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HONOR X9c

HONOR X9c 5G Smartphone User Manual

Model: X9c (BRP-NX1)

1. Introduction

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your HONOR X9c 5G smartphone. The HONOR X9c is a powerful device featuring a 2.2 GHz Octa-core processor, 12GB RAM, 256GB internal storage, and a 6600 mAh battery. It runs on Android 14 and supports 5G connectivity with Dual-SIM capabilities.

2. What's in the Box

Upon unboxing your HONOR X9c, please verify that the following items are included:

- HONOR X9c 5G Smartphone
- USB Cable
- (Other accessories may vary by region)

3. Setup

3.1. SIM Card Installation

The HONOR X9c supports Dual-SIM functionality. Follow these steps to install your SIM cards:

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool (if provided) into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts are facing down and the cut corner aligns correctly.
4. Carefully reinsert the SIM card tray into the phone.

Important Network Compatibility Note:
This smartphone is designed for GSM networks. It is not compatible with CDMA networks, including Verizon, Sprint, and US Cellular. Before purchasing or using, please verify compatibility with your network provider for 3G, 4G/LTE, and 5G services. The device supports the following frequencies:

- **SIM CARD 1 & 2:**
- 2G: GSM 850/ 900/ 1800/ 1900
- 3G: HSDPA 850(B5) / 900(B8) / 1900(B2) / 2100(B1)
- 4G: LTE
- 5G: SA/NSA/Sub6

3.2. Initial Power On and Setup

1. Press and hold the Power button until the HONOR logo appears.
2. Follow the on-screen prompts to select your language, connect to Wi-Fi, and set up your Google account.
3. You can transfer data from an old device during this process or set up as a new device.

3.3. Charging the Device

Connect the provided USB cable to the charging port on your phone and the other end to a compatible power adapter (not always included) or a computer's USB port. The battery icon on the screen will indicate charging status.

4. Operating Your Device

4.1. Basic Navigation

The HONOR X9c features an intuitive Android 14 interface. Use touch gestures such as tapping, swiping, pinching, and spreading to navigate. The navigation bar (or gestures, if enabled) at the bottom of the screen allows you to go back, go to the home screen, or view recent apps.

4.2. Making Calls and Sending Messages

- **Calls:** Tap the Phone icon, enter the number, and tap the call button.
- **Messages:** Tap the Messages icon, start a new conversation, enter the recipient's number or select from contacts, and type your message.

4.3. Using the Camera

Your HONOR X9c is equipped with a high-resolution 108 MP main camera. To take photos or videos:

1. Open the Camera app.
2. Select your desired mode (Photo, Video, Portrait, etc.).
3. Tap the shutter button to capture an image or start/stop recording a video.

4.4. Connectivity

Access Wi-Fi, Bluetooth, and mobile data settings from the Quick Settings panel (swipe down from the top of the screen) or through the main Settings app. The device supports 5G cellular technology for fast internet speeds where available.

5. Maintenance

5.1. Battery Care

To prolong the life of your 6600 mAh battery:

- Avoid extreme temperatures.
- Do not let the battery drain completely regularly.

- Use the provided or certified charging accessories.

5.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System & updates > Software update**

5.3. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid harsh chemicals or abrasive materials. Do not expose the device to excessive moisture.

5.4. Storage Management

Your device comes with 256GB of internal storage. To manage storage effectively, regularly review and delete unnecessary files, apps, and media. You can also utilize cloud storage services.

6. Troubleshooting

6.1. Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Press and hold the Power button for at least 10 seconds.
- **Network issues:** Check SIM card installation, ensure mobile data is enabled, or try restarting the device. Verify network compatibility with your carrier.
- **Apps freezing:** Close and reopen the app. If the issue persists, clear the app's cache or reinstall it.
- **Slow performance:** Close background apps, clear cache, or restart the device.

6.2. Network Compatibility Reminder

As previously stated, the HONOR X9c is not compatible with CDMA networks (e.g., Verizon, Sprint, US Cellular). Ensure your carrier uses GSM technology for full functionality.

7. Specifications

Feature	Specification
Model Name	HONOR X9c
Item Model Number	BRP-NX1
Operating System	Android 14
Processor	Qualcomm SM6450 Snapdragon 6 Gen 1 (4 nm) Octa-core (4x2.2 GHz Cortex-A78 & 4x1.8 GHz Cortex-A55)
RAM	12 GB
Internal Storage	256 GB
Display	6.78 inches AMOLED, 1224 x 2700 pixels
Main Camera	108 MP, f/1.8, (wide), 1/1.67", PDAF, 16 MP, f/2.5, (wide)
Battery Capacity	6600 mAh (non-removable)
SIM Type	Dual-SIM
Cellular Technology	5G (SA/NSA/Sub6), 4G LTE, 3G HSDPA, 2G GSM
Color	Jade Cyan (as reviewed)
Item Weight	1.32 pounds (approx. 600 grams)
Dimensions	7.87 x 3.94 x 3.94 inches (Package Dimensions)

8. Product Images



This image displays the HONOR X9c smartphone in Jade Cyan. The front features a large display with a punch-hole camera, while the back highlights the circular camera module with three lenses and the HONOR branding.



This image showcases the HONOR X9c smartphone available in three distinct colors: a soft pink, a deep grey, and the vibrant jade cyan. Each phone features the prominent circular camera module on the back.

9. Warranty and Support

Your HONOR X9c smartphone comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official HONOR website.
For technical support, service, or further inquiries, please contact HONOR customer service through their official website or the contact information provided in your product documentation.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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