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Bearhug HPU-004

Bearhug Large Heating Pad Instruction Manual

Model: HPU-004

Important Safety Instructions

Please read all instructions carefully before using this heating pad. Failure to follow these instructions may result in electric shock, fire, or injury.

- Do not use while sleeping.
- Do not use on an infant or on an animal.
- This heating pad is not to be used by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not use on insensitive skin areas.
- Do not use in an oxygen-enriched atmosphere.
- Never pull this pad by the supply cord.
- Do not use pins or other metallic means to fasten this pad.
- Do not sit on, against, or fold the pad during use.
- Never leave the appliance unattended, especially if children are present.
- Do not use this pad with liniment, salve, or ointment preparations that contain heat-producing ingredients, as skin burns could result.
- Always unplug the heating pad when not in use.
- Inspect the pad before each use. Discard if any signs of deterioration or damage are visible.



Image: Important safety guidelines for the Bearhug heating pad.

Product Overview

The Bearhug Large Heating Pad (Model HPU-004) is designed to provide soothing warmth for relaxation and pain relief. It features double-sided faux fur for comfort, multiple heat settings, and an automatic shut-off function for safety.



Image: The Bearhug Large Heating Pad, highlighting its soft, double-sided faux fur material.



Image: A person using the Bearhug heating pad for back comfort, illustrating its large coverage.

Setup

1. Unpack the heating pad and controller from its packaging.
2. Ensure the connector on the heating pad is securely plugged into the controller.
3. Plug the power cord into a standard 120V/60Hz electrical outlet.
4. Place the heating pad on the desired body area. Ensure the pad is not folded or bunched up during use.



Image: The easy-to-use controller for the heating pad, showing heat level display and power button.

Operating Instructions

Power On/Off

- Press the power button on the controller to turn the heating pad on.
- Press the power button again to turn the heating pad off.

Adjusting Heat Levels

- The heating pad offers six temperature settings, ranging from 104°F to 158°F.
- Use the '+' and '-' buttons on the controller to increase or decrease the heat level. The current heat level will be displayed on the controller.



Image: Adjusting heat settings on the controller for personalized warmth.

Auto Shut-Off Feature

- For safety, the heating pad is equipped with a 2-hour automatic shut-off timer.
- The pad will automatically turn off after approximately 2 hours of continuous use.
- To resume heating, simply press the power button again.

Dry and Moist Heat Therapy

- **Dry Heat:** Use the pad as is for dry heat therapy.
- **Moist Heat:** For deeper penetration and increased circulation, lightly spray water on the pad before use. Ensure the pad is not saturated.



Image: Preparing the heating pad for moist heat therapy by lightly spraying water.

Maintenance

Cleaning Instructions

- Always unplug the heating pad from the electrical outlet and detach the controller before cleaning.
- Allow the pad to cool down completely before washing.
- The Bearhug Electric Heating Pad is machine washable. Use a gentle cycle with cold water.
- Do not bleach, iron, or dry clean the heating pad.
- Tumble dry on low heat or line dry. Ensure the pad is completely dry before reconnecting the controller and storing or using.
- If the pad becomes soiled, you can gently wipe it down with a damp cloth and allow it to dry completely.



Image: Instructions for machine washing the heating pad after detaching the controller.

Troubleshooting

If your Bearhug heating pad is not functioning as expected, please review the following common issues and solutions:

- **Pad not heating:** Ensure the power cord is securely plugged into a working electrical outlet and the controller is firmly connected to the pad. Press the power button to turn it on and select a heat level.
- **Pad turns off unexpectedly:** The heating pad has a 2-hour auto shut-off feature. If it turns off, simply press the power button to restart it. If it turns off before 2 hours, check for any folds or obstructions that might trigger overheat protection.
- **Uneven heating:** Ensure the pad is laid flat and not folded or bunched up during use.

If these steps do not resolve the issue, please contact customer support.

Specifications

Feature	Detail
Model Number	HPU-004
Product Dimensions	20" x 24" (Warm Orange variant)
Weight	1.32 Pounds
Heat Levels	6 (104°F to 158°F)
Auto Shut-Off	2 Hours
Power Cord Length	Approximately 5.9 ft
Material	Double-sided soft flannel / Faux Fur
Certification	ETL Certified
Washable	Machine Washable (detachable controller)

Warranty and Support

Warranty Information

The product is covered by a return policy allowing returns within 30 days. One customer review mentions a 5-year warranty, but official product data does not explicitly state this. Please refer to your purchase documentation for specific warranty details.

Customer Support

For questions regarding product usage or after-sales service, please contact Bearhug customer service through the "contact sellers" option on the platform where you purchased the product. Bearhug offers 7-day, 24-hour online customer service to respond to your inquiries promptly.

Product Video

Your browser does not support the video tag.

Video: Official Bearhug Heating Pad overview, demonstrating features like heat levels, auto shut-off, and various applications for pain relief.

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