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> [InnoView 23.8-inch FHD 100Hz Dual Mobile Monitor User Manual](#)

## InnoView PM609

# InnoView 23.8-inch FHD 100Hz Dual Mobile Monitor User Manual

Model: PM609 | Brand: InnoView

## INTRODUCTION

This manual provides detailed instructions for setting up, operating, and maintaining your InnoView 23.8-inch FHD 100Hz Dual Mobile Monitor. Please read this manual thoroughly before use to ensure proper functionality and to maximize your product experience. Keep this manual for future reference.

## PRODUCT FEATURES

- **Dual Screen Flexibility:** Two 23.8-inch FHD (1920x1080) displays provide an expansive workspace, ideal for multitasking, creative projects, and productivity.
- **Driver-Free Plug-and-Play:** No software installation required. Simply connect to your device for immediate use.
- **High Color Accuracy & Refresh Rate:** Features 120% sRGB color gamut and a 100Hz refresh rate for smooth visuals and vibrant colors, suitable for graphic design, video editing, and gaming.
- **Ergonomic & Space-Saving Design:** Adjustable dual-screen setup reduces fatigue. Includes a low blue light mode for eye comfort. The monitor can be folded within a 340° range and is compatible with 100mm x 100mm VESA wall mounts.
- **Wide Compatibility:** Supports both MacOS and Windows systems.
- **Integrated Speakers:** Equipped with 2W\*2 speakers for an enhanced audio-visual experience.



Windows



MacOS



拡張



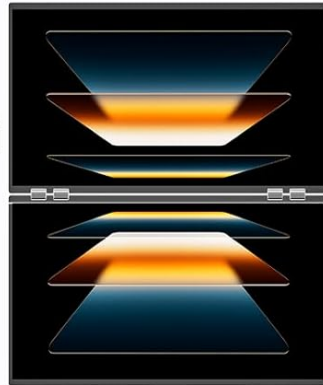
スプレディング



共有

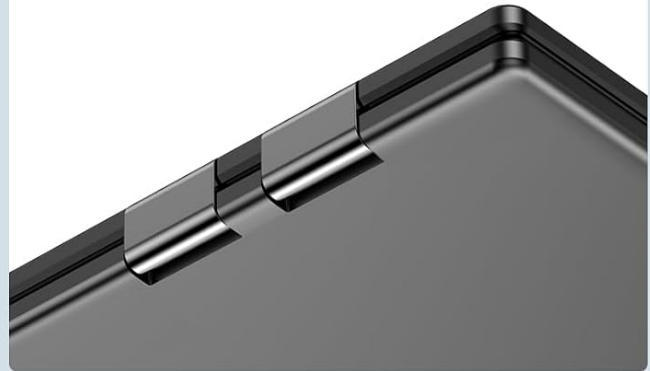
23.8"x2

デュアル大画面



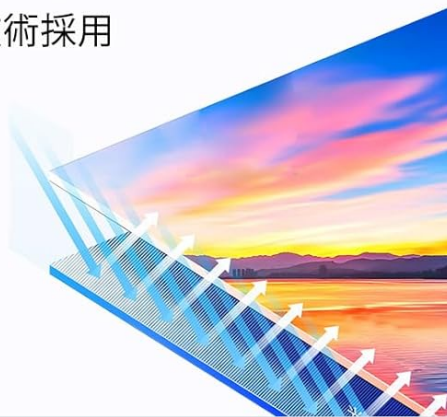
CNC

質感加工



目に優しい

DC調光技術採用



120%

sRGB



Image: Overview of the InnoView Dual Mobile Monitor's key features, including Windows/MacOS compatibility, display modes, 23.8"x2 screen size, CNC texture, eye-friendly technology, and 120% sRGB color gamut.

## PACKAGE CONTENTS

Please check the package for the following items:

- InnoView 23.8-inch Dual Mobile Monitor (PM609)
- Type-C to Type-C Cable (Signal Cable)
- Type-C Power Cable (Power Supply Only)
- DP to Type-C Cable
- Standard HDMI Cable
- 45W Power Adapter
- User Manual (this document)

# Mac mini M4 シリーズの接続方法

Mac mini M4 シリーズに接続する場合、図に示すように、モニターをThunderbolt ポートに接続する必要があります



※前面USB-C\*2ポートには信号出力がありません  
ので接続しないでください。  
(接続すると「信号なし/省電」画面が表示されます)



Image: Visual representation of the InnoView Dual Mobile Monitor and its included accessories: Type-C signal cable, Type-C power cable, DP to Type-C cable, standard HDMI cable, and 45W power adapter.

## SETUP

### Physical Setup

- Unpack:** Carefully remove the monitor and all accessories from the packaging.
- Positioning:** Place the monitor on a stable, flat surface. Adjust the integrated stand to your desired viewing angle. The stand allows for 180° adjustment.
- Folding:** The monitor can be folded within a 340° range for compact storage or collaborative viewing.
- Wall Mounting (Optional):** The monitor is compatible with 100mm x 100mm VESA wall mounts. Ensure the mount is securely installed and can support the monitor's weight (5.78 kg).

### Connectivity

The monitor offers multiple connection options. Ensure your device's USB Type-C port supports DisplayPort Alt Mode for full functionality.

- Ports:** The monitor features a 3.5mm earphone jack, mode buttons, up/down buttons, power button, standard HDMI port, and Type-C ports.



Image: Diagram illustrating the various ports and buttons on the InnoView Dual Mobile Monitor, including the 3.5mm earphone jack, mode

buttons, up/down buttons, power button, standard HDMI port, and Type-C ports.

## Windows Laptop Connection

For Windows laptops, you can connect using a single Type-C cable or a DP to Type-C cable along with the power cord. This supports Extend, Splice, and Copy modes.

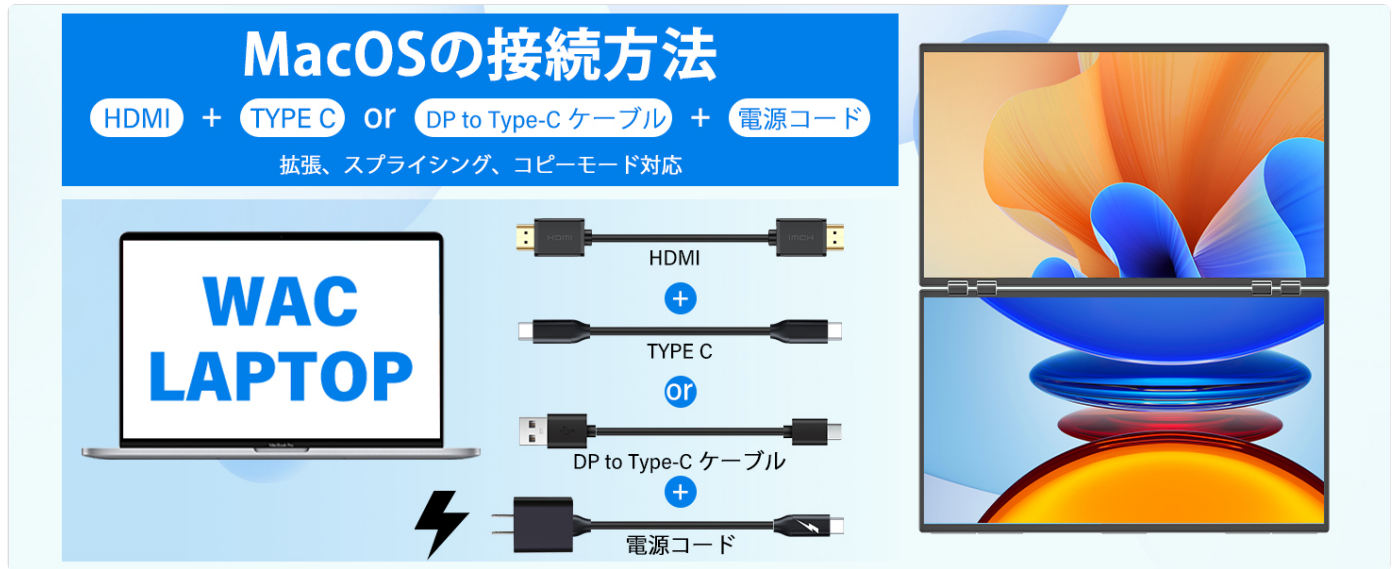


Image: Illustration of connecting the InnoView Dual Mobile Monitor to a Windows laptop using a Type-C cable or a DP to Type-C cable with a power cord.

## MacOS Laptop Connection

For MacOS laptops, connect using an HDMI cable and a Type-C cable, or a DP to Type-C cable along with the power cord. This supports Extend, Splice, and Copy modes.



Image: Illustration of connecting the InnoView Dual Mobile Monitor to a MacOS laptop using an HDMI cable and a Type-C cable, or a DP to Type-C cable with a power cord.

## General Laptop Connection (HDMI + Power)

You can also connect using an HDMI cable and the power cord. This supports Splice and Copy modes, but not Extend mode.

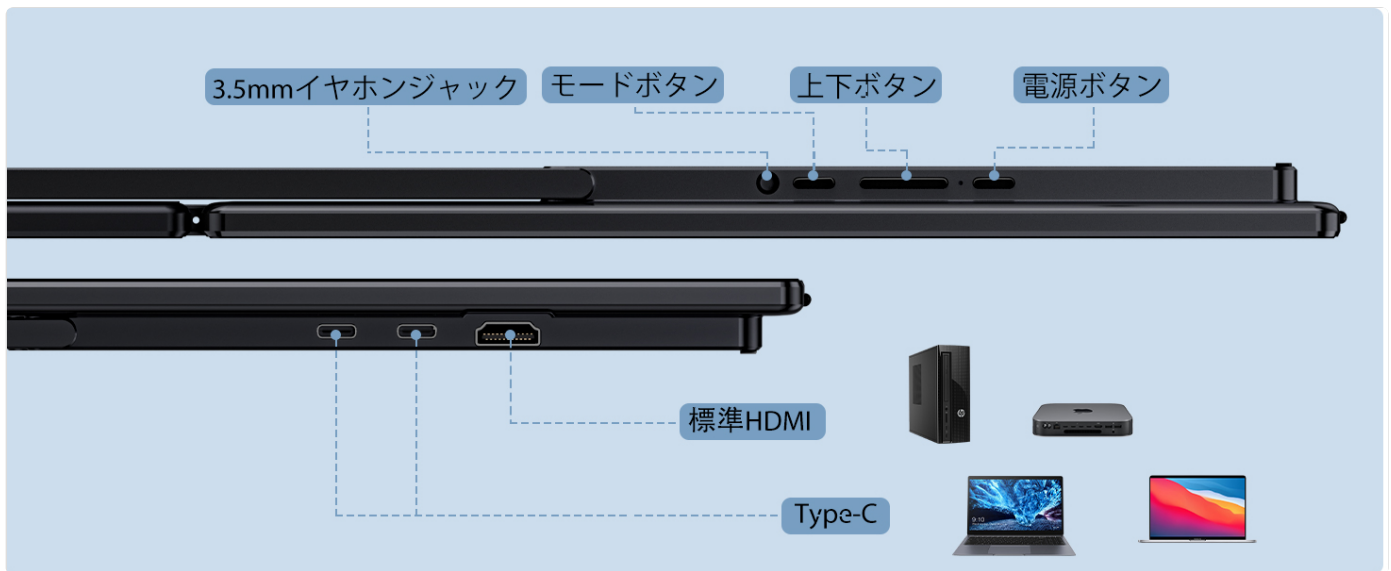


Image: Illustration of connecting the InnoView Dual Mobile Monitor to a laptop using an HDMI cable and a power cord.

### Mac mini M4 Series Connection

When connecting to a Mac mini M4 series, it is necessary to connect the monitor to a Thunderbolt port. Connecting to a non-signal output USB-C port will result in no display.

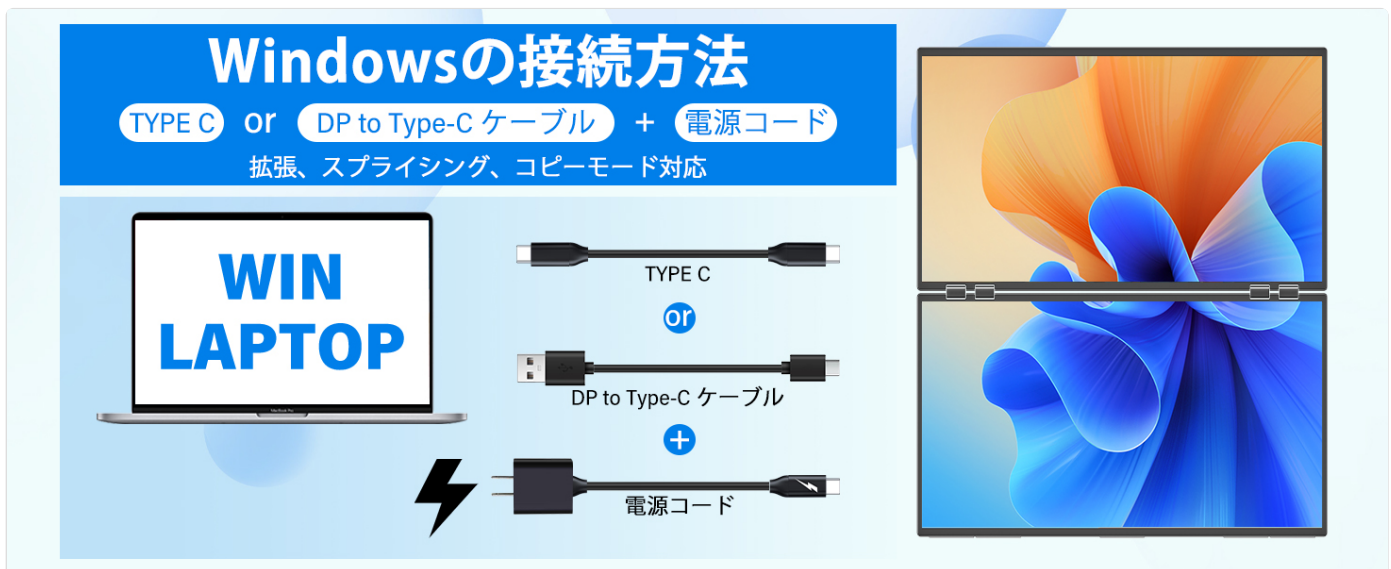


Image: Diagram showing the correct (Thunderbolt port) and incorrect (non-signal USB-C port) connection methods for the InnoView Dual Mobile Monitor with a Mac mini M4 series.

**Important Power Note:** To prevent screen flickering or repeated restarts due to insufficient power, especially when using a single Type-C connection, always connect the monitor to an external power supply (45W or more) using the provided power adapter and Type-C power cable.

## OPERATING INSTRUCTIONS

### Power On/Off

- **Power On:** Press the Power button located on the side of the monitor.
- **Power Off:** Press and hold the Power button for a few seconds until the monitor turns off.

### Display Modes

The monitor supports three primary display modes:

- **Copy Mode:** The content on both screens is identical.
- **Extend Mode:** The two screens act as a single, larger display, extending your desktop workspace. (Note: Extend mode may require specific cable configurations as detailed in the Connectivity section).
- **Splice Mode:** The two screens combine to form one continuous display, ideal for viewing long documents or timelines.
- **Share Mode:** The top screen can be rotated to face an opposite direction, allowing for easy content sharing with others.



Image: Visual representation of the different display modes: Copy mode (identical content on both screens), Splice mode (screens combine into one large display), Extend mode (different content on each screen), and Share mode (top screen rotated for sharing).



## スプライシングモード

長い記事もスムーズに読める



## 3つ画面のオフィス

効率の向上



## 縦モード (Winのみ)

創造性を刺激する縦モード



## 共有モード

会議資料データ共有

Image: Examples of the InnoView Dual Mobile Monitor in use, demonstrating Splice mode for reading, a three-screen office setup for enhanced efficiency, vertical mode for creative work, and share mode for collaborative meetings.

## On-Screen Display (OSD) Menu

Use the Mode and Up/Down buttons to navigate and adjust settings in the OSD menu. Common settings include:

- **Brightness/Contrast:** Adjust display luminance and contrast levels.
- **Color Settings:** Modify color temperature, hue, and saturation.
- **Input Source:** Manually select the input source (Type-C, HDMI).
- **Low Blue Light Mode:** Activate to reduce eye strain.
- **Volume:** Adjust the volume of the integrated speakers.

## MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. Do not use abrasive cleaners or solvents.

- **Storage:** When not in use, fold the monitor for compact storage to protect the screens.
- **Handling:** Avoid applying excessive pressure to the screens or hinges.

## TROUBLESHOOTING

Problem	Possible Cause / Solution
No display / Screen flickering	<ul style="list-style-type: none"> <li>◦ Ensure the monitor is connected to a power source (45W or more) using the provided adapter.</li> <li>◦ Verify that your device's USB Type-C port supports DisplayPort Alt Mode.</li> <li>◦ Check all cable connections (Type-C, HDMI) are secure.</li> <li>◦ Try a different cable if available.</li> <li>◦ Restart your connected device.</li> </ul>
Cannot enter Extend mode	<ul style="list-style-type: none"> <li>◦ Ensure your connection method supports Extend mode (e.g., Type-C to Type-C, or HDMI + Type-C for MacOS). HDMI + Power only supports Copy/Splice.</li> <li>◦ Check your device's display settings to configure multi-monitor setup.</li> </ul>
No sound from speakers	<ul style="list-style-type: none"> <li>◦ Check the monitor's volume settings in the OSD menu.</li> <li>◦ Ensure your device's audio output is directed to the monitor.</li> <li>◦ Verify that the 3.5mm earphone jack is not in use if you intend to use the internal speakers.</li> </ul>
Image quality issues (e.g., blurry, incorrect colors)	<ul style="list-style-type: none"> <li>◦ Ensure the display resolution on your device is set to 1920x1080.</li> <li>◦ Adjust color settings in the OSD menu.</li> <li>◦ Try a different cable.</li> </ul>

## SPECIFICATIONS

Feature	Detail
Brand	InnoView
Model Number	PM609
Screen Size	23.8 inches (x2)
Resolution	FHD 1920 x 1080
Refresh Rate	100 Hz
Response Time	7 ms
Color Gamut	120% sRGB
Panel Type	IPS

Feature	Detail
Viewing Angle	178°
Connectivity	Full-function Type-C, Standard HDMI
Audio	2W*2 Speakers, 3.5mm Earphone Jack
Dimensions (W x H x D)	648 x 526 x 8 mm (approximate, folded)
Weight	5.78 kg
VESA Mount	100mm x 100mm compatible
Color	Black

## WARRANTY & SUPPORT

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Your InnoView Dual Mobile Monitor comes with comprehensive warranty and support services:

- **Quality Assurance:** All products undergo 100% inspection before shipment to ensure quality and prevent initial defects.
- **Return & Exchange:** Enjoy a 30-day free return and exchange policy from the date of purchase.
- **Standard Warranty:** A 1-year warranty is included from the date of purchase.
- **Extended Warranty:** Register your product to extend the warranty by an additional 2 years, totaling 3 years of coverage.
- **Warranty Service:** During the warranty period, if the product malfunctions due to non-human error, you are eligible for refunds, exchanges, or repairs.
- **After-Sales Service:** As a specialized manufacturer of mobile monitors, InnoView provides year-round technical support. For any questions or concerns, please contact our customer service team.