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## Anker A1689, A1259

# Anker Zolo Power Bank User Manual

Models: 20,000mAh (A1689) and 10,000mAh (A1259) Portable Chargers

## INTRODUCTION

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This manual provides essential information for the safe and efficient operation of your Anker Zolo Power Bank. Please read this manual thoroughly before using the product and retain it for future reference.

The Anker Zolo Power Bank series includes models with 20,000mAh and 10,000mAh capacities, both featuring 30W high-speed charging and a built-in USB-C cable for ultimate convenience and portability.

## PACKAGE CONTENTS

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- Anker Zolo Power Bank (20,000mAh or 10,000mAh model)
- User Manual
- Welcome Guide

*Note: A charging adapter is not included. Please use a compatible USB-C power adapter for optimal charging performance.*

## PRODUCT OVERVIEW

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Image: Two Anker Zolo Power Banks, one black 20,000mAh model and one grey 10,000mAh model, showcasing their compact design and integrated USB-C cables. The black model shows a '100' display, while the grey model shows '88 00h 10m' on its display.

ANKER

— The World's —

**NO.1**

Mobile Charging Brand

# 20,000mAh Capacity to Go Further

iPhone 15

**4.0**

Charges

iPhone 15 Pro

**4.0**

Charges

Samsung S24

**3.79**

Charges



Flight  
Approved

Notes:

1. Data based on internal lab testing; actual performance may vary.
2. Activate the power bank by pressing the side button before first use.



Image: A person holding the Anker Zolo Power Bank, with text indicating its 20,000mAh capacity can charge an iPhone 15 4.0 times, iPhone 15 Pro 4.0 times, and Samsung S24 3.79 times. It also notes the device is Flight Approved.

# Effortless High-Speed Charging



Boost iPhone 15  
From 0 to 57% in  
**30 Minutes\***



Boost Samsung S24  
From 0 to 53% in  
**30 Minutes\***

Supports Samsung Fast Charging

\*Data based on internal lab testing. Actual charging power varies based on the device.  
Some phones may not reach the maximum 30W output.

Image: The Anker Zolo Power Bank connected to a smartphone, illustrating its 30W high-speed charging capability. Text indicates it can boost an iPhone 15 from 0 to 57% and a Samsung S24 from 0 to 53% in 30 minutes.

# Soft Yet Durable Built-In Braided Cable



Stain-Resistant

10,000

Bend Lifespan\*



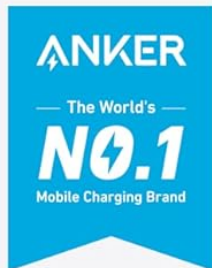
5.98 in  
15.2 cm



\*Data based on internal lab testing.

Image: A close-up of the Anker Zolo Power Bank's built-in braided USB-C cable, highlighting its durability with a "10,000 Bend Lifespan" and "Stain-Resistant" features. The cable length is specified as 5.98 inches (15.2 cm).

# Charge the iPhone 15 Lineup From 0 to 50% Within 30 Min\*



# 30W Max\*\*

\*Data based on internal lab testing.

\*\*Actual charging power varies based on the device. Some phones may not reach the maximum 30W output.

Image: The Anker Zolo Power Bank connected to an iPhone 15, demonstrating its ability to charge the iPhone 15 lineup from 0 to 50% within 30 minutes with 30W Max output.

# USB-C Cable-Ready Convenience



Image: Two hands holding different colored Anker Zolo Power Banks, illustrating the convenience of the built-in USB-C cable. The cable length is shown as 0.6 ft (19 cm).

# 10,000mAh Power for Peace of Mind

iPhone 15

**1.8** Charges

iPhone 15 Pro

**1.9** Charges

Samsung S23

**1.8** Charges



Note: Data based on internal lab testing.

Image: A person holding the 10,000mAh Anker Zolo Power Bank, with text indicating it can charge an iPhone 15 1.8 times, iPhone 15 Pro 1.9 times, and Samsung S23 1.8 times.

## SETUP

### First Use and Activation

1. Upon first use, activate the power bank by pressing the side button.

2. It is recommended to fully charge the power bank before its initial use to ensure optimal performance.

## Charging the Power Bank

To recharge your Anker Zolo Power Bank:

- Connect the built-in USB-C cable to a compatible USB-C power adapter (not included).
- Plug the power adapter into a wall outlet.
- The display will show the charging progress. The 20,000mAh model can be boosted to 50% in approximately 45 minutes and fully recharged in 1.5 hours with 30W bi-directional charging.

## OPERATING INSTRUCTIONS

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### Charging Your Devices

The Anker Zolo Power Bank features a built-in USB-C cable for convenient charging of various devices.

1. Connect the built-in USB-C cable from the power bank directly to your USB-C compatible device (e.g., smartphone, tablet, laptop).
2. The power bank will automatically begin charging your device. The display will show the remaining battery percentage.
3. For devices requiring high-speed charging, the power bank supports 30W output. For example, an iPhone 15 can be charged from 0 to 57% in just 30 minutes.

### Checking Battery Level

Press the side button once to view the current battery level on the digital display.

## MAINTENANCE

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- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use liquid cleaners or aerosols.
- **Battery Care:** To prolong battery lifespan, fully charge and discharge the power bank at least once every three months if not in regular use.
- **Cable Durability:** The built-in USB-C cable is designed to withstand over 10,000 bends. Avoid excessive force or sharp bending to maintain its integrity.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
Power bank not charging	Cable not properly connected. Charging adapter is not powerful enough or faulty. Power bank is not activated.	Ensure the built-in USB-C cable is securely connected to a power adapter. Use a 30W or higher USB-C PD compatible power adapter. Press the side button to activate the power bank.

Problem	Possible Cause	Solution
Device not charging from power bank	<ul style="list-style-type: none"> <li>Power bank battery is depleted.</li> <li>Cable not properly connected.</li> <li>Device is not compatible with USB-C charging.</li> </ul>	<ul style="list-style-type: none"> <li>Recharge the power bank.</li> <li>Ensure the built-in USB-C cable is securely connected to your device.</li> <li>Confirm your device supports USB-C charging.</li> </ul>
Slow charging speed	<ul style="list-style-type: none"> <li>Device does not support fast charging.</li> <li>Using a non-optimal charging cable (if using an external cable).</li> </ul>	<ul style="list-style-type: none"> <li>Ensure your device supports 30W fast charging.</li> <li>Always use the built-in USB-C cable for optimal performance.</li> </ul>

## SPECIFICATIONS

Feature	Description
Model Numbers	A1689 (20,000mAh), A1259 (10,000mAh)
Battery Capacity	20,000mAh / 10,000mAh
Input (USB-C)	Up to 20W (for recharging power bank)
Output (USB-C)	Up to 30W (for charging devices)
Built-in Cable Length	Approx. 5.98 inches (15.2 cm) / 0.6 ft (19 cm)
Cable Durability	10,000+ bend lifespan
Dimensions	Varies by model
Weight	Varies by model

## SAFETY INFORMATION

- Do not expose to liquids, extreme temperatures, or direct sunlight.
- Do not disassemble, crush, or puncture the power bank.
- Keep out of reach of children.
- Dispose of the product according to local regulations. Do not dispose of with household waste.

## WARRANTY AND SUPPORT

Anker provides a limited warranty for this product. For detailed warranty information and customer support, please visit the official Anker website or contact their customer service.

### Anker Customer Support:

- **Website:** [www.anker.com](http://www.anker.com)
- **Email:** Refer to Anker's official website for specific contact email.
- **Phone:** Refer to Anker's official website for specific contact phone numbers.

Please have your model number (A1689 or A1259) and purchase information ready when contacting support.



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