

Yealink UH48

Yealink UH48 ANC Wired Headset User Manual

Model: UH48

1. SETUP

1.1 Unboxing and Package Contents

Carefully unpack your Yealink UH48 ANC Wired Headset. Ensure all components are present:

- Yealink UH48 ANC Wired Headset
- Protective Case
- User Manual (this document)

1.2 Connecting the Headset

The UH48 headset offers plug-and-play connectivity via USB-A or USB-C adapter. No additional drivers are typically required for basic functionality.

1. Identify the USB port on your computer (PC or Mac) or VoIP phone.
2. Connect the USB-A or USB-C adapter of the headset cable to the available USB port.
3. The headset should be automatically recognized by your operating system.

For optimal performance and advanced features, it is recommended to install the Yealink USB Connect software. This software allows for EQ settings, device status monitoring, and firmware updates.



Image: The Yealink UH48 headset connected to a laptop, demonstrating its USB-C to USB-A adapter for plug-and-play functionality with various devices.

1.3 Initial Fit and Adjustment

Adjust the headset for comfortable wear:

- **Headband:** Extend or retract the adjustable headband until the ear cushions rest comfortably over your ears.
- **Microphone Boom:** Position the microphone boom approximately 2 cm (0.8 inches) from the corner of your mouth for optimal voice pickup. The microphone boom is flexible and can be rotated.



Image: Detailed view of the UH48 headset highlighting its ergonomic features for comfort, including the adjustable headband and soft ear cushions, along with integrated controls.

2. OPERATING INSTRUCTIONS

2.1 Headset Controls

The Yealink UH48 headset features integrated controls for easy management of calls and audio:

- **Volume Control:** Buttons on the earcup to increase or decrease audio volume.
- **Play/Pause:** Button on the earcup to control media playback.
- **Mute Button:** A dedicated button or by lifting the microphone boom to mute/unmute the microphone.
- **Microsoft Teams Certified Button:** For quick access to Microsoft Teams functions (e.g., answer/end calls, launch Teams).
- **Busylight:** A 360-degree busylight indicates call status to others.

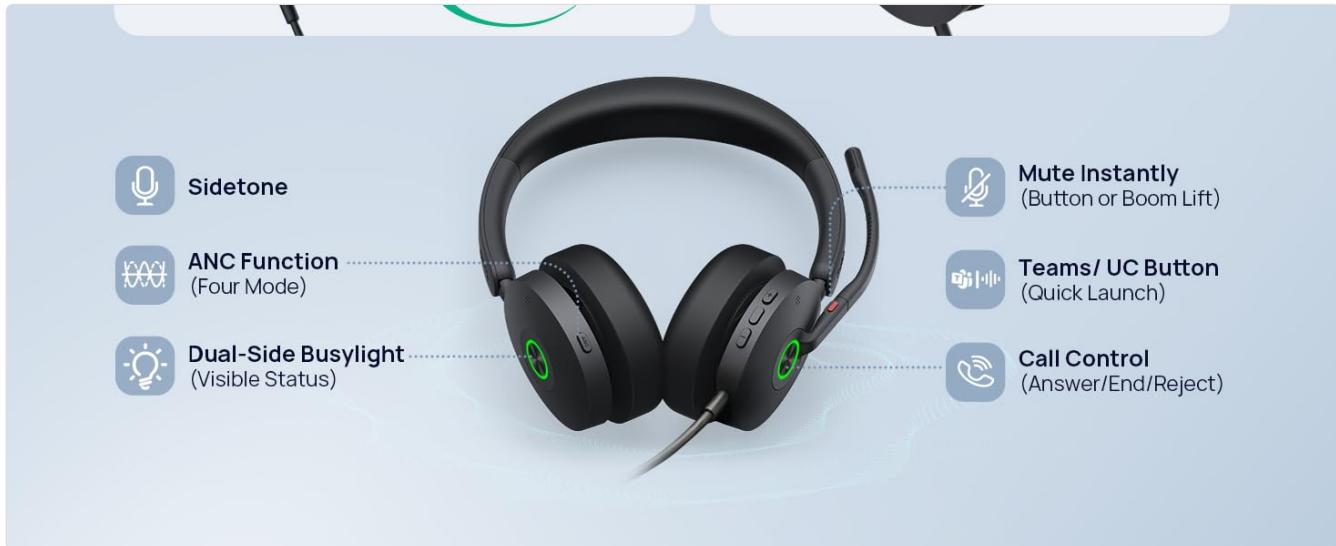


Image: A visual guide to the headset's controls, detailing the functions of the mute button, ANC switch, busylight, Teams/UC button, and call management features.

2.2 Active Noise Cancellation (ANC)

The UH48 headset features Active Noise Cancellation to reduce ambient sound. This is particularly useful in noisy environments like open offices or public spaces.

- Locate the ANC switch on the headset.
- Toggle the switch to activate or deactivate ANC.
- When ANC is active, you will notice a significant reduction in background noise, allowing for greater focus.

Video: This video demonstrates the effect of the Active Noise Cancellation (ANC) feature on the Yealink UH48 headset, showing how it helps to block out ambient sounds for improved focus during calls and work.

2.3 Microphone Usage and Noise Cancelling

The headset is equipped with advanced noise-cancelling microphones to ensure your voice is clear during calls.

- Ensure the microphone boom is positioned correctly (approx. 2 cm from your mouth).
- The integrated Environmental Noise Cancellation (ENC) technology filters out background distractions such as keyboard typing, household noises, and general office chatter.

4 Noise Cancelling Microphones

Block out surrounding noise for calls



Image: A visual representation of the 4 noise-cancelling microphones in action, demonstrating their effectiveness in isolating the user's voice from background noise during a call.

Video: This video highlights the clarity of calls achieved with the Yealink UH48 ANC USB Headset, showcasing its 4-mic noise-cancelling technology that ensures only the user's voice is heard, even in busy environments.

2.4 Call Management and Platform Compatibility

The UH48 is Microsoft Teams Certified and compatible with various unified communication (UC) platforms.

- Use the dedicated Teams button for seamless integration with Microsoft Teams.
- The headset supports call control functions such as answer, end, and reject calls directly from the headset.
- Compatible with Zoom, softphones, laptops, VoIP phones, PC, and Mac.

MICROSOFT TEAMS CERTIFIED

Seamless call platform switching via setup



Certified for
Microsoft Teams



zoom

Google

8x8



RingCentral®



AVAYA



Device
Settings



Advanced
Settings



platform



Teams/UC

Image: An overview of the Yealink UH48 headset's broad compatibility with leading unified communication platforms, including Microsoft Teams, Zoom, and others.

2.5 Audio Settings and EQ

The headset features 30mm dynamic drivers for high-fidelity audio. You can customize audio settings using the Yealink USB Connect software.

- Download and install the Yealink USB Connect software from the official Yealink website.
- Connect your headset to your computer.
- Use the software to adjust equalizer (EQ) settings for different audio modes (e.g., music, voice calls).
- The software also allows for switching between Teams and UC platforms.

Widely Compatible/EQ Settings

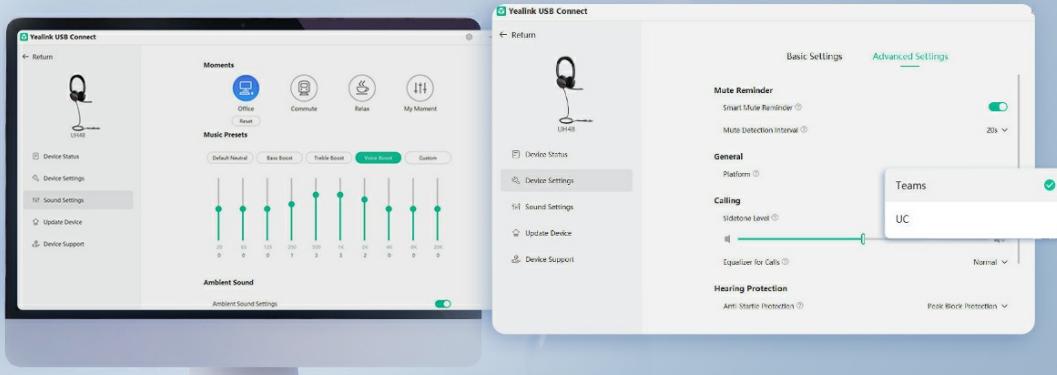


Image: The Yealink USB Connect software interface, demonstrating options for adjusting audio equalizer settings and switching between Microsoft Teams and other Unified Communications platforms.

3. MAINTENANCE

3.1 Cleaning the Headset

Regular cleaning helps maintain the headset's hygiene and extends its lifespan.

- Use a soft, dry, lint-free cloth to wipe down the ear cushions and headband.
- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid excessive moisture.
- Do not use harsh chemicals, solvents, or abrasive materials.
- Ensure the headset is completely dry before use.

3.2 Replacing Ear Cushions

The ear cushions are designed to be replaceable, contributing to the headset's longevity and hygiene.

- Gently twist and pull the old ear cushions to remove them from the earcups.
- Align the new ear cushions with the earcups and press them firmly until they click into place.

All Day Comfort | Perfect fit PNC | Light Design 169g

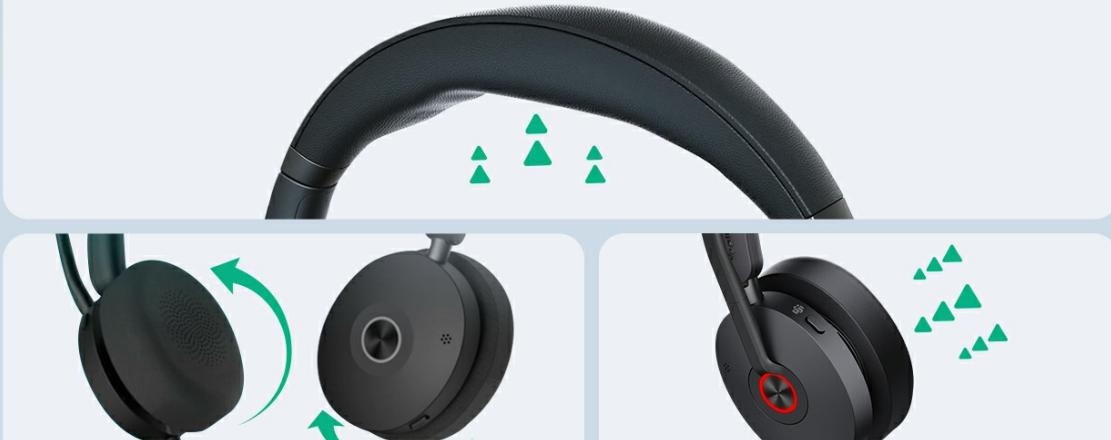


Image: A detailed view of the headset's construction, emphasizing the replaceable ear cushions and the durable, hydrolysis-resistant leather used in its design.

3.3 Storage and Cable Care

- When not in use, store the headset in its protective case to prevent damage.
- Avoid tightly coiling the cable or bending it at sharp angles to prevent internal wire damage.
- Keep the headset away from extreme temperatures and direct sunlight.

4. TROUBLESHOOTING

4.1 No Sound or Microphone Not Working

- **Check Connection:** Ensure the USB connector is fully inserted into the port. Try a different USB port.
- **System Settings:** Verify that the Yealink UH48 is selected as the default audio input and output device in your computer's sound settings or your communication application (e.g., Microsoft Teams, Zoom).
- **Mute Status:** Check if the microphone is muted. The mute button or microphone boom position can activate mute.
- **Volume Levels:** Adjust the volume on the headset and in your computer's system settings.

4.2 Active Noise Cancellation (ANC) Issues

- **ANC Switch:** Ensure the ANC feature is toggled ON.
- **Fit:** A proper seal around your ears is crucial for effective ANC. Adjust the headset for a snug fit.
- **Software:** Check the Yealink USB Connect software for any ANC-related settings or updates.

4.3 Headset Not Recognized by Computer

- **Restart:** Disconnect the headset and restart your computer, then reconnect the headset.
- **USB Port:** Try connecting to a different USB port on your computer.
- **Drivers:** While plug-and-play, ensure your operating system is up to date. Consider installing or reinstalling the Yealink USB Connect software.

5. SPECIFICATIONS

Key technical specifications for the Yealink UH48 ANC Wired Headset:

| Feature | Specification |
|-------------------------|---|
| Model Name | UH48 Teams |
| Connectivity Technology | Wired |
| Input Device Interface | USB |
| Headphones Jack | 3.5 mm Jack (Note: Primary connection is USB) |
| Noise Control Features | Adaptive Noise Cancellation |
| Microphone | Noise Cancelling Microphone (ENC) |
| Audio Driver Type | Dynamic Driver (30mm) |
| Earpiece Shape | On Ear |
| Control Method | Push Button |

| Feature | Specification |
|--------------------|-------------------------------|
| Compatible Devices | Laptops, PC, Mac, VoIP Phones |
| Cable Length | 1.7 m |
| Item Weight | 11.3 ounces |
| Color | Black |
| UPC | 841885125767 |

6. WARRANTY AND SUPPORT

6.1 Product Warranty

For detailed information regarding the product warranty, please refer to the official Yealink website or the warranty card included with your purchase. Warranty terms and conditions may vary by region and retailer.

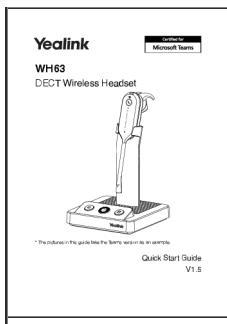
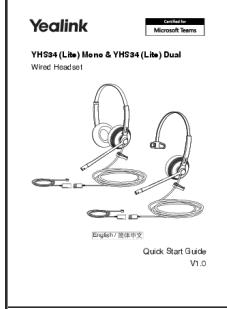
6.2 Customer Support

If you encounter issues not covered in this manual or require further assistance, please contact Yealink customer support through their official website. You may also find additional resources, FAQs, and software downloads on their support pages.

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Related Documents - UH48

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|--|---|
|  <p>Yealink UH48 USB Wired Headset</p> <p>Quick Start Guide</p> | <p>Yealink UH48 USB Wired Headset Quick Start Guide</p> <p>A concise guide to setting up and using the Yealink UH48 USB Wired Headset, covering package contents, connection, device overview, call and music controls, sound management, software updates, and important regulatory information.</p> |
|  <p>Yealink UH35 USB Wired Headset</p> <p>Datasheet</p> | <p>Yealink UH35 USB Wired Headset Datasheet</p> <p>Comprehensive datasheet for the Yealink UH35 USB Wired Headset, detailing its features, specifications, and benefits for professional communication, including dual noise-canceling microphones, 35mm speakers, and Microsoft Teams certification.</p> |

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|---|---|
|  <p>Yealink WH63 DECT Wireless Headset</p> <p>Quick Start Guide V1.5</p> | <p>Yealink WH63 DECT Wireless Headset Quick Start Guide</p> <p>Get started with your Yealink WH63 DECT Wireless Headset. This guide covers setup, connection, wearing options, usage, software, and troubleshooting for seamless phone and UC communication.</p> |
|  <p>Yealink YHS34 (Lite) Mono & YHS34 (Lite) Dual Wired Headset</p> <p>Quick Start Guide V1.0</p> | <p>Yealink YHS34 (Lite) Mono & Dual Wired Headset Quick Start Guide</p> <p>A concise guide for setting up and using the Yealink YHS34 (Lite) Mono and YHS34 (Lite) Dual wired headsets. Covers package contents, connection instructions, wearing and adjustment tips, ear cushion replacement, regulatory notices, troubleshooting, and contact information.</p> |
|  <p>Yealink BH76 Plus Yealink Bluetooth Business Headset</p> <p>The Yealink BH76 Plus wired business headset provides a sleek appearance, with a retractable microphone and a hybrid active noise cancellation system. The Yealink BH76 Plus is designed for professionals who require high-quality audio and reliable connectivity. Acoustic shield technology, assisted by hybrid noise cancellation, will cut through both ambient and background noise to provide clear communication. The Yealink BH76 Plus provides two different wearing modes: on-ear and over-ear, so you can choose the one that suits you best. Additionally, the BH76 Plus provides two different battery modes: on-ear and over-ear, so you can choose the one that suits you best.</p> <p>Quick Start Guide V1.0</p> | <p>Yealink BH76 Plus Bluetooth Business Headset Datasheet</p> <p>The Yealink BH76 Plus is a premium Bluetooth business headset offering superior audio, all-day comfort, and advanced noise cancellation. Features include a retractable microphone, 3-level Hybrid ANC, Acoustic Shield Technology, up to 40 hours battery life, Qi wireless charging, and flexible on-ear/over-ear modes. Ideal for professionals seeking enhanced communication and immersive audio experiences.</p> |
|  <p>Yealink UH38 Wired Headset User Guide</p> <p>Version 1.0 Date: Jan 2020</p> | <p>Yealink UH38 Wired Headset User Guide - Setup, Features, and Troubleshooting</p> <p>Comprehensive user guide for the Yealink UH38 Wired Headset. Learn about hardware overview, connection methods (USB and Bluetooth), headset wear, usage, call handling, factory reset, and firmware updates.</p> |