JIO F11XC

JIO JioTag Go F11XC Android Tracker User Manual

Model: F11XC

1. INTRODUCTION

The JIO JioTag Go F11XC is a compact and efficient item tracker designed to help you locate your valuable belongings. It integrates with the Google Find My Device network, leveraging millions of Android devices worldwide to assist in finding misplaced items. This manual provides comprehensive instructions for setting up, operating, and maintaining your JioTag Go.

Image 1.1: Front view of the JIO JioTag Go F11XC tracker. The device is black, square with rounded corners, and features the JIO logo in the center.

2. SAFETY INFORMATION

- Keep the device away from water and extreme temperatures.
- Do not attempt to disassemble or modify the device. This may void the warranty and cause damage.
- The device contains a replaceable CR2032 coin cell battery. Keep batteries out of reach of children. If swallowed, seek immediate medical attention.
- Dispose of batteries and the device according to local regulations.
- Avoid placing the device near strong magnetic fields.

3. GETTING STARTED: SETUP AND PAIRING

3.1 Unboxing

Upon opening the package, ensure the following items are present:

- JIO JioTag Go F11XC Tracker
- Lanyard
- Extra CR2032 Battery

3.2 Initial Setup and Pairing with Google Find My Device

The JioTag Go pairs seamlessly with your Android phone using the Google Find My Device app. Follow these steps to pair your device:

1. Install the Google Find My Device app on your Android phone.
2. Turn on the JioTag Go by pressing and holding the button until you hear a beep or see an indicator light.
3. Place the JioTag Go near your phone. A "JioTag Go Fast Pair" popup should appear on your phone screen.
4. Tap on **Connect**.
5. Tap on **Agree and Continue**.
6. Tap on **Done** to complete the pairing process.

Manual Setup Option: If you miss the Fast Pair popup, you can manually pair the device:

1. Go to your phone's **Settings**.
2. Tap on **Google**.
3. Tap on **All Services**.
4. Select **Devices and Sharing**.
5. Select **Devices**.
6. Tap on **JioTag Go** to complete the pairing.

Image 3.1: A phone screen displaying the step-by-step instructions for pairing the JioTag Go with the Google Find My Device app.

4. OPERATING YOUR JIOTAG GO

Once paired, your JioTag Go is ready to help you keep track of your belongings.

4.1 Locating Your Items

Use the Google Find My Device app to locate your JioTag Go:

- **Make it Ring:** If your item is nearby, open the Find My Device app and select your JioTag Go. Tap the "Play Sound" option to make the JioTag Go emit a loud 120dB sound, helping you pinpoint its exact location.

- **Find Nearby:** The app can provide distance hints to guide you closer to your misplaced item when within Bluetooth range.
- **Location Far Away:** If your item is out of Bluetooth range, the Google Find My Device network, composed of millions of Android devices, will help locate it. The app will display the last known location on a map.
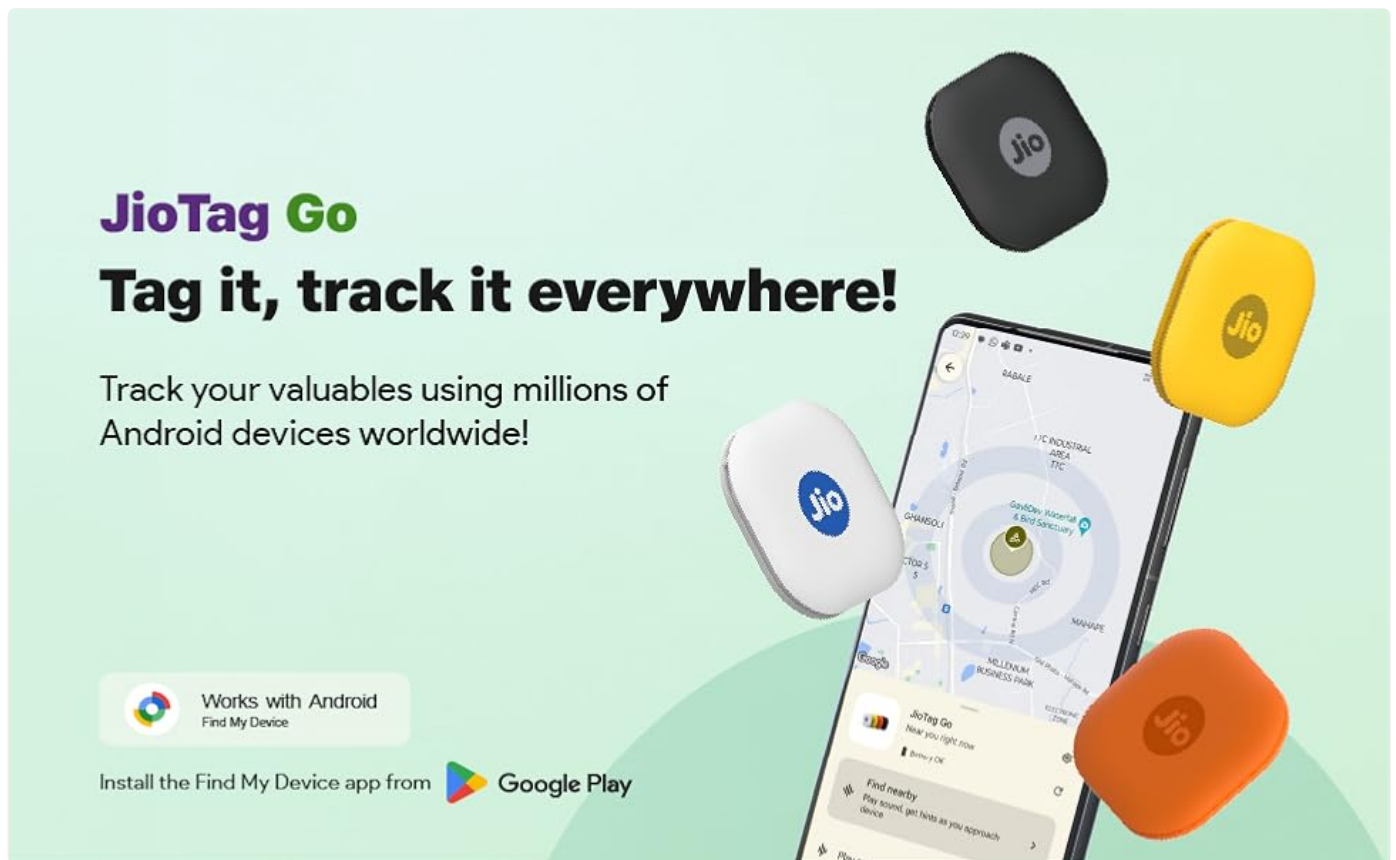

Image 4.1: A smartphone displaying the Google Find My Device app, showing a map with the location of a JioTag Go.

4.2 Lost Mode

If your item is lost, you can enable Lost Mode in the Google Find My Device app. This feature will automatically notify you when your JioTag Go is detected by another device in the Google Find My Device network, providing its updated location.

4.3 Unknown Tracker Alerts

The JioTag Go is designed with privacy and security in mind. It supports Unknown Tracker Alerts, which notify you if an unknown JioTag Go is traveling with you, helping to prevent unwanted tracking. This feature works on both Android and iOS devices.

Image 4.2: Examples of phone screens displaying alerts for an unknown tracker detected nearby, for both Android and iPhone devices.

4.4 Attaching Your JioTag Go

The JioTag Go is slim and compact, making it easy to attach to various items. Use the included lanyard to secure it.

- Attach to keyrings for keys.
- Place inside luggage or bags.
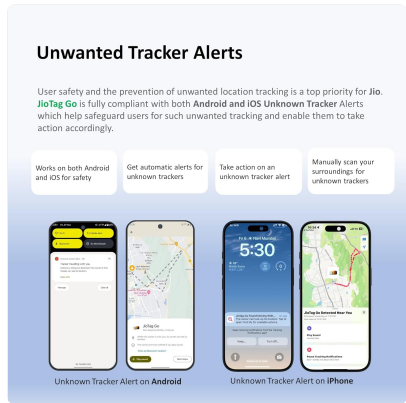- Secure to bikes or other personal items.

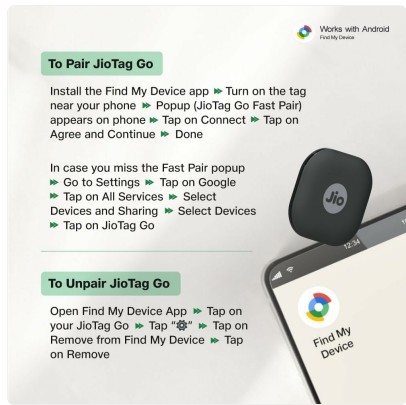Image 4.3: JioTag Go attached to a set of keys.

Image 4.4: JioTag Go attached to a backpack.

5. MAINTENANCE

5.1 Battery Replacement

The JioTag Go uses a replaceable CR2032 coin cell battery, which typically lasts up to 1 year. An extra battery is included in the package. To replace the battery:

1. Carefully open the JioTag Go casing. Refer to the device's physical instructions for specific opening method (e.g., twisting, prying a small notch).
2. Remove the old CR2032 battery.
3. Insert a new CR2032 battery with the positive (+) side facing up.
4. Close the casing securely.

Caution: Ensure the battery is inserted correctly. Improper insertion may damage the device. Dispose of used batteries responsibly.

5.2 Cleaning

Wipe the JioTag Go with a soft, dry cloth. Do not use harsh chemicals or abrasive materials, as these can damage the

device's surface.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
JioTag Go not pairing	Device not powered on, out of range, or app issue.	Ensure JioTag Go is powered on and near your phone. Check if Bluetooth is enabled on your phone. Restart the Google Find My Device app or your phone. Try manual pairing steps (Section 3.2).
Inaccurate location or no real-time updates	Limited network coverage, device out of range, or environmental factors.	Location updates rely on the Google Find My Device network. Accuracy may vary based on the density of Android devices nearby. Ensure your phone has a stable internet connection. The device provides semi-real-time location, not continuous live tracking.
Sound not playing or too low	Low battery, obstruction, or device malfunction.	Check battery level and replace if necessary (Section 5.1). Ensure the speaker is not obstructed. Test the sound in a quiet environment.
Battery drains quickly	Frequent use of sound feature, faulty battery, or environmental conditions.	Ensure you are using a fresh, high-quality CR2032 battery. Excessive use of the "Play Sound" feature can reduce battery life. Extreme temperatures can affect battery performance.

6.1 Unpairing JioTag Go

To unpair your JioTag Go from your Google Find My Device account:

1. Open the **Google Find My Device app**.
2. Tap on your **JioTag Go**.
3. Tap on the **Settings icon** (gear symbol).
4. Tap on **Remove from Find My Device**.
5. Confirm by tapping **Remove**.

7. SPECIFICATIONS

Feature	Detail
Model Number	F11XC
Brand	JIO
Color	Black
Dimensions (L x W x H)	3.82 x 3.82 x 0.72 cm (38 x 38 x 7 mm)
Item Weight	9 g

Feature	Detail
Battery Type	1 x CR2032 (included)
Average Battery Life	Up to 1 year
Connectivity	Bluetooth, Google Find My Device Network
Sound Level	Up to 120 dB
Material	Polycarbonate (PC)
Country of Origin	China

	JioTag Go	Other BT trackers	GPS trackers
Network coverage	Millions of Android phone users are part of the network	No such network / limited app based network	Works only within cellphone network coverage
Global reach	Works across countries and continents	No such coverage	Works only within the country / state
Real-time location	Semi real-time	No	Yes
Costly SIM / data plan needed	No	No	Yes
Battery life	Up to 1 year	Up to 1 year	Continuous power / few days
Device size	Ultra-compact	Compact	Bulky

Image 7.1: A comparison table highlighting the network coverage, global reach, real-time location, SIM/data requirements, battery life, and device size of JioTag Go versus other Bluetooth and GPS trackers.
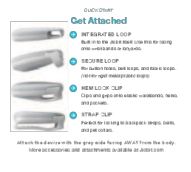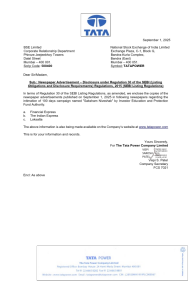
8. WARRANTY INFORMATION

The JIO JioTag Go F11XC comes with a manufacturer's warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the warranty card included with your product or visit the official JIO website. Keep your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact JIO customer support. You can find contact information on the official JIO website or through the Google Find My Device app support section.

- Visit the official JIO website for FAQs and support resources.
- Contact JIO customer service via phone or email as provided on their website.

Related Documents - F11XC

	Televisions Catalog: Smart TVs, QLED, 4K UHD Models - Jio Store Browse an extensive catalog of televisions from leading brands like Samsung, LG, Sony, TCL, Xiaomi, Acer, Bush, Foxsky, NVY, and BPL. Featuring Smart LED, QLED, 4K UHD, and Google TV options with detailed specifications and prices.
	Jiobit Quick Start Guide and Safety Information Get started with your Jiobit location tracker. Learn how to attach, connect, and understand the regulatory and safety notices for your Jiobit device.
	Alcatel 3V Large-Screen Smartphone Launched by TCL Communication on Flipkart Press release announcing the launch of the Alcatel 3V large-screen smartphone in India, exclusively on Flipkart in partnership with Reliance Jio. Features include a 6-inch 2K FullView display, Android 8.0 Oreo, 16MP+5MP dual camera, and Face Key.
	Financial Express & Indian Express News Clippings and Corporate Notices - September 2025 A compilation of news articles and corporate announcements from September 2025, featuring business news (MPL, Jio, AI, GIC Re, MMTC), social events (Mumbai rain, Ganpati), and corporate disclosures from entities like Tata Power, GIC Re, and MMTC.
	Računalniške novice: Pregled najnovejših tehnoloških trendov Pregled najnovejših tehnoloških novic, vključno s pametnimi telefoni, tablicami, računalniki, AI, igrami in nosljivimi napravami. Vsebuje članke o Tesli, Googlu, Samsungu, Xiaomi in drugih vodilnih znamkah.
	Jio eSIM Activation Guide for Samsung Devices: Convert SIM or Transfer eSIM A comprehensive guide on how to convert your physical Jio SIM to an eSIM or transfer an existing Jio eSIM to a new Samsung device. Follow simple steps for activation.