

Bissell 4111A

BISSELL CrossWave Edge Multi-Surface Hard Floor Cleaner Wet Dry Vacuum

Model: 4111A | Brand: Bissell

INTRODUCTION

The BISSELL CrossWave Edge is a versatile multi-surface hard floor cleaner designed to vacuum and mop simultaneously. Featuring ZeroGap™ Technology for edge-to-edge cleaning and Tangle-Free Technology to minimize hair wrap, this appliance is engineered for efficient and effective cleaning of various sealed hard floors and area rugs. Its Two-Tank Technology ensures that clean water and solution are always kept separate from dirty water, providing a fresh clean every time.

SETUP

Before first use, ensure all components are present and assembled correctly. The unit includes a clean water tank, a dirty water tank, a brush roll, and a storage/rinse tray.

- **Filling the Clean Water Tank:** Remove the clean water tank from the back of the unit. Fill it with water up to the indicated 'Water' line. For enhanced cleaning, add the recommended BISSELL cleaning formula up to the 'Formula' line. Ensure the cap is securely fastened before reattaching the tank to the unit.
- **Attaching the Brush Roll:** Ensure the brush roll is properly seated in its compartment. The Tangle-Free brush roll is designed to reduce hair wrap.
- **Power Connection:** Plug the power cord into a suitable electrical outlet. The CrossWave Edge is a corded electric appliance, providing consistent power during operation.



Figure 1: BISSELL CrossWave Edge unit with included accessories, including the clean water tank, dirty water tank, brush roll, and storage tray.



For best results

Use with CrossWave™ OXY Pet Pro Formula.

Figure 2: Demonstrates adding BISSELL cleaning formula to the clean water tank for optimal cleaning results.

Video 1: Official CrossWave Edge Feature Video. This video provides a visual guide to the product's features, including aspects of setup and operation.

OPERATING INSTRUCTIONS

The CrossWave Edge is designed for efficient wet and dry cleaning on multiple sealed hard surfaces and area rugs.

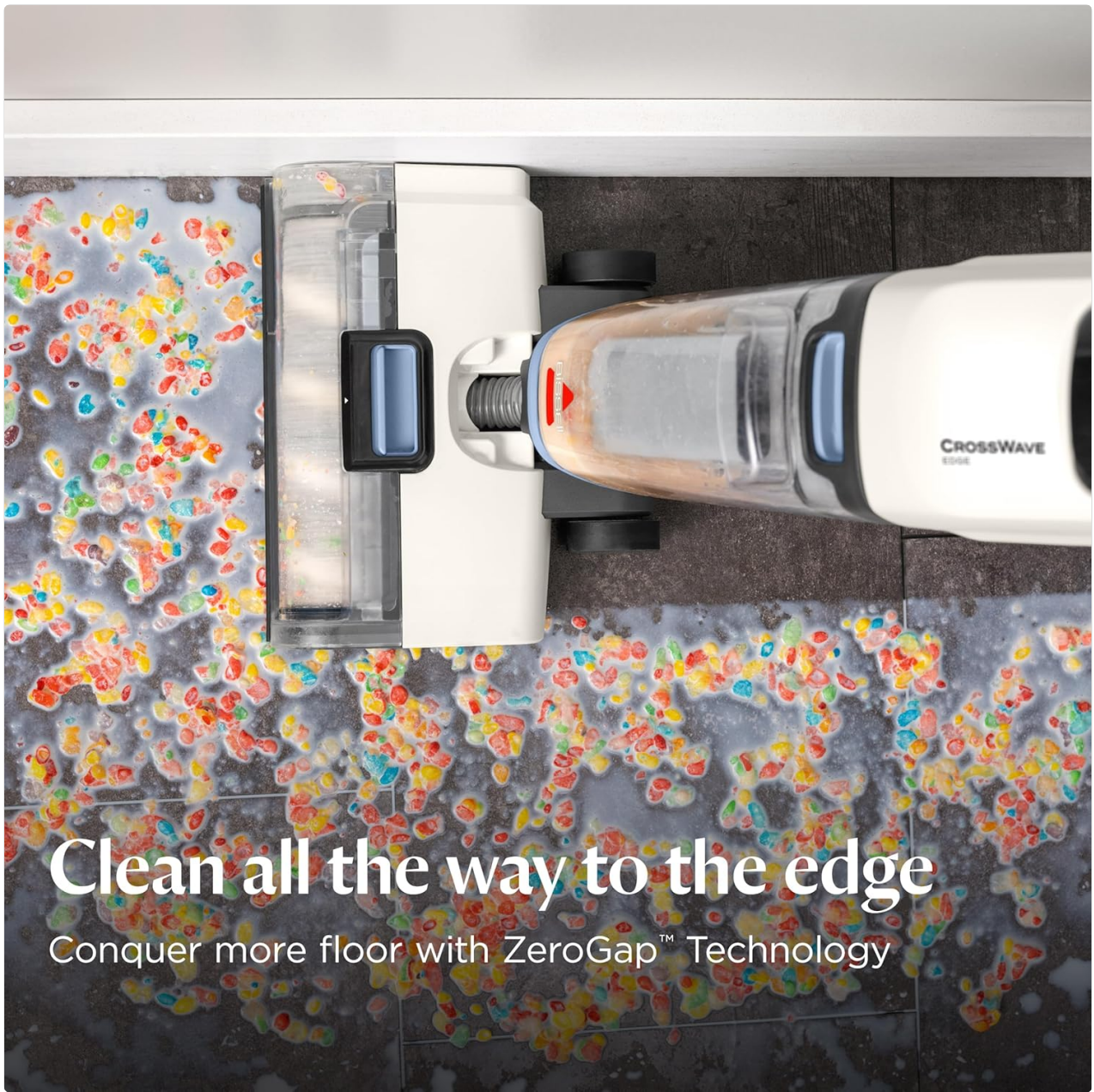
- **Power On:** Press the power button located on the handle to turn on the unit.
- **Select Surface Mode:** Choose between 'Hard Floor' or 'Area Rug' mode using the dedicated buttons on the handle. This optimizes the cleaning process for the specific surface.
- **Vacuum and Mop:** Hold the solution spray trigger to dispense cleaning solution while pushing the unit forward to vacuum and mop. Release the trigger when pulling the unit back to allow for suction and drying.
- **Edge Cleaning:** Utilize the ZeroGap™ Technology by aligning the cleaner head along edges and

baseboards to pick up debris close to the wall.

- **Two-Tank Technology:** The separate clean and dirty water tanks ensure you are always cleaning with fresh solution. Monitor the dirty water tank and empty it when it reaches the 'Full' line.



Figure 3: Illustrates the CrossWave Edge's capability to clean various sealed hard surfaces and area rugs.



Clean all the way to the edge
Conquer more floor with ZeroGap™ Technology

Figure 4: Close-up view demonstrating the ZeroGap™ Technology effectively cleaning right up to the edges.



2X more suction than the competitor¹

Figure 5: Shows the powerful suction of the CrossWave Edge tackling wet messes on hard floors.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your CrossWave Edge.

- **Self-Cleaning Cycle:** After each use, place the unit on its storage/rinse tray. Activate the self-cleaning mode by pressing the dedicated button on the handle. This flushes debris from the brush roll and internal components.
- **Emptying and Cleaning Dirty Water Tank:** Remove the dirty water tank and dispose of the contents. Rinse the tank thoroughly with water.
- **Cleaning the Brush Roll:** Remove the brush roll from the cleaner head. Rinse it under running water to remove any hair or debris. Allow it to air dry completely before reinserting.
- **Filter Maintenance:** The Antimicrobial FreshStart™ Filter helps combat odors. Remove and rinse the filter regularly. Allow it to air dry completely before placing it back into the dirty water tank. Replace the filter as needed to maintain performance.

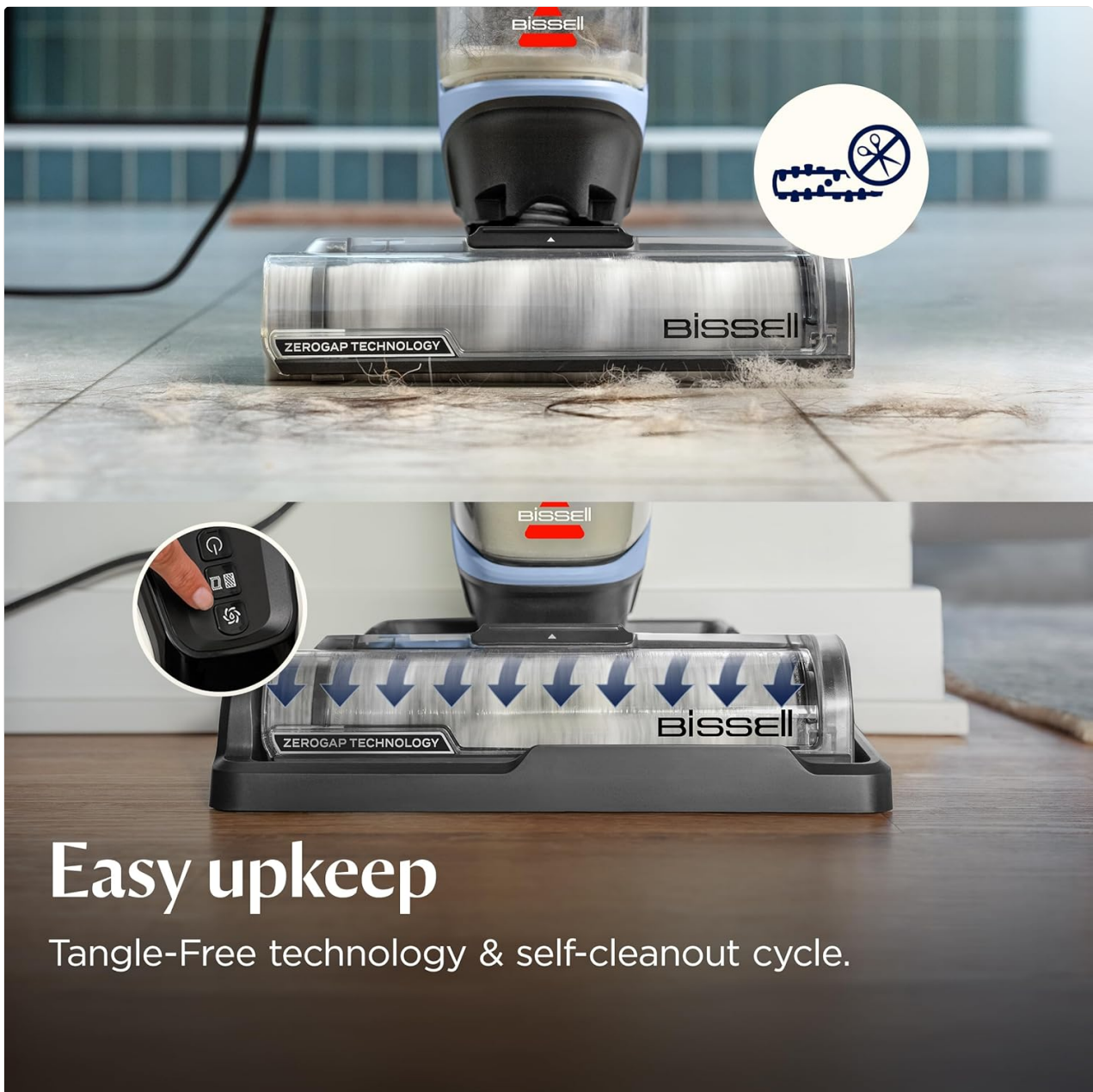


Figure 6: Depicts the self-cleaning mode in action and highlights the tangle-free brush roll for easy maintenance.

TROUBLESHOOTING

If you encounter issues with your CrossWave Edge, refer to the following common solutions:

- **No Suction/Poor Performance:** Check if the dirty water tank is full or improperly seated. Ensure the clean water tank has sufficient solution. Verify the brush roll is free of obstructions and properly installed. Clean the filter.
- **Streaks on Floor:** Ensure you are releasing the spray trigger on the backward pass to allow for maximum suction. The brush roll may need cleaning or replacement.
- **Odor from Unit:** Thoroughly clean the dirty water tank, brush roll, and filter after each use. Ensure all components are completely dry before reassembling and storing.

For more detailed troubleshooting or persistent issues, please consult the full user manual or contact Bissell customer support.

SPECIFICATIONS

Feature	Detail
Brand	Bissell
Model Name	CrossWave Edge
Model Number	4111A
Item Weight	9.5 Pounds
Product Dimensions	10.5 x 11.4 x 43.6 inches
Capacity	620 Milliliters
Power Source	Corded Electric
Included Components	Brushroll, Trial-size CrossWave Pet Pro Oxy Formula, Antimicrobial FreshStart Filter, Storage & Rinse Tray

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the documentation included with your product or visit the official Bissell website. Additional protection plans may be available for purchase separately.

For customer support, product registration, or to purchase replacement parts and cleaning formulas, please visit the [Bissell Store on Amazon](#) or the official Bissell website.