

## Hoover THOS476TM5-S

# Hoover H-WASH 500 Top-Load Washing Machine User Manual

MODEL: THOS476TM5-S

## Introduction

This user manual provides comprehensive instructions for the installation, operation, and maintenance of your Hoover H-WASH 500 top-load washing machine, model THOS476TM5-S. To ensure safe and efficient use, please read this manual carefully before operating the appliance and retain it for future reference.

## Safety Information

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons. This appliance is intended for household use only.

- Ensure the appliance is properly grounded.
- Do not allow children to play with or operate the washing machine.
- Keep flammable materials away from the appliance.
- Do not touch the appliance with wet hands.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not force the door open during operation.

## Setup and Installation

### 1. Unpacking

Carefully remove all packaging materials. Inspect the washing machine for any damage during transit. Report any damage immediately to your retailer.

### 2. Positioning

Place the washing machine on a firm, level surface. Ensure there is adequate space around the appliance for ventilation and access. The dimensions are approximately 41 cm (D) x 60 cm (W) x 85 cm (H).





Figure 1: Front-side view of the Hoover H-WASH 500 washing machine.

### **3. Leveling**

Adjust the adjustable feet at the bottom of the washing machine to ensure it is perfectly level. A level appliance reduces vibration and noise during operation.

### **4. Water Connection**

Connect the water inlet hose to a cold water tap with a 3/4 inch thread. Ensure all connections are tight to prevent leaks. Do not use old hoses; always use the new hoses supplied with the appliance.

### **5. Drainage**

Position the drain hose correctly into a standpipe or over the edge of a sink, ensuring it is securely fastened to prevent displacement during the wash cycle. The drain hose should not be kinked or submerged in water.

### **6. Electrical Connection**

Plug the power cord into a grounded electrical outlet (220 Volts). Ensure the electrical supply matches the requirements specified on the appliance's rating plate. Do not use extension cords or adapters.

### **7. Initial Use**

Before the first wash with laundry, run a short cycle (e.g., 'Drum Clean' or a quick wash) without any clothes or detergent to clean the drum and internal components.

## **Operating Instructions**

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### **1. Control Panel Overview**

The washing machine features an intuitive display with scrolling text and touch controls for easy program selection and function activation.



Figure 2: Top-side view highlighting the control panel and program selector.

## 2. Loading Laundry

Open the top lid and the drum door. Load laundry into the drum, ensuring not to exceed the maximum capacity of 7 kg. For optimal results, avoid overloading and sort laundry by fabric type and color.



Figure 3: Top lid and drum open, ready for loading laundry.



Figure 4: View of the open drum and the detergent dispenser compartment.

### 3. Detergent Dispenser

Add the appropriate amount of detergent and fabric softener to the designated compartments in the dispenser. Refer to your detergent packaging for recommended dosages.

### 4. Selecting a Program

Turn the program selector dial or use the touch controls to choose your desired wash program. The H-WASH 500 offers 17 standard cycles. The **AI Weight Sense** feature automatically adjusts optimal wash parameters based on the load size, ensuring efficient water usage.

### 5. hOn App Connectivity

Connect your washing machine to the hOn App for access to over 60 specialized cycles, energy efficiency monitoring, self-maintenance planning, and remote control of wash status.

## 6. Starting a Cycle

Press the 'Start/Pause' button to begin the selected wash cycle. The display will show the remaining time and current cycle status.

## 7. Special Functions

- **Delayed Start:** Postpone the start of the wash cycle for up to 24 hours.
- **Child Lock:** Prevents accidental changes to settings during operation.
- **Reload Function:** Allows you to add forgotten items after the cycle has started, provided the water level and temperature are safe.
- **Steam Care Pro:** Removes odors and softens fibers using steam.
- **Allergy Care Pro:** Deeply sanitizes garments by combining steam action with a powerful rinse.

## 8. Ending a Cycle

Once the cycle is complete, the machine will signal with an audible alert or a message on the display. Open the lid and remove your laundry promptly to prevent wrinkles.

## Programs and Cycles

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The Hoover H-WASH 500 offers a variety of programs tailored for different fabric types and washing needs. Consult the program guide in the full manual for detailed information on each of the 17 standard cycles.

- **Active Wash:** Designed for smaller loads, optimizing energy and water without compromising cleaning performance.
- **Night & Day:** An extremely quiet cycle, ideal for washing during off-peak hours.
- **Drum Clean:** A specialized program to eliminate dirt, odors, and bacteria from the washing machine drum.
- **Care Cycles:** Programs designed to preserve fibers and maintain garments in perfect condition for longer.

## Maintenance

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### 1. Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 2. Cleaning the Detergent Dispenser

Regularly remove and clean the detergent dispenser drawer under running water to prevent residue buildup.

### 3. Cleaning the Filter

Periodically check and clean the drain pump filter, usually located at the bottom front of the machine. This helps prevent blockages and ensures efficient drainage.

### 4. Drum Cleaning

Use the dedicated 'Drum Clean' program regularly to maintain hygiene and prevent odors inside the drum.

### 5. Winter Storage

If the machine is to be stored in an unheated area, drain all water from the hoses and pump to prevent

freezing and damage.

## Troubleshooting

If you encounter issues with your washing machine, refer to the following common problems and solutions before contacting service.

- **Machine does not start:** Check if the power cord is plugged in, the door is closed properly, and a program is selected.
- **No water filling:** Ensure the water tap is open and the water inlet hose is not kinked.
- **Water not draining:** Check the drain hose for kinks or blockages, and clean the drain pump filter.
- **Excessive vibration/noise:** Ensure the machine is level and the transit bolts (if any) have been removed. Check for unbalanced load.
- **Error codes on display:** Consult the full user manual for specific error code meanings and solutions.

## Specifications

Technical data for the Hoover H-WASH 500 washing machine, model THOS476TM5-S.

Feature	Value
Brand	Hoover
Model Name	THOS476TM5-S
Capacity	7 Kilograms
Maximum Spin Speed	1400 Revolutions per minute
Energy Class	A
Dimensions (DxWxH)	41P x 60l x 85H cm
Weight	58 Kilograms
Noise Level (Spin)	79 Decibels
Control Type	Touch
Number of Programs	17
Voltage	220 Volts
Material (Drum)	Stainless Steel

Produktdatenblatt				
DELEGIERTE VERORDNUNG (EU) 2019/2014 DER KOMMISSION zur Energieverbrauchskennzeichnung von Haushaltswaschmaschinen und Haushaltswaschtrocknern				
Name oder Handelsmarke des Lieferanten: Hoover				
Anschritt des Lieferanten: Candy Hoover Group contact, Via Comolli 16, 20861 Brugherio MB, IT				
Modellkennung: THOS476TM5-S				
Allgemeine Produktparameter:				
Parameter	Wert	Parameter	Wert	
Nennkapazität <sup>(a)</sup> (kg)	7,0	Abmessungen in cm	Höhe	86
			Breite	41
			Tiefe	60
Energieeffizienzklasse	E	Spin speed (rpm)	1400	A

Energieeffizienzindex <sup>(a)</sup> (EEI <sub>w</sub> )	>4,0	Energieeffizienzklasse <sup>***</sup>	A	
Wascheffizienzindex <sup>(a)</sup>	1,031	Spülwirkung (g/kg) <sup>(a)</sup>	4,9	
Energieverbrauch in kWh pro Betriebszyklus für das Programm „eco 40-60“ bei einer Kombination aus Voll- und Teilbefüllung. Der tatsächliche Energieverbrauch hängt von der jeweiligen Nutzung des Geräts ab.	0,448	Wasserverbrauch in Litern pro Betriebszyklus für das Programm „eco 40-60“ bei einer Kombination aus vollständiger Befüllung und Teilbefüllung. Der tatsächliche Wasserverbrauch hängt von der jeweiligen Nutzung des Geräts und vom Härtegrad des Wassers ab.	42	
Höchste Temperatur innerhalb der behandelten Textilien <sup>(a)</sup> (°C)	Nennkapazität	37	Gewichtete Restfeuchte <sup>(a)</sup> (%)	53,9
	Halbe Nennkapazität	30		
	Viertel der Nennkapazität	24		
Schleuderdrehzahl <sup>(a)</sup> (U/min)	Nennkapazität	1 351	Schleudereffizienzklasse <sup>(a)</sup>	B
	Halbe Nennkapazität	1 351		
	Viertel der Nennkapazität	1 351		
Programmdauer <sup>(a)</sup> (h:min)	Nennkapazität	3:28	Art	Freistehend
	Halbe Nennkapazität	2:42		
	Viertel der Nennkapazität	2:42		
Luftschallemissionen im Schleudergang <sup>(a)</sup> (dB (A) re 1 pW)	79	Luftschallemissionsklasse <sup>(a)</sup> (Schleudergang)	C	
Aus-Zustand (W) (falls zutreffend)	0,50	Bereitschaftszustand (W) (falls zutreffend)	1,00	
Zeitvorwahl (W) (falls zutreffend)	4,00	Vernetzter Bereitschaftsbetrieb (W) (falls zutreffend)	2,00	
<b>Mindestlaufzeit der vom Lieferanten angebotenen Garantie: 24 Monate</b>				
<b>Dieses Produkt ist so konzipiert, dass es während des Waschzyklus Silberionen freisetzt</b>		<b>NEIN</b>		
<b>Weitere Angaben:</b>				
Weblink zur Website des Lieferanten, auf der die Informationen gemäß Anhang II Nummer 9 der Verordnung (EU) 2019/2023 der Kommission zu finden sind: <a href="https://corporate.haier-europe.com/en/">https://corporate.haier-europe.com/en/</a>				
<sup>(a)</sup> für das Programm „eco 40-60“.				
Das Modell wurde auf dem Unionsmarkt in Verkehr gebracht, und zwar ab dem 22.08.2023				
<b>EPREL-Eintragungsnummer</b> 2063592		<a href="https://eprel.ec.europa.eu/qr/2063592">https://eprel.ec.europa.eu/qr/2063592</a>		
<b>Lieferant:</b> CANDY HOOVER GROUP SRL (Hersteller)		<b>Website:</b> <a href="https://corporate.haier-europe.com/">https://corporate.haier-europe.com/</a>		
<b>Kundenbetreuung:</b>				
<b>Name:</b> Candy Hoover Group contact		<b>Website:</b>		
<b>E-Mail-Adresse:</b> <a href="mailto:eprel_info@haier-europe.com">eprel_info@haier-europe.com</a>		<b>Telefonnummer:</b> +3903920861		
<b>Anschrift:</b> Via Comolli 16 20861 Brugherio Italien				

Figure 5: Energy Label for Hoover H-WASH 500. For more details, visit [EPREL Database](https://eprel.ec.europa.eu/).




# ENERG



Hoover

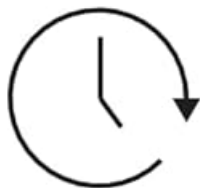
THOS476TM5-S



**45 kWh** /  100



**7,0 kg**

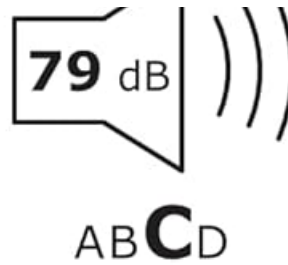


**3:28**



**42 L**





2019/2014

Figure 6: Product Data Sheet for Hoover H-WASH 500. For more details, visit [EPREL Database](#).

## Warranty and Support

This Hoover H-WASH 500 washing machine comes with a **2-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Hoover customer support. Contact information can typically be found on the Hoover official website or in the documentation included with your appliance.