

## ASPOR A396

# ASPOR A396 PD 20000mAh 22.5W Fast Charging Power Bank User Manual

Model: A396

## 1. INTRODUCTION

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Thank you for choosing the ASPOR A396 PD 20000mAh 22.5W Fast Charging Power Bank. This device is designed to provide reliable and rapid portable power for your electronic devices. Featuring Power Delivery (PD) technology and a high capacity, it ensures your smartphones, tablets, and other gadgets stay charged on the go. Please read this manual carefully before use to ensure optimal performance and safety.

## 2. SAFETY INFORMATION

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- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Do not immerse the power bank in water or other liquids.
- Avoid dropping, hitting, or disassembling the device.
- Keep out of reach of children.
- Use only certified charging cables and adapters.
- Do not use the power bank if it is damaged or swollen.
- Dispose of the power bank responsibly according to local regulations.

## 3. PACKAGE CONTENTS

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- 1x ASPOR A396 PD 20000mAh 22.5W Fast Charging Power Bank

## 4. PRODUCT OVERVIEW

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The ASPOR A396 Power Bank features a sleek design with multiple ports and a digital display to show the

remaining battery percentage. It is equipped with advanced safety features to protect your devices.



Image: The ASPOR A396 Power Bank shown in its packaging, highlighting its 20000mAh capacity, 22.5W fast charging, and Power Delivery (PD) technology. The product itself features a digital display indicating battery percentage, and various input/output ports including USB-A and USB-C (Type-C).

## Key Features:

- **20000mAh High Capacity:** Provides extended power for multiple charges.
- **22.5W Max Fast Charging:** Supports rapid charging for compatible devices.
- **Power Delivery (PD) Technology:** Ensures efficient and fast charging.
- **Digital Display:** Shows the exact battery percentage remaining.
- **Multiple Ports:** Includes USB-A and USB-C (Type-C) for versatile charging.
- **Advanced Safety Protection:** Built-in safeguards against overcharging, over-discharging, over-voltage, over-current, short circuits, and overheating.

## 5. SETUP

### 5.1 Initial Charging of the Power Bank

1. Before first use, fully charge your ASPOR A396 Power Bank.

2. Connect a compatible USB-C (Type-C) charging cable to the power bank's input port.
3. Connect the other end of the cable to a USB wall adapter (not included) or a computer's USB port. For fastest charging, use a PD-compatible wall adapter.
4. The digital display will show the charging progress, indicating 100% when fully charged.

## 6. OPERATING INSTRUCTIONS

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### 6.1 Charging Your Devices

1. Ensure the power bank is sufficiently charged. Check the digital display for the battery percentage.
2. Connect your device's charging cable to one of the power bank's output ports (USB-A or USB-C).
3. Connect the other end of the cable to your device.
4. The power bank will automatically begin charging your device. If it does not, press the power button on the side of the power bank.
5. The digital display will remain active during charging.
6. Disconnect your device once it is fully charged or when you no longer need to charge.

## 7. MAINTENANCE

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- Clean the power bank with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Store the power bank in a cool, dry place away from direct sunlight and moisture.
- For optimal battery life, fully charge the power bank at least once every three months if not in regular use.

## 8. TROUBLESHOOTING

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### 8.1 Power Bank Not Charging

- Ensure the charging cable and wall adapter are functioning correctly. Try a different cable or adapter.
- Check if the charging port on the power bank is clean and free of debris.

### 8.2 Device Not Charging from Power Bank

- Verify that the power bank has sufficient charge.
- Ensure the charging cable connecting your device to the power bank is not damaged and is properly connected.
- Try using a different port on the power bank.
- Press the power button on the power bank to activate charging.

### 8.3 Slow Charging

- Ensure both the power bank and your device support fast charging protocols (e.g., PD, QC).
- Use a high-quality, fast-charging compatible cable.
- Some devices may limit charging speed when their battery is nearly full.

## 9. SPECIFICATIONS

Feature	Specification
Model	A396
Battery Capacity	20000mAh
Max Output Power	22.5W
Charging Technology	Power Delivery (PD), Fast Charging
Input Ports	USB-C (Type-C)
Output Ports	USB-A, USB-C (Type-C)
Display	Digital Percentage Display

## 10. WARRANTY INFORMATION

This ASPOR A396 Power Bank comes with a **3-month warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

## 11. SUPPORT

For technical support, warranty claims, or further inquiries, please contact the manufacturer:

**Manufacturer:** GUANGZHOU ASPOR ELECTRONICS CO., LIMITED

**Website:** [www.iaspor.com](http://www.iaspor.com)

**Email:** [info@aspor.com](mailto:info@aspor.com)