

## Heycool HY-2D8

# Heycool Shiatsu Neck Back Massager with Heat, Model HY-2D8

Instruction Manual

## 1. INTRODUCTION

Thank you for choosing the Heycool Shiatsu Neck Back Massager with Heat, Model HY-2D8. This manual provides essential information for the safe and effective use of your new massager. Please read it thoroughly before operation and retain it for future reference.

## 2. SAFETY INSTRUCTIONS

**WARNING: To reduce the risk of electric shock, burns, fire, or injury to persons:**

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not use while bathing or in a shower.
- Do not place or store appliance where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Never use pins or other metallic fasteners with this appliance.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Keep the cord away from heated surfaces.

- Never use while sleeping or drowsy.
- Never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use on sensitive skin areas or where there is poor circulation.
- Do not use on infants, invalids, or a sleeping or unconscious person.
- Do not crush. Avoid sharp folds.
- Consult your doctor before using this product if you are pregnant, have a pacemaker, or have any concerns regarding your health.

### 3. PRODUCT OVERVIEW

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The Heycool Shiatsu Neck Back Massager with Heat (Model HY-2D8) is designed to provide a comprehensive massage experience, targeting various areas of the body with multiple massage techniques.

#### Key Features:

- **Shiatsu Deep Kneading Massage:** Targets neck and back with adjustable nodes.
- **Compression Massage:** Features 3 adjustable intensity levels for ultimate relaxation.
- **Vibration Massage:** Includes 3 modes for the seat area.
- **Heating Function:** Soothing warmth for both neck and back.
- **Spot Massage:** Allows targeted massage for upper back, lower back, or full back.
- **Adjustable Neck Massage Height:** Accommodates various user heights.
- **User-Friendly Hand Controller:** For easy operation and customization.
- **Versatile Design:** Compatible with most chairs for home or office use.

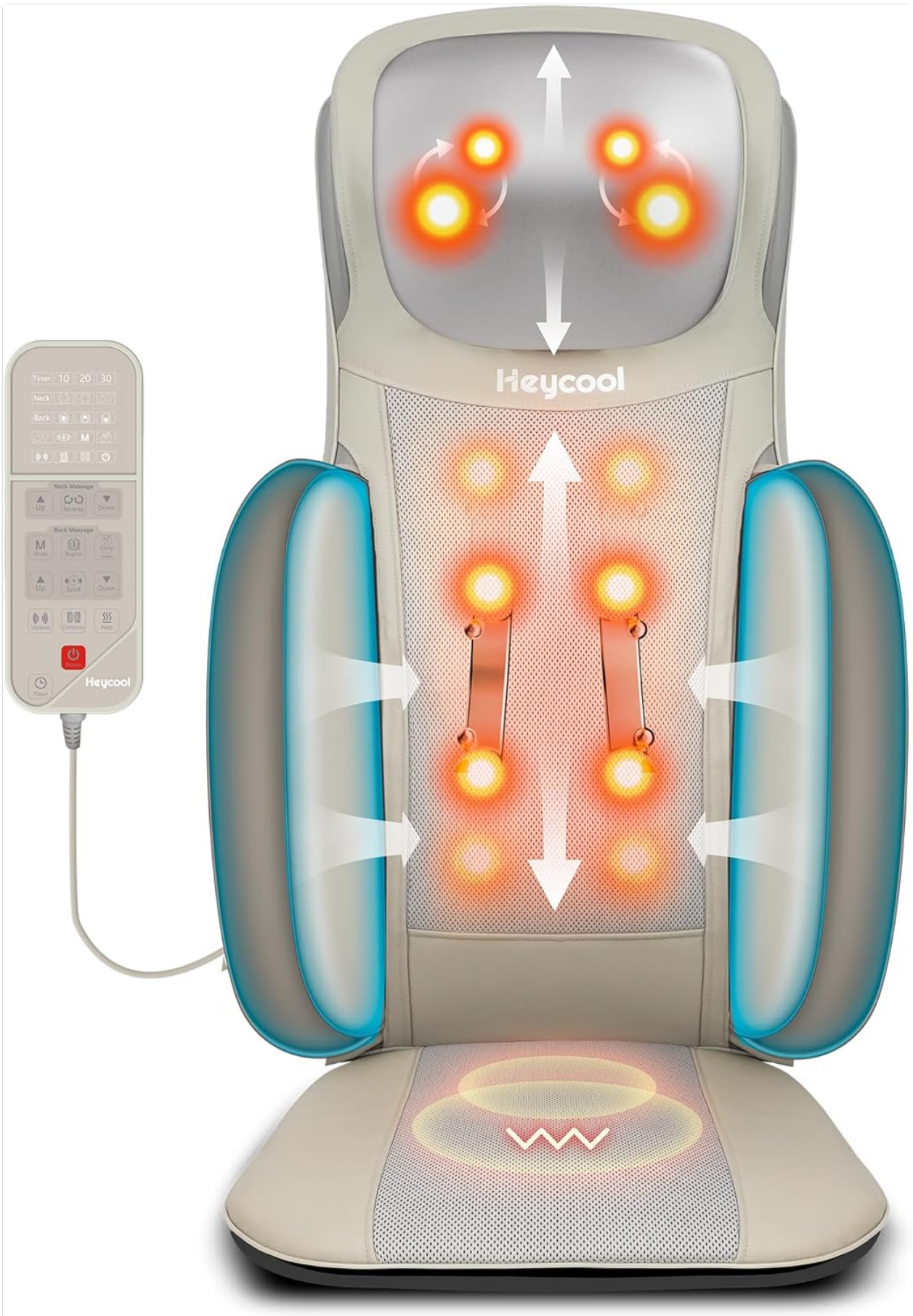


Figure 1: Overall view of the Heycool Shiatsu Neck Back Massager with its wired remote control.



Figure 2: Diagram illustrating the various features of the Heycool Shiatsu Back Massager, including vibration intensities, shiatsu & rolling, soothing heat, compression intensities, spot massage, and timer settings.

# Heycool Massage Seat=

**Neck Massager**



**Back Massager**



**Hip Massager**



Figure 3: The Heycool massage seat combines neck, back, and hip massage functions into one unit, shown on a sofa.

## 4. SETUP

1. **Unpack:** Carefully remove the massager from its packaging.
2. **Position:** Place the massager on a suitable chair. Ensure the chair has a firm backrest and seat to support the massager and your body weight.
3. **Secure:** Use the integrated straps (if available) to secure the massager to the chair, preventing it from slipping during use.
4. **Connect Power:** Plug the power adapter into the massager's input port, then plug the adapter into a standard electrical outlet.

5. **Adjust Neck Height:** The neck massage nodes can be adjusted vertically to align with your neck and shoulders. Refer to the operating instructions for detailed adjustment.

## Adjustable Neck Massage

Appropriate for both men and women with different heights



Figure 4: Illustration of the adjustable neck massage feature, showing how it accommodates users of different heights (e.g., 6.3' highest, 5.1' lowest). A cushion can be used for shorter individuals.

### 5. OPERATING INSTRUCTIONS

Use the wired hand controller to operate the massager's functions.

#### 5.1 Power On/Off

- Press the **Power Button** on the controller to turn the massager on or off.

## 5.2 Shiatsu Neck and Back Massage

- Press the **Neck Massage Button** to activate the deep kneading shiatsu nodes in the neck area. Press again to cycle through modes or turn off.
- Press the **Back Massage Button** to activate the deep kneading shiatsu nodes in the back area.
- Use the **Up/Down Arrows** for neck massage to adjust the height of the neck nodes to your preference.

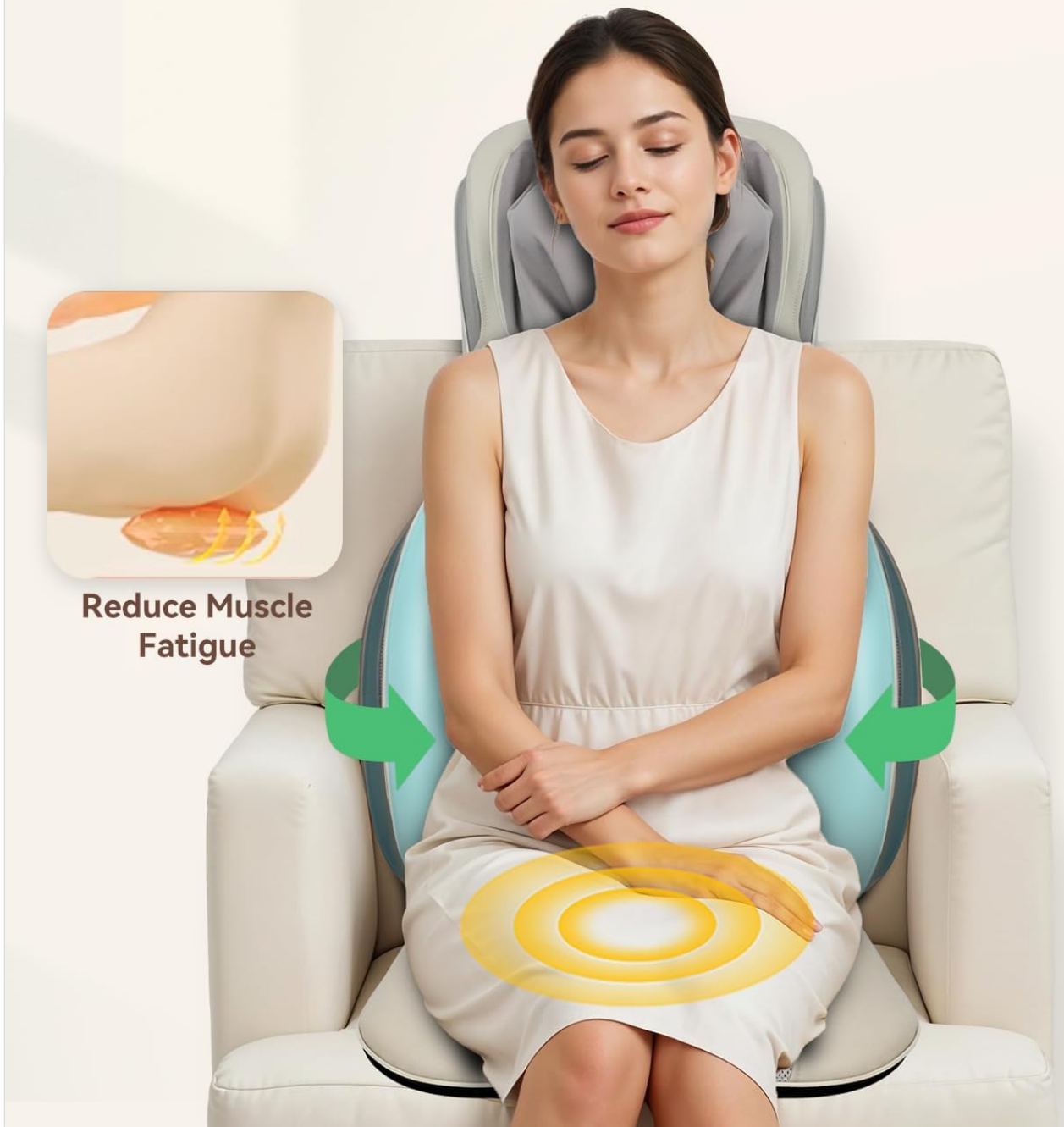
## 5.3 Compression Massage

- Press the **Compression Button** to activate the compression massage.
- Press repeatedly to cycle through 3 adjustable intensity levels (Low, Medium, High).

## 5.4 Vibration Massage

- Press the **Vibration Button** to activate the seat vibration massage.
- Press repeatedly to cycle through 3 vibration modes.

# Vibration Compression Massage



Reduce Muscle  
Fatigue

Figure 5: A user experiencing the vibration and compression massage functions, which target the hips and waist to reduce muscle fatigue.

## 5.5 Heating Function

- Press the **Heat Button** to activate the soothing heat for the neck and back areas.
- Press repeatedly to cycle through different heat levels or turn off the heat.

# Gentle Heating

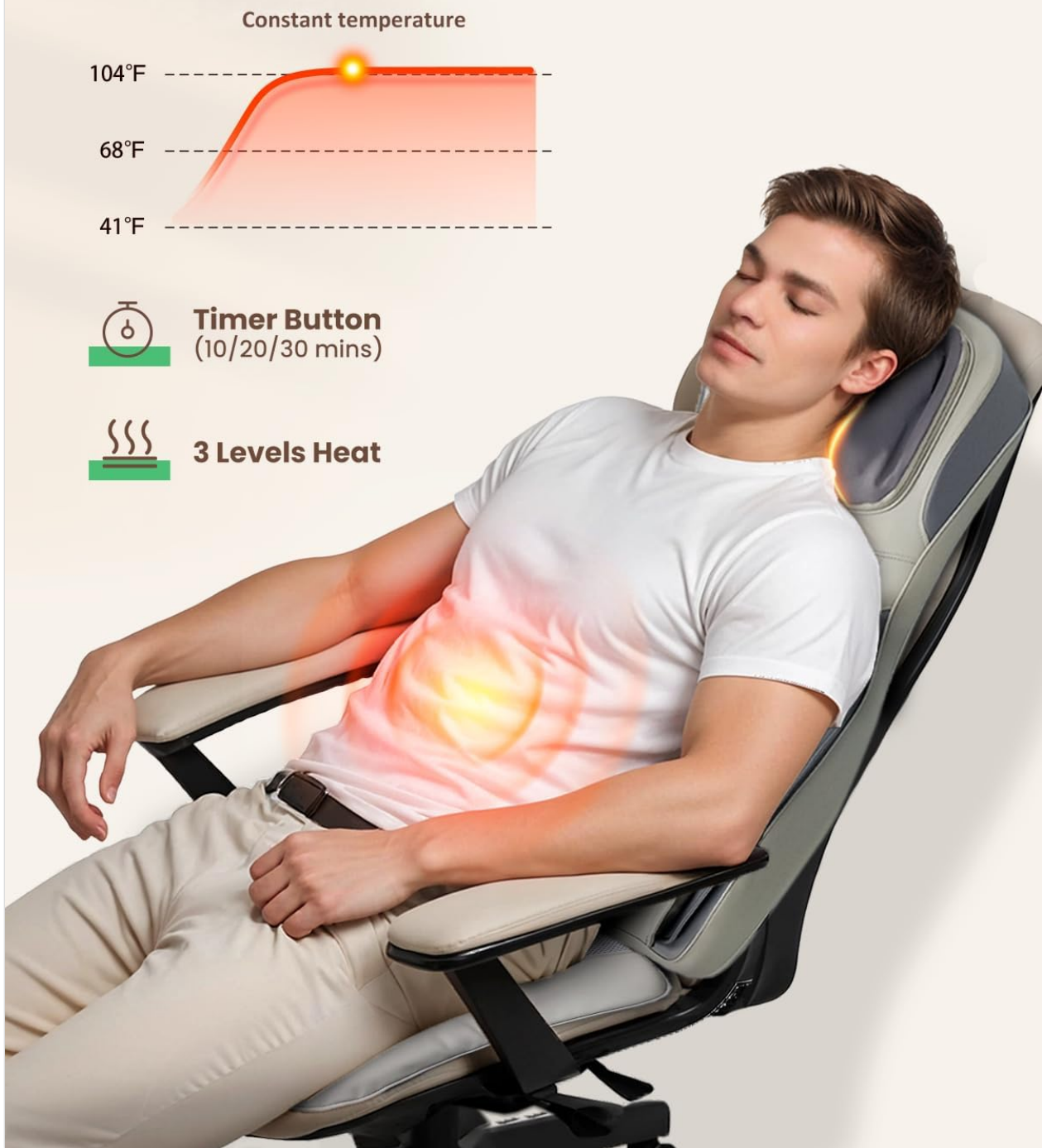


Figure 6: A user enjoying the gentle heating function, which includes a timer (10/20/30 mins) and 3 heat levels for constant temperature.

## 5.6 Spot Massage

- Use the **Spot Massage Buttons** (e.g., Upper Back, Lower Back, Full Back) to target specific areas for massage.

# Spot Massage for Full Back Relax

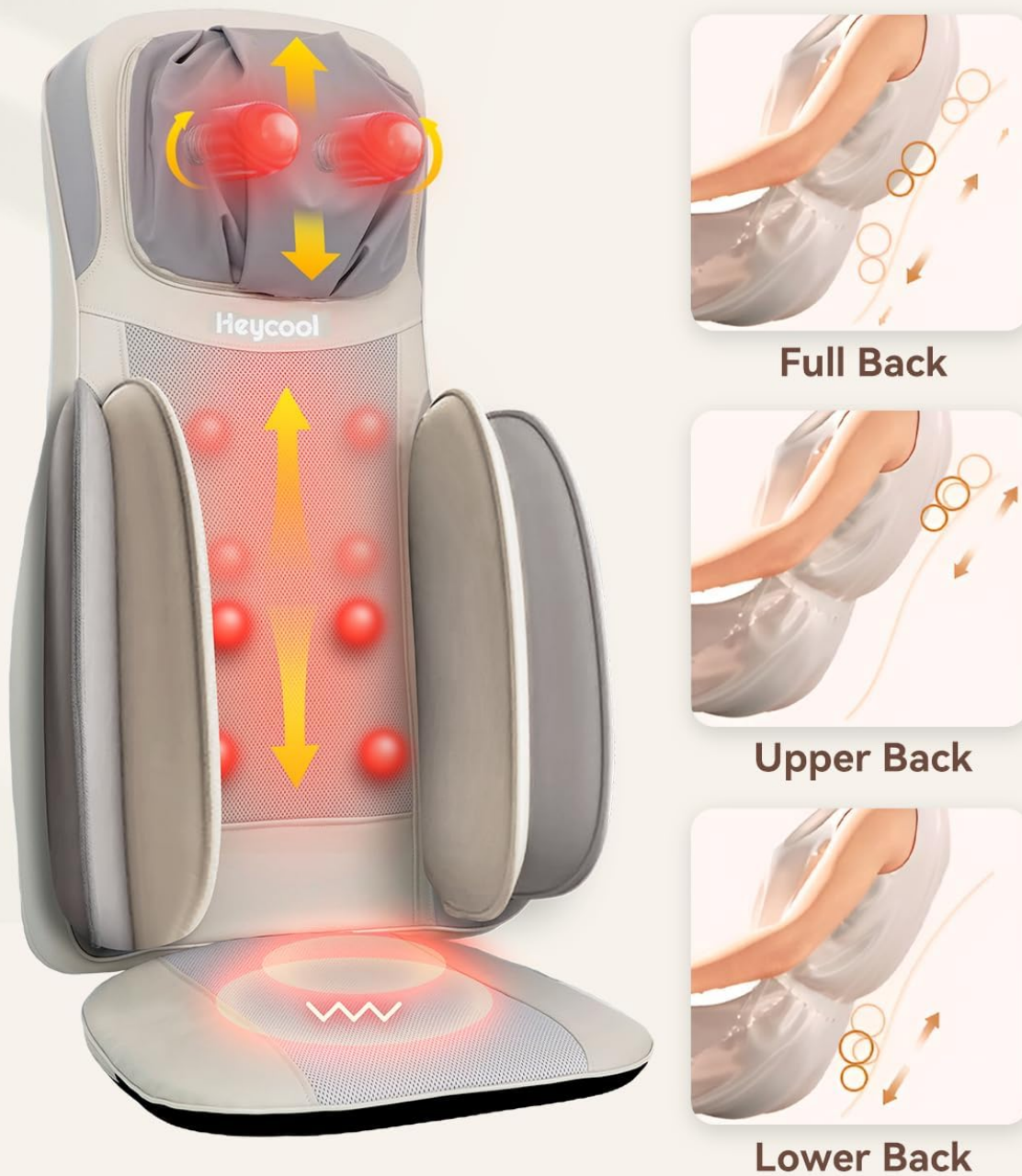


Figure 7: The massager offers spot massage options for the full back, upper back, and lower back, allowing targeted relaxation.

## 5.7 Timer Function

- The massager may include an automatic shut-off timer (e.g., 10, 20, or 30 minutes) for safety and convenience. Refer to the controller for specific timer settings.

## 6. MAINTENANCE

### 6.1 Cleaning

- Always unplug the massager before cleaning.

- Wipe the surface of the massager with a soft, damp cloth. Do not use abrasive cleaners, brushes, gasoline, kerosene, glass or furniture polish, or paint thinner.
- Do not immerse the massager in water or any other liquid.

## 6.2 Storage

- Store the massager in a cool, dry place when not in use.
- Avoid placing heavy objects on the massager.
- Do not wrap the power cord around the unit.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Massager does not turn on.	Power cord not properly connected.	Ensure the power cord is securely plugged into both the massager and the electrical outlet.
No heat function.	Heat function not activated or malfunction.	Press the Heat button on the controller. Allow a few minutes for the heat to become noticeable. If still not working, contact customer support.
Massage nodes stop moving.	Overheating protection activated.	Turn off the massager and unplug it. Allow it to cool down for at least 30 minutes before restarting.
Neck massage nodes are too high/low.	Incorrect height adjustment.	Use the Up/Down arrows on the controller to adjust the neck massage height. If you are shorter, consider placing a cushion on the seat part.

## 8. SPECIFICATIONS

- **Model Number:** HY-2D8
- **Product Dimensions:** 9.06 x 18.9 x 32.28 inches
- **Weight:** 22.75 Pounds
- **Power Source:** Corded Electric
- **Material:** Foam, Polyester
- **Color:** Khaki
- **Special Feature:** Auto Shut-Off
- **Manufacturer:** Heycool

## 9. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the warranty card included with your product or contact Heycool customer service directly. Keep your purchase receipt as proof of purchase.

