

Lockly PGD728WMBE1

Lockly Smart Lock Secure Pro User Manual

Brand: **Lockly** | Model: **PGD728WMBE1**

Comprehensive guide for installation, operation, maintenance, and troubleshooting.

1. PRODUCT OVERVIEW

The Lockly Smart Lock Secure Pro offers advanced security and convenience with multiple access methods including biometric fingerprint recognition, a patented PIN Genie keypad, built-in Wi-Fi for remote control, and traditional physical keys. Designed for easy installation and robust performance, it integrates seamlessly into modern smart homes.



Figure 1: Lockly Smart Lock Secure Pro and companion mobile application.

2. SETUP AND INSTALLATION

This section provides step-by-step instructions for installing your Lockly Smart Lock Secure Pro. Please ensure you have all necessary tools and components before beginning.

2.1. Pre-Installation Checks

Before starting the installation, verify your door's dimensions and ensure it meets the requirements for the Lockly Secure Pro.

- **Cross-bore hole:** 2 1/8" (54mm) diameter.
- **Deadbolt bore hole:** 1" (25mm) diameter.
- **Door Thickness:** Between 1 3/8" (35mm) to 2" (50mm).
- **Back-set:** 2 3/8" (60mm) or 2 3/4" (70mm).



Figure 2: Essential door measurements for proper installation.

2.2. Installation Guide Video

For a detailed visual walkthrough of the installation process, please refer to the official Lockly Secure Pro Installation Guide video below.

Your browser does not support the video tag.

Video 1: Official Lockly Secure Pro Installation Guide. This video provides comprehensive instructions for setting up your smart lock.

2.3. Step-by-Step Installation Summary

1. **Prepare the Door:** Remove any existing lock hardware. Ensure the cross-bore hole and deadbolt bore hole meet the specified dimensions.
2. **Install the Deadbolt:** Adjust the deadbolt to the correct back-set (2 3/8" or 2 3/4"). Insert the deadbolt into the door edge hole, ensuring the slot is vertical, and secure it with the provided screws.
3. **Install the Exterior Assembly:** Align the exterior assembly with the door hole and deadbolt. Ensure the torque blade is in the vertical position. Peel off the adhesive film and carefully place the assembly, guiding the connection cables under the deadbolt.
4. **Install the Interior Mount Plate:** Guide the connection cables through the gasket's notch. Align the mounting plate and secure it with screws, ensuring the cables are not pinched. Verify the deadbolt operates smoothly with the physical key.
5. **Install the Interior of Lock:** Remove the battery cover. Connect the cables from the exterior assembly to the interior lock. Ensure the thumb turn is vertical and align the torque blade. Insert the connector and excess wire into the door hole. Secure the interior assembly to the mounting plate with screws.
6. **Install Batteries & Perform Self-Check:** Insert four AA batteries into the interior assembly. With the door open and deadbolt fully extended, press and hold the program button for 4 seconds to initiate the self-check. Release the button once the self-check begins. The lock will determine the door's swing direction. Ensure the deadbolt extends and retracts smoothly without binding. Once complete, slide the battery cover into place.
7. **Install Door Frame Strike Plate:** Select the appropriate strike plate (O or L) based on your door frame size. If using

the strike reinforcement (N), install it first with the provided screws, ensuring the groove depth is less than 5mm. Then secure the strike plate with its screws.

8. **Install the Wired Door Sensor:** The door sensor provides real-time open/close notifications and enables voice control. Use adhesive foam pads to adjust the sensor's height if needed. Trim the tab from the sensor if your door back-set is 2 3/8". Remove the film from the adhesive and attach the sensor close to the door edge. Manually retract the deadbolt and close the door. Align the sensor magnet to the door frame, ensuring the arrows are aligned and the gap is less than 3/4" (20mm).

3. OPERATING YOUR LOCKLY SMART LOCK

The Lockly Secure Pro offers multiple convenient ways to access your home.

3.1. Multiple Ways to Unlock

- **AI Biometric Fingerprint:** Fast 0.2-second recognition with 99.99% accuracy. Supports up to 99 different fingerprints and uses AI learning for improved speed.
- **PIN Genie Digital Keypad:** Patented technology that shuffles numbers after each use to prevent code guessing, enhancing security.
- **Physical Key:** Two physical keys are included for traditional access. The rekey capability allows for easy cylinder replacement.
- **Built-in Wi-Fi & App Control:** Full remote control from anywhere via the Lockly Home app, no bridge required.
- **Voice Control:** Seamless integration with Alexa and Google Assistant for voice commands to lock/unlock and check status.
- **eKey & eBadge:** Grant temporary or permanent access to guests via the app.
- **Offline Access Code (OAC):** Create access codes even when the lock is not connected to the network.

Multiple Ways to Unlock



NEW
Lockly F2
3D Biometric
Fingerprint

Faster, More Accurate,
AI Learning



2
PIN Genie®
Digital Keypad



Physical Key
Re-keyable



NEW
Built-in
Wi-Fi
App Control



Figure 3: Overview of the various unlocking methods available.



Upgraded.
Inside and Out.



+50%
recognition speed



+98%
faster remote access



-30%
interior assembly size

Figure 4: The patented PIN Genie keypad dynamically shuffles digits to prevent code guessing.



Hack-proof keypad

Patented PIN Genie technology to protect from password guessing.



Figure 5: Advanced 3D Biometric Fingerprint sensor for quick and accurate unlocking.

3.2. App Control and Features

The Lockly Home app provides comprehensive control and monitoring capabilities.

- **Remote Control:** Lock and unlock your door from anywhere.
- **Notifications:** Receive real-time alerts for lock/unlock events and door status.
- **Access History:** View detailed logs of who entered and when.
- **Access Management:** Create and manage permanent, recurring, or one-time access codes for users.

NEW

Built-in Wi-Fi



+98%
faster remote
access

Remote Unlock
Get Notified
Activities Logs

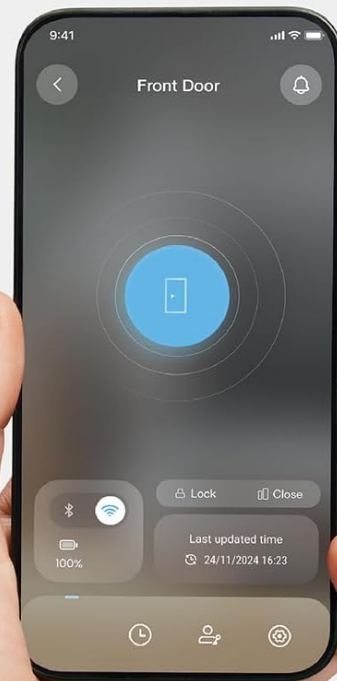


Figure 6: Built-in Wi-Fi enables faster remote access and comprehensive app control.



Hack-proof keypad

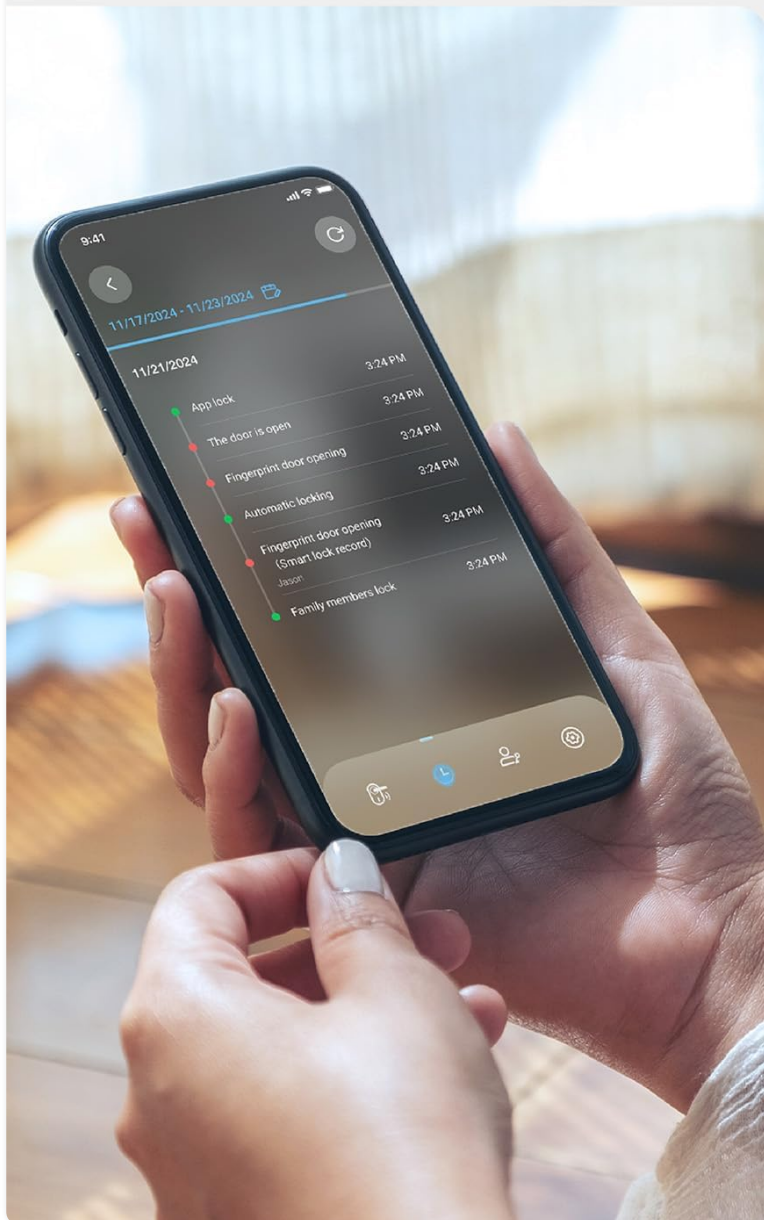
Patented PIN Genie technology to protect from password guessing.



Figure 7: The Lockly Home app allows you to lock/unlock, receive notifications, and view access history.

3.3. Programmable Auto-Lock

The smart lock features a programmable auto-lock function, ensuring your door is always secured. This feature can be customized from 5 to 300 seconds.



App Control



Lock and Unlock



Notifications



Access History

Figure 9: Control your Lockly Smart Lock using voice commands.

4. MAINTENANCE

4.1. Battery Life

With typical usage, the battery lasts up to 5 months. Frequency of use may vary. The lock uses Alkaline battery cells.

4.2. Backup Access

In case of battery depletion, the lock is equipped with a USB-C charging port for backup access, allowing you to temporarily power the lock to gain entry.



Programmable Auto-lock

Leave and forget

Never worry if you have locked your door properly, ever again.

5s – 300s
customizable

Figure 10: Physical keys and USB-C port provide reliable backup access.

5. TROUBLESHOOTING

5.1. Key Not Turning / Deadbolt Binding

If the physical key does not turn smoothly or the deadbolt binds, re-check the installation steps, particularly the alignment of the mounting plate and the deadbolt. Improper installation can lead to increased power consumption and reduced battery life due to unusual motor operation.

5.2. Low Battery Alerts

The Lockly Home app will provide notifications when your battery levels are low, prompting you to replace them.

6. SPECIFICATIONS

Feature	Detail
Brand	Lockly
Special Features	Fingerprint, PIN Genie Keypad, Auto-Lock, Built-in Wi-Fi
Lock Type	Deadbolt
Item Dimensions (L x W x H)	8.4 x 8.8 x 4.6 inches
Material	Zinc
Style	Secure Pro - Built in Wi-Fi
Color	Matte Black
Included Components	Lockly Secure Pro smart lock
Control Method	App, Remote, Touch, Voice
Connectivity Protocol	Wi-Fi
UPC	810055605934
Model Name	Lockly Secure Pro 2025
Item Weight	4.38 pounds
Item Model Number	PGD728WMBE1
Batteries Included?	Yes
Battery Cell Type	Alkaline

7. WARRANTY AND SUPPORT

Lockly provides 24/7 customer support for all its products. If you have any questions or require technical assistance, please feel free to contact us.

For additional support and resources, you may visit the official Lockly Store:[Lockly Store on Amazon](#).