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- Comfytemp Heating Pad User Manual

# **Comfytemp B0DP9FWVPP**

# **Comfytemp Heating Pad User Manual**

Model: B0DP9FWVPP

### 1. Introduction

Thank you for choosing the Comfytemp Heating Pad. This product is designed to provide soothing heat therapy for your neck, shoulders, and back, offering comfort and relief from muscle aches and stiffness. The cordless design of the portable unit ensures flexibility and convenience for use anywhere. Please read this manual thoroughly before use to ensure safe and effective operation.

#### 2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- DO NOT use while sleeping.
- DO NOT use on an infant or invalid or on a person who is asleep or unconscious.
- DO NOT use on sensitive skin or on a person with poor blood circulation.
- **DO NOT** use on areas of the body that are swollen, inflamed, or have open wounds. Consult a physician before use if you have any medical conditions.
- DO NOT use pins or other metallic means to fasten this pad.
- DO NOT sit on, lean against, or crush the pad.
- NEVER leave the appliance unattended, especially if children are present.
- DO NOT use with liniment, salve, or ointment preparations, as skin burns could result.
- DO NOT immerse the control or cord in water or other liquids.
- DO NOT use if the cord or plug is damaged.
- DO NOT use if the pad is wet.
- Store the pad in a cool, dry place when not in use.
- · Keep out of reach of children.

### 3. PRODUCT FEATURES

- Neck Shoulder Heating Pad (Wired): Large 19"x 23" design for optimal fit around neck, shoulders, and upper back. Can also be applied to abdomen and waist.
- Customizable Heat & Timer (Wired): Features 9 heat settings and 11 auto-off timers (0.5H to 9H) for personalized heat therapy and energy conservation.
- Cordless and Portable Heating Pad (Rechargeable): Offers freedom of movement for use at home, office, or
  while traveling. Features a sticky cloth and Velcro collar for flexible adjustment and micro glass beads for weighted
  comfort.
- Longer Battery Life (Cordless): Equipped with a 7.2V/5000mAh battery providing 3-8 hours of continuous use. Includes a portable 12V/2A DC charger.
- Adjustable Heat & Timer (Cordless): Provides 3 heat settings (104°F to 140°F) and 3 auto-off timers (15-30-60 minutes) to prevent low-temperature burns and conserve energy.

### 4. SETUP AND CHARGING

### 4.1 Wired Heating Pad Setup

- 1. Unpack the heating pad and controller.
- 2. Ensure the connector on the pad is securely plugged into the controller.
- 3. Plug the power cord of the controller into a standard electrical outlet.
- 4. Position the heating pad comfortably on your neck, shoulders, back, or other desired area.



Image: The wired heating pad with its controller and the separate cordless heating pad.

# 4.2 Cordless Heating Pad Charging

- 1. Locate the charging port on the cordless heating pad's battery unit.
- 2. Connect the provided 12V/2A DC charger to the charging port.
- 3. Plug the charger into a standard electrical outlet.
- 4. The battery indicator light will show charging status. Charge fully before first use.
- 5. A full charge typically provides 3-8 hours of continuous use depending on the heat setting.

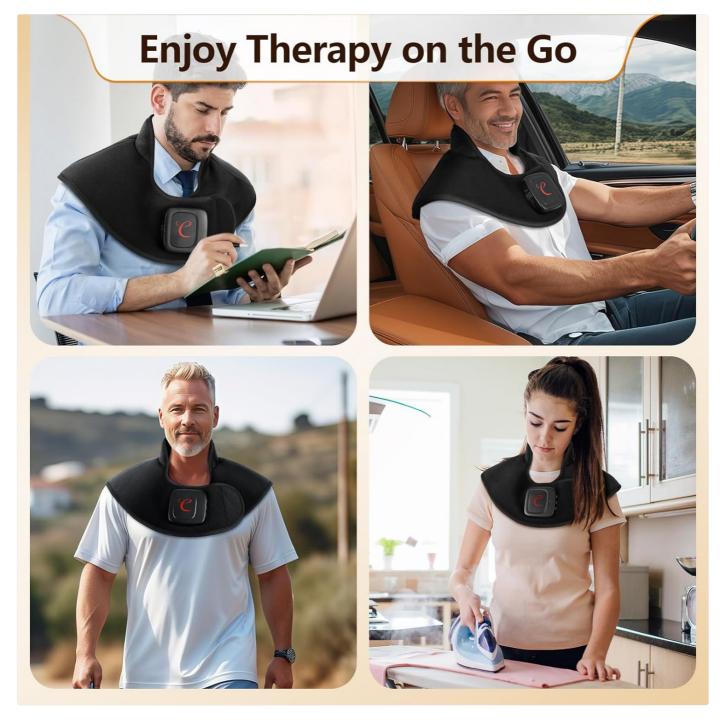


Image: The battery unit of the cordless heating pad, highlighting its 3-8 hour usage time and 7.2V 5000mAh capacity.

# 5. OPERATING INSTRUCTIONS

## 5.1 Wired Heating Pad Operation

- 1. Power On: Press the power button on the controller to turn on the heating pad.
- 2. **Adjust Heat Setting:** Use the temperature control buttons to select one of the 9 heat settings. Start with a lower setting and increase as desired.
- 3. **Set Auto-Off Timer:** Press the timer button to cycle through the 11 auto-off timer options (0.5H, 1H, 1.5H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H). The pad will automatically shut off after the selected time.
- 4. **Power Off:** Press the power button again to turn off the heating pad. Unplug from the outlet when not in use.



Image: Close-up of the wired heating pad's controller, displaying its heat and timer settings.

## **5.2 Cordless Heating Pad Operation**

- 1. **Wear the Pad:** Place the cordless heating pad around your neck and shoulders. Adjust the collar using the sticky cloth and Velcro for a comfortable and secure fit.
- 2. Power On: Press and hold the power button on the control unit to turn on the heating pad.
- 3. **Adjust Heat Setting:** Press the heat setting button to cycle through the 3 available heat levels (Low, Medium, High).
- 4. **Set Auto-Off Timer:** Press the timer button to select an auto-off duration (15, 30, or 60 minutes).
- 5. Low Battery Indicator: The indicator light will signal when the battery is low, prompting you to recharge.
- 6. Power Off: Press and hold the power button to turn off the heating pad.

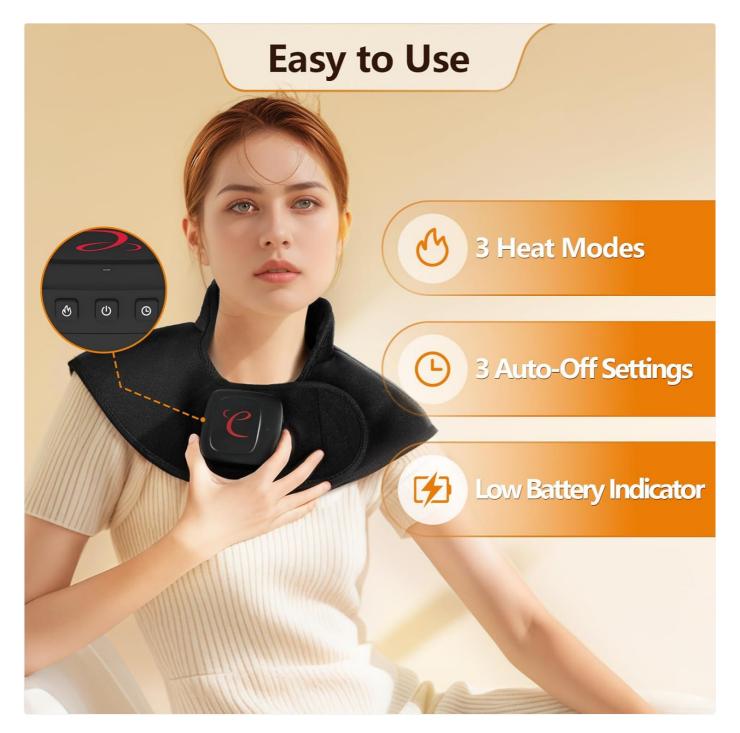


Image: A woman wearing the cordless heating pad, illustrating its ease of use with indicators for 3 heat modes, 3 auto-off settings, and a low battery warning.

# 6. MAINTENANCE AND STORAGE

- Cleaning: Disconnect the heating pad from the power source (and controller for wired pad) before cleaning. The fabric cover can typically be spot cleaned with a damp cloth and mild detergent. Do not machine wash or submerge the electrical components in water. Refer to the product label for specific cleaning instructions.
- **Drying:** Allow the heating pad to air dry completely before storing or re-using.
- **Storage:** Store the heating pad in a cool, dry place. Avoid folding tightly or placing heavy objects on top of it, which could damage the internal heating elements.

### 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Heating pad does not turn on (Wired)	Not plugged in; loose connection; power outage; faulty controller.	Ensure power cord is securely plugged into outlet and controller. Check household circuit breaker. If problem persists, contact customer support.
Heating pad does not turn on (Cordless)	Battery is depleted; not charged; faulty battery.	Charge the battery fully. Ensure charger is properly connected. If battery does not hold charge, contact customer support.
Pad is not heating sufficiently	Low heat setting selected; pad not fully warmed up; external factors (cold room).	Increase heat setting. Allow a few minutes for the pad to reach full temperature. Ensure pad is in direct contact with the body.
Pad shuts off unexpectedly	Auto-off timer activated; overheating protection; low battery (cordless).	Check timer setting. If it's overheating protection, allow pad to cool down before restarting. Recharge cordless pad.

### 8. Specifications

• Brand: Comfytemp

• Model: B0DP9FWVPP

• Wired Heating Pad Size: Approximately 19" x 23"

• Wired Heating Pad Heat Settings: 9 levels

• Wired Heating Pad Auto-Off Timers: 0.5H, 1H, 1.5H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H

• Cordless Heating Pad Battery: 7.2V/5000mAh

• Cordless Heating Pad Usage Time: 3-8 hours (depending on heat setting)

• Cordless Heating Pad Heat Settings: 3 levels (104°F to 140°F)

• Cordless Heating Pad Auto-Off Timers: 15, 30, 60 minutes

• Special Features: Cordless and Portable, Long Battery Life, Weighted design (cordless)

• Date First Available: November 29, 2024

### 9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official Comfytemp website. You can also contact Comfytemp customer service directly for assistance with product inquiries, troubleshooting, or replacement parts.

Comfytemp Store Link: Visit the Comfytemp Store on Amazon

## Related Documents - B0DP9FWVPP

Comfytemp K9244 Heating Pad User Manual User manual for the Comfytemp K9244 heating pad, detailing its features, specifications, operation, safety instructions, troubleshooting, and warranty information.	
Comfytemp K4009 Heating Pad User Manual User guide for the Comfytemp K4009 heating pad, detailing setup, app control, specifications, troubleshooting, and safety precautions for optimal use.	
Comfytemp K4005 Red Light Pad: User Manual & Therapy Guide  Explore the Comfytemp K4005 Red Light Pad for neck and shoulder pain relief and muscle recovery. This user manual details its red and near-infrared light therapy functions, specifications, usage, and safety precautions.	
Comfytemp K9224 Massage Heating Pad User Manual and Safety Guide Comprehensive user manual for the Comfytemp K9224 Massage Heating Pad, detailing product specifications, operating instructions, cleaning, troubleshooting, safety warnings, power bank usage, and warranty information.	
Comfytemp K4034 Heating Pad User Manual and Safety Guide Comprehensive user manual for the Comfytemp K4034 heating pad, detailing safe operation, features, care instructions, troubleshooting, and warranty information.	
Comfytemp K1060 Wearable Heating Pad User Manual and Specifications  Comprehensive user manual and technical specifications for the Comfytemp K1060 wearable heating pad, covering operating instructions, troubleshooting, care, and warranty information.	