GROOKPET S13-PRO

GROOKPET S13-PRO Pet Water Fountain Instruction Manual

Model: S13-PRO

Introduction

Thank you for choosing the GROOKPET S13-PRO Pet Water Fountain. This 7-liter stainless steel fountain is designed to provide fresh, clean water for large dogs and multi-pet households. Its quiet operation and efficient filtration system ensure your pets stay hydrated and healthy. Please read this manual carefully before use to ensure proper setup, operation, and maintenance.



Image: The GROOKPET S13-PRO Pet Water Fountain with a Golden Retriever, highlighting its suitability for large dogs.

Package Contents

Before you begin, please ensure all items are present in the package:

- 1 x GROOKPET Pet Water Fountain (Stainless Steel)
- 1 x Power Adapter
- 1 x Water Pump

- 3 x Sponge Filters
- 6 x Carbon Filters

Setup Instructions

1. **Prepare Filters:** Soak the carbon filters in clean water for approximately 15 minutes before first use. This helps remove any loose carbon dust.
2. **Assemble Pump:** Ensure the water pump is clean and properly assembled. Refer to the video for detailed pump assembly and cleaning.
3. **Install Filters:** Place the sponge filter around the pump intake, then insert the carbon filter into its designated slot within the fountain assembly.
4. **Fill with Water:** Fill the stainless steel basin with clean water. The fountain has a transparent water level window to help you monitor the water level. Do not exceed the maximum fill line. The large 7L capacity reduces the frequency of refills.
5. **Connect Power:** Place the assembled fountain in the desired location. Connect the power adapter to the fountain and then plug it into a wall outlet. The fountain will begin circulating water.

Your browser does not support the video tag.

Video: An overview of the GROOKPET Dog Water Fountain, demonstrating its features and assembly.



Image: A dog drinking from the GROOKPET water fountain, illustrating the deeper drinking area designed for pet comfort.



Image: A girl holding the GROOKPET water fountain, showcasing its convenient binaural handle design for easy lifting and moving.

Operating Instructions

The GROOKPET S13-PRO water fountain is designed for continuous operation, providing fresh, circulating water for your pets. It features a quiet pump and a transparent window for easy monitoring.

- **Water Level Monitoring:** The transparent window on the side of the fountain allows you to easily check the water

level without needing to open the lid. Refill water when the level is low to ensure continuous operation and prevent the pump from running dry.

- **Quiet Operation:** The fountain operates at approximately 25dB, ensuring a quiet environment for both you and your pets.
- **Dual Water Outlet Mode:** The fountain offers two water flow modes to cater to different pet preferences. Adjust the spout as desired.
- **Anti-Dry Burn Protection:** The upgraded water pump includes IPX8 waterproof rating and anti-dry burn features for enhanced durability and safety.

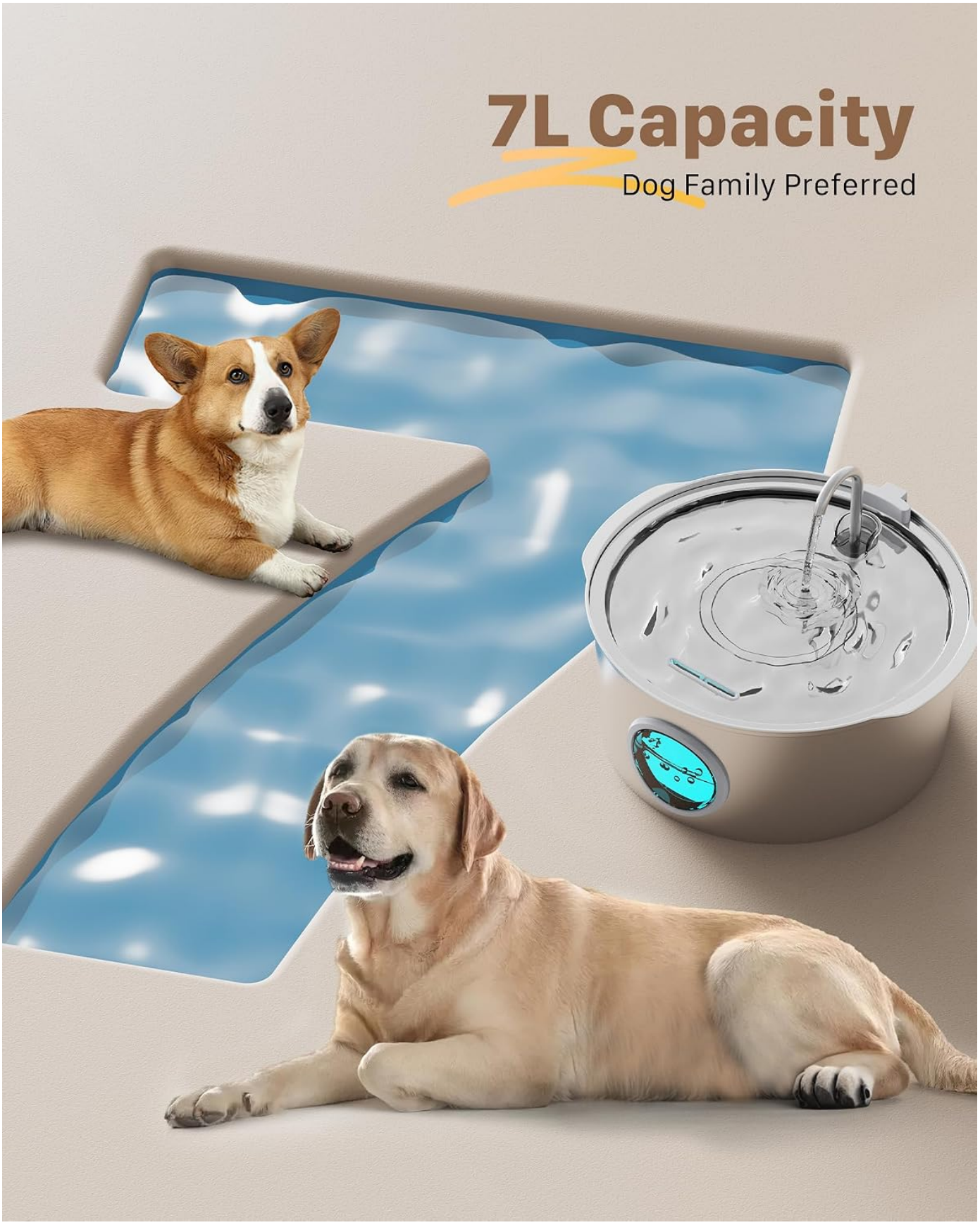


Image: Two dogs, a Corgi and a Labrador, resting near the GROOKPET 7L capacity water fountain, indicating its suitability for multiple pets.



Image: A close-up view of the transparent water level window on the GROOKPET fountain, showing the water inside.



Image: A dog sleeping peacefully next to the GROOKPET water fountain, emphasizing its noise-canceling design and quiet operation.

Maintenance

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

- **Fountain Cleaning:** It is recommended to clean the entire fountain every two weeks. Disassemble the fountain, wash all components (except the power adapter) with mild soap and water, and rinse thoroughly. The stainless steel

material is easy to clean.

- **Filter Replacement:** Replace the carbon filter every 2 to 4 weeks, depending on the number of pets and water quality. The 4-stage filtration system includes ion exchange resin, carbon, cotton, and sponge to keep water fresh and oxygenated.
- **Pump Cleaning:** Clean the water pump every 1 to 2 weeks. Disassemble the pump and use a small brush to remove any hair or debris that may have accumulated. This prevents blockages and ensures efficient water circulation.

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Video: Instructions on how to clean the water pump of the GROOKPET fountain every two weeks.



Image: A woman cleaning the stainless steel components of the GROOKPET water fountain in a kitchen sink, demonstrating ease of cleaning.

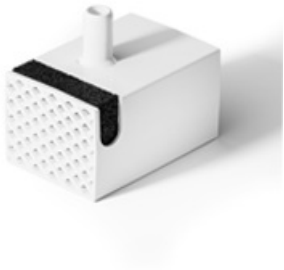


Image: A diagram illustrating the four-stage filtration system of the GROOKPET water fountain, including Ion Exchange Resin, Carbon, Cotton, and Sponge.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not dispensing water	• Power not connected • Low water level • Pump clogged with debris/hair • Pump malfunction	• Ensure power adapter is securely plugged in. • Refill water to the appropriate level. • Clean the pump thoroughly as per maintenance instructions. • Contact customer support if pump continues to malfunction after cleaning.

Problem	Possible Cause	Solution
Fountain is noisy	• Low water level • Pump not properly seated • Debris in pump	• Add water to the fountain. • Ensure the pump is correctly positioned and secured. • Clean the pump to remove any obstructions.
Water tastes or smells bad	• Filter needs replacement • Fountain needs cleaning	• Replace the carbon filter. • Clean the entire fountain and pump thoroughly.
LED light not working	• Light component malfunction	• Contact customer support for assistance.

Specifications

Feature	Detail
Model Number	S13-PRO
Material	304 Stainless Steel
Capacity	7 Liters (236 oz / 1.8 Gallons)
Product Dimensions (L x W x H)	11.7" x 11.7" x 5"
Noise Level	Approximately 25dB
Power Source	Corded Electric
Indoor/Outdoor Usage	Indoor
Included Components	Fountain, Power Adapter, Water Pump, 3 Sponge Filters, 6 Carbon Filters
Additional Features	Convenient Handle Design, Transparent Water Level Window, Anti-Dry Burn Pump

Warranty

The GROOKPET S13-PRO Pet Water Fountain comes with a **2-year warranty**. If you encounter any quality issues within 24 months of purchase, please contact our customer service team for assistance. We are committed to helping you resolve any problems.

Support

For any questions, concerns, or troubleshooting assistance, please contact GROOKPET customer service. We are dedicated to providing excellent service.
Replacement parts such as filters and water pumps can be found by searching for "GROOKPET filter" and "GROOKPET water pump" online.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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