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## TIGERKING NEW-100XH-1

# TIGERKING 5.9 Cubic Feet Heavy Duty Digital Safe Box User Manual

Model: NEW-100XH-1

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## 1. INTRODUCTION

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This manual provides essential instructions for the safe and effective use of your TIGERKING 5.9 Cubic Feet Heavy Duty Digital Safe Box. Please read this manual thoroughly before installation and operation, and retain it for future reference. This safe is designed to secure valuables in home, hotel, or office environments, featuring robust construction, a digital keypad, and dual key security.

## 2. SAFETY INFORMATION

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- **Keep Keys Secure:** Always store emergency keys and master keys in a secure location outside the safe. Never store them inside the safe.
- **Remove Wheels:** For optimal security and stability, remove the transport wheels after positioning the safe and anchor it to a wall or floor. The wheels are for transportation only and are not covered under warranty.
- **Proper Anchoring:** Ensure the safe is securely anchored to a wall using the provided expansion screws to prevent unauthorized removal.
- **Avoid Force:** Do not attempt to force the safe open if you encounter resistance. Refer to the troubleshooting section or contact customer support.
- **Environmental Conditions:** This safe is not water-resistant. Avoid placing it in areas prone to moisture or extreme temperatures.

## 3. PACKAGE CONTENTS

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Verify that all items listed below are present in your package:

- 1 x TIGERKING Safe Box

- 1 x User Manual
- 1 x Emergency Battery Box
- 2 x Blue Master Keys
- 2 x Emergency Keys
- 2 x Inner Door Keys (for internal lock box)
- 2 x Expansion Screws (for wall mounting)



Image: All components included in the TIGERKING safe package.

## 4. SETUP

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### 4.1 Unboxing and Initial Placement

Carefully remove the safe from its packaging. The safe comes with removable wheels for easier relocation. Once the safe is in its desired permanent position, it is highly recommended to remove these wheels for enhanced security and stability.

### 4.2 Anchoring the Safe

To maximize security, the safe should be anchored to a wall or floor. Use the provided expansion screws and follow these steps:

1. Position the safe in the desired location.
2. Mark the drilling points through the pre-drilled holes at the back or bottom of the safe.
3. Drill holes into the wall or floor using an appropriate drill bit.
4. Insert the expansion screws and securely fasten the safe.



Image: Illustration of wall anchoring process for the safe.

### 4.3 Setting Your Digital Code

The safe allows you to program a personal code of 1-8 digits. Refer to the specific instructions in the included user manual for detailed steps on setting and changing your code. Ensure you test the new code multiple times with the door open before closing it.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Unlocking the Safe

The TIGERKING safe offers two primary methods for unlocking:

- **Method 1: Master Key + Password**

Insert the blue master key into the lock, then enter your programmed 1-8 digit password on the digital keypad. Turn the master key to unlock.

- **Method 2: Dual Key Unlocking**

This method requires both the blue master key and an emergency key. Insert both keys into their respective locks and turn them simultaneously to open the safe. This method is typically used if the digital keypad is not functioning or if you prefer a purely mechanical access.

**Important Note:** The master key is always required to open the safe, even when using a password. This design enhances security, as unauthorized individuals with only the code cannot access the safe without the physical master key.

# DIGITAL KEYPAD



Double Protection



Warning Alarm System



Opening Record



Hide The Code



Date And Time



Master Key + password



Master Key + Emergency key

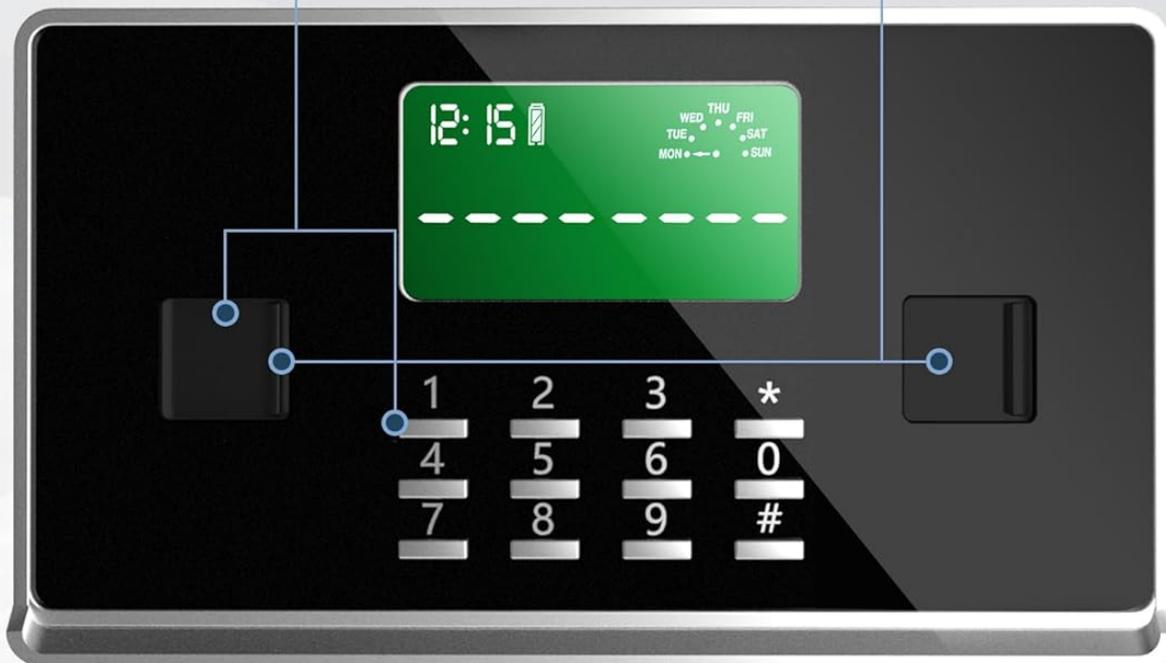


Image: Visual guide to the digital keypad and dual key unlocking options.

## 5.2 Hidden Code Feature

To prevent others from seeing your code as you enter it, dial "\*" before entering your password. This activates the secure display feature, where the entered digits will not be shown on the screen.

## 5.3 Anti-Theft Alarm System

The safe is equipped with an anti-theft alarm system that activates under specific conditions:

- **Violent Vibration:** If the safe detects violent movement or impact.

- **Incorrect Entries:** If three incorrect password entries are made consecutively.

When activated, the alarm will sound for 60 seconds. To deactivate the alarm, enter the correct password or use the master key.



Image: The safe's dual warning system indicating sound and shake detection.

## 5.4 Internal Lock Box and Removable Shelves

The safe includes an interior lock box for additional security of smaller, highly valuable items. This box has its own separate key. The two removable shelves can be adjusted up or down to accommodate items of various sizes, allowing for flexible storage organization.



Image: Interior features of the safe, including the separate lock box and adjustable shelves.

## 6. MAINTENANCE

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- **Cleaning:** Wipe the exterior of the safe with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Keypad Care:** Keep the digital keypad clean and dry. Avoid pressing keys with excessive force.
- **Battery Box:** The safe uses an external emergency battery box. If the internal batteries (required for keypad operation) run low, connect the emergency battery box to the external power port to temporarily power the keypad and open the safe. Replace internal batteries promptly.
- **Internal Lining:** The interior is lined with leather to protect valuables. Avoid sharp objects that could tear or damage the lining.

## 7. TROUBLESHOOTING

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Problem	Possible Cause	Solution
Safe does not open with digital code.	Incorrect code entered; low batteries; master key not turned.	Re-enter code carefully. Replace internal batteries. Ensure master key is fully turned after code entry. Use emergency key if necessary.
Alarm sounds unexpectedly.	Violent vibration detected; multiple incorrect code entries.	Enter correct password or use master key to deactivate. Avoid bumping the safe.
Forgotten password.	Password forgotten.	Use the emergency keys to open the safe. Refer to the manual for instructions on resetting the password.
Keypad is unresponsive.	Dead batteries.	Connect the emergency battery box to the external power port to power the keypad. Replace internal batteries immediately.

## 8. SPECIFICATIONS

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Feature	Detail
Brand	TIGERKING
Model Number	NEW-100XH-1
Product Dimensions (External)	17.7"D x 15.6"W x 40.2"H
Internal Dimensions	17.3"D x 11.2"W x 28.4"H (approximate, based on image)
Capacity	5.9 Cubic Feet
Item Weight	108 Pounds
Lock Type	Electronic Combination Lock, Dual Key Lock
Material	Alloy Steel
Color	White
Special Features	Alarm System, Anti-Theft, Combination Lock, Removable Shelf, Sensor Light, Separate Lock Box
Mounting Type	Wall Mount (anchoring hardware included)
Water Resistance Level	Not Water Resistant



## DIGITAL SECURITY SAFE BOX FOR HOME



Double Account



Alarm System



Opening Record



Anti-prying



Anti-drilling



Separate lock box



Removable shelf



HD LED



Image: Detailed external and internal dimensions of the safe.

## 9. WARRANTY AND SUPPORT

TIGERKING provides a one-year warranty for this product. For any inquiries, technical assistance, or warranty claims, please contact TIGERKING customer service. They offer 24-hour online customer service to assist you.

**Return Policy Note:** A 30% restocking fee may be charged for returns due to non-quality issues. The transport wheels are considered part of the packing materials and are not included in the warranty.