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› Ulefone Note 18 Pro Smartphone User Manual

Ulefone Note 18 Pro White Smartphone

Ulefone Note 18 Pro Smartphone User Manual

Model: Note 18 Pro White Smartphone

INTRODUCTION

The Ulefone Note 18 Pro is a high-performance smartphone designed for a seamless user experience. Featuring the latest Android 14 OS, a powerful Octa-Core processor, and a versatile camera system, this device is built to handle daily tasks, gaming, and multimedia with ease. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your new smartphone.

PACKAGE CONTENTS

Please check the box for the following items:

- Ulefone Note 18 Pro Smartphone
- 1x AC Power Charger
- USB Type-C Cable
- Transparent Protective Case
- SIM Ejector Tool
- User Manual (this document)

DEVICE OVERVIEW

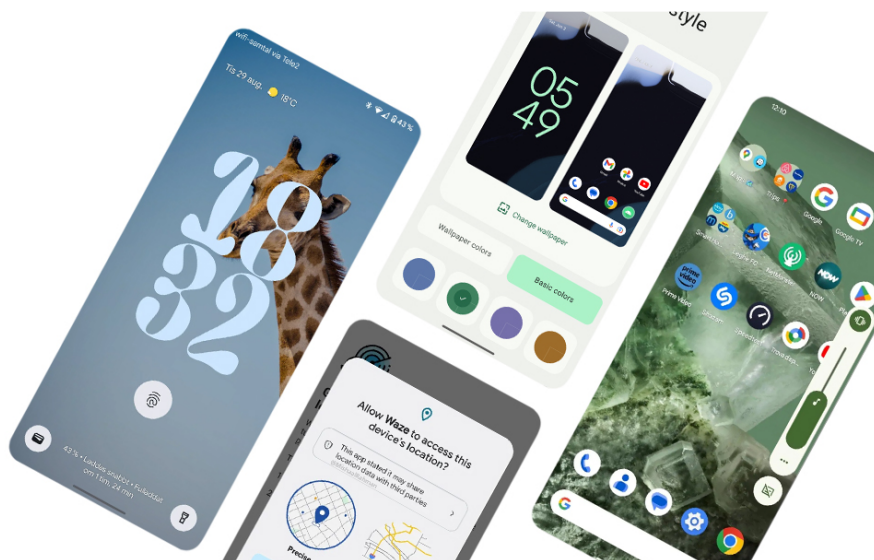


Front and back view of the Ulefone Note 18 Pro smartphone, showcasing its sleek design and camera module.

Latest Android 14

Personal & Accessible & Protected

Experience the power of Android 14 with the Note 18 Pro. Capture stunning photos with enhanced camera quality, personalize your device with fresh themes and AI-generated wallpapers, and enjoy a clean, ad-free experience. Strong privacy features give you control over your data.



Close-up of the titanium aluminum alloy frame, highlighting its durability and premium finish.

Ultra-sleek Glass Design & Light weight

Dedicate and Durable

The back cover is elegantly crafted from AG glass, providing sturdy protection while maintaining a smooth and glamorous appearance.



Cutting-edged
Coating Process



Anti-fingerprint
Technique

8.85 mm
Ultra-slim

211.6 g
Weight

Silky
Grip



Image illustrating the ultra-sleek glass design and lightweight nature of the device, emphasizing its comfortable grip.

Physical Components:

- **Front Camera:** Located at the top center of the display.
- **Display:** 6.78-inch FHD+ screen with 90Hz refresh rate.
- **Volume Buttons:** On the side, for adjusting audio levels.
- **Power Button:** On the side, for turning the device on/off and locking/unlocking the screen.
- **USB Type-C Port:** At the bottom, for charging and data transfer.
- **Speaker:** Located at the bottom.
- **Microphone:** Located at the bottom.
- **SIM/SD Card Tray:** On the side, for inserting SIM and microSD cards.
- **Rear Cameras:** Multiple lenses located on the back, including 64MP main and 50MP ultra-wide.
- **Flash:** Next to the rear cameras, for illumination.
- **3.5mm Audio Jack:** For connecting headphones.

SETUP

1. SIM and SD Card Installation

1. **Power Off:** Ensure your Ulefone Note 18 Pro is powered off before inserting or removing cards.
2. **Locate Tray:** Find the SIM/SD card tray on the side of the phone.
3. **Eject Tray:** Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
4. **Insert Cards:** Place your Nano-SIM card(s) and/or microSD card (up to 2TB) into the designated slots on the tray. Ensure the gold contacts face downwards.
5. **Reinsert Tray:** Carefully push the tray back into the slot until it is flush with the phone's body.

2. Initial Power On and Setup

1. **Power On:** Press and hold the Power button until the Ulefone logo appears.
2. **Language Selection:** Follow the on-screen prompts to select your preferred language.
3. **Connect to Wi-Fi:** Select your Wi-Fi network and enter the password to connect to the internet. This is recommended for initial setup and software updates.
4. **Google Account:** Sign in with your Google account or create a new one. This is necessary to download apps from the Google Play Store and access Google services.
5. **Data Transfer:** You may be prompted to transfer data from an old device. Follow the instructions if desired.
6. **Security Setup:** Set up a screen lock (PIN, pattern, password, fingerprint, or Face ID) for device security.
7. **Complete Setup:** Continue following the prompts to finalize the setup process.

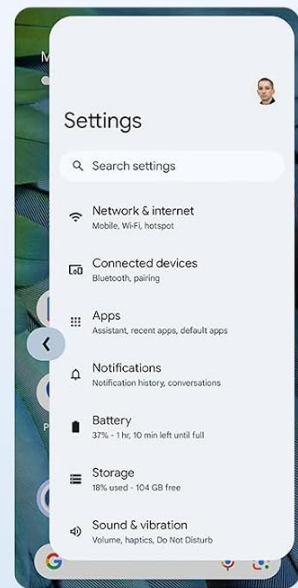
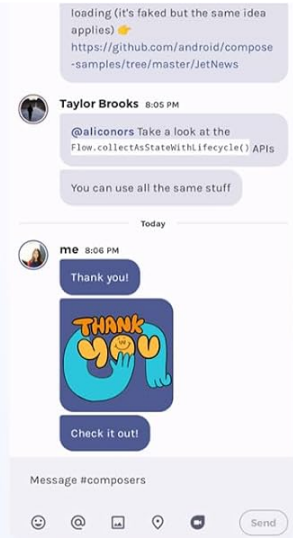
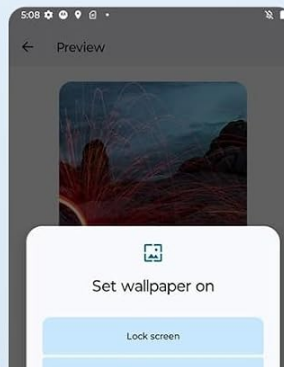
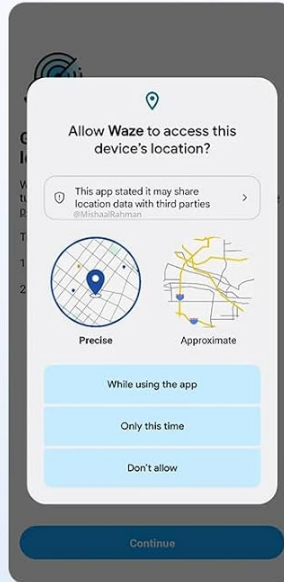
OPERATING YOUR SMARTPHONE

Android 14 OS

The Ulefone Note 18 Pro runs on the latest Android 14 operating system, offering enhanced privacy features, improved accessibility, and a personalized user experience. Explore new customization options, including AI-generated wallpapers and fresh themes.

Latest Android 14

Personal & Accessible & Protected



Visual representation of the Android 14 operating system interface, highlighting its personal, accessible, and protected features.

Lustrous Black

The classic black color of the Note 18 Pro is enhanced with a 3D petal texture, introducing a new and captivating aesthetic element for the modern elite, resulting in a visually delightful experience.



Image showing the pre-installed Google GMS (Google Mobile Services) applications on the Note 18 Pro, indicating full access to Google's ecosystem.

Display Features

The 6.78-inch FHD+ display with a 1080 x 2460 resolution and 90Hz refresh rate provides vivid and smooth visuals. The 20:9 aspect ratio enhances viewing for multimedia content. Corning Gorilla Glass offers added durability.



The 6.78-inch FHD+ 90Hz display, showcasing its high screen-to-body ratio, aspect ratio, refresh rate, and Corning Gorilla Glass protection.

Camera System

Capture stunning photos and 4K videos with the versatile camera setup:

- **64MP Main Rear Camera:** Features a Sony IMX682 sensor for detailed and vibrant images.
- **50MP Ultra Wide-angle Camera:** Offers a 117.3° FOV for expansive landscapes and group shots.
- **32MP Front Camera:** Equipped with AI Beautify mode for high-quality selfies.

Multiple photography modes are available, including AI Scene Recognition, Portrait Mode, QR Mode, and Night Mode.

64MP Main Camera + 50MP Ultra Wide-angle Camera

Capture the Greatest Details, See More, Shoot More

32MP

Front Camera

1/2.8"
f/2.45

64MP

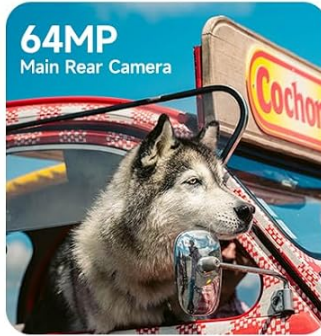
Rear Main Camera

Sony IMX682
f/1.8

50MP

Ultra Wide-angle

1/2.8"
117.3° FOV
f/2.2



AI Scene
Recognition

Portrait Mode

QR Mode

Night Mode

Detailed breakdown of the camera specifications, including the 32MP front camera, 64MP main rear camera, and 50MP ultra-wide camera.

MediaTek Helio G91

..... Speed Unleashed

The high-end chipset platform delivers performance for gaming and video, ensuring smooth and responsive gameplay with minimal lag. Every touch and tap is met with instant action, keeping you immersed in the heat of the game.



Examples of multiple photography modes such as AI Scene Recognition and Portrait Mode, demonstrating the camera's versatility.

Battery and Charging

The Note 18 Pro is equipped with a 5450mAh battery, providing extended usage times. It supports 18W fast charging via the Type-C port. The OTG (On-The-Go) function allows you to charge other devices using your phone.

5450mAh Massive Battery

Supporting Your Work Trip



295 hrs
Standby



30 hrs
Talk Time



12 hrs
Video Playback



Illustration of the 5450mAh massive battery, highlighting its standby time, talk time, and video playback duration.

Performance and Storage

Powered by the MediaTek Helio G91 Octa-Core gaming processor, the Note 18 Pro delivers fast and smooth performance. It features 12GB of RAM (6GB physical + 6GB virtual memory expansion) and 256GB of internal storage, expandable up to 2TB with a microSD card.

MediaTek Helio G91

Speed Unleashed

12GB RAM

(6+6GB Extended)

256GB ROM

(2TB TF Card Expansion)

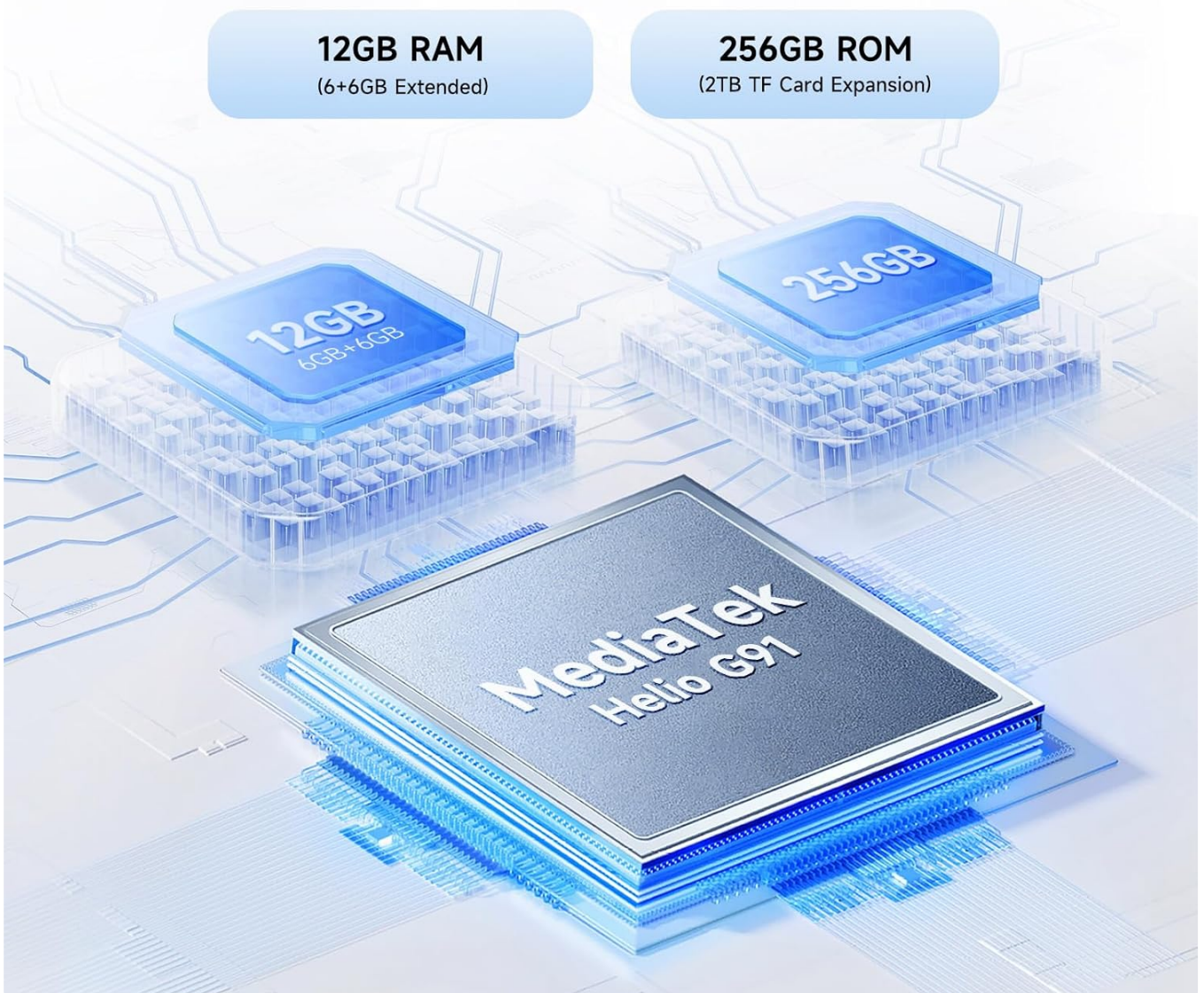


Diagram showing the MediaTek Helio G91 processor alongside the 12GB RAM (6+6GB extended) and 256GB ROM (2TB TF card expansion) capabilities.

Connectivity

- **4G Dual SIM LTE:** Supports global frequency bands with a dual slot design for two Nano SIM cards or one Nano SIM and one TF card.
- **NFC:** Enables mobile payments, identification, and public transportation ticketing.
- **GPS:** For navigation and location services.
- **Wi-Fi:** Standard wireless connectivity.
- **Bluetooth:** For connecting wireless accessories.

64MP Main Camera

Capture the Greatest Details

The 64MP ultra-high resolution main camera, featuring a Sony IMX682 sensor, captures vibrant and detailed images in various photography modes. Preserve cherished moments with stunning clarity and color accuracy.



Image demonstrating the NFC (Near Field Communication) capability of the Note 18 Pro, showing a phone making a contactless payment.

Innovative Custom Key

The device features a customizable key that can be programmed for various shortcuts with a single click, double click, or long press. Functions include sound recording, flashlight, screenshots, Zello, SOS, and Game Mode.

Ultra-vision Camera System

Take Your Photos to the Next Level

64MP Main Rear Camera



50MP Ultra Wide Camera



32MP Selfie Camera



Illustration of the innovative custom key and its programmable functions, such as flashlight, screenshots, and SOS.

IR Remote Control Feature

The Note 18 Pro includes an IR blaster, allowing it to function as a universal remote control for compatible televisions, air conditioners, and other appliances.

Moonlit White

The pure white color is elevated by the distinctive 3D petallines. Light dances across it, revealing subtle shimmers caused by embedded magnetic particles, creating a magical interplay of light and shadow.



Image demonstrating the IR remote control feature, showing the phone controlling various home appliances.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- **Protection:** Use the provided transparent protective case to guard against scratches and minor impacts. Consider a screen protector for added display protection.
- **Temperature:** Avoid exposing the phone to extreme temperatures (hot or cold) or direct sunlight for prolonged periods.
- **Water Exposure:** The device is not waterproof. Avoid contact with water or excessive moisture.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security.

TROUBLESHOOTING

Problem	Possible Solution
Device won't turn on	Ensure the battery is charged. Connect to the charger for at least 10 minutes. If still unresponsive, try a forced restart by holding the Power button for 10-15 seconds.
Apps crashing or freezing	Close background apps. Clear cache for the problematic app (Settings > Apps > [App Name] > Storage > Clear Cache). Restart the phone. Ensure apps are updated.
Poor battery life	Reduce screen brightness. Disable unused features like Wi-Fi, Bluetooth, GPS when not needed. Close power-intensive apps. Check battery usage in Settings to identify draining apps.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled. Restart your router and the phone. Forget the network and reconnect. Check if other devices can connect to the same network.
SIM card not detected	Ensure the SIM card is correctly inserted in the tray. Restart the phone. Try the SIM card in another compatible device to check if the card is faulty.

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model Name	Note 18 Pro White Smartphone
Operating System	Android 14
Processor	MediaTek Helio G91 Octa Core
RAM	12 GB (6GB physical + 6GB extended)
Internal Storage	256 GB
Expandable Storage	Up to 2 TB via TF card
Screen Size	6.78 Inches
Resolution	1080 x 2460 (FHD+)
Refresh Rate	90 Hz
Main Rear Camera	64 MP
Ultra Wide-angle Camera	50 MP
Front Camera	32 MP
Battery Capacity	5450 mAh
Charging	18W Fast Charging, Type-C
Connectivity	4G LTE, Wi-Fi, Bluetooth, NFC, GPS
Audio Jack	3.5 mm
Dimensions	6.61 x 3.02 x 0.35 inches
Item Weight	7.5 ounces

SUPPORT

For further assistance, please visit the official Ulefone website or contact their customer support. You can also find more information and products at the [Ulefone Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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