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> Claiks Dual Monitor Mount User Manual

## Claiks P1.07.004

# Claiks Dual Monitor Mount User Manual

Model: P1.07.004

## INTRODUCTION

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Thank you for choosing the Claiks Dual Monitor Mount. This ergonomic adjustable monitor arm is designed to enhance your workspace by providing optimal screen positioning, reducing strain, and freeing up valuable desk space. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure you get the most out of your new monitor mount.

## SAFETY INFORMATION

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Please read all instructions carefully before installation and use. Failure to follow these instructions may result in property damage, serious injury, or death.

- Do not exceed the maximum load capacity of 39.6 lbs (18 kg).
- Ensure the desk surface is stable and capable of supporting the combined weight of the mount and monitors.
- Always install the mount according to the instructions provided. Improper installation can lead to instability.
- Keep small parts away from children to prevent choking hazards.
- Periodically check all screws and connections to ensure they remain tight and secure.

## PACKAGE CONTENTS

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Before beginning installation, verify that all parts are present and undamaged. If any parts are missing or damaged, please contact customer support.

- 1 x Claiks Dual Monitor Mount (Pillar Dual Mount Black)
- 1 x Mounting Hardware Kit (includes screws, washers, spacers, and Allen wrenches)
- 1 x User Manual

## PRODUCT FEATURES

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The Claiks Dual Monitor Mount is engineered for versatility and ergonomic comfort, supporting a wide range of monitors and providing extensive adjustability.

- **Universal Compatibility:** Designed to fit most flat or curved LCD/LED screens from 15 to 32 inches, supporting standard VESA mounting patterns of 75x75mm and 100x100mm. The V-Base measures 15.4 x 11 inches.
- **High Load Capacity:** Capable of supporting a maximum load of 39.6 lbs (18 kg), ensuring stability for various monitor weights.
- **Full Motion Adjustment:** Offers multi-directional adjustability including +90°/-90° swivel, and +45°/-45° tilt. Monitors can also be rotated 360° for landscape or portrait orientation.
- **Ergonomic Comfort:** Allows extension of the screen and raising the arm up to 16 inches above the desktop, promoting an optimal viewing angle to reduce neck, eye, and back strain.
- **Space Saving:** Frees up valuable desk space by elevating monitors, contributing to a more organized and efficient workspace.

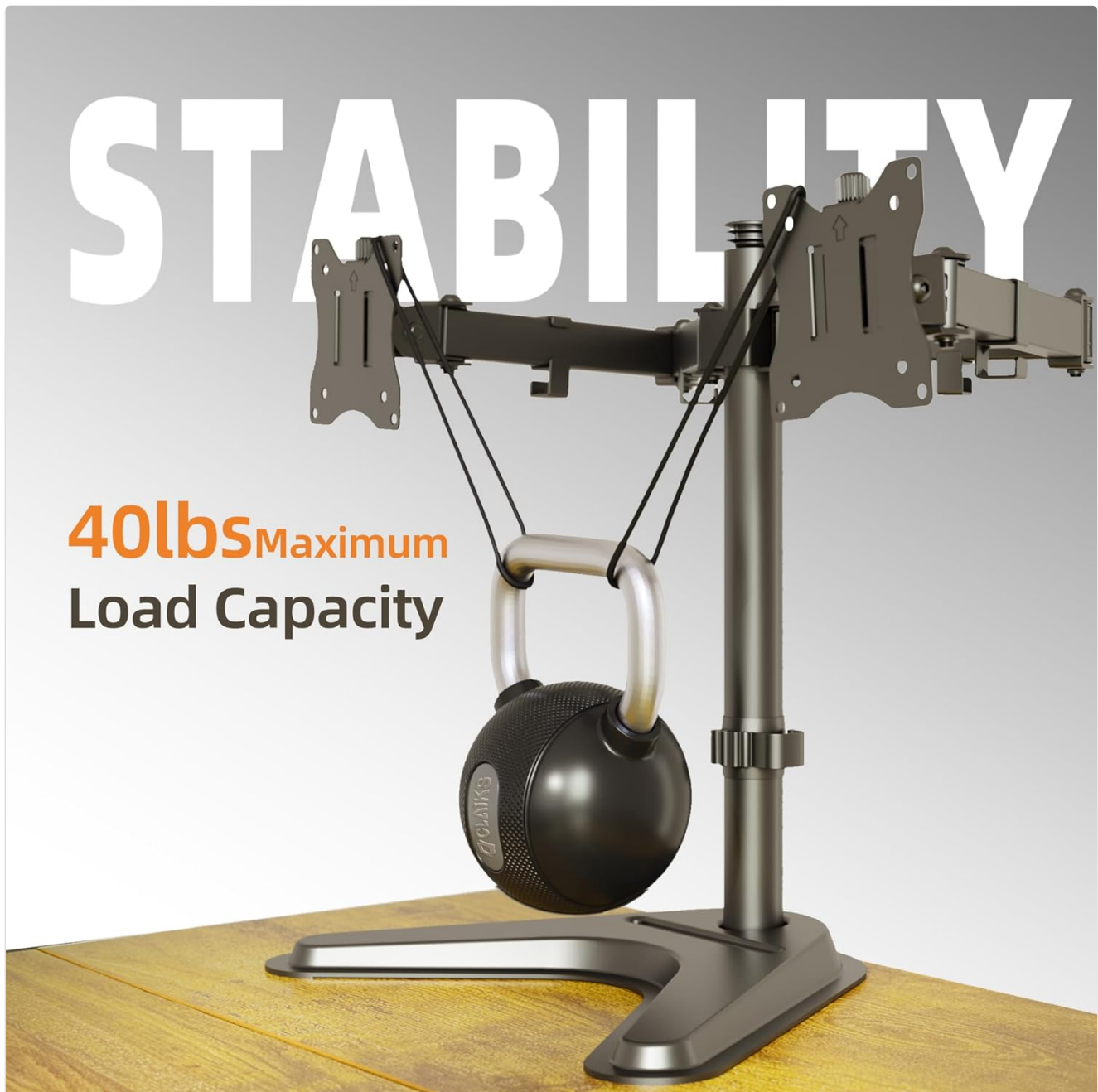


Image: The Claiks Dual Monitor Mount demonstrating its stability with a 40 lbs kettlebell, highlighting its robust load capacity.

# Flexible and Free

## Maintain maximum flexibility



Image: An overhead view of the Claiks Dual Monitor Mount showcasing its flexible positioning capabilities for two monitors.

## SETUP INSTRUCTIONS

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Follow these steps for quick and hassle-free installation of your Claiks Dual Monitor Mount.

1. **Secure the Clamp Step:** Place the base of the monitor mount on your desk. Ensure it is stable and positioned correctly for your desired setup.
2. **Insert the Arm:** Slide the monitor arm assembly onto the central pillar. Adjust the height to your preference and secure it using the provided locking mechanism.
3. **Install the Monitor:** Attach the VESA plate to the back of your monitor using the appropriate screws from the hardware kit. Then, slide the monitor with the attached VESA plate onto the arm's mounting head. Secure it firmly. Repeat for the second monitor.
4. **Cable Management:** Utilize the integrated cable management clips or channels on the arm and pillar to route your monitor cables neatly, reducing clutter.

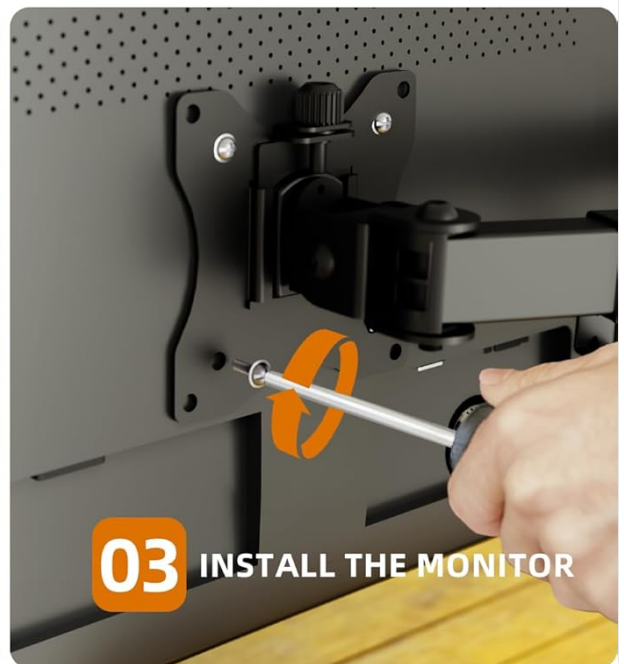


Image: A visual guide illustrating the three main steps for quick assembly: securing the clamp, inserting the arm, and installing the monitor.



Image: The Claiks Dual Monitor Mount fully assembled with two monitors attached, ready for use.

## OPERATING INSTRUCTIONS: ADJUSTMENTS

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The Claiks Dual Monitor Mount offers a wide range of adjustments to customize your viewing experience and optimize ergonomics.

- **Height Adjustment:** Loosen the collar on the central pillar to slide the arm up or down to your desired height. Re-tighten the collar to secure.
- **Tilt Adjustment:** Gently push or pull the top or bottom of your monitor to achieve a  $+45^{\circ}/-45^{\circ}$  tilt angle. Adjust the tension screw on the tilt mechanism if the monitor does not hold its position.
- **Swivel Adjustment:** Rotate the monitor arm horizontally at the pivot points to achieve a  $+90^{\circ}/-90^{\circ}$  swivel. This allows for easy screen sharing or repositioning.
- **Rotation:** Rotate the monitor  $360^{\circ}$  at the VESA plate to switch between landscape and portrait orientations.

# DIMENSION

**35"** Max Height



Image: Diagram illustrating the maximum height, and various tilt and swivel angles achievable with the Claiiks Dual Monitor Mount.



Image: Two individuals interacting with and adjusting monitors mounted on the Claiiks Dual Monitor Mount, demonstrating ease of use.

## MAINTENANCE

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Regular maintenance helps ensure the longevity and optimal performance of your monitor mount.

- **Cleaning:** Wipe the mount with a soft, damp cloth. Avoid using abrasive cleaners or solvents that could damage the finish.
- **Check Connections:** Periodically check all screws and bolts to ensure they are tight. Over time, vibrations or frequent adjustments can cause them to loosen.
- **Lubrication:** No lubrication is typically required for the moving parts. If any joints become stiff, contact customer support for advice.

## TROUBLESHOOTING

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If you encounter any issues with your Claiiks Dual Monitor Mount, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Monitor sags or does not hold position.	Tension screws are too loose.	Tighten the tension screws on the arm joints and VESA plate until the monitor holds its position. Do not overtighten.
Mount feels unstable.	Base not securely placed or screws loose.	Ensure the base is fully seated on the desk. Check and tighten all assembly screws, especially those connecting the pillar to the base.
Monitors are not level.	One arm is slightly lower or VESA plate is not perfectly aligned.	Adjust the height of the individual monitor arms if possible, or slightly rotate the VESA plate to compensate. Ensure monitors are of similar weight if possible.

## SPECIFICATIONS

Detailed technical specifications for the Claiiks Dual Monitor Mount.

Feature	Specification
Brand	Claiiks
Model Number	P1.07.004
Mounting Type	Desk Stand (V-Base)
Material	Metal
Color	Black
Item Weight	9.2 pounds (4.17 kg)
Product Dimensions	16.14 x 11.61 x 3.94 inches (41 x 29.5 x 10 cm)
Maximum Compatible Screen Size	32 Inches
Minimum Compatible Screen Size	15 Inches
Maximum Load Capacity	39.6 lbs (18 kg)
VESA Compatibility	75x75mm, 100x100mm
Movement Type	Articulating
Tilt Angle	+45° / -45°
Swivel Angle	+90° / -90°
Rotation	360° (Landscape/Portrait)

# Product Specifications

## Feature-Packed

15-32  
inch

Monitor Sizes  
(15-32 inch)

4-20  
lbs

Weight Capacity  
(4-20 lbs)



6-Axis Type

VESA  
75/100

Compatible Specification  
(VESA 75/100)



Image: A visual summary of the product specifications, including compatible monitor sizes, weight capacity, and VESA standards.

## WARRANTY AND SUPPORT

Claiks is committed to providing high-quality products and excellent customer service. While specific warranty details are not provided in this manual, we offer experienced and friendly customer support to assist you 7 days a week with any questions or issues you may encounter.

For support, please refer to the contact information provided with your purchase or visit the official Claiks website.