HETP HX100N9

HETP Portable Charger User Manual

Model: HX100N9

1. INTRODUCTION

Thank you for choosing the HETP Portable Charger. This device is designed to provide convenient and fast charging for a wide range of electronic devices, including smartphones, tablets, and Apple Watches. Featuring built-in cables and multiple output options, it is an ideal companion for travel and daily use. Please read this manual carefully before using the product to ensure safe and optimal performance.

Image: The HETP Portable Charger, showcasing its compact design, built-in cables, and integrated iWatch charging pad. The device is purple with a black display showing "100%".

2. SAFETY INFORMATION

To prevent injury or damage to your device, please observe the following safety precautions:

- Do not expose the power bank to extreme temperatures (above 60°C/140°F) or direct sunlight.
- Do not disassemble, modify, or attempt to repair the device yourself.
- Keep the power bank away from water, moisture, and flammable materials.
- Avoid dropping or subjecting the device to strong impacts.

- Use only certified charging cables and adapters.

- Keep out of reach of children.

- Dispose of the power bank according to local regulations; do not dispose of it with household waste.

Image: Diagram illustrating the multi-protection smart microchip features of the power bank, including temperature, over-current, overvoltage, overcharge, recovery, over-power, short circuit, and over-discharge protection.

3. PACKAGE CONTENTS

Please check the package for the following items:

- 1 x HETP Portable Charger (10800mAh) with 3 Built-in Cables (USB-C, iOS, Micro USB) and iWatch Charger
- 1 x User Manual

4. PRODUCT OVERVIEW

The HETP Portable Charger is equipped with multiple features for versatile charging:

- **Built-in Cables:** Includes USB-C, iOS (Lightning), and Micro USB cables for direct connection to various devices.

- **iWatch Wireless Charger:** Integrated magnetic charging pad for Apple Watch.

- **USB-C Port (PD 25W):** Supports both input and output for fast charging.

- **USB-A Port (QC Output):** Provides Quick Charge output for compatible devices.

- **LED Digital Display:** Shows the remaining battery percentage.

- **Power Button:** Activates the power bank and display.

6 Outputs & 2 Inputs

Built in 3 Cables, No need to carry any extra cables

USB C Cable Input/Output

iOS Cable Output

Micro USB Cable Output

Charge for iWatch

100% IN OUT

PD USB-C Input/Output

Power On/Off

QC USB-A Output

Micro USB Cable	iOS Cable	TYPE-C Cable	Charge for iWatch

Image: A detailed diagram of the HETP Portable Charger highlighting its various ports and built-in cables, including USB C Cable Input/Output, iOS Cable Output, Micro USB Cable Output, Charge for iWatch, Power On/Off button, PD USB-C Input/Output, and QC USB-A Output. The LED display shows "100% IN OUT".

Slim Size and Light Weight

6.02x2.8x0.59 inch

Weight:280g

Image: Two images demonstrating the compact size and lightweight nature of the HETP Portable Charger. One shows it fitting into a pant pocket, and the other shows it fitting into a small handbag, with dimensions 6.02x2.8x0.59 inches and weight 280g indicated.

5. SETUP

The HETP Portable Charger comes ready for use. Before first use, it is recommended to fully charge the power bank.

5.1 Initial Charging of the Power Bank

To ensure optimal performance, fully charge your power bank before its first use.

1. Connect the power bank to a wall charger (not included) using either the built-in USB-C cable or an external USB-C cable plugged into the USB-C port.

2. The LED display will show the charging progress. It is fully charged when the display shows "100%".

2 Ways 25W to Fast Recharge

Input Port
Type-C

Input Cable
Type-C

Image: A visual guide demonstrating two methods to recharge the HETP Portable Charger: using the dedicated Type-C input port with an external cable and adapter, or using the built-in Type-C input cable with an adapter.

6. OPERATING INSTRUCTIONS

6.1 Charging Your Devices

The HETP Portable Charger offers multiple ways to charge your devices simultaneously.

1. **Using Built-in Cables:**
   - Pull out the appropriate built-in cable (USB-C, iOS, or Micro USB) for your device.
   - Connect the cable to your device's charging port.
   - The power bank will automatically begin charging.

2. **Using USB Ports:**
   - Connect your device's charging cable to either the USB-C (PD) or USB-A (QC) output port on the power bank.
   - Connect the other end of the cable to your device.

- The power bank will automatically begin charging.

3. **Charging Apple Watch:**
   - Place your Apple Watch onto the magnetic wireless charging pad on the power bank.
   - Ensure the watch is properly aligned for charging to begin.

The power bank supports charging up to 6 devices simultaneously. The LED display will show the remaining battery percentage during charging.

Image: The HETP Portable Charger actively charging multiple devices at once, including three smartphones via built-in cables, an Apple Watch on its wireless pad, a tablet via the USB-C port, and AirPods via the USB-A port, demonstrating its capability to charge 6 devices simultaneously.

PD 25W Fast Charger
Charge Your iPhone to 50% in 30Mins

25W

25W

25W

50% Charged

100

% OUT

PD3.0 & QC4.0
High Speed Charging

PD 25W(30mins)

50%

Others(30mins)

30%

Image: A visual representation of the PD 25W fast charging capability of the HETP Portable Charger, showing an iPhone charging rapidly. A graph indicates that it can charge an iPhone to 50% in 30 minutes, significantly faster than standard charging.

Strong Compatibility

For iPhones Series

iPhone 16/16 Plus/16 Pro/16 Pro Max
15/ 14/13/12/11/X/SE/8 Plus

For iWatch Series

Apple Watch Ultra 2/Ultra/10/9/8/7/
6/SE/5/4/3/2

For Others

Apple AirPods Pro/
AirPods...

For iPad &Tablet

iPad series
Android tablets

For Samsung/Android

Samsung S24/S23/S22/S21/S20/S10
/S9/Z Fold2/Note20/Note10

Googole Pixel 9Pro/ P5/
P4/P4a/P3/P3XL

Other USB-C
Devices

Image: A comprehensive compatibility chart for the HETP Portable Charger, categorizing compatible devices for iPhone Series, iWatch Series, iPad & Tablet, Samsung/Android, and other USB-C devices, illustrating its wide range of support.

7. MAINTENANCE

Proper care will extend the life of your HETP Portable Charger:

- Clean the device with a soft, dry cloth. Do not use abrasive cleaners or solvents.

- Store the power bank in a cool, dry place when not in use.

- If the device will not be used for an extended period, charge it to about 50% every three months to maintain battery health.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Power bank not charging.	Charging cable or adapter faulty; power bank battery depleted; connection issue.	Try a different cable or adapter. Ensure connections are secure. Allow power bank to charge for a few minutes.
Device not charging from power bank.	Power bank battery depleted; cable faulty; device not compatible; power bank in standby.	Check power bank battery level. Try a different cable. Ensure your device is compatible. Press the power button to activate the power bank.
Slow charging.	Cable or adapter not supporting fast charging; multiple devices charging simultaneously; device's charging input limit.	Use a fast-charging compatible cable and adapter. Disconnect other devices to test speed. Check your device's charging specifications.
iWatch not charging wirelessly.	Watch not aligned correctly; watch case interfering; power bank battery depleted.	Adjust watch position on the charging pad. Remove any thick cases. Ensure power bank has sufficient charge.

9. SPECIFICATIONS

Feature	Detail
Model Number	HX100N9
Battery Capacity	10800mAh
Input (USB-C Port)	PD 25W Max
Output (USB-C Port)	PD 25W Max
Output (USB-A Port)	QC Compatible
Built-in Cables	USB-C, iOS (Lightning), Micro USB
iWatch Charger	Magnetic Wireless Charging
Dimensions	6.02 x 2.8 x 0.59 inches
Weight	11.7 ounces (280g)
Color	Purple
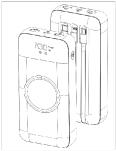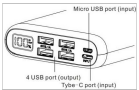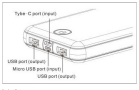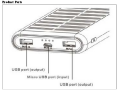
10. WARRANTY AND SUPPORT

Your HETP Portable Charger comes with a **24-month warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

For technical support, warranty claims, or any questions regarding your product, please contact HETP customer service. Refer to the contact information provided on the product packaging or the official HETP website. **Lifetime technical support** is available for this product.

Related Documents - HX100N9

[HX160Q2 Portable Power Bank User Manual - HETP 40800mAh](#)
User manual for the HETP HX160Q2 40800mAh portable power bank. Learn about its features, specifications, how to use it for charging devices via USB-C, USB-A, built-in cables, and wireless charging.

[Portable Power Source Operation Instructions](#)
This document provides operation instructions for a portable power source, detailing its features, basic parameters, charging, discharging, and important warnings. It covers the product's safety, efficiency, compatibility, and quality, along with operational guidance and precautions for use.

[Portable Power Source Operation Instructions](#)
This document provides operation instructions for a portable power source, detailing its features, product introduction, specifications, operation, charging, discharging, and important notices and warnings.

[Operation Instruction for Portable Power Source HX160Y9](#)
Detailed operation instructions for the HETP HX160Y9 portable power source, covering product features, specifications, charging (standard and solar), discharging, and important safety warnings, including LED indicator status for various operations.

[HETP Solar Interaction Wall Lamp ZJ-SL78 - Instruction Manual & Specifications](#)
Instruction manual for the HETP Solar Interaction Wall Lamp (Model ZJ-SL78). Features include 78 LEDs, 1400lm brightness, 2000mAh battery, motion sensor with 120-degree angle and 3-5m range, and three operating modes. Includes installation and usage guidelines.