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kowo K304

Kowo 48" K304 Electric Height Adjustable Standing Desk User Manual

Model: K3041-11-12-DD

1. INTRODUCTION

Thank you for choosing the Kowo 48" K304 Electric Height Adjustable Standing Desk. This manual provides essential information for the safe assembly, operation, and maintenance of your new desk. Please read these instructions carefully before use and retain them for future reference.

The Kowo K304 desk is designed to offer a versatile workspace, allowing you to switch between sitting and standing positions with ease. It features an electric height adjustment mechanism, a convenient backboard, and an integrated drawer for storage.



Image 1.1: The Kowo K304 Electric Height Adjustable Standing Desk with its integrated backboard and accessories.



Image 1.2: Kowo K304 desk integrated into a home office environment.

2. SAFETY INFORMATION

Please observe the following safety precautions to prevent injury or damage to the product:

- Ensure all components are securely fastened before use.
- Do not exceed the maximum weight capacity of 110 lbs (50 kg).
- Keep children and pets away from the desk during height adjustment to prevent accidents.
- Avoid placing liquids directly on the control panel or near electrical components.
- Do not obstruct the movement path of the desk during adjustment.
- Only use the provided power adapter and cables.
- If any unusual noise or movement occurs, discontinue use immediately and consult the troubleshooting section.

3. PACKAGE CONTENTS

Before assembly, verify that all parts are present and undamaged. If any parts are missing or damaged, please contact customer support.

- Desktop (Natural/White)
- Desk Legs (White)
- Backboard Assembly
- Drawer Assembly
- Control Panel
- Power Adapter and Cable
- Hardware Kit (screws, bolts, tools)
- Accessory Kit (cup holder, hanging hooks)

4. ASSEMBLY INSTRUCTIONS (SETUP)

Assembly is required for this product. It is recommended to have two people for assembly. Please follow the detailed instructions provided in the separate assembly guide included with your package. Ensure you have adequate space and the necessary tools before beginning.

General Assembly Steps:

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches.
2. **Assemble Desk Legs:** Attach the feet to the desk legs using the provided hardware.
3. **Attach Legs to Desktop:** Secure the assembled legs to the underside of the desktop.
4. **Install Control Box and Motor:** Mount the control box and motor according to the assembly guide, ensuring all cables are connected correctly.
5. **Install Drawer:** Assemble and install the drawer into its designated position under the desktop.
6. **Attach Backboard:** Secure the backboard assembly to the rear of the desktop.
7. **Connect Control Panel:** Plug the control panel cable into the control box.
8. **Attach Accessories:** Install the cup holder and hanging hooks as desired.
9. **Cable Management:** Organize and secure all cables to prevent tangling and damage.



Image 4.1: An assembled Kowo K304 desk in a room setting.

5. OPERATING INSTRUCTIONS

Control Panel Functions:

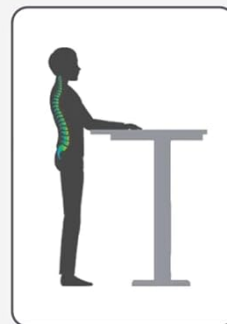


Image 5.1: Digital display control panel and integrated features.

- **Up/Down Arrows (▲ / ▼):** Press and hold to adjust the desk height upwards or downwards. Release the button to stop at the desired height. The current height is displayed on the digital screen.
- **Memory Presets (1, 2, 3, 4):** To save a preferred height, adjust the desk to the desired position, then press the 'M' button followed by one of the number buttons (1, 2, 3, or 4). The height is now saved. To recall a saved height, simply press the corresponding number button.
- **USB Ports:** The desk includes 1 Type A and 1 Type C USB port for charging devices. These are located on the underside of the desktop, near the control panel.
- **Cup Holder and Hanging Hooks:** Utilize the integrated cup holder and hanging hooks for convenience and organization.

Smooth Mechanism

Silent Motor



Max - 47.2" / 120 CM



25mm/Second



Min - 28.7" / 73 CM

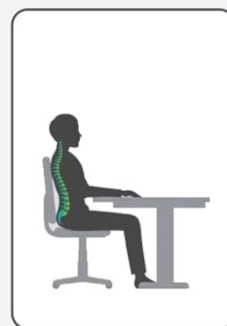


Image 5.2: Illustration of the desk's height adjustment range and mechanism.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Kowo standing desk.

- **Cleaning:** Wipe the desktop and frame with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.
- **Cable Management:** Periodically check that all cables are securely routed and not pinched or tangled.
- **Fasteners:** Occasionally check all screws and bolts to ensure they are tight. Retighten if necessary.
- **Motor Care:** The electric motor is designed for maintenance-free operation. Do not attempt to lubricate or disassemble the motor unit.

7. TROUBLESHOOTING

If you encounter any issues with your desk, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Desk does not move.	Power cable disconnected; motor overload; control panel issue.	Check power connections. Unplug and replug the power cable. Reduce weight on the desk. Perform a reset (refer to assembly guide for specific reset instructions).
Desk moves unevenly or makes unusual noise.	Loose fasteners; uneven load; obstruction.	Check and tighten all screws. Redistribute weight evenly. Remove any obstructions.
Height presets not working.	Presets not saved correctly.	Re-save the desired height presets following the operating instructions.

8. SPECIFICATIONS

Feature	Detail
Brand	kowo
Model Number	K3041-11-12-DD
Product Dimensions (D x W x H)	23.6"D x 47.2"W x 53.1"H (59.9 cm D x 119.9 cm W x 134.9 cm H)
Adjustable Height Range	Min: 28.7" (73 cm), Max: 47.2" (120 cm)
Height Adjustment Speed	25mm/Second
Max Weight Capacity	110 lbs (50 kg)
Item Weight	71.8 Pounds (32.6 kg)
Top Material Type	Wood
Base Material	Iron
Color	Natural/White
Special Features	Electric Height Adjustable, Back Board, Drawer, Digital Display Control Panel, Memory Presets, USB Ports (1x Type A, 1x Type C), Cup Holder, Hanging Hooks
Assembly Required	Yes



Image 8.1: Key dimensions and weight capacity of the Kowo K304 desk.



Image 8.2: Detailed dimensional overview of the Kowo K304 desk.

9. WARRANTY AND SUPPORT

Kowo products are manufactured to high-quality standards. For specific warranty details, please refer to the warranty card included with your purchase or visit the official Kowo website. If you require technical assistance, have questions about assembly, or need to report missing/damaged parts, please contact Kowo customer support through the retailer where the product was purchased.

Please have your model number (K3041-11-12-DD) and purchase information ready when contacting support.