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SOOMFON CN002

SOOMFON Stream Controller SE User Manual

Brand: SOOMFON

INTRODUCTION

The SOOMFON Stream Controller SE is an advanced control deck designed to streamline your workflow for streaming, gaming, and content creation. With its customizable LCD keys and intuitive controls, you can execute complex actions, launch applications, and manage system settings with a single touch or turn. This manual provides comprehensive instructions for setting up, operating, and maintaining your device.

WHAT'S IN THE BOX

Please verify that all items are present in your package:

- Stream Controller SE
- USB 2.0 Type-A to Type-C Cable
- User Manual
- Removable Adhesive



Packing List

Stream Controller SE *1
USB 2.0 Type-A to Type-C Cable *1
User Manual *1
Removable Adhesive *1



Figure 1: Package Contents of the Stream Controller SE.

SETUP

1. Connecting the Device

Connect the Stream Controller SE to your computer using the provided USB 2.0 Type-A to Type-C Cable. Insert

the Type-C end into the controller and the Type-A end into an available USB port on your PC or Mac. The device will be powered via the USB connection.

2. Software Installation

To fully utilize the features of your Stream Controller SE, you need to install the accompanying software. The software is compatible with Windows 10 (64-bit or higher) and MacOS Catalina (10.15 or higher). Please refer to the included User Manual for detailed instructions on where to download and how to install the software. Once installed, launch the application to begin customizing your control deck.



Figure 2: SOOMFON Stream Controller SE connected to a computer.

OPERATING THE STREAM CONTROLLER SE

Customizable LCD Keys

The Stream Controller SE features 6 fully customizable LCD buttons. These buttons can be programmed to trigger a wide range of actions, from opening programs and web pages to executing complex macros. The LCD

screens allow you to display custom icons for easy identification of each function.



Triple Keys, Infinite Control

LCD Keyboards, Flip-Page Button, Knobs – One Device for More Needs.



ADJUST

Turn the dial to adjust volume, brightness, customize hotkeys, and mouse controls.

ACCESS

Press the button to switch the product between the work, game and study scenes you set.



ACTIVATE

Customize the actions you want, from text paste to software control.

Figure 3: Triple Keys, Infinite Control - Overview of key functionalities.

Knobs and Changeover Buttons

In addition to the LCD keys, the device includes 3 rotatable knobs and 3 changeover buttons. The knobs can be customized for operations such as adjusting volume, brightness, or other continuous controls. The changeover buttons allow you to switch between different pages or scenes within the software, providing access to an expanded set of functions.



Figure 4: One-Touch Tactile Control and other design features.

Assigning Actions (Multi-Step in One Tap)

The Stream Controller SE allows you to assign multiple actions to a single button, making it a powerful multitasking tool. This feature enables you to execute a sequence of commands with just one tap, significantly streamlining complex workflows.



Multi-Step in One Tap

Assign multiple actions in one button, making it a powerful multitasking tool.



Figure 5: Multi-Step in One Tap functionality.

Plugin Marketplace

The Stream Controller SE is equipped with an extensive plugin marketplace. This allows you to download configuration files, icons, and applications tailored for various scenarios, functions, and layouts. The marketplace is regularly updated to meet diverse application needs, supporting integrations with software like OBS Studio, Twitch, YouTube, Discord, Spotify, and Voicemod.



More for Your Creation

OBS, Twitch, YouTube and 100+ plugins with more added regularly.



Figure 6: Extensive Plugins Marketplace.

Customizing Key Icons

You can personalize your Stream Controller SE by customizing the icons displayed on each LCD key. This feature allows you to create as many keyboard layouts as you like, making it easy to visually identify and access your most used functions.



Customizable Key Icons

Customize as many keyboard layouts as you like.



Figure 7: Customizable Key Icons.

Removable Stand

The Stream Controller SE comes with a removable 40° stand, allowing you to position the device for optimal ergonomics and visibility. You can lay it flat on the stand or use the included removable adhesive to secure it directly to your desktop, preventing any sliding during use.



Removable Stand

45° detachable stand for effortless key pressing and clear visibility.
Removable adhesive keeps it steady, no wobble, no trace.



Figure 8: Removable Stand and Adhesive.

Wide Application

The Stream Controller SE is a versatile tool suitable for a variety of applications, including live streaming, game programming, and media editing. Its ability to integrate with leading software and provide one-click access to tools and web pages makes it an invaluable asset for enhancing productivity and creativity.



Wide Application

Stream Controller SE,
the Multi-Domain Master



Figure 9: Wide Application of the Stream Controller SE.

Product Video

Video 1: Official SOOMFON Stream Controller SE product video demonstrating its features and use cases, including text pasting, software control, scene switching, and adjusting settings with the knobs.

TROUBLESHOOTING

If you encounter any issues with your SOOMFON Stream Controller SE, please refer to the following common problems and solutions:

- **Software Freezes or Crashes:** Ensure your operating system meets the minimum requirements (Windows 10 64-bit or higher; MacOS Catalina 10.15 or higher). Try reinstalling the software. Verify that your USB cable is not faulty by testing with another cable.
- **Device Not Recognized:** Check the USB connection. Try a different USB port on your computer. Ensure the software is running and updated to the latest version. Restart your computer and the Stream Controller SE software.
- **Keys or Knobs Not Responding:** Confirm that the device is recognized by the software. Check your assigned actions within the software to ensure they are correctly configured. If using a specific application (e.g., Spotify), ensure all necessary integrations or premium accounts are active as required.
- **Icons Not Displaying Correctly:** Verify that the custom icons are correctly loaded within the software's customization settings. Ensure the software is up to date.

For further assistance, please do not hesitate to contact our customer support team.

SPECIFICATIONS

Model Number	CN002
Package Dimensions	8.27 x 5.87 x 2.32 inches
Item Weight	4.7 ounces
Manufacturer	SOOMFON
Connectivity	USB 2.0 Type-A to Type-C
Compatibility	PC (Windows 10 64-bit or higher), Mac (MacOS Catalina 10.15 or higher)

MAINTENANCE

To ensure the longevity and optimal performance of your SOOMFON Stream Controller SE, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the device. For stubborn smudges, a slightly damp cloth with mild soap can be used, but ensure no liquid enters the device. Avoid abrasive cleaners or solvents.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts. Do not attempt to disassemble the unit, as this will void the warranty.

WARRANTY AND SUPPORT

Warranty Information

The SOOMFON Stream Controller SE comes with a 2-year product guarantee from the manufacturer. This warranty covers defects in materials and workmanship under normal use.

Customer Support

If you have any questions, require technical assistance, or encounter issues not covered in this manual, please contact our dedicated customer support team. Our support is available 24/7 to assist you with anything you need.

Contact information can typically be found on the manufacturer's official website or in the Quick Start Guide included with your product.