

SHOKZ SHOKZ CL120C

# SHOKZ Loop 120 USB C Wireless Adapter User Manual

Model: SHOKZ CL120C

## 1. INTRODUCTION

The SHOKZ Loop 120 USB C Wireless Adapter is designed to enhance the connectivity and user experience of your OpenComm2 and OpenMeet bone conduction headsets when paired with a computer. This adapter provides improved connection stability, extended range, and seamless integration with communication platforms like Zoom.

### What's in the Box

- Shokz Loop 120 USB-C Wireless Adapter

## 2. SETUP

### Connecting the Adapter

1. Locate an available USB-C port on your computer (laptop or desktop).
2. Carefully insert the SHOKZ Loop 120 USB C Wireless Adapter into the USB-C port. Ensure it is fully seated.
3. Your computer should automatically recognize the adapter.
4. Ensure your SHOKZ OpenComm2 or OpenMeet headset is powered on and in pairing mode (if not already paired). The adapter will automatically connect to your headset.

#### Important Note:

It is not recommended to connect the Loop 120 Dongle to mobile devices at this time. For optimal performance, use the Loop 120 Dongle exclusively with computers.

# PC and Mac Compatibility

The Shokz Loop120 USB-A wireless adapter keeps your connection stable and uninterrupted



*Image: The SHOKZ Loop 120 USB C Wireless Adapter seamlessly integrated into a laptop's USB-C port, demonstrating its compact design and PC/Mac compatibility.*

## 3. OPERATING INSTRUCTIONS

### Enhanced Connectivity and Features

- **Improved Stability and Range:** Experience a more stable and extended wireless connection between your SHOKZ headset and computer.

- **Seamless Zoom Integration:** Enjoy enhanced button interaction when using Zoom meetings, including:

- One-click mute synchronization.
- Volume adjustment synchronization.
- One-click reject/end call functions.

## LED Indicator Status

The LED indicator on the Loop 120 provides clear visual cues regarding the current status of your headset connection:

- **Steady Green Light:** Indicates an ongoing call or active connection.
- **Steady Red Light:** Indicates that the headset is currently muted.
- *Other states (e.g., blinking) may indicate pairing mode or connection issues. Refer to your headset's manual for specific pairing instructions.*



*Image: A detailed front view of the SHOKZ Loop 120 USB C Wireless Adapter, highlighting its compact design and the USB-C connector.*

## 4. MAINTENANCE

To ensure the longevity and optimal performance of your SHOKZ Loop 120 USB C Wireless Adapter, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to gently wipe the adapter. Avoid using harsh chemicals, solvents, or abrasive materials.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the adapter or subjecting it to strong impacts. Always insert and remove it carefully from USB-C ports.
- **Moisture:** Keep the adapter away from water and other liquids. If it gets wet, disconnect it immediately and allow it to dry completely before reuse.

## 5. TROUBLESHOOTING

If you encounter issues with your SHOKZ Loop 120 USB C Wireless Adapter, try the following troubleshooting steps:

Problem	Possible Solution
Adapter not recognized by computer.	Ensure the adapter is fully inserted into the USB-C port. Try a different USB-C port on your computer. Restart your computer. Check for any pending operating system updates.
Headset not connecting to the adapter.	Ensure your SHOKZ headset is powered on and in pairing mode (if necessary). Refer to your headset's user manual for specific pairing instructions with a Bluetooth adapter. Disconnect and reconnect the Loop 120 adapter.
LED indicator not working as expected.	Ensure the adapter is securely connected and the headset is paired. If the issue persists, contact SHOKZ customer support.

Problem	Possible Solution
Zoom button functions not synchronizing.	Ensure your Zoom application is up to date. Verify that your SHOKZ headset is selected as the audio device within Zoom settings. Restart Zoom and/or your computer.

## 6. SPECIFICATIONS

Feature	Detail
Model Number	SHOKZ CL120C
Brand	SHOKZ
Connector Type	USB Type C
Compatible Devices	Laptop (Designed for OpenComm2 & OpenMeet headsets)
Color	Black
Item Weight	1.2 Grams (0.042 ounces)
Package Dimensions	2.83 x 2.44 x 0.67 inches
Manufacturer	Shokz Limited Corporation
Date First Available	December 23, 2024

## 7. WARRANTY AND SUPPORT

SHOKZ products are manufactured to the highest quality standards. For information regarding warranty coverage, product registration, and customer support, please visit the official SHOKZ website or contact their customer service directly.

**Official SHOKZ Website:** [Visit the SHOKZ Store on Amazon](https://www.shokz.com)

Please retain your proof of purchase for any warranty claims.

SHOKZ	
EU Declaration of Conformity	
Radio Equipment	Product Name: Loop120 USB-C Adapter
Model:	SHOKZ CL120C
Manufacturer	SHOKZ SINGAPORE (PTE) LTD. 11 NORTH BUONA VISTA DRIVE #16-09 THE METROPOLIS SINGAPORE 138589 Singapore
The declaration of conformity is issued under the sole responsibility of the manufacturer: SHOKZ SINGAPORE (PTE) LTD.	
The object of the declaration described above is in conformity with the following relevant Union harmonisation legislation(s): Radio Equipment Directive (RED)2014/53/EU	
Conformity with the essential requirements of the legislation(s) have been demonstrated by using the following standard(s):	
Health and Safety (Art.3(1)(a))	EN 62471: 2010 EN 50652: 2011 EN IEC 62686-2-2020+A1:2020 EN 62311: 2013+A1:2014 DraH EN 301 40-17 V2.2.1 (2023-09) EN 300 328 V2.2.2 (2018-07)
Specific Requirements (art. 3.3 e-i)	RoHS Directive 2011/65/EU amending 2011/65/EU Standards for other legislations:
The notified body: Notified Body 1177, TMOQ Engineering, Inc. performed an EU-type examination and issued the EU-type examination certificate: E1117-240006	
Signed for and on behalf of Place and date of issue:	
Signature:	Yong Bin(Chairman)
Name, function:	

[\[pdf\]](#) Declaration of Conformity Warranty

vox1800 SHOKZ SINGAPORE PTE LTD Terms of Service Warranty Shokz Loop120 USB C Adapter

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Radio Equipment Product Name: Model: EU Declaration of Conformity Loop120 USB-C Adapter

**SHOKZ CL120C** Manufacturer Name: Address: Country: SHOKZ

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METROPOLIS SINGAPORE 138589 Singapore This declaration of conformity is

issued under the so...

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