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> Yealink AX83H IP Phone User Manual

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Model: AX83H

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Yealink AX83H IP Phone. The AX83H is an enterprise portable Wi-Fi IP color screen phone designed for wireless communication needs in various professional environments. It features advanced audio technology, robust connectivity, and a long-lasting battery.

PACKAGE CONTENTS

Before you begin, please verify that all items are present in the package:

- Yealink AX83H Handset
- Rechargeable Battery
- Belt Clip
- Charging Cradle
- Power Adapter



Image: The Yealink AX83H IP Phone shown in its charging cradle, displaying the screen and keypad. This image illustrates the phone's design and how it sits in its base.

SETUP GUIDE

1. Installing the Battery

1. Locate the battery compartment cover on the back of the handset.
2. Gently slide or lift the cover to open the compartment.
3. Insert the provided rechargeable battery, ensuring the contacts align correctly.
4. Replace the battery compartment cover until it clicks into place.

2. Charging the Handset

1. Connect the power adapter to the charging cradle.
2. Plug the power adapter into a wall outlet.
3. Place the AX83H handset into the charging cradle. Ensure it is seated properly and the charging indicator light illuminates.
4. Allow the phone to charge fully before first use (approximately 4 hours). A full charge provides up to 9 hours of talk time and 200 hours of standby time.

3. Initial Configuration (Network & SIP Account)

The AX83H supports Wi-Fi 6 and can register up to four SIP accounts. Network configuration is typically handled by your IT administrator or service provider.

1. **Wi-Fi Connection:** Navigate to *Menu > Settings > Wi-Fi*. Select your desired Wi-Fi network and enter the password if prompted. The phone supports dual-band 2.4G/5G Wi-Fi.
2. **SIP Account Registration:** This process usually involves entering SIP server details, username, and password provided by your VoIP service provider. Consult your IT department for specific instructions. The phone supports advanced seamless roaming technology for stable connections.



Image: A close-up front view of the Yealink AX83H IP Phone, highlighting its color display, navigation buttons, and numeric keypad. This image helps users identify key physical features.

OPERATING INSTRUCTIONS

Making Calls

- **Dialing:** Enter the phone number using the keypad and press the **Dial** or **Send** key.
- **From Contacts:** Navigate to *Directory*, select a contact, and press the **Dial** key.
- **From Call History:** Navigate to *History*, select a call entry, and press the **Dial** key.

Answering Calls

When the phone rings, press the **Answer** key or the **Speakerphone** key to answer the call.

Call Management

- **Ending a Call:** Press the **End Call** key.
- **Hold:** During a call, press the **Hold** soft key. Press again to resume.
- **Transfer:** During a call, press the **Transfer** soft key, dial the new number, and press **Transfer** again.
- **Mute:** Press the **Mute** key to mute your microphone. Press again to unmute.
- **Volume Adjustment:** Use the side volume keys to adjust the earpiece, speaker, or ringer volume.

Bluetooth Connectivity

The AX83H features Bluetooth 5.0 for connecting wireless headsets or other Bluetooth devices.

1. Navigate to *Menu > Settings > Bluetooth*.
2. Turn Bluetooth *On*.
3. Select *Pair New Device* and choose your device from the list.
4. Follow on-screen prompts to complete pairing.

Headset Usage

The phone supports a 3.5mm headset jack for wired headsets.

- Plug your 3.5mm headset into the headset jack on the side of the phone.
- Calls will automatically route to the headset when connected.

MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Do not use liquid cleaners or aerosols.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. If the phone will not be used for an extended period, store it with a partial charge.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and moisture.
- **Environmental Conditions:** Avoid exposing the phone to excessive dust, humidity, or direct water contact.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on.	Battery not installed correctly or discharged.	Ensure battery is properly seated. Place phone on charging cradle for at least 30 minutes.
No dial tone / Cannot make calls.	No network connection or SIP account not registered.	Check Wi-Fi connection status. Verify SIP account registration with your IT administrator.
Poor audio quality (echo, static).	Weak Wi-Fi signal, network congestion, or interference.	Move closer to your Wi-Fi access point. Check for other devices causing interference. The phone features Smart Noise Cancellation, but extreme conditions can still affect quality.
Bluetooth device not pairing.	Device not in pairing mode or out of range.	Ensure the Bluetooth device is in pairing mode. Bring the device closer to the phone.

If the problem persists after attempting these solutions, please contact your IT support or Yealink customer service.

SPECIFICATIONS

Feature	Detail
Model	AX83H
Display	2.4-inch Color Display
SIP Accounts	Up to 4
Audio Technology	Optima HD Audio, Smart Noise Cancellation
Wi-Fi	Dual-band 2.4G/5G Wi-Fi 6, Advanced Seamless Roaming
Bluetooth	Bluetooth 5.0

Feature	Detail
Battery Capacity	2000mAh
Talk Time	Up to 9 hours
Standby Time	Up to 200 hours
Headset Jack	3.5mm
Charging Port	Type-C (for charging cradle connection)
Dimensions (L x W x H)	7 x 4 x 3.5 inches
Item Weight	13.6 ounces

WARRANTY INFORMATION

Yealink products typically come with a standard manufacturer's warranty. For detailed information regarding the warranty period, coverage, and terms and conditions for your AX83H IP Phone, please refer to the warranty card included in your product packaging or visit the official Yealink website. Keep your purchase receipt as proof of purchase for warranty claims.

CUSTOMER SUPPORT

For technical assistance, product inquiries, or support, please contact Yealink customer service through their official channels. You can find contact information, FAQs, and additional resources on the [Yealink Official Store on Amazon](#) or their corporate website.

When contacting support, please have your product model (AX83H) and serial number ready.