

Devo G3

DEVO G3 Smart Lock User Manual

Model: G3 | Brand: Devo

INTRODUCTION

The DEVO G3 Smart Lock is an advanced security solution for your home, offering multiple convenient unlocking methods and smart features. This manual provides detailed instructions for installation, operation, and maintenance to ensure optimal performance and security.



Image: Overview of the DEVO G3 Smart Lock, showcasing its exterior and interior units, physical keys, IC card, and mobile application interface.

SETUP AND INSTALLATION

What's in the Box

Verify all components are present before beginning installation:



Image: All components included in the DEVO G3 Smart Lock package, such as the exterior assembly, interior assembly, deadbolt, strike plate, IC cards, keys, user manual, measuring cardboard, and various screws.

- Smart Lock Exterior Assembly (1)
- Smart Lock Interior Assembly (1)
- Deadbolt (1)
- Strike Plate and Box (1)
- IC Cards (2)
- Physical Keys (2)
- User Manual (1)
- Measuring Cardboard (1)
- Various Screws (A, B, C, D, E)
- **Note:** 8 AA batteries are not included.

Installation Guide

Follow these steps for proper installation of your DEVO G3 Smart Lock. For a visual guide, please refer to the installation video below.

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Video: A detailed tutorial on how to install the DEVO G3 Wi-Fi Fingerprint Smart Lock, covering all necessary steps from unboxing to final

assembly.

1. **Measure the Dimensions:** Use the provided measuring cardboard to verify your door's cross bore diameter (38mm or 54mm), door hole diameter (25mm), and backset (60mm or 70mm). Adjust the deadbolt if necessary.
2. **Install Deadbolt:** Ensure the latch is in the retracted (unlocked) position. Insert the latch into the door frame and tighten the screws. Make sure the "UP" marking on the deadbolt faces upwards.
3. **Install Exterior Assembly:** If your door's cross bore is 38mm, remove the adapter from the exterior assembly. If it's 54mm, keep the adapter. Keep the torque blade vertical, align it with the hole on the latch, and pass it through. Ensure the cable goes underneath the deadbolt.
4. **Install Interior Assembly:** Detach the mounting plate from the interior assembly. Secure the mounting plate to the door with screws (select screw A for door thickness 45-55mm, screw B for 35-45mm). Tuck the remaining cable into the back of the internal assembly and pass the tailpiece through the latch hole. Connect the cable. Remove the double-sided tape sticker and attach the interior assembly.
5. **Final Assembly:** Adjust the rear lock knob to the vertical position. Insert and tighten screw D and screw C. Install plug E. Install 8 AA batteries (not included). Put on the battery cover. Remove the protective film from the keypad.

After fixing, check whether the latch can be twisted normally by turning the knob or using a key.

OPERATING INSTRUCTIONS

Connecting to Wi-Fi and App

The DEVO G3 Smart Lock features built-in Wi-Fi connectivity, allowing remote control via the Tuya Security app. No additional bridge is required.

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Video: Official tutorial demonstrating how to connect the DEVO G3 Wi-Fi Smart Lock to your Wi-Fi network and the Tuya Smart App.

1. On the lock keypad, enter the administrator password (initial password is 123456, or your custom admin password), then press the unlock button.
2. Press "5" to enter Wi-Fi network configuration mode, then press the unlock button.
3. On your smartphone, turn on Wi-Fi and Bluetooth.
4. Open the Tuya Smart App. Click "Add Device".
5. Choose your 2.4GHz Wi-Fi network and enter your password.
6. Once the device is added successfully, click "Done".

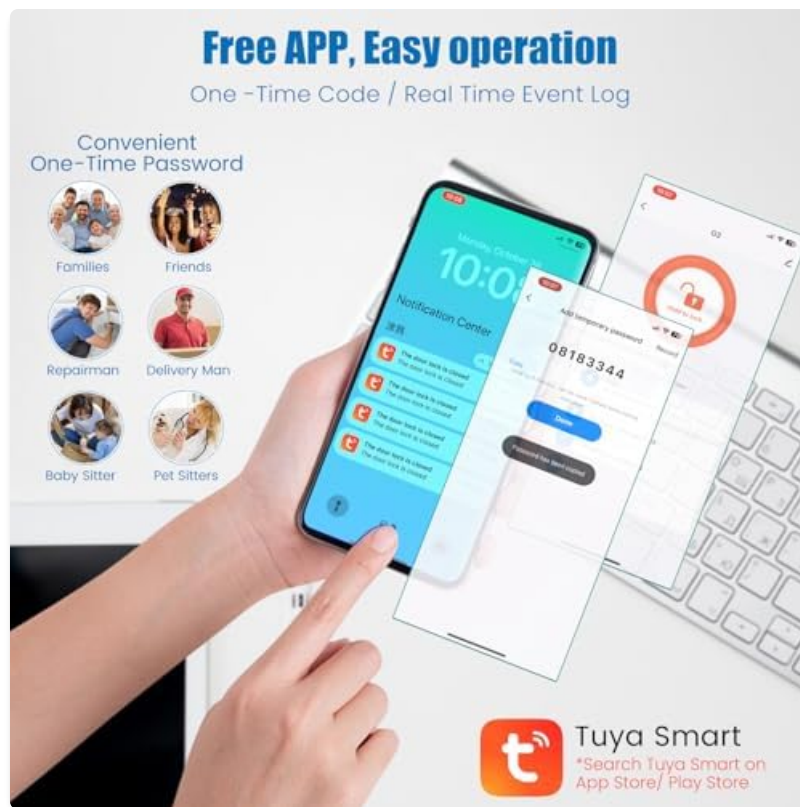


Image: The Tuya Smart App interface, showing options for one-time codes and real-time event logs, enabling convenient smart management.

Unlocking Methods

The DEVO G3 Smart Lock offers 5-in-1 unlocking capabilities for versatile access.

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Video: Demonstration of various unlocking methods for the DEVO G3 Smart Lock, including fingerprint, keypad, IC card, and physical key.



Image: Visual representation of the six access methods: App, Voice Control, Fingerprint, IC Card, Code, and Keys.

- **AI Fingerprint Recognition:** Store up to 100 unique fingerprints. Identifies in 0.25 seconds and unlocks in 0.5 seconds.
- **Keypad Passcode:** Use a digital keypad for entry. Supports anti-peeping passwords and temporary codes.
- **IC Card:** Tap the provided IC cards for quick access.
- **Physical Key:** Traditional key access for backup.
- **App Control:** Remotely unlock, manage access permissions, and view event logs via the Tuya Security app.
- **Voice Control:** Compatible with Alexa and Google Home for hands-free unlocking.

Devo Smart Lock with Voice Control—Easy to Use and Time-Saving



Image: A family interacting with the smart lock using voice commands via Alexa or Google Home, demonstrating hands-free operation.

MAINTENANCE

Power and Battery

The DEVO G3 Smart Lock is powered by 8 AA batteries (not included), providing approximately 8 months of operation. The lock features low battery alerts.

Reliable power that lasts twice as long



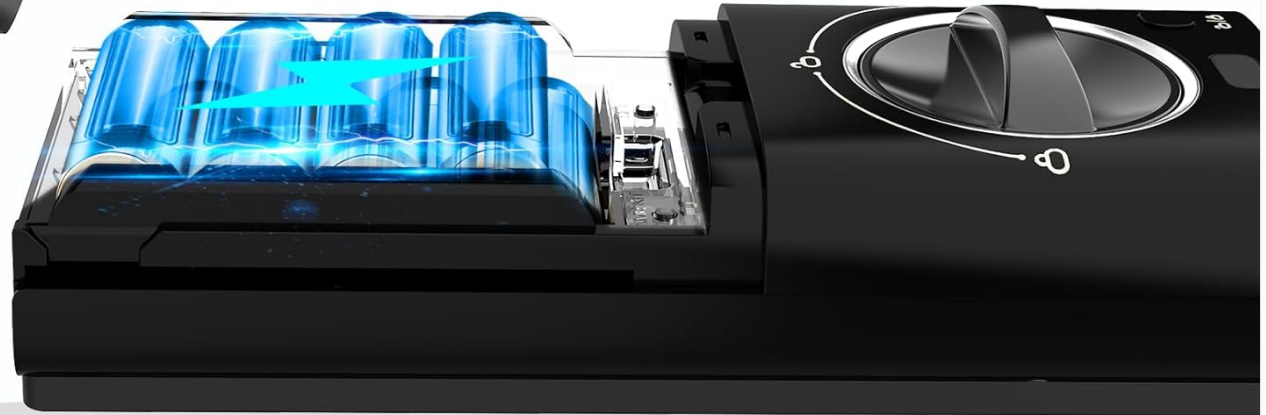
Month



Type C Emergency Port



Smart lock and app low battery alarm



DOVE G3 Smart Lock



Other Smart Lock with Built-in Wi-Fi

**Varies depending on the actual usage and environmental factor
(8 AA batteries are not included)*

Image: The internal battery compartment of the DEVO G3 Smart Lock, highlighting the use of 8 AA batteries and the presence of a Type-C emergency charging port.

- **Battery Type:** 8 AA batteries (alkaline recommended).
- **Battery Life:** Approximately 8 months, varies with usage.
- **Low Battery Alert:** The lock provides voice notifications and the app displays real-time battery level.
- **Emergency Power:** Equipped with a Type-C emergency port for temporary power if batteries run out.

Durability and Environmental Considerations

The G3 smart deadbolt is designed for durability and can withstand various environmental conditions.



Image: The DEVO G3 Smart Lock depicted in different environmental settings, emphasizing its IP54 waterproof rating and ability to withstand temperatures from 5°F to 122°F.

- **Waterproof Rating:** IP54 waterproof, suitable for outdoor use.
- **Temperature Range:** Operates effectively in temperatures from 5°F to 122°F (-15°C to 50°C).
- **Material:** Constructed from durable aluminum.

SECURITY FEATURES

- **Auto-Lock:** Customizable auto-lock timing from 5-900 seconds. The door automatically locks after closing.
- **One-Touch Lock:** Manual one-touch locking function.
- **Anti-Peeping Password:** Enter random digits before or after your actual password to prevent others from guessing your code.
- **Incorrect Entry Restrictions:** The lock will temporarily disable after multiple incorrect password attempts.
- **Event Logs:** View a history of lock and unlock events through the mobile app.

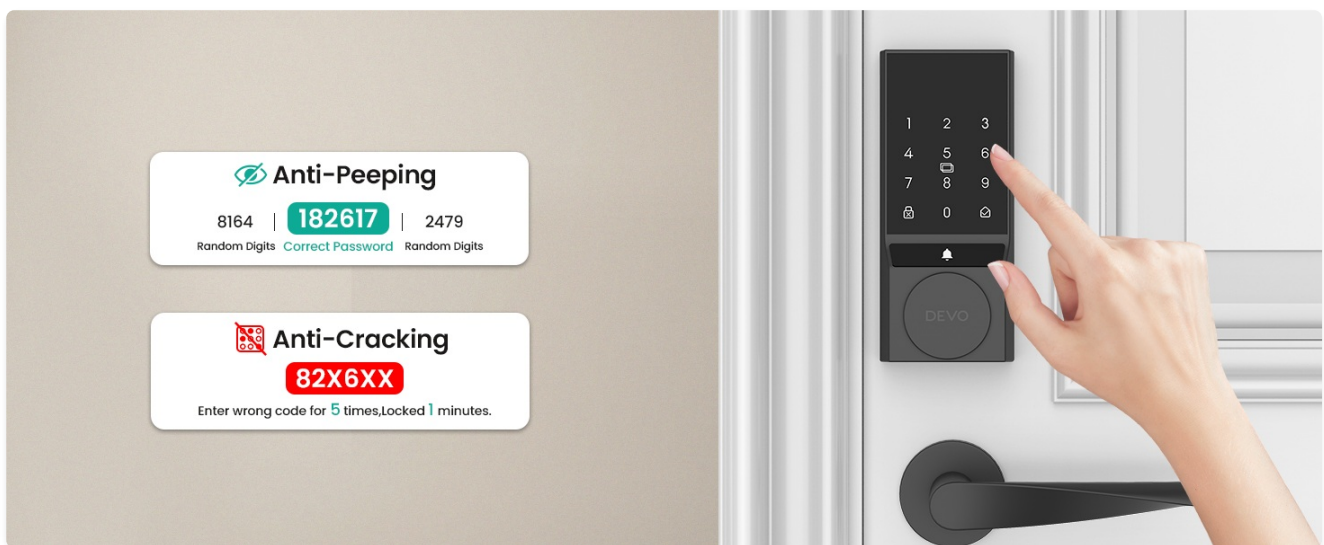


Image: Illustration of the anti-peeping password feature, allowing users to input random digits around the correct password, and the anti-cracking mechanism that locks the keypad after multiple incorrect attempts.

SPECIFICATIONS

Feature	Detail
Brand	Devo
Model Name	G3
Lock Type	Biometric, Deadbolt, Combination Lock, Keypad
Material	Aluminum
Color	Black
Item Dimensions (L x W x H)	2.5 x 1.24 x 5.8 inches
Item Weight	2.42 pounds
Connectivity Protocol	Wi-Fi
Controller Type	iOS or Android
Special Features	Fingerprint, Fob Unlock, Anti-Peeping Password, Auto-Lock, One-Touch Lock
Recommended Uses	Voice control with Alexa, Passcode, Anti-peep passwords, Digital door lock with keypad
Power Source	8 AA Batteries (not included)
Waterproof Rating	IP54

TROUBLESHOOTING

If you encounter issues with your DEVO G3 Smart Lock, please refer to the following common troubleshooting steps:

- **Lock Not Responding:** Check battery levels. If low, replace batteries or use the Type-C emergency power port.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if the issue persists.
- **Wi-Fi Connectivity Issues:** Ensure your Wi-Fi network is 2.4GHz. Verify your Wi-Fi password. Restart your router and the smart lock. Ensure the lock is within Wi-Fi range.
- **App Connection Problems:** Ensure Bluetooth is enabled on your phone. Update the Tuya Smart App to the latest version.
- **Keypad Not Working:** Check for any physical obstructions. Ensure the keypad is clean.
- **Auto-Lock Malfunction:** Verify the auto-lock timing settings in the app. Ensure the door closes completely and the deadbolt can extend freely.

For more complex issues or persistent problems, please contact Devo customer support.

WARRANTY AND SUPPORT

The DEVO G3 Smart Lock comes with a 12-month warranty from the date of purchase.

- **Warranty Coverage:** Covers manufacturing defects and malfunctions under normal use.
- **Exclusions:** Does not cover damage from misuse, unauthorized modification, accidents, or natural disasters.
- **Customer Support:** For technical assistance, warranty claims, or any questions, please refer to the contact information provided in your product packaging or visit the official Devo website.