

ShanWan Q37XSP

ShanWan Wireless Bluetooth Controller User Manual

Model: Q37XSP | Brand: ShanWan

1. PRODUCT OVERVIEW

The ShanWan Q37 Wireless Bluetooth Controller is a versatile gaming accessory designed for multi-platform compatibility. It offers a rich gaming experience with features like customizable buttons, macro functions, motion controls, linear motor vibration, and precise joysticks and triggers. This manual provides detailed instructions for setup, operation, and maintenance of your controller.



Image: Front view of the ShanWan Q37 Wireless Bluetooth Controller in blue.

2. INITIAL SETUP

2.1 Charging the Controller

Before first use, fully charge the controller. Connect the provided USB-C cable to the controller's charging port and the other end to a USB power source (e.g., computer, wall adapter). The indicator lights will show charging status and turn off when fully charged.

2.2 Pairing Instructions

The ShanWan Q37 controller supports various platforms. Follow the specific pairing instructions for your device:

- **Nintendo Switch/Switch 2:** Turn on your Switch console. On the HOME Menu, select 'Controllers' > 'Change Grip/Order'. Press and hold the pairing button on the controller until the indicator lights flash rapidly. Once paired, the corresponding player LED(s) will light up.
- **PC (Windows):** Connect via Bluetooth in your PC's settings. Alternatively, connect directly using a USB-

C cable for wired mode.

- **Android/iOS/iPad/macOS:** Enable Bluetooth on your device and search for 'ShanWan Q37'. Select it to pair.
- **Steam Deck:** Follow standard Bluetooth pairing procedures for Steam Deck.

2.3 Firmware Update for Switch 2 Compatibility

For full compatibility with Switch 2 and to customize buttons, you may need to download the official 'Gamepad Space' software to upgrade the controller's firmware. Visit the official ShanWan website for the latest software version and instructions.



Gamepad space

Switch 2 Connection and Custom Buttons



If you want to connect Switch 2 and custom buttons, you need to download the official Gamepad software to upgrade the firmware.

Image: Screenshot of the 'Gamepad Space' software interface for button customization and firmware updates, alongside the controller.

3. OPERATING INSTRUCTIONS

3.1 Button Layout and Functions

The controller features standard gaming buttons including A/B/X/Y, D-pad, L/R, L2/R2, joysticks, and function buttons (e.g., Home, Share, Plus, Minus).

3.2 Three-Position Mode Switch

The controller is equipped with a three-position mode switch (X, S, P) allowing seamless switching between different platforms:

- **X-block:** For PC/Android/iOS Native Games.
- **S-block:** For Nintendo Switch.
- **P-block:** For PS4 Console (Note: PS4 compatibility may require specific setup or adapter, refer to official website for details).

Three-position mode switch

Three modes switch at any time



X-block:

PC/Android/iOS Native Games



S-block:

Switch



P-block:

PS 4 Console

Image: Diagram illustrating the three-position mode switch (X, S, P) and their corresponding platform functionalities.

3.3 Software Customization (Gamepad Space)

Download the official 'Gamepad Space' software to:

- Customize button mappings.
- Set macro functions for complex commands.
- Calibrate joysticks for optimal precision.

3.4 Special Functions

- **One-click Reconnection:** Quickly reconnect to previously paired devices.
- **Switch Screenshot:** Dedicated button for capturing screenshots on Nintendo Switch.

4. KEY FEATURES

- **6-axis Gyro Motion Control:** Provides precise motion sensing for compatible games, enhancing

immersive gameplay.



Image: Illustration of the 6-axis body gyroscope in action.

- **Adjustable Dual Motor Vibration:** Experience immersive haptic feedback with customizable vibration intensity.



Image: Illustration of the dual motor vibration feature.

- **Customizable Buttons and Macros:** Personalize your gaming experience by remapping buttons and setting up complex macro sequences via the 'Gamepad Space' software.
- **Soft Rubber Non-slip Grip:** Designed for comfortable and secure handling during extended gaming sessions.

Soft rubber non-slip play more silky



Image: Close-up view of the controller's joystick, highlighting the soft rubber non-slip material.

- **Responsive Touch Buttons:** Engineered for optimal tactile feedback and durability.



Touch button

After decades of experience to choose a variety of buttons contrast
And months of testing the best option
Give you the utimate gaming exprience

Image: Close-up view of the controller's L/L2 shoulder buttons, emphasizing their design.

High value, Strong configuration

6-axis body gyroscope



One-touch reconnect /wake-up



One-touch pairing



One Touch Screenshot



Dual Motor Vibration



Switch Key Printing



Image: A visual summary of key features including 6-axis body gyroscope, one-touch reconnect/wake-up, one-touch pairing, one-touch screenshot, dual motor vibration, and Switch key printing.

5. COMPATIBILITY

The ShanWan Q37 controller is compatible with a wide range of gaming platforms:

- Nintendo Switch / Switch 2 / Switch Lite / Switch OLED
- Steam Deck
- PC (Windows)
- Android devices
- iPhone / iPad (iOS / iPadOS)
- macOS devices
- PS4 Console (via P-block mode, specific setup may be required)

It supports simultaneous gameplay for up to 4 players on compatible systems.

Multi-platform for no-drive direct play

mobile phone / Computers / Switch / ps



Image: Illustration showing the controller's compatibility with mobile phones, computers, Switch, and PS consoles.

6. BATTERY INFORMATION

The controller is equipped with a 500mAh large-capacity Lithium Polymer battery. This allows for extended play sessions and convenient portability. Battery life varies depending on usage and vibration settings.

Charging Time: Approximately 2-3 hours for a full charge.

Operating Time: Up to 8-10 hours on a full charge (may vary).

7. TECHNICAL SPECIFICATIONS

| Specification | Detail |
|---------------|-----------------------------------|
| Model Number | Q37XSP |
| Connectivity | Wireless Bluetooth, USB-C (wired) |

| | |
|--------------------|--|
| Battery Capacity | 500mAh Lithium Polymer |
| Product Dimensions | 4.92 x 2.44 x 0.81 inches (12.5 x 6.2 x 2.05 cm) |
| Item Weight | 3.2 ounces (90.7 grams) |
| Motion Control | 6-axis Gyroscope |
| Vibration | Dual Motor Vibration (Adjustable) |



Image: Diagram showing the precise dimensions of the ShanWan Q37 controller.

8. TROUBLESHOOTING

8.1 Controller Not Connecting/Pairing

- Ensure the controller is fully charged.
- Verify the correct mode (X, S, P) is selected for your device.
- Make sure Bluetooth is enabled on your device and no other devices are interfering.

- Try restarting both the controller and your gaming device.
- If issues persist, try resetting the controller (refer to manufacturer's website for reset procedure, usually a small pinhole button).

8.2 Input Lag or Disconnections

- Ensure you are within the effective range of your Bluetooth device.
- Minimize wireless interference from other devices (Wi-Fi routers, other Bluetooth devices).
- Ensure the controller's firmware is up to date using the 'Gamepad Space' software.

8.3 Buttons/Joysticks Not Responding

- Calibrate joysticks and test button functionality using the 'Gamepad Space' software.
- Ensure no debris is lodged around the buttons or joysticks.
- If using wired connection, try a different USB-C cable or port.







9. CARE AND MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the controller. For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store the controller in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** Do not expose the battery to high temperatures or attempt to disassemble it. Charge the controller regularly, even if not in use, to maintain battery health.
- **Avoid Drops:** Protect the controller from physical shocks and drops, which can damage internal components.

10. WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance, please visit the official ShanWan website or contact their customer service. Keep your purchase receipt as proof of purchase.

Official ShanWan Store: <https://www.amazon.com/stores/ShanWan/page/C625C726-C0DE-4DFB-8E9B-4AA41A6E200C>

| | |
|---|--|
|  | <p>ShanWan Q11A Retractable Gamepad User Manual</p> <p>User manual for the ShanWan Q11A retractable gamepad, detailing its features, connectivity options (Bluetooth, USB), compatibility with various platforms (Android, iOS, PC, PS3/PS4, Switch), operation instructions, and specifications.</p> |
|  | <p>ShanWan Q36 Pro Wireless Gaming Controller User Manual</p> <p>Comprehensive user guide for the ShanWan Q36 Pro Wireless Gaming Controller, covering setup, connectivity for Android, iOS, Windows, and Nintendo Switch, PS4 compatibility, firmware updates, and technical specifications.</p> |
|  | <p>ShanWan Q36 Wireless Gamepad User Guide</p> <p>A comprehensive guide to the ShanWan Q36 Wireless Gamepad, covering setup, connectivity for Android, iOS, and Windows, and charging functions. Learn how to pair your device and optimize your gaming experience.</p> |
|  | <p>ShanWan Q38 Wireless Gaming Controller User Manual and Features</p> <p>Comprehensive guide to the ShanWan Q38 wireless gaming controller, covering setup, modes (Android/iOS/Windows, Switch, PS4), firmware upgrades, additional functions, and specifications.</p> |
|  | <p>ShanWan Q36 Wireless Game Controller: User Guide and Connection Modes</p> <p>Comprehensive guide to the ShanWan Q36 wireless game controller. Learn how to connect to Android, iOS, Windows, Nintendo Switch (Pro and Joycon modes), and PS4. Includes setup, firmware updates, and technical specifications.</p> |
|  | <p>ShanWan Q36 Game Controller User Guide and Connectivity Modes</p> <p>Comprehensive guide to the ShanWan Q36 game controller, covering X-Input, HID, and ShootingPlus modes for Android, iOS, and Windows. Includes setup, charging, and electrical specifications.</p> |

Documents - ShanWan – Q37XSP



[Q37 Wireless Gaming Controller User Guide and Specifications](#)

Detailed guide for the Shenzhen ShanWan Technology Q37 wireless gaming controller, covering setup, connectivity for Android, iOS, Switch, and PS4, button functions, firmware updates, and technical specifications.

lang:en score:39 filesize: 744.02 K page_count: 2 document date: 2024-10-11

ShenZhen ShanWan Technology Co., Ltd

Section 2.911(d)(5)(i) Certification – Equipment Type


Company name: **ShenZhen ShanWan Technology Co., Ltd**
Address: **5/F, building 25, chentian industrial Zone, chentian community, Xixiang street, Xixiang sub-District, Shenzhen, Guangdong, China**
Product Name: **Wireless Gating Controller**
FCC ID: **0372W**
Model(s): **Q372W, Q372CP, Q372S, Q37P, Q37BP, Q37WP, Q37VUS, Q37VUS, Q37S, Q37V**

2.911(d)(5)(i) Equipment Type

We, **[ShenZhen ShanWan Technology Co., Ltd]**, certify that the equipment for which authorization is sought through certification is not:

- Produced from recasting an equipment authorization pursuant to § 2.903, of the FCC rules.
- Labeled for use as an equipment type in the "Covered List" entry.

Yours sincerely,



Name: **XiaoChen Hu** Date: **10-15-2024**

Title and Company name: **manager / ShenZhen ShanWan Technology Co., Ltd**

NOTE 1
"Covered List," is the List of Equipment and Devices Covered by Section 2 of The Secure Wireless Act, available at <https://www.fcc.gov/electronicmedia/publications/wsa>

References:
1) 180549-101 Covered Equipment 01
<https://www.fcc.gov/electronicmedia/publications/wsa/coveredlist/01/180549-101>

2) <https://www.fcc.gov/electronicmedia/publications/wsa/coveredlist/01/180549-101>

3) <https://www.fcc.gov/electronicmedia/publications/wsa/coveredlist/01/180549-101>

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46) <https://www.fcc.gov/electronicmedia/publications/wsa/coveredlist/01/180549-101>

47)

ShenZhen ShenWan Technology Co., Ltd

Section 2.911(d)(5)(iv) Certification – Applicant (Covered List)

Company name : **ShenZhen Shiwan Technology Co., Ltd**
Address : **F6, building 25, chentian industrial estate, chenlian community, Xixiang street, Bao'an District, Shenzhen, Guangdong, China**
Product Name Wireless Gating Controller
FCC ID: 2A048 Q37
Model# Q37, Q37M0, Q37S0, Q37S, Q37T, Q37B0, Q37V0, Q37SV0, Q37S, Q37V

2.911(b)(5)(v) Applicant Filing
We, **ShenZhen Shiwan Technology Co., Ltd** certify that, as of the date of the filing of the application, the applicant is **not-identified**™ ("the Covered List") established pursuant to § 1.550(c) of this chapter, as an entity producing covered communications equipment.

Your signature:



Name: **Xiaochun Hu** Date: **10-15-2024**

Title and Company name: **manager / ShenZhen Shiwan Technology Co., Ltd**

NOTE 1
Data entry not applicable to this application.

NOTE 2
“Covered List” is the List of Equipment and Services Covered by Section 2 of The Secure Networks Act, available at <https://www.fcc.gov/electronicmedia/publications/cnsl>.

References:
1) 300-460-1001 Covered Equipment-01
<https://www.fcc.gov/electronicmedia/publications/cnsl/covered-equipment-01.pdf>

2) I will ensure my product do not meet 2023 or later version of US ESR6023
<https://www.fcc.gov/electronicmedia/publications/esr6023> nothing against national and state laws and the law mandatorily apply to this device.

2024-10-15 14:28, updated information 10-15

ShenZhenShanWanTechnology Co., Ltd
WIRELESS CERTIFICATE

I hereby declared that the product

FGC B24NP-Q37

Product Name: Wireless Gaming Controller

Model(s): Q37, Q37HDV, Q37SP, Q37S, Q37P, Q37P40, Q37PLUS, Q37SV, Q37V, Q37V Max /

All models have the same circuit and RF module. Only different color.

Sincerely,



Signature
[XiaoChen Hu]
[Manager]
[ShenZhen ShanWan Technology Co., Ltd]

[\[pdf\]](#)

dell990 2 911 d 5 i Certification Equipment Type v1 ShenZhen ShanWan Technology Co Ltd Q37

Wireless Gaming Controller 2A3VP 2A3VPQ37 q37

ShenZhen ShanWan Technology Co., Ltd Section 2.911 d 5 i Certification Equipment
Type Company na ... n, Guangdong, China Product Name:Wireless Gaming
Controller FCC ID: 2A3VP-Q37 Model s :Q37, Q37XDV, **Q37XSP**, Q37S, Q37P,
Q37PRO, Q37PLUS, Q37XSV, Q37X, Q37V 2.911 d 5 i Equipment Type We,
ShenZhen ...

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ShenZhen ShanWan Technology Co., Ltd Section 2.911 d 5 ii Certification Applicant
Covered List ... n, Guangdong, China Product Name:Wireless Gaming Controller FCC
ID: 2A3VP-Q37 Model s :Q37, Q37XDV, **Q37XSP**, Q37S, Q37P, Q37PRO,
Q37PLUS, Q37XSV, Q37X, Q37V 2.911 d 5 ii Applicant filing We, ShenZh...

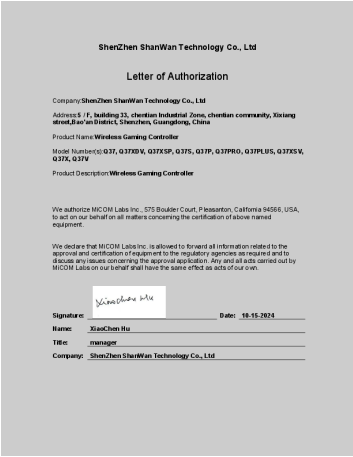
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[\[pdf\]](#) Specifications Decleration of Conformity

Antenna Specification Daniela Eckert Model Difference Declaration ShenZhen ShanWan Technology Co
Ltd Q37 Wireless Gaming Controller 2A3VP 2A3VPQ37 q37

ShenZhen ShanWan Technology Co., Ltd Model difference statement It is hereby declared that the product FCC ID:2A3VP-Q37 Product Name: Wireless Gaming Controller Model s : Q37, Q37XDV, **Q37XSP**, Q37S, Q37P, Q37PRO, Q37PLUS, Q37XSV, Q37X, Q37V Mark: / All models have the same circuit and RF module, Only...

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[pdf]

PLEASE PRINT ON COMPANY LETTERHEAD MiCOM Labs Inc QMS Letter of Authorization Rev 1 0
ShenZhen ShanWan Technology Co Ltd Q37 Wireless Gaming Controller 2A3VP 2A3VPQ37 q37
ShenZhen ShanWan Technology Co., Ltd Letter of Authorization
Company: ShenZhen ShanWan Technology Co. ... ct, Shenzhen, Guangdong, China
Product Name: Wireless Gaming Controller Model Number s :Q37, Q37XDV, **Q37XSP**, Q37S, Q37P, Q37PRO, Q37PLUS, Q37XSV, Q37X, Q37V Product
Description: Wireless Gaming Controll...
lang: en score: 28 filesize: 71.73 K page_count: 1 document date: 2024-10-15




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Diagram
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Q37 4 35 6 2 1 8 7 9 11 10 12 13 14 15 X P S 1 2 X/Y/A/B 3 4 -/View 5 /Menu 6 / ... D
1 2 O LED 2 3 O S PPS4 L X GamepadSpace-Q37 GamepadSpace App R X
ShanWan **Q37XSP** ShootingPlus App DC3.7V 90mA 10H 5uA /DC5V/500mA = 8M
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
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LED b pagine K1217332270 p globalsources IMAGES PDT SPEC 270 |||
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ShanWan **Q37XSP** ShootingPlus App DC3.7V 90mA 10H 5uA /DC5V/500mA = 8M
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
Report No.: CSBPQA00215302

TEST REPORT

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| Report No. | CSBPQA00215302 |
| Project No. | CSBPQA002153 |
| FCC ID | 2A3P-Q27 |
| Applicant | ShenZhen ShenWan Technology Co., Ltd |
| Address | 5 / F. building 33, chentian Industrial Zone, chentian community, Xixiang street,Baoan District, Shenzhen, Guangdong, China |
| Manufacturer | ShenZhen ShenWan Technology Co., Ltd |
| Address | 5 / F. building 33, chentian Industrial Zone, chentian community, Xixiang street,Baoan District, Shenzhen, Guangdong, China |
| Product Name | Wireless Gaming Controller |
| Trade Mark | — |
| Model type reference | Q27 |
| Linked Models) | Q27P, Q27SP, Q27ST, Q27S, Q27PH, Q27PLUS, Q27SKV, Q27D, Q27A |
| Standard | Part 15 Subpart C section 15.347 |
| Test date | August 23, 2024 – September 07, 2024 |
| Issue date | September 21, 2024 |
| Test result | Complied |



Prepared by: Rory Huang




Approved by: George Long

The test results made only to the tested samples

The test report should not be reproduced except in full without the written approval of Shenzhen Bancheng Testing Technology Co., Ltd.


Page: 1 of 2




Report No.: CSDPQA002210301

TEST REPORT

| | |
|----------------------|---|
| Report No. | CISPR24002210301 |
| Project No. | CISPR240022103 |
| FCC ID | 3A7XP-Q37 |
| Applicant | ShenZhen ShanWan Technology Co., Ltd |
| Address | 5/F, Building 23, cheilan Industrial Zone, cheilan community, Xixiang street,Baohe District, Shenzhen, Guangdong, China |
| Manufacturer | ShenZhen ShanWan Technology Co., Ltd |
| Address | 5/F, Building 23, cheilan Industrial Zone, cheilan community, Xixiang street,Baohe District, Shenzhen, Guangdong, China |
| Product Name | Wireless Gaming Controller |
| Trade Mark | — |
| Model/Type reference | C37 |
| Model (Models) | C37A2ND, C37A3P, C37B, C37P, C37PA30, C37PLA30, C37A3V, C37P, C37P |
| Standard | 15.15 Subject C section 15.347 |
| Test date | August 23, 2024 ~ September 07, 2024 |
| Issue date | October 15, 2024 |
| Test result | Complied |



Prepared by: Rory Huang



Approved by: Georgy Long

The test results relate only to the tested samples.

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Page: 1 of 31

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[\[pdf\]](#) Test Report

EMC TRF Template Tara Mitchell Test Report ShenZhen ShanWan Technology Co Ltd Q37 Wireless Gaming Controller 2A3VP 2A3VPQ37 q37

Report No.:CISRR24082215302 TEST REPORT Report No. Project No. FCC ID
Applicant Address Manufactur ... et,Bao an District, Shenzhen, Guangdong, China
Wireless G: aming Controller -- : Q37 : Q37XDV,:**Q37XSP**, Q37S, Q37P, Q37PRO,
Q37PLUS, Q37XSV, Q37X, Q37V Part 15 Su: bpart C Section 15.247 August ...
lang:en **score:23** filesize: 941.15 K page_count: 27 document date: 2024-09-21

[\[pdf\]](#) Test Report

EMC TRF Template Tara Mitchell Test Report ShenZhen ShanWan Technology Co Ltd Q37 Wireless
Gaming Controller 2A3VP 2A3VPQ37 q37

Report No.:CISRR24082215301 Report No. Project No. FCC ID Applicant Address
Manufacturer Address Pr ... et,Bao an District, Shenzhen, Guangdong, China
Wireless G: aming Controller -- : Q37 : Q37XDV,:**Q37XSP**, Q37S, Q37P, Q37PRO,
Q37PLUS, Q37XSV, Q37X, Q37V Part 15 Su: bpart C Section 15.247 August ...
lang:en **score:22** filesize: 1017.21 K page_count: 31 document date: 2024-10-17

[\[pdf\]](#) SAR Rating

32156 RF EXPOSURE ShenZhen ShanWan Technology Co Ltd Q37 Wireless Gaming Controller 2A3VP
2A3VPQ37 q37

FCC ID Product Name Model No. Listed Model s Exposure category EUT Type
Device Type RF Exposure evaluation 2A3VP-Q37 Wireless Gaming Controller Q37
Q37XDV, **Q37XSP**, Q37S, Q37P, Q37PRO, Q37PLUS, Q37XSV, Q37X, Q37V
General population/uncontrolled environment Production Unit Portable Device 1.
Refere...

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