

Dreo DR-HEC002S AC White

Dreo Evaporative Air Swamp Cooler User Manual

Model: DR-HEC002S AC White

Brand: Dreo

PRODUCT OVERVIEW

The Dreo Evaporative Air Swamp Cooler provides efficient cooling, fan, and humidification functions for enhanced indoor comfort. Featuring advanced IceWind Cooling System technology, smart control options, and a user-friendly design, it's an ideal solution for personal and residential cooling needs.

- **Ultimate Cooling Performance:** With wind speeds up to 25 ft/s, a 22% higher evaporation rate, and a 6L water tank, this portable ac fan provides rapid heat relief and all-night comfort.
- **Evaporative Air Cooler:** Infusing water into the breeze, this cooler evaporates on contact, bringing you a cooling sensation on your skin rather than changing room temperature.
- **IceWind Cooling System:** With dynamic air ducts, 35-blade turbine, and optimized cooling pad, this system delivers a powerful, refreshing breeze for healthy coolness.
- **All-in-one Comfort:** This cooler combines cooling, fan, and humidify functions, offering customized comfort for bedroom. Smooth caster wheels bring convenience like portable air conditioners.
- **Smart Convenience:** Control your tower fan via the DREO app or voice commands (Alexa/Google). Monitor temp and humidity from your smartphone for full control of your home's climate.

SETUP GUIDE

Follow these steps for initial setup of your Dreo Evaporative Air Swamp Cooler.

1. **Unpacking:** Carefully remove all components from the packaging. Ensure all parts listed in the packing list are present.
2. **Base Assembly:** Place the air cooler on its side on a soft surface. Align the two holes on the base with the two insert pins on the bottom of the air cooler. Push the base firmly until you hear a click. Secure the base with the provided screw.

DREO
NO.1
Tower Fan

DREO | IceWind 712S

Hyperfast Winds Instant Coolness



*Source: Circana, LLC, Retail Tracking Service, US, Tower Fans, Dollar & Unit Sales, Jan - Dec 2024

Image: Dreo Evaporative Air Swamp Cooler with remote control and ice packs.

Bigger Tank All-night Coolness



*Based on internal testing

Image: Detailed view of attaching the base to the cooler unit.

3. **Water Tank Preparation:** Pull out the water tank from the back of the unit. Remove the filter assembly from the tank. Fill the tank with clean water. For enhanced cooling, place the included ice packs (after freezing) into the water tank.

Seamless Smart Control



Image: User filling the water tank of the evaporative cooler.

4. **Reinsert Tank:** Place the filter assembly back into the water tank, then slide the filled water tank back into the unit until it clicks securely into place.
5. **Power Connection:** Plug the power cord into a suitable electrical outlet.

OPERATING INSTRUCTIONS

Your Dreo Evaporative Air Swamp Cooler offers multiple ways to control its functions.

Control Panel (Touch Screen)

The intuitive touch control panel on top of the unit allows for direct operation.

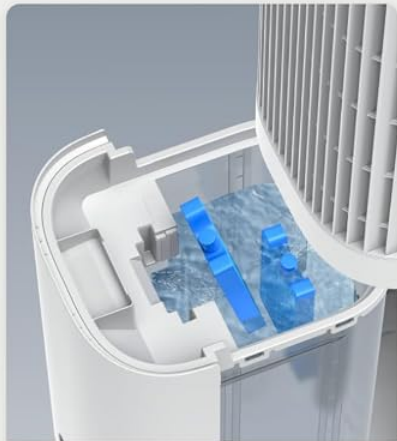
The Ultimate 3-in-1 Cooler



 **Fan Only**
Refreshing Wind



 **+Water**
Moisty Wind



 **+Ice Packs**
Powerful Cool Wind

Image: Close-up of the touch control panel with various settings.

- **Power Button:** Tap to turn the unit On/Off.
- **Speed Adjustment:** Cycle through 4 airflow speeds to find your preferred intensity.
- **Mode Selection:** Choose from Normal, Natural, Sleep, or Auto modes for different airflow patterns.
- **Oscillation:** Activate 85° oscillation for widespread cooling coverage.
- **Timer:** Set a timer for up to 12 hours for automatic shut-off.

Remote Control

Use the included remote control for convenient operation from a distance.

Cool Quietly Uninterrupted Comfort

33 dB*
DREO



*Tested by DREO lab at the lowest fan speed.

Image: The compact remote control for the evaporative cooler.

DREO App & Voice Control

For advanced control and smart home integration, download the DREO app and connect your device. Compatible with Alexa and Google Assistant.

- **Download App:** Search for "DREO" in your smartphone's app store.

- **Pairing:** Follow the in-app instructions to pair your device. Ensure your phone's Wi-Fi and Bluetooth are enabled.

Your browser does not support the video tag.

Video: Official guide on how to download and connect to the DREO app.

- **Smart Features:** Control settings, monitor temperature and humidity, set schedules, and access additional features directly from your smartphone.



Image: Screenshot of the Dreo app displaying temperature and humidity readings.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your cooler.

- **Water Tank Cleaning:** The water tank is removable for easy cleaning. It is recommended to clean the water tank and filter every two weeks to prevent mold and mildew buildup.

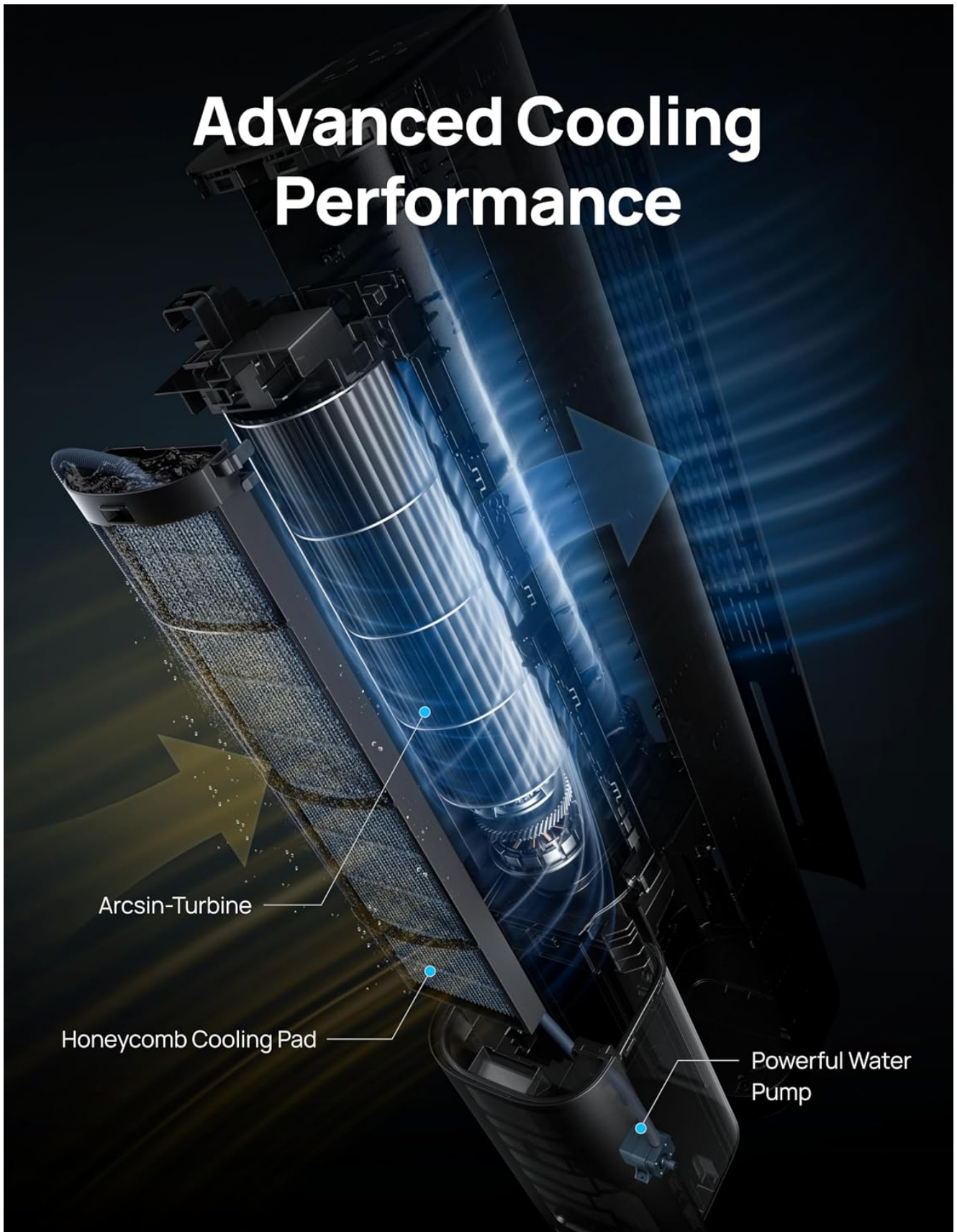


Image: Illustration of the detachable cooling pad for thorough cleaning.

- **Cooling Pad Cleaning:** The cooling pad can be detached and rinsed with water. Ensure it is completely dry before

reinserting.

- **Exterior Cleaning:** Wipe the exterior of the unit with a soft, damp cloth. Do not use abrasive cleaners or solvents.

TROUBLESHOOTING

If you encounter issues with your Dreo Evaporative Air Swamp Cooler, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on	No power supply; Power button not pressed.	Check power cord connection; Press the Power button.
Weak airflow	Low fan speed; Water tank empty; Dirty filter/cooling pad.	Increase fan speed; Refill water tank; Clean filter/cooling pad.
Unpleasant odor	Stagnant water; Mold/mildew buildup.	Drain and clean water tank; Clean cooling pad thoroughly.
Remote control not working	Batteries depleted; Obstruction between remote and unit.	Replace batteries; Remove obstruction.

SPECIFICATIONS

Brand: Dreo

Model Name: IceWind 712S

Item Model Number: DR-HEC002S AC White

Product Dimensions: 11.42"D x 11.42"W x 42.99"H

Item Weight: 22.6 pounds

Voltage: 120 Volts

Standby power consumption: 70 Watts

Noise Level: 33 dB

Number of Speeds: 4

Reservoir Capacity: 6 Liters

Air Flow Capacity: 1327 Cubic Feet Per Minute

Special Feature: Adjustable Speed, Silent Operation, Oscillating Fan, Timer, LED Light Control

Controls Type: App Touch Remote

Included Components: User Manual, Air Cooler, Remote Control, Ice Pack

WARRANTY & SUPPORT

Your Dreo Evaporative Air Swamp Cooler comes with a 12-month default warranty. This warranty can be extended up to 30 months by registering your product on the official Dreo website.

For further assistance, troubleshooting, or warranty claims, please visit the [Dreo Store](#) or contact Dreo customer support directly.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question