

Devo G4

Devo G4 Smart Lock User Manual

Model: G4

1. INTRODUCTION

The Devo G4 Smart Lock provides advanced security and convenient access for your home. This keyless entry deadbolt features multiple unlocking methods, Bluetooth app control, and intelligent automation functions. This manual will guide you through the installation, setup, and operation of your new smart lock.



This image displays the complete Devo G4 Smart Lock system, including the sleek black exterior keypad with touchscreen, the interior deadbolt mechanism, and a smartphone screen showing the lock's control application.

2. PRODUCT FEATURES

- **App Control:** Connect via Bluetooth to the Tuya Smart app for remote locking/unlocking, user management, event history, and low battery reminders.
- **Multiple Unlocking Methods:** Offers four ways to unlock: smartphone app, password keypad, physical key, and IC card. Two physical keys and two IC cards are included.
- **Enhanced Security:** Features include wrong input restriction, temporary PIN code generation for guests, and anti-peeping password protection. Operates without constant network reliance, enhancing security against online attacks.
- **Long Battery Life & Durability:** Powered by 4 AA batteries (not included) for approximately 8 months of use. Equipped with a Type-C emergency charging port. IP54 waterproof design withstands temperatures from 5°F to 122°F (-15°C to 50°C). BHMA Grade 3 certified for security and durability.
- **Automatic & One-Touch Locking:** Customizable auto-lock time (5-900 seconds) and one-touch locking for convenience and security.
- **Easy Installation:** Designed for straightforward installation without specialized tools, compatible with most American standard doors.

4 Ways to Unlock

Open the door smarter and easier



App



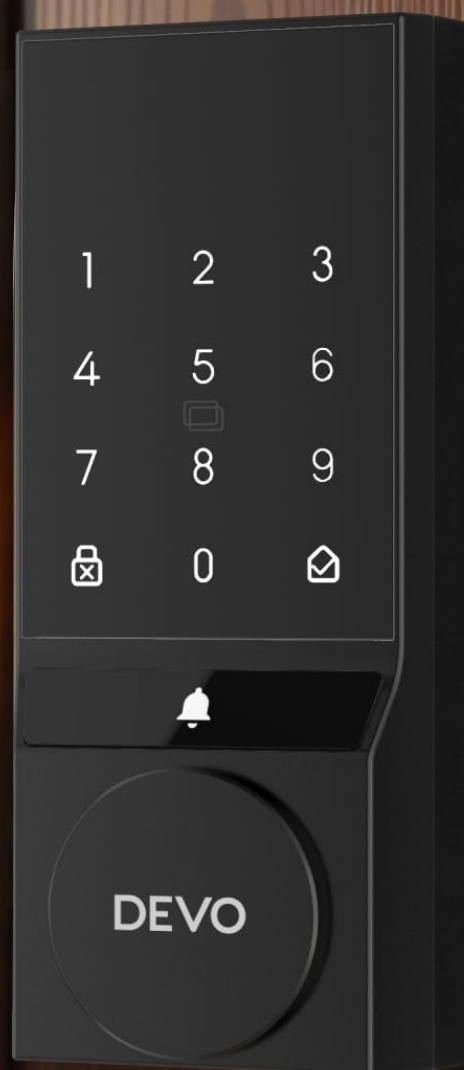
Keypad



IC Card



Keys



This graphic illustrates the four convenient methods to unlock the Devo G4 Smart Lock: using the smartphone app, entering a code on the keypad, tapping an IC card, or using a traditional physical key.

3. PACKAGE CONTENTS

Please verify that all components are present before beginning installation.

- Devo G4 Smart Door Lock (1 unit)
- IC Cards (2 units)
- Installation Accessories (screws, plates, etc.)
- Mechanical Keys (2 units)

- User Manual (this document)

4. INSTALLATION GUIDE

4.1 Pre-Installation Check

Before installation, ensure your door meets the following specifications for compatibility:

- **Door Thickness:** 1-3/8" to 2-1/8" (35-55mm)
- **Door Hole Diameter:** 1-1/2" or 2-1/8" (38 or 54mm)
- **Backset:** 2-3/8" or 2-3/4" (60 or 70mm)
- Compatible with chiselled and single-cylinder door types. Not compatible with unchiselled or mortise/integrated locks.

Check Before Purchase

Make sure it is compatible with your door



This diagram provides essential measurements and door type compatibility checks for installing the Devo G4 Smart Lock, detailing requirements for door thickness, bore hole diameter, backset, and confirming suitability for chiselled and single-cylinder doors.

4.2 General Installation Steps

The Devo G4 Smart Lock is designed for easy installation. While specific steps are detailed in the included printed user manual, the general process involves:

1. Remove your existing deadbolt.
2. Install the new deadbolt latch into the door edge.
3. Mount the exterior keypad assembly.

4. Install the interior assembly, ensuring proper cable connection.
5. Secure all components with the provided screws.
6. Insert 4 AA batteries (not included) into the interior unit.

Refer to the detailed graphical instructions in your physical user manual for precise steps and diagrams.

5. SETUP AND CONFIGURATION

5.1 App Setup (Tuya Smart App)

1. Download the **Tuya Smart** app from your smartphone's app store.
2. Create an account or log in.
3. Enable Bluetooth on your smartphone.
4. In the app, select 'Add Device' and follow the on-screen instructions to connect to your Devo G4 Smart Lock via Bluetooth.

5.2 User Management and Passcodes

The app allows you to manage various users and access methods.

- **Adding Users:** Navigate to 'Member Management' in the app to add family members, roommates, or other authorized individuals.
- **Setting Passcodes:** Create permanent or temporary passcodes for different users. The anti-peeping password feature allows you to enter random digits before or after your actual code to prevent others from guessing it.
- **Temporary Passwords:** Generate time-limited or single-use passcodes for guests or service providers directly from the app.

5.3 IC Card Setup

To program the included IC cards:

1. Access the 'Accessories Management' section in the Tuya Smart app.
2. Follow the prompts to add a new IC card.
3. Present the IC card to the lock's sensor when instructed by the app.

6. OPERATING INSTRUCTIONS

6.1 Unlocking Methods

- **App Unlock:** Open the Tuya Smart app, select your lock, and tap the unlock icon.
- **Passcode Unlock:** Enter your programmed passcode on the touchscreen keypad, followed by the '#' key.
- **IC Card Unlock:** Tap a programmed IC card against the designated sensor area on the lock's exterior unit.
- **Physical Key Unlock:** Insert the mechanical key into the hidden keyhole and turn to unlock. This serves as a backup method.

Protect your Safety

Meet your different needs



Side Door



Garage Door



Rental Property



Home Office



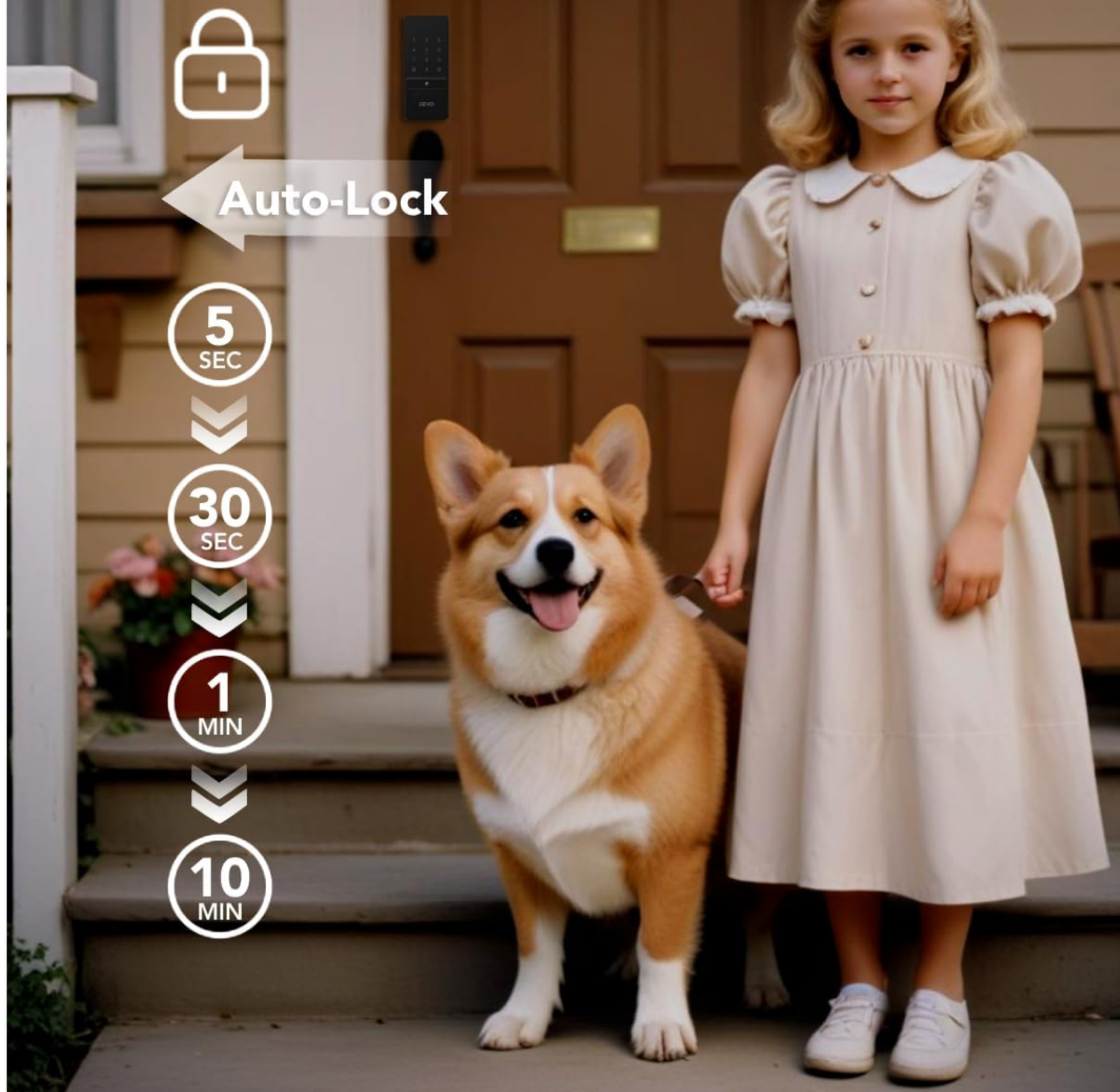
A woman is shown operating the Devo G4 Smart Lock keypad, emphasizing its versatility for various applications such as side doors, garage doors, rental properties, and home offices.

6.2 Auto-Lock and One-Touch Lock

- **Auto-Lock:** Customize the auto-lock delay (5-900 seconds) via the app. The lock will automatically engage after the door closes and the set time elapses.
- **One-Touch Lock:** Simply press and hold the '#' key on the keypad to instantly lock the door from the outside.

Auto-Lock as You Leave

Customize your preferred auto-lock time



This image demonstrates the automatic locking feature of the Devo G4 Smart Lock, showing a door that can be set to auto-lock after a customizable delay, such as 5 seconds, 30 seconds, 1 minute, or 10 minutes.

6.3 Adjustable Volume Doorbell

The Devo G4 Smart Lock includes an integrated doorbell function. You can customize the chime volume through the Tuya Smart app to suit your preferences.

7. MAINTENANCE

- **Cleaning:** Wipe the touchscreen and lock body with a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Battery Replacement:** The app will provide a low battery warning. Replace all 4 AA batteries promptly

when indicated. Use high-quality alkaline batteries for optimal performance.

- **Emergency Power:** If batteries completely drain, use the Type-C emergency charging port with a power bank to temporarily power the lock and gain access.

The image features a Devo G4 Smart Lock mounted on a wooden door. The lock is black with a transparent battery compartment at the top, revealing four AA batteries. To the right of the lock, a large graphic displays '8 months' with a circular arrow indicating a cycle. Below this, a comparison shows 'Devo' with 10 battery icons and 'Others' with 4 battery icons, highlighting the longer battery life.

No Battery Fear

8 months long-lasting battery life

8 months

Devo

Others

This image highlights the long-lasting battery life of the Devo G4 Smart Lock, showing the battery compartment designed for 4 AA batteries (not included) which provide approximately 8 months of operation.

8. TROUBLESHOOTING

- **Lock not responding:** Check battery levels. If low, replace batteries or use the emergency Type-C charging port.

- **App connectivity issues:** Ensure Bluetooth is enabled on your phone and the lock is within range. Restart the app and try reconnecting.
- **Passcode not working:** Verify the correct passcode is being entered. Ensure the anti-peeping feature is not causing confusion.
- **IC card not recognized:** Ensure the IC card is properly programmed and presented to the correct sensor area.
- **Auto-lock not engaging:** Check the auto-lock settings in the app to ensure it is enabled and the delay time is set correctly.

For further assistance, refer to the comprehensive troubleshooting section in the physical user manual or contact customer support.

9. SPECIFICATIONS





Feature	Detail
Brand	Devo
Model Name	G4
Lock Type	Deadbolt
Material	Aluminum
Finish Type	Powder Coated
Item Dimensions (L x W x H)	9.5 x 7.3 x 3.8 inches
Item Weight	2.44 pounds
Special Features	Auto-Lock, One-Touch Lock, Passcode Unlock, Touchscreen, Weather Resistant
Recommended Uses	Front Door
Control Method	App, Touch
Connectivity Protocol	Bluetooth
Batteries Required	Yes (4 AA batteries, not included)
IP Rating	IP54 (Waterproof)
Operating Temperature	5°F to 122°F (-15°C to 50°C)

10. WARRANTY AND SUPPORT

Devo provides a **12-month warranty** for the G4 Smart Lock. Technical support is also available to assist with any questions or issues you may encounter.

If you have any questions or require assistance, please refer to the contact information provided in your product packaging or visit the official Devo website for support resources.

Related Documents - G4

	<p>DEVO G4 Smart Lock User Manual: Installation, Programming, and Features</p> <p>Comprehensive user manual for the DEVO G4 Smart Lock, covering hardware introduction, installation guide, programming instructions, product parameters, and app integration for enhanced home security and convenience.</p>
	<p>DEVO G3 Smart Lock User Manual</p> <p>Comprehensive user manual for the DEVO G3 Smart Lock, covering hardware introduction, installation, programming, troubleshooting, and product parameters. Learn how to set up, use, and maintain your smart lock for enhanced security and convenience.</p>
	<p>DEVO G1 Smart Lock User Manual</p> <p>Comprehensive user manual for the DEVO G1 smart lock, covering hardware introduction, installation, programming, troubleshooting, and product parameters.</p>
	<p>DEVO G2 Smart Lock User Manual</p> <p>Comprehensive user manual for the DEVO G2 smart lock, covering installation, programming, app operation, and product parameters. Learn how to set up and use your smart lock for enhanced security and convenience.</p>
	<p>DEVO G6 Smart Lock User Manual</p> <p>Comprehensive user manual for the DEVO G6 Smart Lock, covering hardware introduction, installation, programming, troubleshooting, and product parameters. Learn how to install, set up, and use your DEVO G6 smart lock for enhanced security and convenience.</p>
	<p>DEVO G4 Smart Lock User Manual: Installation, Programming, and Features</p> <p>Comprehensive user manual for the DEVO G4 Smart Lock, covering hardware introduction, installation guide, programming instructions, product parameters, and app integration for enhanced home security and convenience.</p>