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Queenwill KK-11

Queenwill Electric Cordless Scalp Massager (Model KK-11) Instruction Manual

Brand: Queenwill | Model: KK-11

1. Safety Information

Please read all safety instructions carefully before using the Queenwill Electric Cordless Scalp Massager. Keep this manual for future reference.

- Use for no more than 10 minutes at a time to prevent overheating and ensure device longevity.
- Keep the device away from water. While the device is waterproof, it should not be immersed in water.
- Do not use the massager while sleeping or lying down in a way that could obstruct its operation or cause injury.
- Consult a doctor before use if you have any medical conditions, are pregnant, or have sensitive skin.
- Do not use on broken skin, open wounds, or areas with inflammation.
- Always unplug the device when not in use or during cleaning.
- Keep out of reach of children and pets.

2. Product Overview

The Queenwill Electric Cordless Scalp Massager (Model KK-11) is designed to provide a soothing and invigorating massage experience for your scalp and other body parts. It features a 360° rotating massage mechanism with 4 silicone massage heads and 84 nodes, mimicking a natural kneading sensation.



The Queenwill Electric Cordless Scalp Massager (Model KK-11) on its charging base.

Key Features:

- **Deep Scalp Massage:** 4 large silicone massage heads with 128 nodes provide a 3D kneading experience for tension relief and scalp health.
- **Customizable Settings:** Four adjustable modes (low/high speed, positive/negative rotation) for personalized massage intensity.
- **Portable & Rechargeable:** Cordless design with a rechargeable lithium-ion battery and Type-C USB charging for convenience.
- **Multi-functional Use:** Suitable for massaging the scalp, neck, back, and other body areas.
- **Ergonomic Design:** Comfortable handle for extended use and detachable, washable silicone heads for easy cleaning.



The compact design makes the massager travel-friendly and ideal for on-the-go use.

3. Package Contents

Ensure all items are present in the package:

- 1 x Queenwill Electric Cordless Scalp Massager Unit
- 1 x Charging Base
- 1 x USB Charging Cable (Type-C)
- 1 x User Manual



The massager unit, charging base, and USB cable included in the package.

4. Setup

4.1 Initial Charging

Before first use, fully charge the massager. A full charge takes approximately 2.5 hours.

1. Place the massager unit onto the charging base.
2. Connect the Type-C USB cable to the charging base and then to a suitable USB power source (e.g., laptop, power bank, phone adapter).
3. The indicator light on the massager will show charging status (refer to LED indicator section for details).



The massager charges conveniently via Type-C USB, compatible with various power sources.

4.2 Attaching/Detaching Massage Heads

The silicone massage heads are detachable for cleaning and maintenance.

- To detach: Gently pull each massage head upwards from its base.
- To attach: Align the massage head with its slot and press down firmly until it clicks into place.



The massage heads are easily detachable for cleaning.

5. Operating Instructions

5.1 Power On/Off and Mode Selection

The massager features a simple one-button control for ease of use.

1. **Power On:** Long press the power button for 2 seconds to turn on the device. It will start in the default mode.
2. **Change Mode:** Short press the power button to cycle through the 4 available massage modes:
    - Mode 1: Low speed, positive rotation
    - Mode 2: High speed, positive rotation
    - Mode 3: High speed, negative rotation

- Mode 4: Low speed, negative rotation

3. **Power Off:** Long press the power button for 2 seconds to turn off the device.



The single button controls power and cycles through the four massage modes.



Visual guide on operating the head massager.

5.2 Recommended Usage

For optimal results and safety, use the massager for approximately 10 minutes per session. The device features an automatic shut-off after 10 minutes.

- **Scalp Massage:** Gently place the massager on your scalp and move it slowly across different areas. The rotating nodes will stimulate blood flow and relieve tension.
- **Body Massage:** The versatile design allows for use on other body parts such as the neck, shoulders, back, waist, calves, legs, and arms. Apply gentle pressure as needed.



The massager provides a deep and relaxing scalp massage.



Enjoy full body relaxation by using the massager on your scalp, back, shoulders, waist, calves, legs, and arms.

Your browser does not support the video tag.

Official product video demonstrating the Electric Cordless Scalp Massager in use on the head and other body parts, highlighting its features and ergonomic design.

6. Maintenance

6.1 Cleaning

Regular cleaning ensures hygiene and extends the product's lifespan.

1. Ensure the device is powered off and unplugged before cleaning.
2. Detach the silicone massage heads.
3. Wash the silicone heads with mild soap and water. Rinse thoroughly and allow them to air dry completely.
4. Wipe the main unit with a soft, damp cloth. Do not use abrasive cleaners or immerse the main unit in water.
5. Once the silicone heads are dry, reattach them to the main unit.

6.2 Storage

Store the massager in a cool, dry place away from direct sunlight and extreme temperatures. Keep it on its charging base to keep it clean and dust-free.

7. Troubleshooting

If you encounter any issues with your Queenwill Electric Cordless Scalp Massager, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Massager does not turn on.	Low battery or not charged.	Ensure the device is fully charged. Check if the charging cable and adapter are working correctly.
Massager stops during use.	Automatic shut-off activated (after 10 minutes) or low battery.	This is normal operation for the 10-minute auto-off feature. If it stops before 10 minutes, recharge the device.
Massage heads are not rotating smoothly.	Hair tangled in heads or debris.	Turn off the device, detach the massage heads, and clean any tangled hair or debris. Reattach securely.
Device not charging.	Improper connection or faulty cable/adapter.	Ensure the USB cable is securely connected to both the charging base and the power source. Try a different USB cable or adapter.

If the problem persists, please contact customer support.

8. Specifications

Feature	Detail
Model Number	KK-11

Feature	Detail
Product Dimensions	6.1 x 4.5 x 4.5 inches (15.5 x 11.4 x 11.4 cm)
Item Weight	10.93 ounces (0.31 kg)
Power Source	Battery Powered (Rechargeable Lithium-ion)
Charging Type	Type-C USB
Water Resistance Level	Waterproof (Do not immerse)
Material Type	Plastic, Silicone
Massage Nodes	84
Auto Shut-off	10 minutes

9. Warranty and Support

For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official Queenwill website. Keep your purchase receipt as proof of purchase.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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