask:** Gently place the FAQ 202 mask on your face, ensuring it fits comfortably. Adjust the non-slip headband for a secure fit.
4. **Activate & Select Mode:** Turn on the mask. Use the device button or the FAQ app to select your desired LED light color and intensity.
5. **Enjoy Treatment:** Relax and let the mask work. The wireless design allows for freedom of movement during your session.



Image: A user demonstrating the proper way to put on the FAQ 202 LED Face Mask.

Your browser does not support the video tag.

Video: A demonstration of how to use the FAQ 202 mask, including application and activation.

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Video: A short clip showcasing the FAQ 202 in action, emphasizing its wearable nature and compatibility with P1 Manuka Honey Primer.

LED Light Functions:

The FAQ 202 offers 8 distinct LED light colors, each with specific benefits:

LIGHT-POWERED SKINCARE



NIR LED



Purple LED



Green LED



Orange LED



Blue LED



Red LED



Cyan LED



Yellow LED

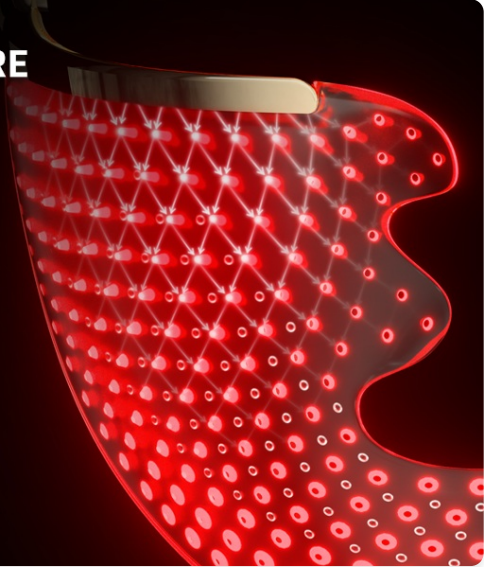


Image: A visual guide to the 8 LED light colors available on the FAQ 202 mask.

LED Color	Wavelength (nm)	Primary Benefit
NIR (Near Infrared)	850	Improves deep wrinkles, sagging, and sunspots.
Red	650	Promotes collagen and elastin production, combats skin aging.
Blue	420	Eliminates acne, reduces blemishes, prevents future breakouts.
Green	519	Evens skin tone, brightens dull complexion.
Orange	590	Revitalizes skin, helps improve skin texture.
Yellow	570	Reduces redness, soothes skin.
Purple	450	Reduces age spots and hyperpigmentation.

LED Color	Wavelength (nm)	Primary Benefit
Cyan	463	Calms and relieves stressed skin.

MAINTENANCE

Cleaning the Device:

To ensure hygiene and longevity of your FAQ 202 mask, follow these cleaning steps:

1. After each use, gently wipe the mask with the provided FAQ Silicone Cleaning Spray or a damp, lint-free cloth.
2. Do not use alcohol, petroleum-based cleaners, or abrasive materials, as these may damage the silicone and LED lights.
3. Allow the mask to air dry completely before storing it in its travel pouch or display case.



Image: A user cleaning the FAQ 202 LED Face Mask with the dedicated cleaning spray.

TROUBLESHOOTING

If you encounter any issues with your FAQ 202 device, please refer to the common solutions below:

- **Device Not Turning On:** Ensure the device is fully charged. Connect it to the USB charging cable and allow sufficient time for charging.
- **LED Lights Not Working/Flickering:**
 - Verify the device is fully charged. Low battery can cause inconsistent light output.
 - Ensure the mask is properly connected to the app and the desired LED color is selected.
 - Try restarting the device by pressing and holding the power button.
 - If the issue persists, perform a factory reset via the FAQ app (refer to app's "Device Settings" for this option).
- **App Connectivity Issues:**
 - Ensure Bluetooth is enabled on your smartphone.
 - Make sure the FAQ 202 device is within range of your smartphone.
 - Close and reopen the FAQ app.
 - Restart your smartphone and the FAQ 202 device.
- **Discomfort During Use:**
 - Adjust the headband to ensure a comfortable, yet secure, fit.
 - Ensure the mask is not too tight against your face.

- Reduce the light intensity via the app if the brightness is causing discomfort.

For further assistance, please contact FAQ customer support.

SPECIFICATIONS

Feature	Detail
Model	FAQ 202
Brand	FAQ
LED Lights	8 Colors (NIR, Red, Blue, Green, Orange, Yellow, Purple, Cyan)
Glow Points	600
Material	Flexi-fit Silicone
Connectivity	Wireless, App-connected
Power Source	1 Lithium Ion battery (included)
Package Dimensions	7.9 x 7.2 x 4.8 inches
Item Weight	1.94 Pounds
Manufacturer	VIS (SHANGHAI) TECHNOLOGY CO., LTD
ASIN	B0DPQYHJH7

INGREDIENTS (FAQ P1 MANUKA HONEY PRIMER)

The FAQ P1 Manuka Honey Primer, recommended for use with the FAQ 202, contains the following ingredients:

Water (Aqua), Butylene Glycol, Glycerin, Sodium C14-16, Olefin Sulfonate, Sodium Lauryl Sulfate, Disodium Lauroamphodiacetate, Poloxamer 184, Decyl Glucoside, Chamomilla Recutita (Matricaria) Flower Extract, Thymol, Phenoxyethanol, DMDM Hydantoin, Triethanolamine.

WARRANTY & SUPPORT

For detailed warranty information and product support, please refer to the official user manual or contact FAQ customer service.

- **Official User Manual (PDF):** [Download Here](#)
- **FAQ Support Page:** [Visit FAQ Support](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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