Ulefone Note 19 (64GB)-Black

Ulefone Note 19 User Manual

Model: Note 19 (64GB)

1. INTRODUCTION

Welcome to the Ulefone Note 19 user manual. This guide provides essential information to help you set up, operate, and maintain your new smartphone. The Ulefone Note 19 is designed for reliable performance, featuring a large 6.56-inch HD+ display, a powerful 5000mAh battery, and the efficient Android 14 Go operating system. It supports 4G dual SIM connectivity and offers ample storage with expansion capabilities.

Figure 1.1: Ulefone Note 19 Front and Rear View

The Ulefone Note 19 features a sleek design with a textured back, a multi-camera system, and a vibrant display running Android 14 Go Edition.

2. PACKAGE CONTENTS

Before you begin, please verify that all items are present in your package:

- 1x Ulefone Note 19 Phone
- 1x AC Power Charger (100~240V)
- 1x USB-A to USB-C Charger Cable (100cm)
- 1x Tempered Glass Screen Protector
- 1x TPU Phone Case
- 1x SIM Needle
- Some User Manual (this document)

Figure 2.1: Ulefone Note 19 Package List

The image displays all items included in the Ulefone Note 19 retail box, ensuring you have everything needed to get started.

3. SETUP

3.1. Installing SIM and TF Cards

The Ulefone Note 19 supports a 3-card slot design, allowing for two Nano SIM cards and one TF (microSD) card simultaneously.

1. Locate the SIM card tray on the side of the phone.
2. Insert the provided SIM needle into the small hole next to the tray to eject it.
3. Place your Nano SIM cards and/or TF card into the designated slots on the tray. Ensure they are correctly oriented.
4. Carefully push the tray back into the phone until it is flush with the device body.

Android 14 Go
Smooth and Clean Experience

Optimized for less powerful hardware, Android 14 Go delivers smoother performance and faster app launches compared to its predecessors. It also conserves battery power, extending device usage time, and ensures enhanced security with regular updates.
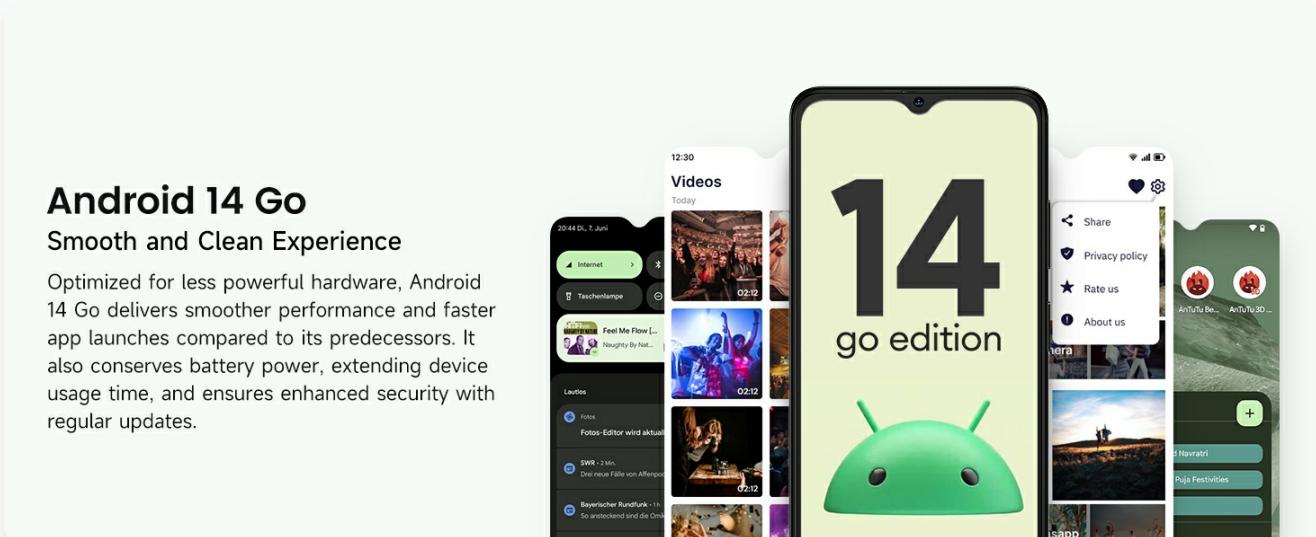
Figure 3.1: 3-Card Slot Design

This illustration demonstrates how to correctly insert your SIM and TF cards into the dedicated tray for dual SIM functionality and expandable storage.

3.2. Initial Charging

It is recommended to fully charge your Ulefone Note 19 before first use.

1. Connect the USB-C end of the charging cable to the phone's charging port.

2. Connect the USB-A end of the charging cable to the AC power charger.

3. Plug the charger into a power outlet.

4. The charging indicator will appear on the screen.

3.3. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the right side of the phone) until the Ulefone logo appears.

- **To Power Off:** Press and hold the Power button until the power options menu appears, then select 'Power off'.

4. OPERATING YOUR DEVICE

4.1. Display and Navigation

The Ulefone Note 19 features a 6.56-inch HD+ Waterdrop Screen with a 20:9 aspect ratio and 89% screen-to-body ratio, providing an immersive visual experience.

Figure 4.1: 6.56" HD+ Display

Experience crisp visuals and vibrant colors on the expansive 6.56-inch HD+ display, designed for an immersive viewing experience.

4.2. Android 14 Go Operating System

Your Ulefone Note 19 runs on Android 14 Go OS, optimized for smoother performance and faster app launches, while conserving battery power and ensuring enhanced security.

Figure 4.2: Android 14 Go Interface

The Android 14 Go OS provides a smooth and clean user experience, optimized for efficiency and security.

4.3. Camera Usage

The Ulefone Note 19 is equipped with an 8MP rear camera and a 5MP front camera for capturing photos and videos.

- **Launching Camera:** Tap the Camera icon on your home screen or app drawer.
- **Taking Photos:** Tap the Shutter button to capture an image.
- **Switching Cameras:** Tap the camera switch icon to toggle between the front and rear cameras.

8MP Main Camera

Paint the World Bright

AI CAMERA

5MP Front Camera
Timeless Memories

ULEFONE NOTE 19

Baddie

ULEFONE NOTE 19

ULEFONE NOTE 19
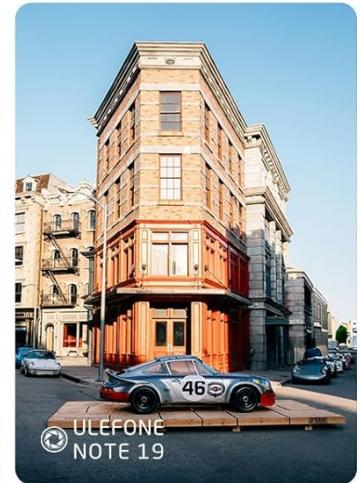
Figure 4.3: 8MP Main Camera

The 8MP main camera allows you to capture clear and vibrant images of your surroundings.

Cutting-edge Octa-core Processor

Enjoy the Performance

Power through tasks and games with the Unisoc T603 chipset. Its smooth performance ensures seamless multitasking and a lag-free experience.

Unisoc T603
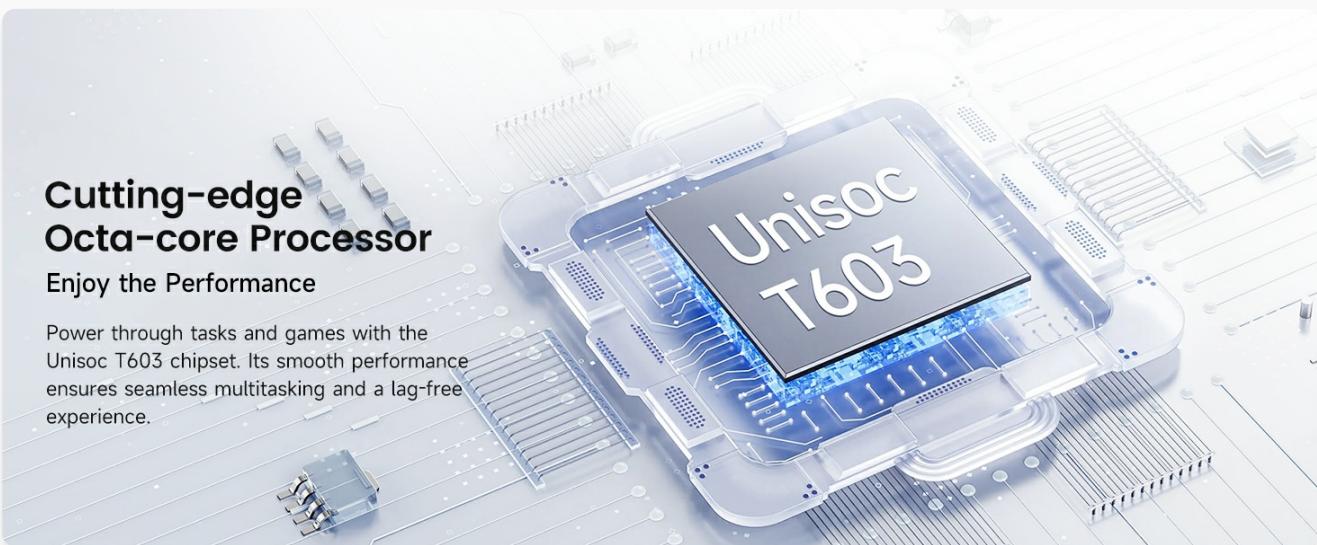
Figure 4.4: 5MP Front Camera

The 5MP front camera is ideal for video calls and capturing self-portraits.

4.4. Face ID

The Ulefone Note 19 supports Face ID for convenient and secure unlocking.

1. Go to **Settings** > **Security & privacy** > **Face unlock**.

2. Follow the on-screen instructions to register your face.

3. Once registered, simply look at your phone to unlock it.

4.5. Storage and Performance

The device comes with 6GB RAM (3GB physical + 3GB virtual memory) and 64GB ROM storage, expandable up to 512GB with a TF card. It is powered by the Unisoc T603 chipset for efficient performance.
Note: To enable virtual memory, navigate to Settings on your device.
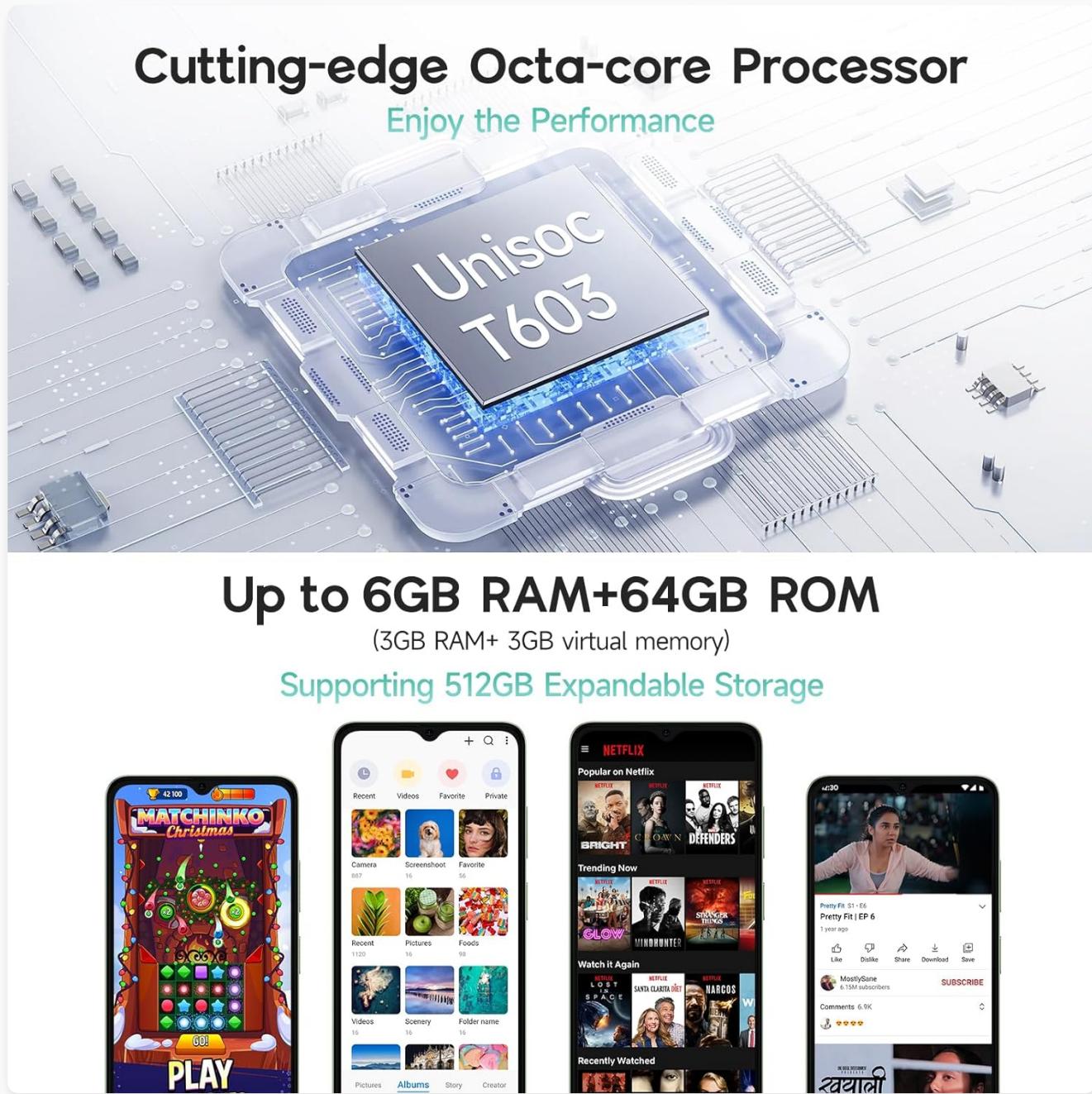
Figure 4.5: Processor and Memory

The Unisoc T603 chipset ensures smooth performance for daily tasks and applications, complemented by ample storage and expandable memory.

5. MAINTENANCE

5.1. Battery Management

The Ulefone Note 19 is equipped with a 5000mAh battery, offering extended usage times:

- Up to 333 hours standby time
- Up to 15 hours talking time
- Up to 7 hours video playback

The device also supports OTG (On-The-Go) reverse charging, allowing it to act as a power bank for other devices.

5000mAh Battery
Power Up in a Flash

The Note 19's powerful 5000mAh battery keeps you going strong all day, so you don't have to worry about running out of juice on a long trip.

| **333** Hours | **15** Hours | **7** Hours |
| Standby Time | Talk Time | Video Playback |

Figure 5.1: 5000mAh Battery Performance

The large 5000mAh battery ensures long-lasting power for your daily activities.

5.2. Cleaning and Care

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals or abrasive materials.
- The phone is splash-proof, but avoid submerging it in water.

5.3. Software Updates

Regular software updates are provided to enhance performance, security, and introduce new features. Ensure your device is connected to Wi-Fi and has sufficient battery before performing updates.

6. TROUBLESHOOTING

If you encounter issues with your Ulefone Note 19, please refer to the following common solutions:

Problem	Possible Solution
Phone does not turn on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds.
Apps are slow or crashing	Close background apps. Clear app cache. Restart the phone. Check for system updates.
Cannot connect to Wi-Fi	Restart your Wi-Fi router. Forget the network and reconnect. Ensure Wi-Fi is enabled on the phone.
SIM card not detected	Ensure the SIM card is correctly inserted. Restart the phone. Check if the SIM card is active with your carrier.
Poor call quality	Move to an area with better network signal. Check microphone and speaker for obstructions.

For more complex issues, please refer to the support section or contact customer service.

7. SPECIFICATIONS

Detailed technical specifications for the Ulefone Note 19:

- **Model:** Note 19 (64GB)-Black
- **Operating System:** Android 14 Go
- **Processor:** Unisoc T603 Octa-core
- **RAM:** 6GB (3GB physical + 3GB virtual memory)
- **Internal Storage (ROM):** 64GB
- **Expandable Storage:** Up to 512GB via TF card (microSD)
- **Display:** 6.56 inches HD+ Waterdrop Screen
- **Resolution:** 720 x 1560 pixels
- **Aspect Ratio:** 20:9
- **Screen-to-body Ratio:** 89%
- **Rear Camera:** 8MP
- **Front Camera:** 5MP
- **Battery:** 5000mAh (non-removable)
- **Connectivity:** 4G LTE-FDD (B1/2/3/4/5/7/8/12/17/19/20/26/28A/28B/66), LTE-TDD (B38/40/41); 3G (B1/2/5/8); 2G GSM (B2/3/5/8)
- **Wi-Fi:** 2.4G, 802.11 b/g/n
- **Bluetooth:** BT4.2
- **Navigation:** GPS, GLONASS, Galileo
- **Audio Jack:** 3.5mm

- **SIM Card Slots:** Dual Nano SIM + 1 TF card slot
- **Security Features:** Face ID
- **Dimensions:** 8.75mm slim profile
- **Weight:** 192g
- **Special Features:** Splash Proof, OTG Reverse Charging
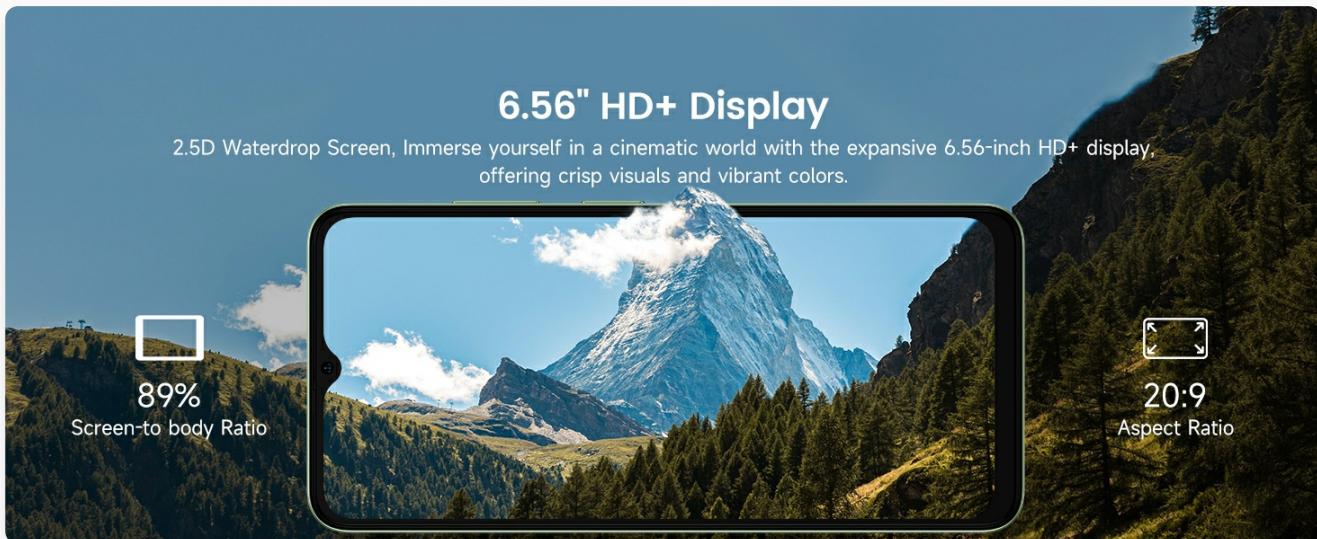

Figure 7.1: Key Features Overview

This image summarizes additional important features of the Ulefone Note 19, enhancing its usability and convenience.

8. WARRANTY AND SUPPORT

Ulefone provides dedicated customer support for your Note 19 device. For assistance, troubleshooting guides, FAQs, and user manuals, you can utilize the built-in Service Center app on your device.
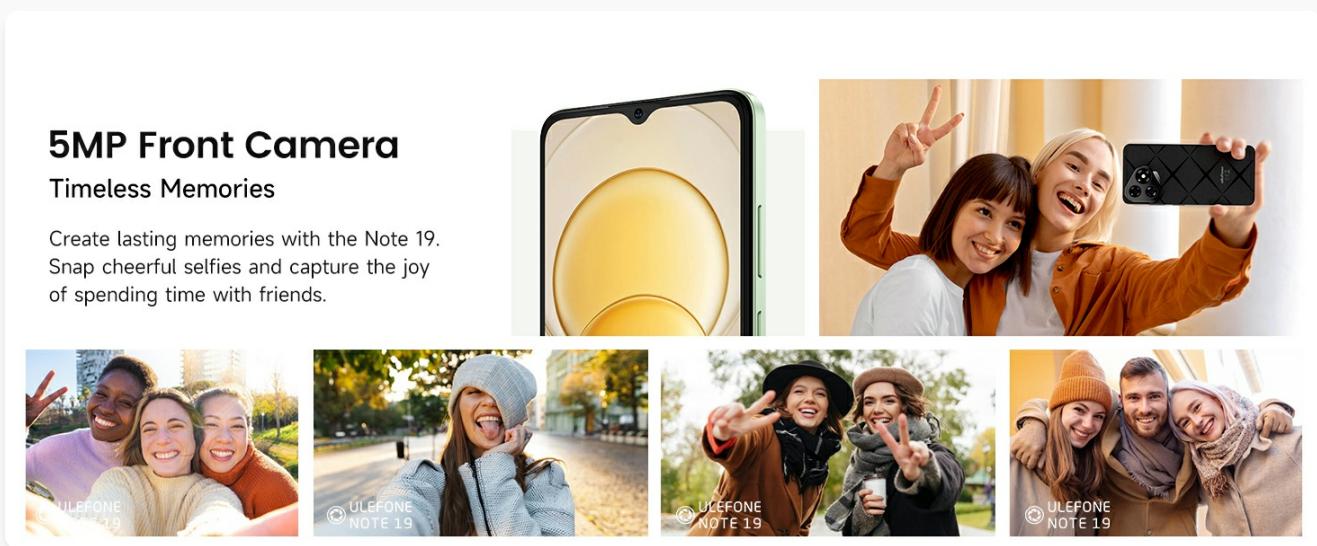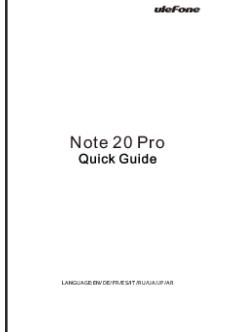

Figure 8.1: Service Center App

The Service Center app provides direct access to support resources and product information.

For warranty information, please refer to the warranty card included in your product packaging or contact Ulefone customer service directly through the app or their official website.

Related Documents - Note 19 (64GB)-Black

Note 19 Quick Guide	**Ulefone Note 19 Quick Guide** A concise guide for the Ulefone Note 19 smartphone, covering device overview, specifications, network bands, face unlock, network connection, and important safety and compliance information.
Note 16 Pro Quick Guide	**Ulefone Note 16 Pro User Manual** Comprehensive user manual for the Ulefone Note 16 Pro smartphone. Learn about setup, features, operations, specifications, and safety guidelines for your Ulefone Note 16 Pro device.
Ulefone Armor X8i	**Ulefone Armor X8i Rugged Smartphone - Specifications and Features** Detailed specifications and features of the Ulefone Armor X8i rugged smartphone, including its MediaTek processor, 3GB RAM, 32GB storage, 5.7-inch HD+ screen, 5080mAh battery, and IP68/IP69K rating.
Note 20 Pro Quick Guide	**Ulefone Note 20 Pro Quick Guide** A quick guide for the Ulefone Note 20 Pro smartphone, covering device features, specifications, and safety information.
POWER ARMOR 19 USER MANUAL	**Ulefone Power Armor 19 User Manual - Rugged Smartphone Guide** Official user manual for the Ulefone Power Armor 19 rugged smartphone. Learn about installation, features, network bands, safety precautions, FCC/CE compliance, and more.

Redmi Note 11 Pro+ 5G
Quick Start Guide

[Redmi Note 11 Pro+ 5G Quick Start Guide | Xiaomi](#)
Get started with your Xiaomi Redmi Note 11 Pro+ 5G. This quick start guide provides essential information for setup, usage, and safety precautions, covering the MIUI interface and dual SIM features.