HyperGear 15842

User Manual: HyperGear 10,000mAh Portable Power Bank

Model: 15842

1. INTRODUCTION

Thank you for choosing the HyperGear 10,000mAh Portable Power Bank. This device is designed to provide reliable and fast charging for your mobile devices on the go. With its high capacity, dual charging ports, and intelligent LED display, it ensures your devices stay powered throughout your day. Please read this manual carefully before use to ensure optimal performance and safety.

2. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following precautions:

- Do not expose the power bank to extreme temperatures (above 45°C/113°F or below 0°C/32°F), direct sunlight, or high humidity.
- Do not disassemble, modify, or attempt to repair the device. This will void the warranty and may cause harm.
- Keep away from water and other liquids.
- Avoid dropping or subjecting the power bank to strong impacts.
- Use only certified charging cables and adapters.
- Keep out of reach of children.

Safe Charging with SmartChip

Overcharge Protection

Overvoltage Protection

Short Circuit Protection

Temperature Regulation

Image: The HyperGear Power Bank features SmartChip technology for comprehensive protection against overcharge, overvoltage, short circuits, and temperature fluctuations, ensuring safe charging for your devices.

3. PACKAGE CONTENTS

Please check the package for the following items:

- HyperGear 10,000mAh Portable Power Bank
- USB-C to USB-C Charging Cable
- User Manual (this document)

Image: The product packaging, illustrating the HyperGear 10,000mAh Power Bank and its key features, including 38W Next-Gen Portable Power Delivery and +35 hours extra battery life.

4. PRODUCT OVERVIEW

The HyperGear 10,000mAh Power Bank is designed for portability and efficiency. It features a compact design with a digital LED display for battery status and multiple charging ports.

- **USB-C PD Port:** For fast input and output charging.
- **USB-A Port:** For standard output charging.
- **LED Digital Display:** Shows the remaining battery percentage.
- **Power Button:** Activates the display and initiates charging.

Image: A front view of the HyperGear 10,000mAh Portable Power Bank, highlighting its digital LED display showing '100' for full charge, and the HyperGear branding.

POWER PACK PRO SERIES

Next-Gen Portable Power Delivery

45% More Charging Power*

Digital Battery Display

Ultra-Compact Design

HYPERGEAR

100

*Compared to the original Power Pack

Image: This graphic illustrates the key features of the Power Pack Pro Series, including 45% more charging power, a digital battery display, and an ultra-compact design, with the power bank shown from an angled perspective.

Upgraded, Downsized

Full-sized power in a pocket-sized design
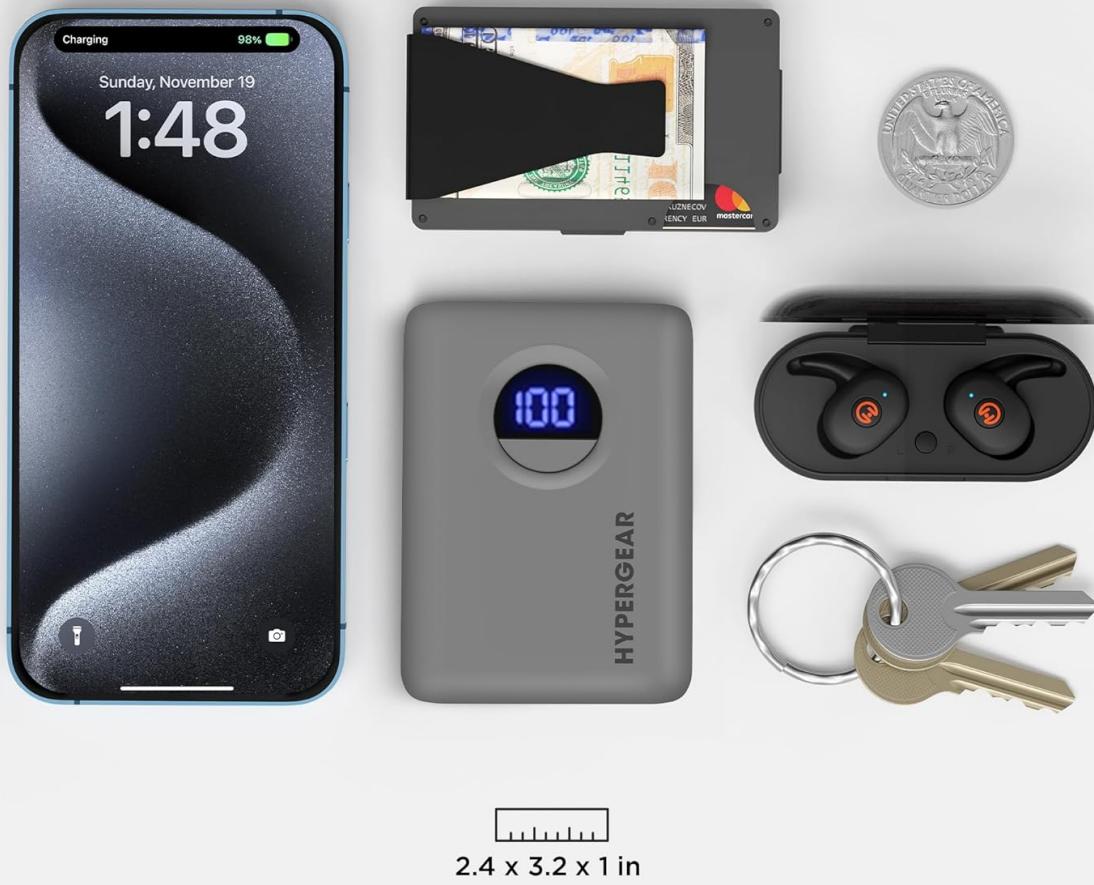
2.4 x 3.2 x 1 in

Image: The HyperGear Power Bank is displayed alongside common items like a smartphone, a wallet, and keys, demonstrating its compact and pocket-sized dimensions of 2.4 x 3.2 x 1.03 inches.

5. SETUP

Initial Charging of the Power Bank

Before first use, fully charge your HyperGear Power Bank. This ensures optimal battery performance and longevity.

1. Connect the included USB-C to USB-C cable to the USB-C PD port on the power bank.
2. Connect the other end of the cable to a compatible USB-C wall charger (not included). For fastest charging, use a 20W or higher USB-C PD charger.
3. The LED display will show the charging progress, increasing from 0 to 100.
4. Once the display shows '100', the power bank is fully charged and ready for use.

6. OPERATING INSTRUCTIONS

Charging Your Devices

The power bank supports fast charging for compatible devices via its USB-C PD port and standard

charging via its USB-A port.

1. Connect your device's charging cable to the appropriate port on the power bank (USB-C or USB-A).
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED display will show the power bank's remaining battery percentage.
4. To stop charging, simply disconnect the cable from your device or the power bank.

Portable Fast Charging
For iPhone, Galaxy, and Pixel

50% 🔋\\ **30**MIN CHARGE

Internally tested with iPhone 15 Pro.

Image: The HyperGear Power Bank is shown connected to an iPhone via a charging cable, demonstrating its portable fast charging capability. The image highlights that it can charge 50% in 30 minutes, based on internal testing with an iPhone 15 Pro.

Dual Device Charging

You can charge two devices simultaneously using both the USB-C and USB-A ports.

1. Connect the first device to the USB-C PD port.
2. Connect the second device to the USB-A port.
3. Both devices will charge concurrently.

Image: This image demonstrates the dual high-speed charging capability of the HyperGear Power Bank, showing it simultaneously charging a smartphone and a pair of wireless earbuds. It also highlights universal compatibility with various devices like iPhones, Androids, Earbuds, Watches, Cameras, Speakers, and Controllers.

Checking Battery Level

Press the power button once to activate the LED digital display, which will show the current battery percentage of the power bank.

7. MAINTENANCE

Proper care will extend the life of your power bank:

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use.
- If storing for extended periods, charge the power bank to approximately 50% every 3 months to maintain battery health.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Cable or adapter issue; power bank fully charged; faulty port.	Try a different cable or wall adapter. Check if the power bank is already at 100%. Try a different port if available.
Device not charging from power bank	Power bank battery low; cable issue; device compatibility.	Recharge the power bank. Try a different charging cable. Ensure your device is compatible with USB charging.
Slow charging	Cable quality; device not supporting fast charge; multiple devices charging.	Use a high-quality, certified cable. Ensure your device supports fast charging for the port used. Disconnect other devices if charging slowly.
LED display not working	Power bank is off; internal issue.	Press the power button. If it still doesn't light up, contact customer support.

9. SPECIFICATIONS

Feature	Detail
Model Number	15842
Battery Capacity	10,000 mAh
USB-C PD Output	20W (with PPS)
USB-A Output	18W Adaptive Fast Charge
Input (USB-C PD)	20W
Product Dimensions	2.4 x 3.2 x 1.03 inches
Item Weight	6.4 ounces
Compatibility	Universal (iPhone, Galaxy, Pixel, iPad, AirPods, etc.)

Image: A chart illustrating the long-lasting power of the 10,000mAh capacity HyperGear Power Bank, providing approximately +35 hours for iPhone 15 Pro, +35 hours for Galaxy S23+, and +33 hours for Pixel 8 Pro.

10. WARRANTY AND SUPPORT

Warranty Information

This HyperGear product is covered by a standard manufacturer's warranty. Please refer to the warranty card included in your package or visit the official HyperGear website for detailed warranty terms and conditions.

Customer Support

If you encounter any issues or have questions regarding your HyperGear Portable Power Bank, please contact HyperGear Customer Support. Contact information can typically be found on the product packaging or the official HyperGear website.

Related Documents - 15842

	[HyperGear ChargePadPro Wireless Charger User Manual & Safety Guide](#) User manual for the HyperGear ChargePadPro wireless charger (Model HYP15WPSM). Includes essential safety warnings, product components, usage instructions, LED status indicators, important notes, FCC compliance information, and warranty details.
	[HyperGear MaxCharge 3-in-1 Magnetic Wireless Charging Dock for Apple Devices - User Manual](#) Comprehensive user manual and specifications for the HyperGear MaxCharge 3-in-1 Magnetic Wireless Charging Dock. Learn about setup, usage, features, and safety for your iPhone, Apple Watch, and AirPods.
	[HyperGear Vibe Wireless Headphones User Manual](#) User manual for the HyperGear Vibe Wireless Headphones, covering specifications, charging, pairing, usage via AUX, functions, and important safety instructions.
	[HyperGear Activ8 Smartwatch + Fitness Tracker User Manual](#) User manual for the HyperGear Activ8 Smartwatch and Fitness Tracker, covering setup, controls, specifications, and safety instructions.
	[HyperGear Wireless Earbuds and Headphones User Manual](#) Comprehensive user manual for HyperGear wireless earbuds and on-ear headphones, covering setup, operation, troubleshooting, and safety information.
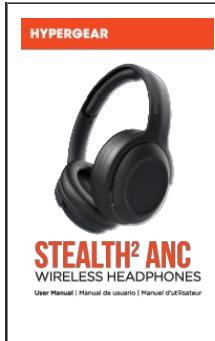
Hypergear Stealth ANC Wireless Headphones User Manual
User manual for the Hypergear Stealth ANC Wireless Headphones, covering specifications, getting started, functions, notes, and safety information.

Documents - HyperGear – 15842

no relevant documents