

Generic-000751-138

# Generic Ultralink Pocket Router User Manual

Model: Generic-000751-138

## 1. INTRODUCTION

Thank you for choosing the Generic Ultralink Pocket Router. This portable 4G/5G WiFi device provides high-speed, stable internet access wherever you go. Its compact design allows for easy portability, ensuring you stay connected on the move. This manual will guide you through the setup, operation, and maintenance of your device.

### Key Features:

- **4G/5G Connectivity:** Supports both 4G and 5G networks for fast and stable internet.
- **Pocket-Sized Design:** Small and lightweight, perfect for travel and on-the-go use.
- **Type-C Power Interface:** Universal Type-C charging for convenience.
- **High-Speed Downloads:** Up to 150 Mbps download speed for a smooth online experience.
- **Multi-Device Support:** Connect up to 10 devices simultaneously with an effective WiFi range of 10 meters.



Image 1.1: Front view of the Ultralink Pocket Router, showing its compact design, 4G/5G indicator, and power button.

## 2. PACKAGE CONTENTS

Please check the box for the following items:

- Ultralink Pocket Router (Model: Generic-000751-138)
- USB Type-C Charging Cable
- User Manual

## 3. SETUP GUIDE

Follow these steps to set up your Ultralink Pocket Router:

1. **Insert SIM Card:** Locate the SIM card slot on the device. Carefully insert your activated 4G/5G SIM card into the slot until it clicks into place. Ensure the SIM card is inserted in the correct orientation.
2. **Power On:** Press and hold the power button (usually located on the front or side of the device) for a few seconds until the indicator lights illuminate. The device will begin to boot up.
3. **Connect Devices:** Once the device is powered on and the WiFi indicator light is stable, search for available WiFi networks on your smartphone, tablet, or laptop. The network name (SSID) and password are typically found on a sticker inside the SIM card compartment or on the back of the device. Select the router's SSID and enter the password to connect.



Image 3.1: The Ultralink Pocket Router providing mobile WiFi connectivity for a user outdoors.

## 4. OPERATING INSTRUCTIONS

## Indicator Lights:

The router features several indicator lights to show its status:

- **Signal Indicator:** Displays the strength of the 4G/5G network signal. More bars indicate a stronger signal.
- **WiFi Indicator:** Lit when WiFi is active and broadcasting. Blinks when data is being transmitted.
- **Battery Indicator:** Shows the current battery level. May change color or blink to indicate low battery or charging status.

## Connecting Multiple Devices:

Your Ultralink Pocket Router supports up to 10 devices simultaneously. Simply connect each device using the WiFi network name (SSID) and password as described in the setup section. The effective WiFi range is approximately 10 meters.



Image 4.1: The Ultralink Pocket Router enabling internet access for a user in an outdoor setting.

## 5. MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your Ultralink Pocket Router, please follow these guidelines:

- **Keep Dry:** Avoid exposing the device to water, moisture, or high humidity.
- **Temperature:** Operate and store the device within recommended temperature ranges. Avoid extreme heat or cold.
- **Cleaning:** Use a soft, dry cloth to clean the device. Do not use liquid cleaners or aerosols.
- **Charging:** Use the provided USB Type-C cable and a compatible power adapter (not included) for charging. Avoid using damaged cables or chargers.
- **Storage:** If storing for an extended period, ensure the device is partially charged (around 50%) and stored in a cool, dry place.

## 6. TROUBLESHOOTING

If you encounter issues with your Ultralink Pocket Router, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No internet connection	SIM card not inserted correctly or not activated; No network coverage; Data plan exhausted.	Ensure SIM card is properly inserted. Check for network coverage in your area. Verify your data plan status with your service provider.
Cannot connect to WiFi	Incorrect WiFi password; Device too far from router; Too many devices connected.	Verify the WiFi password. Move closer to the router. Disconnect some devices if more than 10 are connected.
Slow internet speed	Weak signal; Network congestion; Data throttling.	Move to an area with better signal strength. Try connecting during off-peak hours. Contact your service provider if you suspect data throttling.
Device not powering on	Low battery; Faulty charging cable/adaptor.	Charge the device using the provided Type-C cable. Try a different compatible charging adapter.

## 7. SPECIFICATIONS

Technical details of the Ultralink Pocket Router:

- **Brand:** Generic
- **Model:** Generic-000751-138
- **Color:** White
- **Network Support:** 4G/5G (FDD: 1,3,5,7,8,20; TDD: 38,40,41; WCDMA: 1,5,8)
- **Download Speed:** Up to 150 Mbps



- **Charging Interface:** USB Type-C
- **Multi-Device Connectivity:** Up to 10 devices simultaneously
- **WiFi Range:** Approximately 10 meters
- **Approximate Dimensions (Device):** 10 cm x 9 cm x 6 cm
- **Approximate Weight (Device):** 200 g



Image 7.1: Key internal features and benefits of the Ultralink Pocket Router.

## 8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation provided at the time of purchase or contact your retailer. Keep your proof of purchase for any warranty claims.

