

ELEHEAR ELEHAER-Beyond SG1

ELEHEAR-Beyond OTC Rechargeable Hearing Aids User Manual

Model: ELEHAER-Beyond SG1 | Brand: ELEHEAR

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your ELEHEAR-Beyond OTC Rechargeable Hearing Aids. Please read this manual thoroughly before using your device to ensure proper function and longevity.



Image: The ELEHEAR-Beyond hearing aids neatly placed within their sleek, dark gray charging case, showcasing the compact design and

charging indicators.

PRODUCT FEATURES

- **Clear Sound & Tinnitus Relief:** Delivers super clear sound (125Hz-6500Hz range, 50dB gain) for various listening environments, including TV dialogue, phone calls, and outdoor settings. Features dual-microphone directional enhancement and integrated tinnitus relief.
- **VocClear AI Noise Cancellation:** Enhances speech clarity by 17% in noisy environments. Incorporates real-time feedback cancellation, 24dB background noise reduction, instant impulsive noise blocking, and adaptive wind reduction for outdoor use.
- **Whistle-Free Experience:** Advanced feedback control ensures a clear, immersive auditory experience without whistling.
- **Efficient Rechargeability:** A 15-minute charge provides 6 hours of runtime. The 1000mAh charging case offers 4 additional charges, totaling up to 20 hours of use per full charge cycle. Full recharge of the hearing aids takes 150 minutes.
- **Smart App Control:** The ELEHEAR app allows for volume control, tinnitus masking, and language translation. Features 5 distinct hearing modes to adapt to various environments like dinner parties, TV viewing, or outdoor activities.
- **FDA-Registered OTC Device:** Designed for mild-to-moderate hearing loss and eligible for purchase using Flexible Spending Account (FSA) or Health Savings Account (HSA) funds.
- **Enhanced Performance:** New generation receiver upgrades address common issues like feedback whistling and background noise, providing a clearer and more natural sound.

Hear Every Word

AI-Powered Clarity VOCCLEAR® Deep Neural Network Hybrid Feedback Cancellation

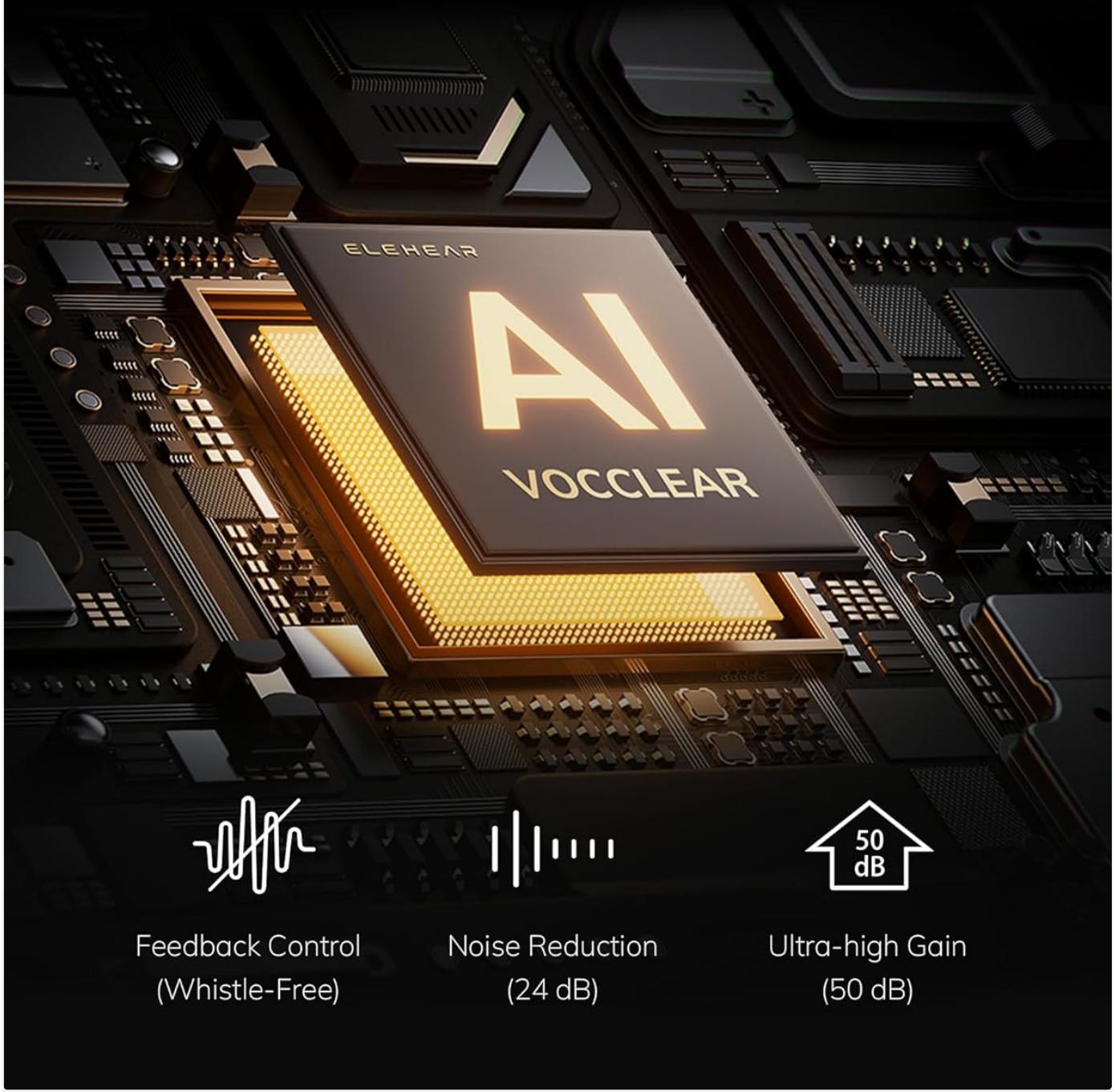


Image: A detailed diagram highlighting the AI-Powered Clarity VOCCLEAR® Deep Neural Network Hybrid Feedback Cancellation, showing features like feedback control, 24 dB noise reduction, and 50 dB ultra-high gain.

SETUP GUIDE

1. Initial Charging

- Place both hearing aids into the charging case. Ensure they are correctly seated in their respective slots.

2. Connect the charging case to a power source using the provided USB cable. The indicator lights on the case will illuminate to show charging status.
3. Allow the hearing aids and case to fully charge before first use. A full charge takes approximately 150 minutes.

2. Pairing with the ELEHEAR App

1. Download the "ELEHEAR" app from your device's app store (compatible with iOS and Android).
2. Ensure Bluetooth is enabled on your smartphone.
3. Open the ELEHEAR app and follow the on-screen instructions to pair your hearing aids. The devices are designed for one-time pairing and will automatically connect thereafter.

Bluetooth Made Simple

One-time Pairing, Always Connected
Effortless compatibility with iOS and Android



5.3 Bluetooth
connection



Image: A man smiling while holding a smartphone, with the ELEHEAR-Beyond hearing aids visible, demonstrating the ease of Bluetooth connectivity and app control.

OPERATING INSTRUCTIONS

1. Power On/Off

- The hearing aids automatically activate when removed from the charging case.

- To power off, place the hearing aids back into the charging case.

2. Adjusting Volume and Modes

- Use the ELEHEAR app to precisely control volume levels.
- The app also allows you to switch between 5 different hearing modes, optimizing sound for various environments (e.g., quiet, noisy, outdoor).
- A single button on the hearing aid itself can also be used for basic volume adjustments and mode cycling. Refer to the app for detailed button functions.

3. Tinnitus Masking and Translation

- Access the tinnitus masking feature through the ELEHEAR app to find relief from tinnitus symptoms.
- The app also offers a language translation feature for enhanced communication.

Smarter Hearing

One-time Pairing, Always Connected
Effortless compatibility with iOS and Android



Personalized
Tinnitus Masking



Real-Time
AI Translation



Remote
Capture



User Customized
Compensation

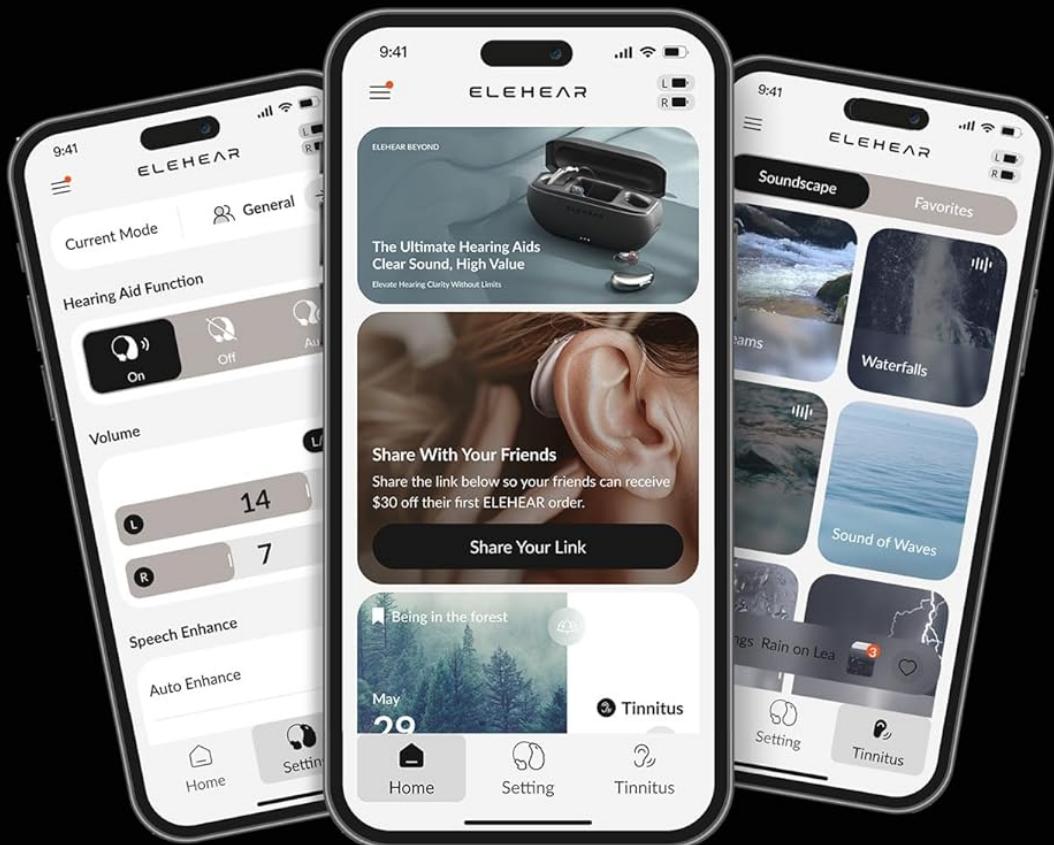


Image: Multiple smartphone screens displaying the ELEHEAR app interface, highlighting features such as personalized tinnitus masking, real-time AI translation, remote sound capture, and user-customized sound compensation.

MAINTENANCE

1. Cleaning Your Hearing Aids

- Regularly clean your hearing aids with a soft, dry cloth.

- Use the small brush provided (if included) to gently remove any wax or debris from the ear domes and sound outlets.
- Do not use water or cleaning solutions directly on the hearing aids.

2. Charging Case Care

- Keep the charging case clean and free of dust.
- Store the hearing aids in the charging case when not in use to protect them and ensure they are always charged.

3. Storage

- Store the hearing aids and charging case in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No Sound	Low battery; Hearing aid not powered on; Blocked sound outlet.	Charge the hearing aids; Ensure they are removed from the case; Clean the ear dome/sound outlet.
Whistling/Feedback	Improper fit; Earwax buildup; Volume too high.	Re-insert the hearing aid for a snug fit; Clean your ears or consult a professional; Lower the volume.
Difficulty Pairing with App	Bluetooth off; App not updated; Interference.	Ensure Bluetooth is on; Update the ELEHEAR app; Restart your phone and hearing aids.
Sound is Unclear/Distorted	Earwax buildup; Incorrect mode setting; Environmental noise.	Clean the hearing aids; Adjust the hearing mode via the app; Move to a quieter environment or use noise reduction features.

SPECIFICATIONS

Feature	Detail
Model Number	ELEHAER-Beyond SG1
Brand	ELEHEAR
ASIN	B0DPQCVXCK
Product Dimensions	1 x 1 x 1 inches
Item Weight	13.4 ounces
Batteries	3 Lithium Ion batteries (included)
Frequency Range	125Hz-6500Hz
Gain	Up to 50dB
Noise Reduction	Up to 24dB (VocClear AI)
Charging Case Battery	1000mAh
Charging Time	150 minutes (full charge)

Feature	Detail
Runtime (per 15 min charge)	6 hours
Total Runtime (with case)	Up to 20 hours
Connectivity	Bluetooth 5.3
FDA Registration	Yes (OTC)

WARRANTY AND SUPPORT

For information regarding product warranty, technical support, or service, please contact ELEHEAR customer service directly or visit the official ELEHEAR website. Specific warranty details were not provided in the product information. You can visit the official ELEHEAR store on Amazon for more information:[ELEHEAR Amazon Store](#).

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