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MSI PRO MP252 E2

MSI PRO MP252 E2 Monitor User Manual

Model: PRO MP252 E2 | Brand: MSI

Introduction

This user manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your MSI PRO MP252 E2 24.5-inch IPS monitor. Please read this manual thoroughly before using the product to ensure proper functionality and to maximize your user experience.



Figure 1: Front view of the MSI PRO MP252 E2 Monitor.

1. Setup and Installation

1.1 Unboxing and Package Contents

Carefully remove all components from the packaging. Ensure all items listed below are present:

- MSI PRO MP252 E2 Monitor
- Monitor Stand (Base and Neck)
- Power Cable
- HDMI Cable
- User Manual (this document)
- Warranty Card

1.2 Stand Assembly

The monitor features a tool-less assembly design for quick and easy setup.

1. Place the monitor screen face down on a soft, clean surface to prevent scratches.
2. Align the stand neck with the slot on the back of the monitor.
3. Gently push the stand neck into the slot until it clicks securely into place.
4. Attach the stand base to the bottom of the stand neck and secure it with the integrated screw (usually hand-tightened).



Figure 2: Illustration of monitor stand assembly and different viewing angles.

The stand is designed for space-saving and offers an adjustable stand for customizing your comfort, including height adjustment, tilt, and pivot functionality.

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Video 1: Demonstrates the tool-less assembly, adjustable stand features (height, tilt, pivot), and space-saving design of the monitor stand. This video also highlights other key features of the PRO MP252 E2 monitor.

1.3 Connecting Cables

Connect the necessary cables to the monitor and your computer or other devices.

- **Power Cable:** Connect one end to the monitor's power input and the other to a power outlet.
- **Video Cable:** Connect either an HDMI or DisplayPort cable from your computer's graphics card to the corresponding port on the monitor. The monitor supports HDMI™ 1.4b (FHD@120Hz) and DisplayPort 1.2a.
- **Audio (Optional):** If using external speakers or headphones, connect them to the Headphone-out port on the monitor. The monitor also has two built-in speakers.

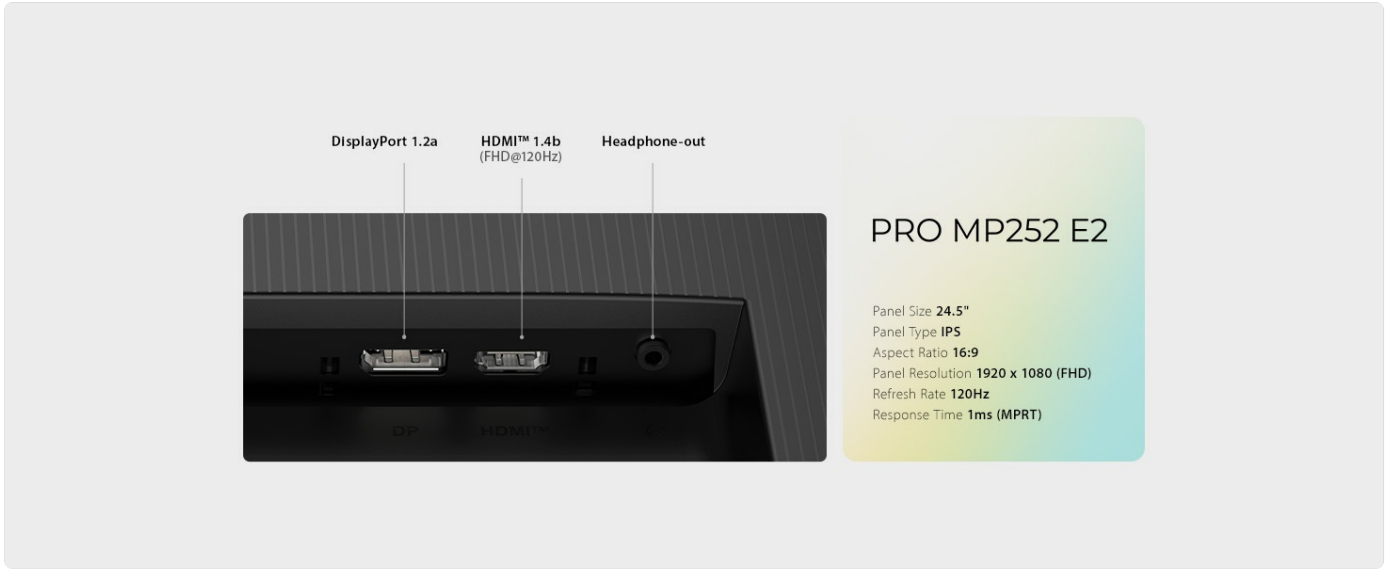


Figure 3: Diagram showing the available input ports on the MSI PRO MP252 E2 monitor.

Utilize the integrated cable clip on the stand to tidy up your desk instantly and manage cables effectively.

1.4 VESA Mounting

The MSI PRO MP252 E2 monitor is VESA mountable, allowing you to attach it to a compatible wall mount or monitor arm (sold separately). The VESA mounting pattern is standard, typically 100x100mm. Refer to your VESA mount's instructions for specific installation steps.

2. Operating the Monitor

2.1 Powering On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will illuminate when the monitor is active.

2.2 On-Screen Display (OSD) Navigation

The OSD menu allows you to adjust various monitor settings. Use the OSD joystick or buttons (refer to your monitor's specific button layout) to navigate the menu.



Figure 4: Location of the OSD (On-Screen Display) button on the monitor.

2.3 Display Settings

Adjust settings such as brightness, contrast, color temperature, and picture modes (e.g., Standard, Gaming, FPS, Cinema, RTS/RPG) through the OSD menu to optimize your viewing experience.

The monitor features a 120Hz high refresh rate for smoother visuals, reduced motion blur, and enhanced responsiveness, particularly beneficial for gaming and fast-paced content.



120HZ HIGH REFRESH RATE

A 120Hz refresh rate delivers smoother visuals, reduces motion blur, and enhances gaming responsiveness.

Figure 5: Visual comparison demonstrating the smoothness of a 120Hz refresh rate compared to 60Hz.

2.4 Eye Care Features

The MSI PRO MP252 E2 incorporates several features designed to reduce eye strain during prolonged use:

- **Less Blue Light PRO:** Reduces blue light emission without affecting color accuracy.
- **Anti-Flicker:** Prevents invisible flickering that can cause eye fatigue.
- **Anti-Glare:** Reduces reflections on the screen surface.
- **Eye-Q Check:** A built-in function to help users determine when to rest their eyes.



Figure 6: Visual representation of MSI Eye Care Technology components.

2.5 MSI Display Kit App

The MSI Display Kit App provides a convenient software interface for managing your monitor settings directly from your computer. This includes split window layouts, color settings, and other tools for display management.

2.6 Built-in Speakers

The monitor includes two built-in speakers, providing clear audio without the need for external speakers. Audio output can be managed through your computer's sound settings or the monitor's OSD.



Figure 7: Illustration of the monitor's built-in speakers.

2.7 Accessory Slot

The monitor stand features an accessory slot, offering convenient storage for small peripherals like smartphones or pens, helping to keep your workspace organized and clutter-free.



Figure 8: The accessory slot on the monitor stand, designed for small items.

2.8 MSI Power Link

The MSI Power Link feature allows a mini-PC connected to the monitor to be powered on by pressing the monitor's OSD button, enhancing efficiency and simplifying power management for integrated setups.



Figure 9: MSI Power Link functionality, enabling mini-PC power-on via the monitor's OSD button.

3. Maintenance

3.1 Cleaning the Monitor

To clean the monitor screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, dampen the cloth slightly with water or a non-abrasive screen cleaner. Avoid using alcohol-based cleaners, ammonia, or abrasive materials.

3.2 General Care

Keep the monitor away from direct sunlight, excessive heat, and moisture. Ensure proper ventilation around the monitor to prevent overheating. Avoid placing heavy objects on the monitor or its cables.

4. Troubleshooting

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No image on screen	Power cable disconnected; Video cable disconnected or loose; Incorrect input source selected.	Check power and video cable connections. Ensure the correct input source (HDMI/DisplayPort) is selected via the OSD menu.
Flickering or unstable image	Loose video cable; Incorrect refresh rate setting; Interference from other devices.	Secure video cable connections. Adjust refresh rate in your computer's display settings. Move monitor away from other electronic devices.
No sound from built-in speakers	Volume too low or muted; Incorrect audio output device selected on computer; Audio cable (if used) disconnected.	Increase monitor volume via OSD. Select the monitor as the default audio output device in your computer's sound settings. Check audio cable connection if external audio is routed through the monitor.
"Out of Range" message	Unsupported resolution or refresh rate from source device.	Restart your computer in Safe Mode or lower the resolution/refresh rate to a supported value (e.g., 1920x1080 at 60Hz) before reconnecting.

5. Specifications

Key technical specifications for the MSI PRO MP252 E2 monitor:

Feature	Specification
Screen Size	24.5 inches
Panel Type	IPS
Resolution	1920 x 1080 (FHD)
Refresh Rate	120Hz
Response Time	1ms (MPRT)
Aspect Ratio	16:9
Brightness	250 nits
Connectivity	1x DisplayPort 1.2a, 1x HDMI 1.4b, 1x Headphone-out
VESA Mounting	Supported
Built-in Speakers	Yes (Two)
Dimensions (W x H x D)	21.92 x 16.3 x 7.4 inches (with stand)

Feature	Specification
Weight	10 pounds

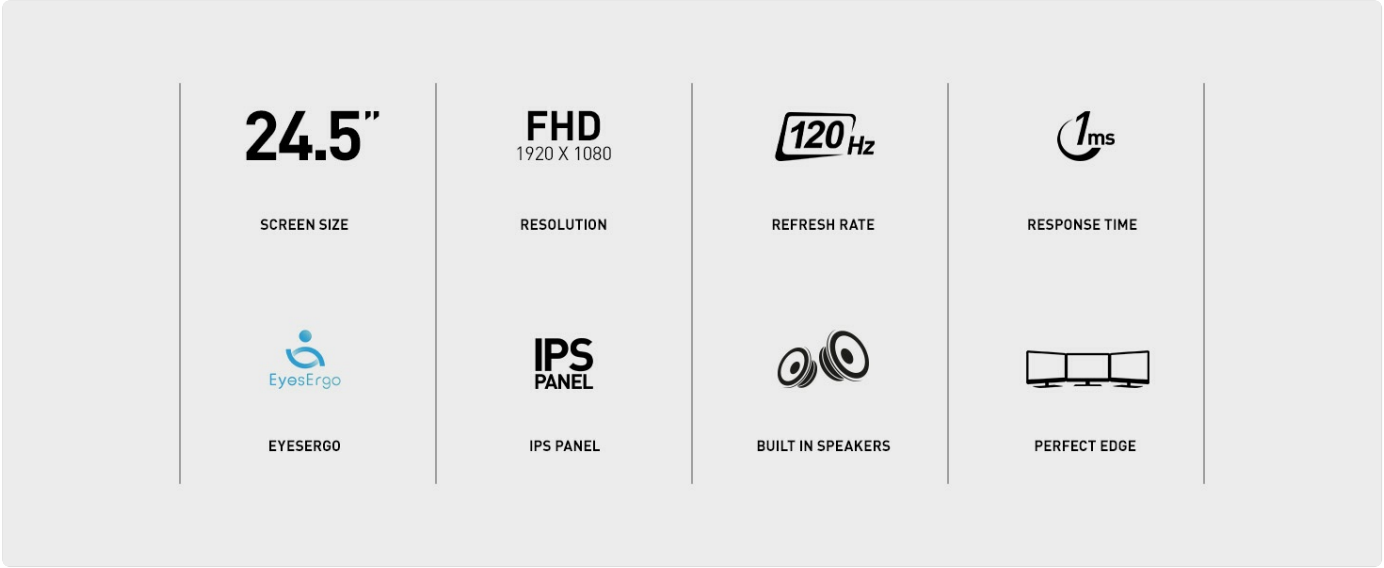


Figure 10: Infographic detailing the main specifications of the monitor.

6. Warranty and Support

6.1 Warranty Information

The MSI PRO MP252 E2 monitor comes with a 3-year manufacturer's warranty. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, refer to the warranty card included in your package or visit the official MSI website.

6.2 Customer Support

For technical assistance, product inquiries, or service requests, please contact MSI customer support through their official website or the contact information provided in your warranty documentation. You can find more information and resources on the MSI official website.

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