DREAME H12 Pro Flex Reach

DREAME H12 Pro FlexReach Wet Dry Vacuum Cleaner

User Manual

Introduction

Thank you for choosing the DREAME H12 Pro FlexReach Wet Dry Vacuum Cleaner. This all-in-one cleaning solution is designed to simplify your floor cleaning routine by vacuuming and mopping simultaneously. With powerful suction, advanced self-cleaning features, and flexible reach, it ensures a spotless home with minimal effort. Please read this manual thoroughly before use to ensure proper operation and maintenance.

Safety Information

Always follow basic safety precautions when using electrical appliances. Keep the appliance away from water. Do not immerse the main unit in water. Ensure the power cord is not damaged. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts. Use only as described in this manual. Use only manufacturer's recommended attachments and cleaning solutions. This appliance is for indoor use only.

What's in the Box

- Charging Dock
- Cleaning Solution
- Roller Brush
- Crevice Tool
- Cleaning Brush
- Replacement Filter



Figure 1: DREAME H12 Pro FlexReach and its standard accessories.

Setup

Assembly

Carefully unpack all components. Insert the handle into the main unit until it clicks into place. Ensure all tanks are securely attached before first use.

Charging

Place the vacuum cleaner on the charging dock. Ensure the power adapter is connected to the dock and a power outlet. The display will indicate charging status. A full charge provides up to 50 minutes of runtime.

Filling Water Tanks

The DREAME H12 Pro FlexReach features separated clean and dirty water tanks. The clean water tank has a capacity of 780ml, and the sewage tank has a capacity of 700ml. Always fill the clean water tank with fresh water and, if desired, the recommended cleaning solution. Ensure the dirty water tank is empty before starting a cleaning session.



Figure 2: Separated water tanks for fresh water cleaning.

Operating the Vacuum Cleaner

Power and Modes

Press the power button to turn on the device. The H12 Pro FlexReach offers multiple cleaning modes to suit various needs:

- **Auto Mode:** For routine cleaning, automatically adjusts suction based on dirt levels.
- **Turbo Mode:** For challenging messes, provides maximum suction power.

- **Quiet Mode:** For low noise level operation.
- **Suction Mode:** For dry vacuuming only.



Figure 3: Multiple cleaning modes for versatile use.

Smart Dirt Detection

The vacuum cleaner is equipped with smart dirt detection technology that automatically senses the level of mess and adjusts suction power accordingly, optimizing cleaning efficiency and battery life.

180° Lie-Flat Reach

The unique 180° Lie-Flat Reach design allows the vacuum to clean under low furniture and in tight spaces as narrow as 5.51 inches, ensuring no dirt is left behind. The used water tank securely captures dirty water even in a flat position, protecting the main motor.



Figure 4: Cleaning under low furniture with 180° Lie-Flat Reach.

Edge-to-Edge Cleaning

The H12 Pro FlexReach provides edge-to-edge cleaning on both sides, ensuring thorough cleaning along baseboards and in tight corners, leaving no hidden dirt spots.



Figure 5: Effective edge-to-edge cleaning.

Runtime

Enjoy up to 50 minutes of uninterrupted cleaning performance on a single charge, allowing you to clean large areas without needing to recharge frequently.

Your browser does not support the video tag.

Video 1: Official product video demonstrating the DREAME H12 Pro FlexReach Wet Dry Vacuum Cleaner's features and capabilities.

Maintenance

Self-Cleaning and Drying

The H12 Pro FlexReach features a 194°F hot wash self-cleaning function for the brush roller. After washing, the brush is dried with hot air at 194°F for 5 minutes, eliminating excess water, preventing odors, and leaving the brush fresh and fluffy for the next use. This hands-free experience simplifies maintenance.

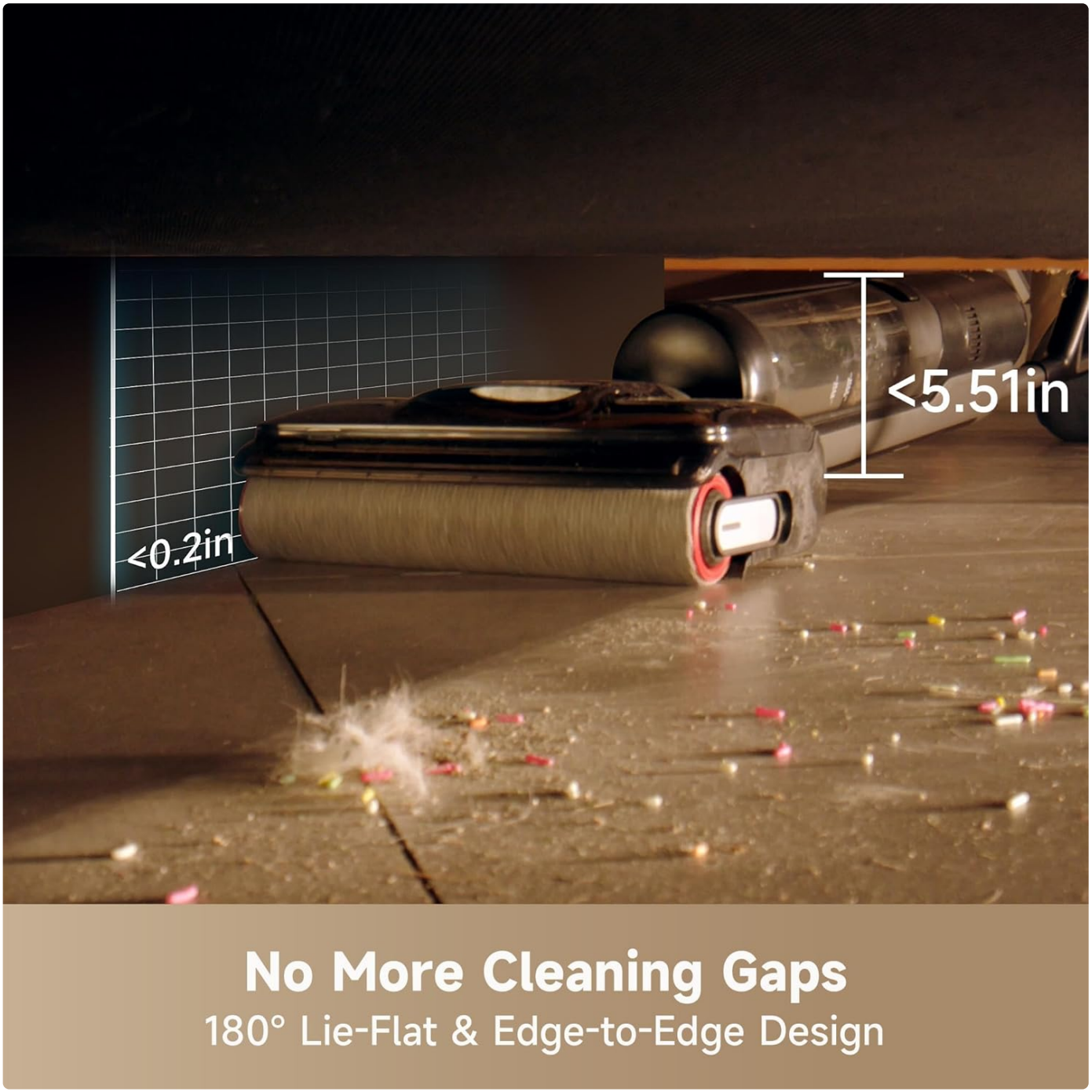


Figure 6: High temperature self-wash and self-dry feature.

Zero Tangle Scraper

Equipped with a TangleCut resilient scraper, the vacuum effectively captures and cuts hair tangles during mopping,

preventing clogs and minimizing the need for manual hair removal from the brush roller.



Figure 7: Zero Tangle technology for effortless hair cleaning.

Solid-Liquid Waste Separation

The design allows for easy separation of solid debris from wastewater, making disposal convenient and hygienic.

Filter and Tank Cleaning

Regularly clean the dirty water tank and filter to maintain optimal performance. Refer to the quick start guide for detailed instructions on removing and cleaning these components.

Troubleshooting

If you encounter any issues with your DREAME H12 Pro FlexReach, please refer to the following common troubleshooting tips:

- **No Power:** Ensure the unit is fully charged and correctly seated on the charging dock. Check the power outlet.
- **Poor Suction:** Check if the dirty water tank is full or if the filter is clogged. Clean the brush roller and ensure no blockages in the suction path.
- **Streaks on Floor:** Ensure the clean water tank has sufficient water and cleaning solution. Clean the brush roller thoroughly.
- **Unusual Noise:** Check for any foreign objects caught in the brush roller or suction inlet.

For more complex issues, please contact DREAME customer support.

Specifications

Feature	Value
Brand	DREAME
Model Name	H12 Pro Flex Reach
Suction Power	18,000 Pa
Clean Water Tank Capacity	780 Milliliters
Dirty Water Tank Capacity	700 Milliliters
Runtime	Up to 50 minutes
Self-Cleaning Temperature	194°F (Hot Wash & Hot Air Drying)
Special Features	Zero Hair Tangle, 180° Lie-Flat Cleaning, Smart Dirt Detection, Edge-to-Edge Cleaning
Filter Type	HEPA Filter
Item Weight	16.1 pounds
Product Dimensions	15"L x 48"W x 12.5"H
Batteries Required	1 9V battery (included)

Warranty and Support

The DREAME H12 Pro FlexReach Wet Dry Vacuum Cleaner comes with a 2-Year Limited Warranty. For warranty claims, technical support, or any product-related inquiries, please contact DREAME customer service through their official website or the contact information provided with your purchase.

- **2-Year Protection Plan:** Available for purchase.
- **3-Year Protection Plan:** Available for purchase.

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