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Arktronic 21.5 Inch FHD Touch Screen

Arktronic 21.5 Inch Touchscreen Digital Picture Frame User Manual

Model: 21.5 Inch FHD Touch Screen

Introduction What's in the Box Product Overview Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

This manual provides essential instructions for setting up, operating, and maintaining your Arktronic 21.5 Inch Touchscreen Digital Picture Frame. Please read this guide thoroughly before use to ensure optimal performance and longevity of your device. This digital photo frame is designed to display your cherished photos and videos with ease, offering a full HD IPS screen, Wi-Fi connectivity, and a user-friendly interface.

2. What's in the Box

Verify that all items listed below are included in your package:

- Arktronic 21.5 Inch Digital Picture Frame
- User Manual
- Quick Start Guide
- Stand
- Wall Adaptor with US Plug (Power cord 70.87 inch)
- Remote Control (AAA batteries not included)
- Screws & Wall Anchors for mounting



Image: Contents of the Arktronic 21.5 Inch Digital Picture Frame package.

3. Product Overview

3.1. Key Features

- **21.5 Inch FHD IPS Touch Screen:** Offers a 1920x1080 resolution with wide viewing angles for clear image display.
- **32GB Internal Storage:** Capable of storing approximately 80,000 photos.
- **Wi-Fi Connectivity:** Enables photo/video sharing via the VPhoto app and email.
- **Remote Control:** Provides convenient navigation and settings adjustment.
- **Multi-functionality:** Includes alarm, clock, video playback, music playback, light sensor, sleep mode, image zoom, adjustable brightness, and various slideshow modes.
- **Wall-Mountable Design:** Supports two-way wall mounting (vertical or horizontal).
- **External Storage Support:** Micro SD card (up to 64GB) and USB drive support for expanded storage.

3.2. Ports and Buttons

Familiarize yourself with the frame's physical components:



Image: Back panel diagram illustrating ports and buttons.

- **Power Button:** Turns the frame on/off.

- **Vertical or Horizontal Mounting Holes:** For wall installation.
- **USB 2.0 Port:** For connecting USB drives.
- **Type-C Port:** For data transfer.
- **Micro SD Slot:** For Micro SD card expansion (up to 64GB).
- **DC IN:** Power input port.
- **Speaker:** For audio output.

4. Setup

4.1. Initial Power On

1. Connect the wall adaptor to the DC IN port on the back of the frame.
2. Plug the adaptor into a power outlet. The frame will automatically power on.

4.2. Wi-Fi Connection

To enable photo sharing and access online features, connect your frame to a Wi-Fi network:

1. On the frame's touchscreen or using the remote, navigate to **Settings**.
2. Select **Wi-Fi**.
3. Choose your desired Wi-Fi network from the list and enter the password.
4. Confirm the connection.

4.3. VPhoto App Installation and Pairing

The VPhoto app allows you to easily share photos and videos to your frame from your smartphone:

1. Download the **VPhoto** app from the App Store (for iOS) or Google Play Store (for Android).
2. Open the app and follow the on-screen instructions to create an account.
3. On your Arktronic frame, go to **Settings** > **My Frame** to find your unique frame ID.
4. In the VPhoto app, enter the frame ID to pair your smartphone with the digital picture frame.



Image: Download and setup the VPhoto app for photo sharing.

4.4. Wall Mounting

The frame can be mounted vertically or horizontally:

1. Determine the desired orientation (portrait or landscape) and location for your frame.
2. Use the provided screws and wall anchors to securely mount the frame bracket to the wall. Ensure the bracket is level.
3. Carefully attach the frame to the mounted bracket.



Image: Frame dimensions and wall mounting illustration.

4.5. Setup Video Guide

For a visual guide on setting up your Arktronic digital picture frame, please watch the video below:

Your browser does not support the video tag.

Video: A step-by-step guide on setting up the Arktronic extra large digital picture frame, including wall mounting and initial configuration.

5. Operating Instructions

5.1. Navigating the Interface

The frame features a user-friendly touchscreen interface and can also be controlled with the included remote:

- **Touchscreen:** Tap icons to select, swipe to navigate through photos, and use pinch-to-zoom for images.
- **Remote Control:** Use the directional buttons to navigate, 'OK' to select, and dedicated buttons for home, settings, volume, and playback.



Image: Touchscreen interface with various functions.

5.2. Adding Photos and Videos

You can add media to your frame using several methods:

- **VPhoto App:** Share directly from your smartphone via the paired app.
- **Email:** Send photos and videos to the unique email address assigned to your frame.
- **USB Drive/Micro SD Card:** Insert a USB drive or Micro SD card into the respective ports to import media. The frame supports popular image formats (JPG, GIF, BMP, PNG) and video formats (MPEG1, MPEG2, MPEG4, Xvid, AVI, M-JPEG, H.264.MOV, VOB, MKV, DIVX4, DIVX5).



Image: Internal and external storage options for media.

5.3. Adjusting Settings

Access **Settings** to customize your frame's behavior:

- **Album Settings:** Configure slideshow duration, transition effects, and playback order.
- **Brightness:** Adjust screen brightness manually or enable the light sensor for automatic adjustment.
- **Volume Adjustment:** Control the audio output volume.
- **Touch Sounds:** Enable or disable audible feedback for touch interactions.
- **Sleep Mode:** Set schedules for the frame to automatically turn off/on.
- **Language:** Change the display language.



Image: Adjusting screen brightness settings.

5.4. Music Playback

Enjoy background music with your photo slideshows:

- Navigate to the **Music** icon on the home screen.
- Select music files from your internal storage or connected external devices.
- The frame's built-in Bluetooth speaker provides audio output.



Image: Bluetooth audio playback feature.

6. Maintenance

To ensure your digital picture frame remains in optimal condition:

- **Cleaning the Screen:** Use a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid harsh chemicals.
- **Cleaning the Frame:** Wipe the frame's exterior with a dry, soft cloth.
- **Storage:** If storing the frame for an extended period, disconnect it from power and store it in a cool, dry place away from direct sunlight.
- **Avoid Liquids:** Keep the frame away from water and other liquids to prevent damage.

7. Troubleshooting

If you encounter issues with your Arktronic digital picture frame, refer to the following common solutions:

Problem	Possible Solution
Frame does not power on.	Ensure the power adapter is securely connected to both the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Verify your Wi-Fi password. Ensure the frame is within range of your Wi-Fi router. Restart your router and the frame.
Remote control is not working.	Check if AAA batteries are correctly inserted and not depleted. Ensure there are no obstructions between the remote and the frame's sensor.
Photos/videos are not displaying.	Check if the media files are in supported formats. Ensure the USB drive or Micro SD card is properly inserted and recognized. Verify that photos have been successfully uploaded via the VPhoto app or email.
Screen is unresponsive.	Perform a soft reset by turning the frame off and on. If the issue persists, consider a factory data reset (see below).

7.1. Factory Data Reset

If persistent issues occur, a factory data reset may resolve them. This will erase all data from your device's internal storage, including system and app data, settings, music, photos, and other user data.

1. Navigate to **Settings** on your frame.
2. Select **Factory Data Reset**.
3. Follow the on-screen prompts to confirm and initiate the reset. An internet connection is required to delete all users and restore the device to an inactive state.

8. Specifications

Feature	Detail
Screen Size	21.5 Inches
Resolution	1920x1080 (FHD)
Display Type	IPS Touch Screen
Internal Storage	32GB
External Storage	Micro SD card (up to 64GB), USB Drive
Connectivity	Wi-Fi (2.4 & 5 GHz), Bluetooth
Supported Image Formats	JPG, GIF, BMP, PNG
Supported Video Formats	MPEG1, MPEG2, MPEG4, Xvid, AVI, M-JPEG, H.264.MOV, VOB, MKV, DIVX4, DIVX5
Product Dimensions	19.91 x 11.7 x 0.99 inches
Item Weight	7.93 pounds
Manufacturer	Arktronic

9. Warranty and Support

Arktronic is committed to providing high-quality products and customer satisfaction.

- **Money-Back Guarantee:** Enjoy a 30-day money-back commitment from the date of purchase.
- **Warranty:** Your Arktronic digital picture frame is covered by a 1-year worry-free warranty.
- **Professional Service:** Arktronic offers life-time professional service for all its products.

For technical support, warranty claims, or any inquiries, please contact Arktronic customer service through the contact information provided on the official Arktronic website or your purchase platform.

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