SwanScout S10031

User Manual

SWANSCOUT 710S DUAL WIRELESS CHARGING STATION

Model: S10031

Product Overview

The SwanScout 710S is a versatile dual wireless charging station designed for simultaneous charging of two wireless charging-enabled phones and one Galaxy Watch. It features an integrated digital clock with adjustable brightness and a foldable design for portability and horizontal charging of earbuds. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your charging station.

What's in the Box

Please verify that all components are present upon unboxing:

- 1 x SwanScout 710S Dual Wireless Charging Station
- 1 x USB-C Charging Cable
- 1 x 30W PD Charging Brick (Power Adapter)
- 1 x User Manual

Image: The SwanScout 710S charging station, USB-C cable, power adapter, and user manual as packaged.

Setup Instructions

1. **Connect the Power Adapter:** Insert the USB-C end of the provided charging cable into the charging port on the back of the SwanScout 710S charging station.

2. **Plug into Power Outlet:** Connect the other end of the USB-C cable to the 30W PD charging brick, and then plug the charging brick into a standard wall power outlet.

3. **Power On:** The digital clock display on the charging station will illuminate, indicating that the device is powered on and ready for use.

Dual Wireless Charging Design

Offering Efficient Charging

Be sure to use our 30W charging adapter included with the charger

SwanScout

82%

82%

Designed by SwanScout

AM 09:28

ON/OFF

Image: The SwanScout 710S charging station set up on a desk, connected to a wall outlet via its 30W charging adapter.

Operating Instructions

Charging Your Devices

The SwanScout 710S supports simultaneous wireless charging for two phones and one Galaxy Watch. Ensure your devices are compatible with wireless charging.

- **Charging Phones:** Place your wireless charging-enabled phones vertically on the designated charging pads. The raised design and printed guide lines assist in precise positioning for optimal charging efficiency. The charging status will be indicated on the station's display.

Image: The SwanScout 710S charging two smartphones and a Galaxy Watch simultaneously.

- **Charging Galaxy Watch:** Place your compatible Galaxy Watch on the dedicated watch charging stand located on the side of the station.

- **Charging Earbuds (Folded Flat):** When the charging station is folded flat horizontally, it can also charge wireless charging-compatible earbuds. Ensure the earbuds charging case is placed flat on the charging coil for optimal performance.

Classic Elegance in Black and White

Image: The SwanScout 710S in its folded flat configuration, charging a smartphone and wireless earbuds.

Clock Functionality

The integrated digital clock offers adjustable brightness and time format settings.

- **Adjusting Brightness:** The clock display has four brightness levels (100%, 50%, 20%, and OFF). Touch the brightness control button (sun icon) on the right side of the display to cycle through the brightness levels. This allows you to dim or turn off the display for undisturbed sleep.

Touch Dimmer Clock

Turn off the clock at night for undisturbed sleep

Image: The SwanScout 710S clock display demonstrating various brightness settings, including off.

- **Setting Time and 12/24-Hour Format:**

  - To switch between 12-hour and 24-hour format, short press the 'O' button.

  - To enter time setting mode, long press the 'O' button for 3 seconds. The hour digits will start blinking.

  - Use the '+' and '-' buttons to adjust the hour.

  - Short press the 'O' button again to switch to minute adjustment.

  - Use the '+' and '-' buttons to adjust the minutes.

  - Long press the 'O' button for 3 seconds to exit time setting mode.

Compatibility Guidelines

For optimal charging, ensure your devices meet the following compatibility requirements:

- **Phones:** Compatible with iPhone and Samsung/Google wireless charging phones, including Samsung Galaxy S series (S10 to S25 Ultra), Z Fold/Flip series, iPhone 8 and above, Google Pixel 3 and above.

- **Watches:** Compatible with Samsung Galaxy Watch 8 Classic/8/Ultra/7/6 Classic/6/5 Pro/5/4/4 Classic/3/Active 2/Active 1. *Not compatible with Samsung Galaxy Watch 1, Samsung Gear Series, Google Pixel Watch 2/3, or other non-listed watches.*

- **Earbuds:** Compatible with Galaxy Buds series (Buds, Buds+, Buds Pro, Buds Live, Buds 2, Buds 2 Pro, Buds 3, Buds 3 Pro), AirPods (ANC, Pro, 2, 3), Google Pixel Buds Pro, Google Pixel Buds Pro 2, and other earbuds with wireless charging cases.

- **Phone Cases:** Supports protective cases less than 5mm thick. Do not use cases with magnetic pads, metal components, or credit cards inserted, as these can interfere with wireless charging.

3.5W for Wireless Earbuds

For Galaxy Buds 3 Pro
For Galaxy Buds 3

For Galaxy Buds 2 Pro
For Galaxy Buds 2

For Galaxy Buds
For Galaxy +
For Galaxy Pro
For Galaxy Live

For AirPods 4(ANC)
For AirPods Pro 2
For AirPods Pro
For AirPods 3

For Google Pixel Buds Pro
For Google Pixel Buds Pro 2

and other earbuds with
wireless charging case
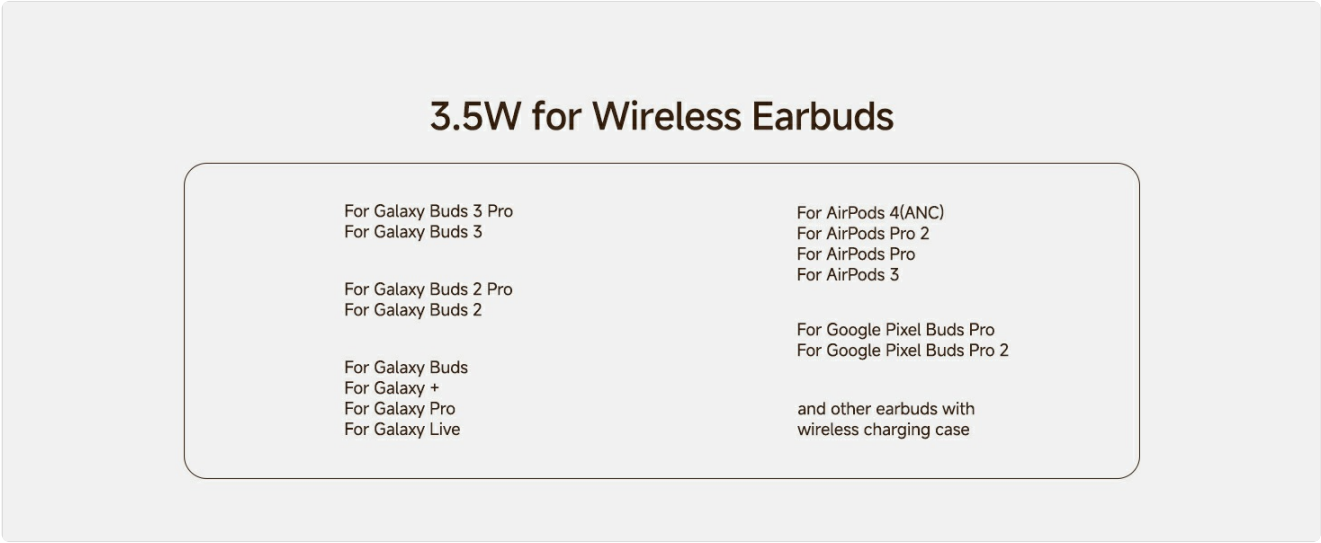
Image: Visual guide for phone case compatibility, highlighting acceptable thickness and materials to avoid.

Maintenance

- **Cleaning:** Disconnect the charging station from power before cleaning. Use a soft, dry cloth to wipe the surface. Do not use abrasive cleaners, solvents, or immerse the device in water.

- **Storage:** When not in use for extended periods, store the charging station in a cool, dry place, away from direct sunlight and extreme temperatures. The foldable design allows for compact storage.
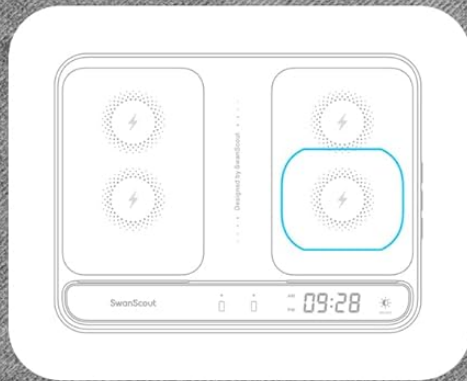
Image: The SwanScout 710S in its compact, folded state, illustrating its ease of storage and portability.

- **Safety Precautions:**
  - Do not expose the device to high temperatures or throw it into fire.
  - Avoid dropping or subjecting the device to strong impacts.
  - Keep out of reach of children and pets.

Troubleshooting

Problem	Possible Cause	Solution
Device not charging.	Not properly connected to power.	Ensure the charging cable and adapter are securely connected to the station and a working power outlet.
	Device not correctly aligned on charging coil.	Adjust the device's position on the charging pad until charging begins.
	Phone case too thick or contains metal.	Remove the phone case or use a compatible case (less than 5mm, no metal).
	Incompatible device.	Verify your device is listed as compatible in the "Compatibility Guidelines" section.
	Using a non-30W PD adapter.	Use the provided 30W PD charging brick.
Clock display is off or too dim.	Brightness set to OFF. Power issue.	Touch the brightness control button (sun icon) to increase brightness or turn it on. Check power connection.
Charging is slow.	Not using a 30W PD adapter. Device not optimally placed. Background apps consuming power.	Ensure you are using the provided 30W PD charging brick. Re-position the device on the charging pad. Close unnecessary background applications on your device.

Specifications

Feature	Detail
Model Number	S10031
Product Dimensions	6.93 x 5.28 x 1.3 inches
Item Weight	9.2 ounces
Input Voltage	12 Volts
Total USB Ports	1 (USB Type C)
Wattage	30 watts (Total Output)
Phone Charging Output	Dual 10W Max (per phone)
Watch Charging Output	3W Max
Earbuds Charging Output	3.5W Max
Special Feature	Wireless Charging, Foldable Design, Adjustable Brightness Clock
Manufacturer	Shenzhen Swanscout Innovations Technology Co., Ltd.

Warranty and Support
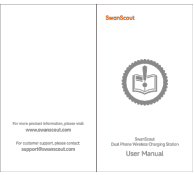
For product support, warranty information, or any inquiries, please contact SwanScout directly:

- **Website:** www.swanscout.com

- **Email:** support@swanscout.com

Please retain your purchase receipt for warranty claims.

Related Documents

	[SwanScout 504 Dual Phone Wireless Charging Station User Manual | Setup, Features, Safety](#) Comprehensive user manual for the SwanScout 504 Dual Phone Wireless Charging Station. Learn how to set up, use features like time and brightness adjustment, and important safety precautions.
	[SwanScout 708G2 Portable Charging Station User Manual | Multi-Device Wireless Charger](#) The SwanScout 708G2 is a versatile portable charging station designed for smartphones, smartwatches, and earbuds. This user manual provides comprehensive instructions for setup, operation, time setting, display adjustment, and important safety guidelines, ensuring optimal performance and device compatibility.
	[SwanScout Multifunctional Wireless Charging Station User Manual](#) User manual for the SwanScout Multifunctional Wireless Charging Station, providing product overview, instructions, safety warnings, and specifications.
	[SwanScout 708S Portable Charging Station User Manual](#) User manual for the SwanScout 708S Portable Charging Station, detailing product overview, instructions, compatibility, attention points, specifications, and warnings.

Documents - SwanScout – S10031

[pdf] Decleration of Conformity

Models Description Shenzhen Swanscout Innovations Technology Co Ltd S10020 2BEE9 2BEE9S10020 s10020

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[pdf] Agent Authorization

PLEASE PRINT ON COMPANY LETTERHEAD MiCOM Labs Inc QMS AgentAuthorizationRev1 0 Shenzhen Swanscout Innovations Technology Co Ltd S10020 2BEE9 2BEE9S10020 s10020

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[pdf] Test Report

Jade Test Report Shenzhen Swanscout Innovations Technology Co Ltd S10020 2BEE9 2BEE9S10020 s10020

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[pdf] Accessories Test Report SAR Rating

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Shenzhen DL Testing Technology Co., Ltd. Report No.: DL-20240103034E RF Exposure Evaluation Report ... tion charger S10020 S10021, S10022, S10023, S10024, S10025, S10026, S10027, S10028, S10029, S10030, **S10031**, S10032, S10033, S10034, S10035, S10036, S10037, S10038, S10039, S10040 Input: 9V/2A Wireless...

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