Proscenic Q8 Max New

Proscenic Q8 Max Robot Vacuum Cleaner and Mop User Manual

Model: Q8 Max New | Brand: Proscenic

1. Product Overview

The Proscenic Q8 Max is an advanced robot vacuum cleaner and mop designed to provide comprehensive floor cleaning. It features powerful suction, intelligent navigation, and automated functions to simplify your cleaning routine.

Key Features:

- **60-Day Hands-Free Cleaning:** The automatic emptying station allows for up to 60 days of maintenance-free dust collection.
- **Powerful Suction:** Delivers 6000Pa suction power to effectively remove pet hair and debris from various surfaces.
- **2-in-1 Vacuum and Mop:** Combines vacuuming and mopping functionalities for a complete clean.
- **LiDAR Navigation:** 360° LiDAR navigation for precise mapping and efficient obstacle avoidance.
- **Multi-Level Mapping:** Supports mapping for up to 5 different floor levels.
- **Smart Obstacle Avoidance:** Equipped with 15 sensors, including 6 optical sensors, to detect and avoid obstacles, stairs, and white walls.
- **App and Voice Control:** Customizable cleaning via the Proscenic App (2.4GHz WiFi) and voice commands through Alexa, Google Home, Siri, or IFTTT.
- **Long Battery Life:** 3200 mAh battery provides up to 200 minutes of cleaning time, covering up to 230 m².



Figure 1: Proscenic Q8 Max Robot Vacuum Cleaner and Mop with Auto-Empty Station and included accessories.

2. Setup Guide

2.1 Unboxing and Components

Carefully remove all components from the packaging. Ensure all items listed below are present:

- Main Robot Unit
- Auto-Emptying Station
- Power Adapter
- Dust Bags (2, one pre-installed)
- HEPA Filters (2, one pre-installed)
- Side Brushes (2, one set pre-installed)
- Mop Pads (2, one pre-installed)
- Cleaning Brush

- User Manual



Figure 2: Contents of the Proscenic Q8 Max package.

2.2 Charging Station Placement

Place the auto-emptying station against a wall in an open area, ensuring there are no obstacles within 1 meter (3 feet) to the front and 0.5 meters (1.5 feet) to the sides. Connect the power adapter to the station and plug it into a power outlet.

2.3 Initial Charging

Place the robot onto the charging station. Ensure the charging contacts on the robot align with those on the station. The robot will automatically begin charging. For first-time use, fully charge the robot before operation.



Figure 3: The robot returning to its charging station.

2.4 App Connection

1. Download the 'Proscenic' app from your smartphone's app store.
2. Register or log in to your account.
3. Follow the in-app instructions to add your Q8 Max robot. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network during the pairing process.

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3. Operating Instructions

3.1 Initial Mapping

Upon first use, the robot will perform an initial mapping run of your home. This process uses 360° LiDAR navigation to create an accurate map of your floor plan. This typically takes 10-15 minutes.



Figure 4: The robot performing its initial LiDAR mapping.

3.2 Starting and Stopping Cleaning

- **Start:** Press the power button on the robot or use the 'Start Cleaning' option in the Proscenic App.
- **Pause:** Press the power button once during cleaning or use the 'Pause' option in the app.
- **Stop/Return to Base:** Press and hold the power button for 3 seconds or use the 'Return to Base' option in the app.

3.3 Cleaning Modes

The robot offers various cleaning modes and suction levels:

- **Suction Modes:** Eco, Standard, Max. Select the appropriate mode via the app based on cleaning needs.
- **Cleaning Patterns:** The robot can clean in a zigzag pattern (default) or a matrix pattern (double pass) for thorough cleaning.



Figure 5: Zigzag and Matrix cleaning patterns for comprehensive coverage.

3.4 Mopping Function

To use the mopping function, fill the water tank (250 mL capacity) with clean water and attach the mop pad. The robot will then vacuum and mop simultaneously. Adjust water levels (three levels available) via the app for different floor types.



Figure 6: The 2-in-1 vacuum and mop function in action.

3.5 Advanced App Control

The Proscenic App provides extensive control over your robot:

- **Multi-Level Maps:** Store up to 5 different floor maps.
- **Custom Cleaning Schedules:** Set specific times for cleaning.
- **Zone Cleaning:** Direct the robot to clean specific rooms or areas.
- **Forbidden Zones/Invisible Walls:** Define areas the robot should avoid.



Figure 7: App interface for setting forbidden zones and invisible walls.

3.6 Voice Control

Integrate your Q8 Max with smart home assistants for convenient voice control:

- **Compatible with:** Amazon Alexa, Google Home, Siri, IFTTT.
- **Example Command:** "Siri, ask the robot to start cleaning."



Figure 8: Voice control functionality with smart assistants.

4. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum.

4.1 Auto-Emptying Station

The auto-emptying station automatically transfers dust from the robot's dustbin to a larger dust bag within the

station. Replace the dust bag when full (approximately every 60 days, depending on usage).



Figure 9: The auto-empty station providing up to 60 days of hands-free cleaning.

4.2 Dustbin and Water Tank

- **Dustbin (350 mL):** Empty the robot's internal dustbin manually if the auto-empty station is not used or if it becomes full during a cleaning cycle.
- **Water Tank (250 mL):** Refill the water tank with clean water before each mopping session. Empty any remaining water after use to prevent odors and mold.

4.3 Brushes and Filters

- **Main Brush:** Regularly remove hair and debris tangled around the main brush using the provided cleaning tool.
- **Side Brushes:** Check side brushes for wear and tear. Replace if damaged. Clean any tangled hair.
- **HEPA Filter:** Tap the filter gently to remove dust. Do not wash the HEPA filter with water. Replace every 3-6 months depending on usage.

4.4 Sensors and Charging Contacts

Wipe all sensors (LiDAR, cliff, anti-collision) and charging contacts on both the robot and the station with a clean, dry cloth to ensure proper function.

5. Troubleshooting

If you encounter issues with your Proscenic Q8 Max, refer to the following common problems and solutions:

- **Robot does not start:** Ensure the robot is fully charged and the power button is pressed correctly. Check if the charging station is properly connected to power.
- **Robot gets stuck frequently:** Clear obstacles from the cleaning path. Use the app to set forbidden zones for areas where the robot often gets stuck.
- **Poor cleaning performance:** Empty the dustbin, clean the main brush and side brushes, and check if the HEPA filter is clogged. Increase suction power via the app.
- **Mopping leaves streaks:** Ensure the mop pad is clean and properly attached. Adjust the water level in the app. Use only clean water in the tank.
- **App connection issues:** Ensure your Wi-Fi network is 2.4GHz. Restart your router, robot, and smartphone. Re-pair the device if necessary.
- **Robot does not return to charging station:** Ensure the charging station is placed in an open area without obstructions. Clean the charging contacts on both the robot and the station.

For persistent issues, consult the Proscenic App for further diagnostics or contact customer support.

6. Specifications

Feature	Detail
Brand	Proscenic
Model	Q8 Max New
Color	Black
Product Dimensions	32 x 32 x 9.7 cm
Weight	8 kg
Dustbin Capacity	350 mL (Robot) / 2.5 Liters (Auto-Empty Station)
Water Tank Capacity	250 mL
Suction Power	6000 Pa
Battery Voltage	14.4 Volts
Battery Capacity	3200 mAh
Runtime	Up to 200 minutes
Noise Level	65 dB

Navigation Type	LiDAR
Compatible Devices	Smartphone (App), Alexa, Google Home, Siri, IFTTT

7. Warranty and Support

7.1 Warranty Information

The Proscenic Q8 Max comes with a warranty of up to 24 months. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official Proscenic website or contact customer service.

7.2 Customer Support

For technical assistance, troubleshooting, or any product-related inquiries, Proscenic offers a 24/7 rapid assistance team. Contact information can be found on the official Proscenic website or through the Proscenic App.

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