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## SMART MX275-V5-PW

# SMART Board MX275-V5 Pro Series Interactive Display User Manual

Model: MX275-V5-PW

## INTRODUCTION

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This user manual provides essential information for the proper setup, operation, and maintenance of your SMART Board MX275-V5 Pro Series interactive display. Please read this manual thoroughly before using the product to ensure optimal performance and longevity. The SMART Board MX Pro series is designed to facilitate productive meetings and collaborative work with its advanced digital ink technology and seamless integration with Microsoft and Google environments.

## SETUP

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### 1. Unboxing and Inspection

Carefully remove the interactive display from its packaging. Inspect the unit for any signs of damage that may have occurred during transit. Retain all packaging materials for future transport or service needs.

### 2. Mounting the Display

The SMART Board MX275-V5 Pro Series interactive display can be mounted on a wall or a mobile stand. Refer to the separate mounting guide provided with your chosen mounting solution for detailed instructions. Ensure the mounting hardware is appropriate for the display's weight and the wall structure.



This image displays the SMART Board MX275-V5 Pro Series interactive display, featuring a large screen with a high-resolution image of an ocean sunset. The display's sleek design and integrated pen tray are visible at the bottom.

### 3. Connecting Peripherals

Connect necessary cables to the display's ports. Common connections include:

- **Power Cable:** Connect to a grounded power outlet.
- **HDMI/DisplayPort:** For video input from a computer or other source.
- **USB Cables:** For touch functionality and connecting external devices. The display features 1 total USB port.
- **Network Cable (Ethernet):** For wired internet connection (optional).

### 4. Initial Power On

Once all connections are secure, press the power button located on the display. Follow the on-screen prompts for initial setup, including language selection and network configuration.

## OPERATING THE DISPLAY

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### 1. Basic Interaction

The SMART Board MX275-V5 Pro Series is a multi-touch interactive display. Use your fingers or the included pens to interact with the screen. Common gestures include:

- **Tap:** Equivalent to a mouse click.
- **Drag:** Move objects or scroll content.
- **Pinch/Spread:** Zoom in or out.
- **Swipe:** Navigate through pages or menus.

### 2. Digital Ink Technology

The display features advanced digital ink capabilities. Use the provided pens to write, draw, and annotate directly on the screen, over applications, or within dedicated whiteboarding software. The system automatically differentiates between pen,

finger, and eraser input.

### 3. Integrated Audio System

The display includes integrated speakers and a linear six-microphone array. The 75-inch model features two integrated 20W speakers. The microphone array supports onboard acoustic echo cancellation for clear audio during video conferences and presentations.

### 4. Software Environment Integration

The SMART Board MX275-V5 Pro Series is designed for seamless integration with both Microsoft and Google environments, allowing users to leverage familiar tools and applications directly on the interactive display.

## MAINTENANCE

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### 1. Cleaning the Display

To clean the screen, power off the display and gently wipe it with a soft, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for electronic displays. Avoid abrasive cleaners or solvents. Clean the casing with a dry or slightly damp cloth.

### 2. Software Updates

Regularly check for and install software and firmware updates. Updates often include performance improvements, new features, and security enhancements. Refer to the display's settings menu for update options or visit the official SMART support website.

## TROUBLESHOOTING

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This section addresses common issues you might encounter. For more complex problems, contact customer support.

- **No Power:**  
Ensure the power cable is securely connected to both the display and a working power outlet. Check the power button and any circuit breakers.
- **No Display/Black Screen:**  
Verify that the video input cable (HDMI/DisplayPort) is correctly connected to both the display and the source device. Ensure the source device is powered on and outputting a signal. Try selecting the correct input source on the display.
- **Touch Functionality Not Responding:**  
Check that the USB cable for touch is connected between the display and the computer. Restart both the display and the connected computer. Ensure no obstructions are on the screen surface.
- **No Audio:**  
Check the volume settings on both the display and the connected source device. Ensure audio cables are properly connected if using external speakers. Verify that the correct audio output is selected on the source device.

## SPECIFICATIONS

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The following table outlines the key technical specifications for the SMART Board MX275-V5 Pro Series interactive display (75-inch model):

Feature	Specification
Model Number	MX275-V5-PW

Feature	Specification
Screen Size (diagonal)	75 Inches
Maximum Display Resolution	4K UHD (3840 x 2160)
Aspect Ratio	16:9
Refresh Rate	60 Hz
Backlight	LED
Speakers	2 integrated 20 W speakers
Microphone	Integrated linear six-microphone array with acoustic echo cancellation
Total USB Ports	1
Product Dimensions (L x W x H)	3.5 x 68.39 x 41.77 inches
Item Weight	158.4 pounds
Screen Surface Description	Glossy, Matte

## WARRANTY AND SUPPORT

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For warranty information, please refer to the documentation provided at the time of purchase or visit the official SMART website. If you require technical assistance, have questions about your product, or need to report an issue, please contact SMART customer support through their official channels.