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VIDA V2 Plus

VIDA V2 Plus Electric Scooter User Manual

Model: V2 Plus | Brand: VIDA by HERO MotoCorp

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and care of your VIDA V2 Plus Electric Scooter. Please read this manual thoroughly before operating the scooter and keep it for future reference.



Image: The VIDA V2 Plus Electric Scooter in Matte White, showcasing its modern design from a front-side perspective.

SETUP AND INITIAL PREPARATION

1. Battery Installation and Charging

The VIDA V2 Plus is equipped with two removable batteries for convenient charging. Ensure batteries are fully charged before first use.



▪ 2 Removable Batteries

Charge anytime, anywhere at home, at the office, or even at your favourite café.

Image: A close-up view of two removable batteries being placed into the scooter's dedicated compartment, highlighting their portability.

1. **Access Battery Compartment:** Locate and open the battery compartment, typically under the seat.
2. **Insert Batteries:** Carefully insert both removable batteries into their designated slots. Ensure they are securely seated.
3. **Initial Charge:** Connect the provided 5A portable charger to the scooter's charging port or directly to the removed batteries.
4. **Charging Time:** Allow approximately 5 hours and 15 minutes for a 0-80% charge.

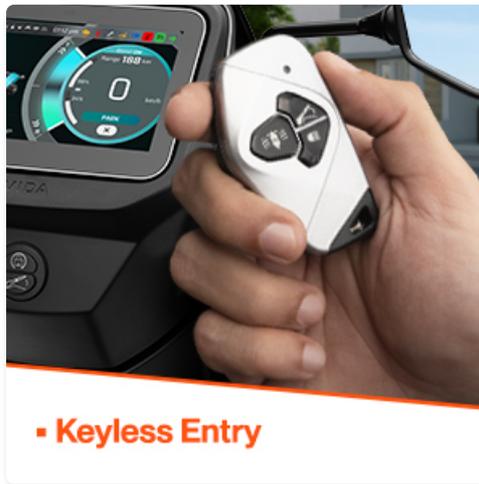


▪ 5A Portable Charger

Image: The VIDA V2 Plus scooter parked next to a wall outlet, with its 5A portable charger connected and actively charging the vehicle.

2. Keyless Entry System

Your scooter features a keyless entry system for convenience.



▪ Keyless Entry

Image: A hand holding the keyless remote control for the VIDA V2 Plus, positioned near the scooter's dashboard.

Refer to the dedicated keyless entry guide for pairing and operation instructions.

OPERATING INSTRUCTIONS

1. Starting the Scooter

1. Ensure the keyless remote is within range.
2. Press the power button on the handlebar.
3. The 7-inch Touch-Enabled TFT Screen will illuminate, indicating the scooter is ready for operation.



▪ 7-Inch Touch Display

Access important documents and get directions effortlessly with the intuitive touchscreen.

Image: A close-up of the scooter's 7-inch touch-enabled TFT screen, displaying operational information and controls.

2. Riding Modes

The VIDA V2 Plus offers multiple riding modes to suit different conditions and preferences:

- **Eco Mode:** Maximizes range, suitable for city commuting and conserving battery.
- **Ride Mode:** Balanced performance for everyday use.
- **Sport Mode:** Provides maximum acceleration and top speed for dynamic riding.
- **Custom Mode:** Allows personalization of performance settings.

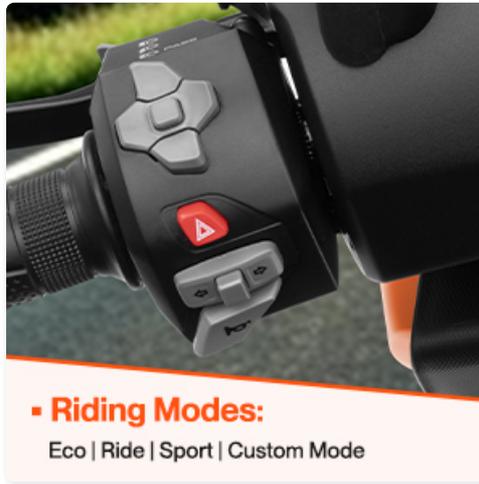


Image: A close-up of the scooter's handlebar controls, showing buttons for selecting different riding modes.

3. Advanced Features

- **Regenerative Braking:** This system recharges the battery during deceleration, enhancing efficiency.
- **Follow Me Home Light:** The LED projector headlamp remains illuminated for a short period after turning off the scooter, providing light in dark areas.

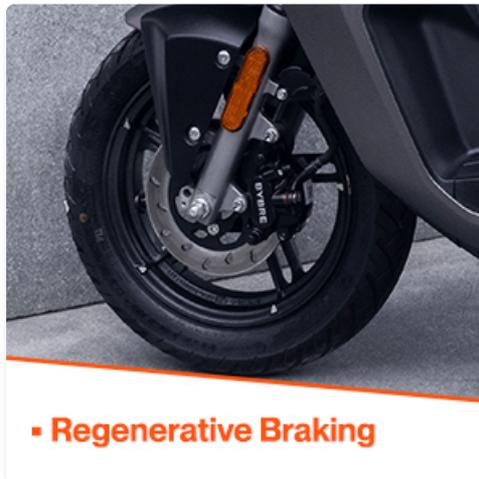


Image: A detailed view of the front wheel and disc brake system, representing the regenerative braking feature.

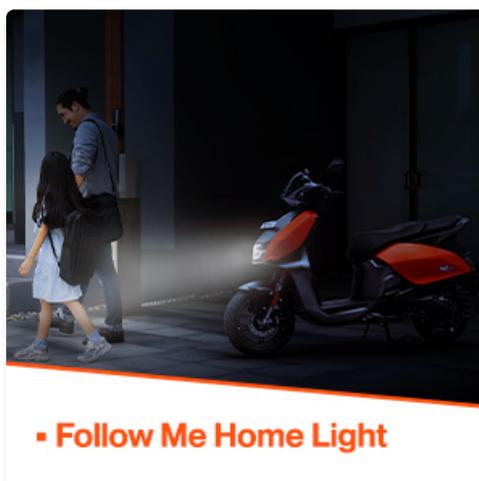


Image: The scooter's LED projector headlamp brightly illuminating a dark pathway, demonstrating the 'Follow Me Home Light' function.

Regular maintenance is crucial for the longevity and optimal performance of your VIDA V2 Plus scooter.

1. Battery Care

- Always use the official 5A portable charger.
- Avoid fully discharging the batteries frequently.
- Store batteries in a cool, dry place if removed for extended periods.
- Ensure battery terminals are clean and free from corrosion.

2. Scheduled Servicing

To maintain warranty eligibility and ensure peak performance, it is advised to avail all free and paid services from authorized HERO MotoCorp workshops as per the recommended schedule. Each paid service should occur every 15,000 km or 1 year, whichever comes first, from the date of invoice.

3. General Checks

- **Tire Pressure:** Check tire pressure regularly as per specifications.
- **Brakes:** Inspect brake functionality and wear periodically.
- **Lights:** Ensure all lights (headlamp, tail lamp, indicators) are functioning correctly.
- **Cleaning:** Clean the scooter regularly with appropriate cleaning agents, avoiding direct high-pressure water on electrical components.

TROUBLESHOOTING

This section addresses common issues you might encounter. For complex problems, contact an authorized service center.

Problem	Possible Cause	Solution
Scooter does not start.	Low battery charge, keyless remote out of range, system error.	Ensure batteries are charged. Check keyless remote proximity. If problem persists, contact service.
Reduced range or performance.	Battery degradation, improper tire pressure, riding in Sport mode excessively.	Check tire pressure. Use Eco or Ride mode. Have batteries inspected by service.
Connectivity issues (Bluetooth/Wi-Fi).	Software glitch, device pairing issue.	Restart the scooter's system. Re-pair devices. Ensure FOTA updates are applied.

Firmware Over the Air (FOTA): The scooter receives regular firmware updates to improve performance and address issues. Ensure you accept notifications on the mobile app for these updates.

SPECIFICATIONS

Detailed technical specifications for the VIDA V2 Plus Electric Scooter.

Category	Specification
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Category	Specification
Performance	<ul style="list-style-type: none"> • IDC Range: 143 km • Top Speed: 85 km/h • Acceleration (0-40km/h): 3.4 seconds • Motor Power: 6 KW
Battery	<ul style="list-style-type: none"> • Type: 2 Removable Batteries • Capacity: 3.44 Kwh (total) • Charge Time (0-80%): 5 hr 15 mins • Motor Type: PMSM with Integrated Gearbox and Controller • IP Rating: IP67 Rated
Design & Chassis	<ul style="list-style-type: none"> • Lighting: All LED with projector headlamp • Tyre Size (Front): 90/90 - 12" • Tyre Size (Rear): 100/80 – 12" • Wheels: Alloy Wheel • Brakes: CBS (Combined Braking System) - Front Disc, Rear Drum • Suspension (Front): Telescopic Fork • Suspension (Rear): Mono shock
Dimensions	<ul style="list-style-type: none"> • Vehicle Length: 1.86 m • Seat Height: 777 mm • Ground Clearance: 155 mm • Wheelbase: 1301 mm • Kerb Weight: 124 kg
Smart Features	<ul style="list-style-type: none"> • Display: 7-inch Touch-Enabled TFT Screen • Connectivity: Bluetooth, Wi-Fi • Ride Modes: Eco, Ride, Sport

»» Which VIDA V2 Is Right for You?

	Top speed	Acceleration	Range	Battery	Motor	Torque	Gradeability
V2 Pro	90 km/h	0–40 km/h in 2.9 seconds	165 km* certified range	2 x 1.97 kWh	6 kW	25 Nm	18°
V2 Plus	85 km/h	0–40 km/h in 3.4 seconds	143 km* certified range	2 x 1.72 kWh	6 kW	25 Nm	18°
V2 Lite	90 km/h	0–40 km/h in 4.2 seconds	94 km* certified range	1 x 2.2 kWh	6 kW	25 Nm	15°

Image: A comparative table detailing specifications for VIDA V2 Pro, V2 Plus, and V2 Lite models, highlighting differences in top speed, acceleration, range, battery, motor, torque, and gradeability.

WARRANTY INFORMATION

HERO MotoCorp's warranty covers repair or replacement, free of cost, for parts deemed to be the cause of a problem, provided the issue is not due to misuse or improper handling of the vehicle. To be eligible for warranty benefits, the purchaser must avail all free and paid services from authorized HERO MotoCorp workshops as per the recommended schedule.

Any VIDA vehicle requiring repair should be brought to a HERO MotoCorp VIDA authorized workshop along with the owner's manual for inspection and rectification. All replaced parts under warranty become the property of the company.

SUPPORT AND SERVICE

For any assistance, service, or charging needs, utilize the extensive VIDA network.

1. Authorized Service Stations

Access to over 500+ service stations ensures expert care and genuine parts are readily available.



500+ Service Stations

Our vast service network ensures expert care and genuine parts are always within reach.

Image: An icon depicting a wrench and a location pin, symbolizing the availability of over 500 service stations.

2. Roadside Assistance

24x7 Roadside Assistance is available to provide immediate help in case of any trouble.



24x7 Roadside Assistance

Get immediate help in case of any trouble wherever you are.

Image: An icon featuring a phone and a wrench, indicating 24x7 roadside assistance services.

3. Fast Charging Network

Utilize VIDA's vast fast-charging network with over 3,100+ stations across 250+ cities, allowing you to charge from 0 to 80% in just 60 minutes.



3,100+ Fast Charging Stations Across 250+ Cities

Get access to VIDA's vast fast-charging network.
Go from 0 to 80% in just 60 min

Image: An icon showing an electric vehicle charging station, representing the extensive fast-charging network.

For specific service locations or to schedule assistance, please refer to the official VIDA website or mobile

application.

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This manual is for informational purposes only. Specifications are subject to change without notice.