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## Masterpart 97920557

# Masterpart Candy 97920557 Dryer Drum Support Wheels Instruction Manual

Model: 97920557 | Brand: Masterpart

## INTRODUCTION

This instruction manual provides essential information for the proper installation, maintenance, and troubleshooting of your Masterpart Candy 97920557 dryer drum support wheels. These wheels are genuine manufacturer replacement parts designed to ensure the smooth and efficient operation of your tumble dryer. Please read this manual thoroughly before attempting any installation or repair.

## SAFETY INFORMATION

- **Always disconnect power:** Before performing any service or maintenance on your dryer, ensure it is unplugged from the electrical outlet or the circuit breaker is turned off.
- **Wear protective gear:** Use appropriate personal protective equipment, such as gloves and safety glasses, to prevent injury.
- **Handle with care:** Dryer components can be heavy or have sharp edges. Exercise caution during removal and installation.
- **Professional assistance:** If you are unsure about any step or uncomfortable performing the repair, consult a qualified appliance technician.
- **Original parts:** Use only genuine replacement parts to ensure compatibility and safety.

## COMPATIBLE MODELS

These drum support wheels (Manufacturer Part Number: 97920557) are compatible with a wide range of Candy dryer models. Please verify your dryer's model number against the list below to ensure compatibility:

- CC217-80, CC217-88, CC217-SY, CC266-S, CC266T-47, CC267-37, CC267-80, CC267T-01S,

CC267T-47, CC267T-84, CC267T-88, CC276T-47, CC277T-86S

- CD6720-ISR, CDC165-83SY, CDC168-SY, CDC179X-88, CDC263, CDC263CH, CDC266UK, CDC266X, CDC266XCH, CDC267ESY, CDC268EX, CDC268TEX, CDC268TEXCH, CDC668-37, CDC668-47, CDC668-SY, CDC679X-SY, CDC679XT-88, CDC768-47, CDC779X-86SY, CDC779XT-88, CDC779XT-SY
- CDE105-80, CDE107-80, CDV160-SY, CDV262, CDV262-04ARG, CDV262ES, CDV262UK, CDV265E, CDV265EX, CDV660-37, CDV660-47, CDV660-SY, CDV671XSY
- CIC200UK, CIC200X, CIC200XES, CIC209TX, CIC209X, CIC209XCH, CIC250EXEU, CIC258E, CIC259EX, CIC259TEX, CIC259TEXCH, CIC60
- CIV100ARG, CIV100EU, CIV100UK, CIV100ES, CIV100OS, CIV109, CIV109OS, CIV130XEU, CIV139X, CIV139XC, CIV140EXES, CIV140EXEU, CIV145E, CIV149EX, CIV14M, CIV60, CIVD14EX
- CV116-80, CV116-SY, CV117-04S, CV117-OS, CV166-37, CV166-37/0, CV166-47, CV166-47/0, CV166-S, CV167-47
- GODC778-37, GODC78-01S, GODC78-88, KT6EMAX, ZW2V

## INSTALLATION INSTRUCTIONS

Replacing dryer drum support wheels typically involves disassembling the dryer cabinet to access the drum and its support components. The following steps provide a general guide. Specific disassembly procedures may vary by dryer model. Always refer to your dryer's service manual for detailed instructions.

### Tools Required:

- Screwdrivers (Phillips and flathead)
- Nut drivers or socket set
- Pliers
- Work gloves
- Safety glasses

### Step-by-Step Replacement:

1. **Disconnect Power:** Unplug the dryer from the wall outlet or turn off the circuit breaker.
2. **Access the Dryer Interior:** Depending on your model, this may involve removing the top panel, front panel, or rear panel. Carefully follow your dryer's specific disassembly instructions.
3. **Remove the Drum:** Once the interior is accessible, you will need to disconnect the drive belt and lift the drum out of the cabinet. This often requires two people due to the drum's size and weight.
4. **Locate Old Support Wheels:** The drum support wheels are typically located at the front or rear of the dryer cabinet, supporting the drum. Inspect them for wear, cracks, or damage.
5. **Remove Old Wheels:** Each wheel is usually held in place by a shaft and a retaining clip or screw. Carefully remove the fasteners and slide off the old, worn wheels.
6. **Install New Wheels:** Place the new Masterpart 97920557 drum support wheels onto the shafts. Ensure they are seated correctly and secure them with the retaining clips or screws. Make sure they spin freely.



*Image 1: A pair of Masterpart Candy 97920557 dryer drum support wheels. These wheels feature a durable black rubber exterior and a white plastic inner hub, designed for smooth drum rotation.*

7. **Reinstall the Drum:** Carefully place the drum back into the dryer cabinet, ensuring it rests properly on the new support wheels. Reattach the drive belt.
8. **Reassemble Dryer:** Reattach all panels and secure them with their original fasteners.
9. **Test Operation:** Plug the dryer back in or restore power. Run a short cycle to ensure the drum rotates smoothly and quietly. Listen for any unusual noises.

## OPERATION CONSIDERATIONS

While these wheels are replacement parts, proper dryer operation contributes to their longevity and the overall efficiency of your appliance.

- **Avoid Overloading:** Overloading the dryer can put excessive strain on the drum support wheels and other components, leading to premature wear.
- **Balance Loads:** Ensure laundry loads are balanced to prevent uneven stress on the drum and its supports.
- **Clean Lint Filter:** Regularly clean the lint filter to maintain proper airflow and prevent the dryer from overheating, which can affect component lifespan.

## MAINTENANCE

Regular inspection of your dryer's internal components can help identify potential issues before they become major problems.

- Periodic Inspection:** Every few years, or if you notice unusual noises, consider opening your dryer to inspect the drum support wheels. Look for signs of wear, flat spots, cracks, or excessive play.
- Clean Debris:** Remove any lint or debris that may have accumulated around the wheel shafts or housing, as this can impede smooth rotation.
- Lubrication (if applicable):** Some older models might benefit from a small amount of high-temperature grease on the wheel shafts, but most modern wheels are designed to be self-lubricating or require no additional lubrication. Consult your dryer's specific manual.

## TROUBLESHOOTING COMMON ISSUES

Symptom	Possible Cause	Solution
Loud squealing or grinding noise during operation	Worn or damaged drum support wheels	Inspect and replace drum support wheels (refer to Installation Instructions).
Drum not turning or turning with difficulty	Seized or heavily worn drum support wheels, broken drive belt	Check drum support wheels for free movement. Replace if seized. Also, inspect the drive belt for breakage.
Thumping or banging noise	Flat spots on drum support wheels, unbalanced load	Inspect wheels for flat spots and replace if necessary. Ensure laundry loads are balanced.

## PRODUCT SPECIFICATIONS

Brand	Masterpart
Manufacturer Part Number	97920557
Product Dimensions	6.5 x 6.5 x 3 cm
Product Weight	50 g
Color	Black/White

**Components Included**

2 dryer drum support wheels

**SUPPORT**

For further assistance, technical support, or warranty inquiries regarding your Masterpart product, please contact the manufacturer directly through their official website or customer service channels. Always provide your product model number (97920557) when seeking support.

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