

UGREEN 45784

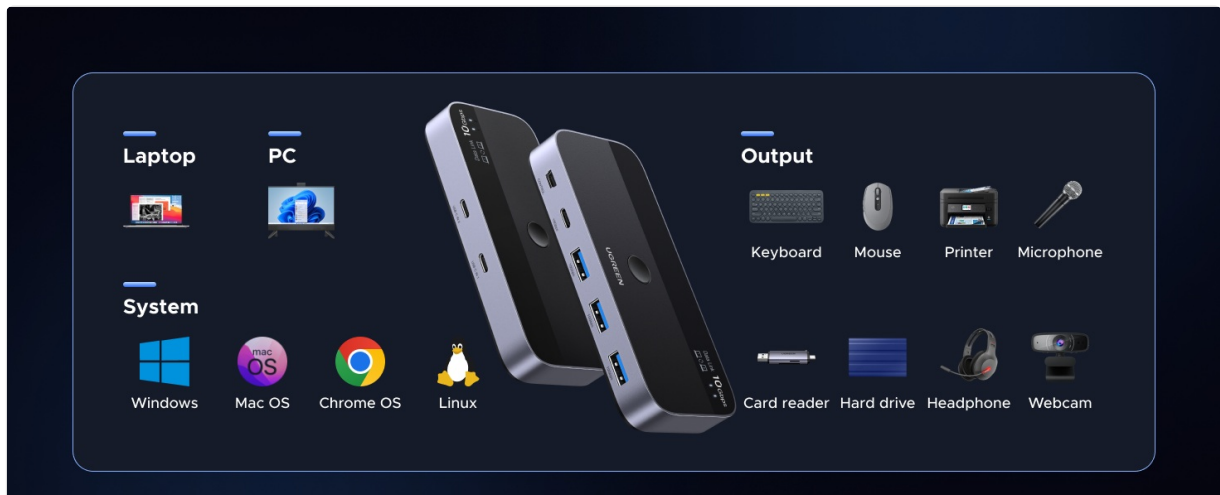
UGREEN 10 Gbps USB-C Switch (Model 45784) Instruction Manual

PRODUCT OVERVIEW

This UGREEN USB-C Switch allows two computers to share up to four USB 3.2 Gen 2 devices, including keyboards, mice, and external storage. It supports data transfer speeds of up to 10 Gbps and features file synchronization and cross-screen drag capabilities between connected computers.

PACKAGE CONTENTS

- 1x 10Gbps USB-C Switch
- 2x USB-C Cables (0.8M)
- 1x Remote Control



The package includes the UGREEN USB-C Switch unit, two USB-C to USB-C cables for connecting to host computers, and a remote control for switching.

PRODUCT FEATURES AND PORT LAYOUT

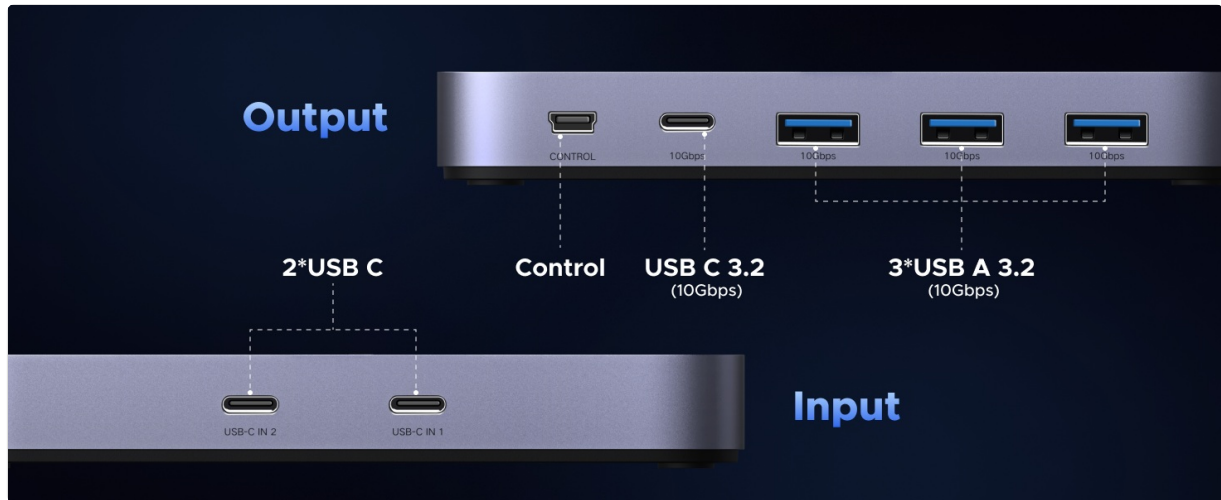
Front Panel (Output Ports)

- **Control Port:** Connects to the external remote control for switching.

- **USB-C 3.2 (10Gbps) Port:** One USB-C port for connecting peripherals.
- **USB-A 3.2 (10Gbps) Ports:** Three USB-A ports for connecting peripherals.

Rear Panel (Input Ports)

- **USB-C IN 1:** Connects to the first host computer.
- **USB-C IN 2:** Connects to the second host computer.



The diagram details the device's connectivity: two USB-C input ports for computers, and output ports including one USB-C 3.2 (10Gbps), three USB-A 3.2 (10Gbps), and a control port for the remote.

2 PCs share 4 USB devices



This image demonstrates how two PCs can share four USB devices (keyboard, mouse, hard drive, U disk) through the UGREEN USB-C switch. Note that this is not a KVM switch and does not support video output.

SETUP INSTRUCTIONS

Connecting to Computers

1. Connect one end of a supplied USB-C cable to the **USB-C IN 1** port on the switch.
2. Connect the other end of the USB-C cable to a USB-C port on your first computer (PC 1).
3. Repeat steps 1 and 2 for your second computer (PC 2) using the **USB-C IN 2** port.

Connecting Peripherals

1. Connect your USB devices (keyboard, mouse, external hard drive, USB flash drive, etc.) to the available USB-C and USB-A output ports on the front panel of the switch.
2. (Optional) Connect the remote control to the **CONTROL** port for convenient switching.



2 USB-C Inputs

Compatible with USB-C Laptops and Mac Series

Note: Only Windows or macOS systems' input is supported.
iPad and mobile devices aren't supported.

The switch features two USB-C input ports, designed for connecting to USB-C enabled laptops and Mac series computers. Only Windows and macOS systems are supported; iPads and mobile devices are not.

OPERATING INSTRUCTIONS

The UGREEN USB-C Switch offers two methods for switching between connected computers:

1. Manual Button Switching

Press the large circular button on the top of the switch to toggle between PC 1 and PC 2. The LED indicator will show which computer is currently active.

2. Remote Control Switching

If the remote control is connected, press the button on the remote to switch between PC 1 and PC 2. This allows for discreet switching when the main unit is out of reach.



This image illustrates the use of the remote control for convenient switching between devices, allowing the main switch unit to be hidden for a tidier desktop.

SPECIAL FEATURES: FILE SYNC & CROSS-SCREEN DRAG

This USB-C switch supports advanced features like seamless file synchronization, drag & drop functionality, and clipboard sharing between two connected computers. These features require specific driver installation and system compatibility.

Driver Installation Requirement

To enable file sync and cross-screen drag, you must install the dedicated driver software. Once installed, both computers should display a blue icon indicating the function is active. A gray icon means it's inactive or not running properly. (On macOS, grant full access permission to the driver software for sync to work.)

Cross-Screen Cursor Navigation

With the driver installed, you can move your mouse cursor seamlessly between the screens of the two connected computers, as if they were a single extended desktop. This function primarily works via keyboard and mouse.

Seamless Cursor Navigation Across Screens



This image demonstrates the seamless cursor navigation feature, allowing a single mouse to control both connected computers by moving the cursor across their screens. This feature requires driver installation and a USB 3.0 port connection.

Drag and Drop File Transfer

The switch allows you to drag and drop files directly between the two computers, eliminating the need for USB drives or cloud storage for quick transfers. This also includes clipboard sharing.

Drag and Copy Files Between Two Computers

Transfer Data Quickly and Easily — No Button Needed



Note: This function requires driver installation. To use this function, the USB switch must be connected to a USB 3.0 port.

This image illustrates the drag and drop file transfer capability between two computers. This function requires driver installation and the USB switch to be connected to a USB 3.0 port.

SPECIFICATIONS

- **Brand:** UGREEN
- **Model Number:** 45784
- **Color:** Black
- **Hardware Interface:** USB Type-C
- **Total USB Ports:** 4 (1x USB-C 3.2 Gen 2, 3x USB-A 3.2 Gen 2)
- **Data Transfer Rate:** Up to 10 Gigabits Per Second
- **Compatible Devices:** Laptops, Personal Computers
- **Operating System Support:** Windows, macOS (Minimum Required: Mac OS 14 Sonoma, Windows 11)
- **Enclosure Material:** Acrylonitrile Butadiene Styrene (ABS), Aluminum
- **Special Feature:** Fast Data Transfer, File Sync, Cross-Screen Drag
- **Max Output Current:** 2.6A (with over-current protection)

TROUBLESHOOTING / FREQUENTLY ASKED QUESTIONS (FAQ)

Q: Can I connect a monitor to the USB-C port on the USB Switch?

A: No. This USB-C Switch is not a KVM switch and does not support video or monitor output.

Q: Can I charge my laptop or phone using the USB-C port on the USB Switcher?

A: No. The USB Switcher is designed for data transmission only and does not support charging for phones or laptops.

Q: Which operating systems does this USB-C switch support? Can I use it with an iPad or smartphone?

A: This device supports input only on Windows and macOS systems. It is not compatible with iPads or mobile devices.

Q: How do I enable the cross-screen sync feature?

A: You must install the driver first. Once installed, both computers must display a blue icon, indicating the function is active. A gray icon means it's inactive or not running properly. (On macOS, grant full access permission to the driver software for sync to work.)

Q: How many external hard drives can I connect at once?

A: Due to over-current protection, the switcher supports up to two 2.5-inch external hard drives simultaneously.

Q: Why is my wireless mouse or keyboard lagging or not responding when connected to the switch?

A: 2.4GHz wireless receivers can be affected by interference from nearby 2.4GHz signals (such as Wi-Fi or other USB devices). Try disabling those devices or using a USB extension cable to place the receiver closer to your mouse.

MAINTENANCE

To ensure optimal performance and longevity of your UGREEN USB-C Switch, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the device. Avoid using liquid cleaners or abrasive materials.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts. Do not attempt to disassemble or repair the device yourself.

WARRANTY AND SUPPORT

UGREEN products typically come with a manufacturer's warranty. For specific warranty details, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official UGREEN website. Please have your model number (45784) and purchase information ready when contacting support.