

[Manuals.plus](#) /

› [BoxWave](#) /

› BoxWave DirectSync USB B to USB 3.1 Type C Cable User Manual

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Model: DirectSync USB B to USB 3.1 Type C Cable

INTRODUCTION

This manual provides instructions for the BoxWave DirectSync USB B to USB 3.1 Type C Cable. This cable is designed for high-speed data transfers and synchronization between devices equipped with a USB B port and devices with a USB Type-C port.

The BoxWave DirectSync cable ensures reliable connectivity and efficient data exchange. Please read this manual carefully before use to ensure proper operation and longevity of your cable.

PRODUCT OVERVIEW

The BoxWave DirectSync cable features a USB B connector on one end and a USB 3.1 Type C connector on the other. It is designed for data synchronization and high-speed USB transfers.



USB 3.0 B
Connector



USB 3.0 C
Connector



Image: BoxWave DirectSync Cable showing the USB B and USB C connectors. The USB B connector is typically found on devices like printers, scanners, and some external hard drives, while the USB C connector is common on modern computers, laptops, and mobile devices.



Image: A coiled BoxWave DirectSync USB B to USB C cable, illustrating its 6-foot length and black color.

SETUP

Setting up the BoxWave DirectSync cable is straightforward:

1. **Identify Ports:** Locate the USB B port on your device (e.g., TOMLOV DM1, printer, scanner) and an available USB Type-C port on your computer or host device.
2. **Connect USB B:** Insert the USB B end of the DirectSync cable into the USB B port of your peripheral device. Ensure a firm connection.
3. **Connect USB Type-C:** Insert the USB Type-C end of the DirectSync cable into the USB Type-C port of your

computer or host device. Ensure a firm connection.

4. **Verify Connection:** Your computer should automatically detect the connected device. If prompted, install any necessary drivers for your peripheral device (not for the cable itself).

The cable is designed for plug-and-play functionality for data transfer and synchronization.

OPERATING INSTRUCTIONS

Once connected, the BoxWave DirectSync cable facilitates data transfer and synchronization:

- **Data Transfer:** Use your computer's file explorer or device-specific software to transfer files between your peripheral device and your computer. The cable supports high-speed USB transfers.
- **Synchronization:** If your peripheral device supports synchronization with a computer, follow the device's specific instructions to initiate the sync process. The DirectSync cable will provide the necessary data pathway.
- **Power Delivery (Limited):** While primarily a data cable, some USB Type-C ports can provide power. The cable itself does not actively manage power delivery but allows for power flow as supported by the connected devices.

For optimal performance, ensure both connected devices are powered on and functioning correctly.

MAINTENANCE

To ensure the longevity and optimal performance of your BoxWave DirectSync cable, follow these maintenance guidelines:

- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles to prevent internal damage.
- **Cleaning:** Use a soft, dry cloth to gently wipe the cable and connectors. Do not use liquid cleaners or solvents, as these can damage the cable's insulation or connectors.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable. Avoid pulling on the cable itself, as this can strain the internal wires and lead to damage.
- **Protection:** The cable features strong rubberized grommet strain reliefs. Avoid excessive bending or twisting near the connectors to maintain their integrity.

TROUBLESHOOTING

If you encounter issues with your BoxWave DirectSync cable, consider the following troubleshooting steps:

- **No Device Detection:**
 - Ensure both ends of the cable are securely plugged into their respective ports.
 - Try connecting the cable to a different USB Type-C port on your computer.
 - Test the cable with another compatible device, if available, to determine if the issue is with the cable or the connected devices.
 - Restart your computer and the peripheral device.
 - Check your device manager on your computer to see if the device is recognized, even if it's showing an error.
- **Slow Data Transfer:**
 - Ensure both your computer and peripheral device support USB 3.0 or higher for optimal speeds.
 - Avoid connecting the cable through unpowered USB hubs, which can limit data transfer rates.

- Close any unnecessary applications running on your computer that might be consuming system resources.

- **Intermittent Connection:**

- Check for any physical damage to the cable or connectors.
- Ensure the cable is not being bent or strained during use.
- Clean the connectors gently with a dry cloth to remove any dust or debris.

If problems persist, refer to the support information provided in this manual.

SPECIFICATIONS

Product Name	BoxWave DirectSync USB B to USB 3.1 Type C Cable
Model	DirectSync USB B to USB 3.1 Type C Cable
Connectors	USB B (Male) to USB 3.1 Type C (Male)
Cable Length	6 feet (approximately 1.8 meters)
Color	Black
Data Transfer Speed	High-speed USB (up to USB 3.1 Gen 1 speeds, depending on connected devices)
Compatibility	Devices with USB B port (e.g., TOMLOV DM1) to devices with USB Type-C port
Shielding	Shielded for protection and signal integrity
Weight	3 ounces (approximately 85 grams)

WARRANTY AND SUPPORT

BoxWave provides quality products. For any issues or inquiries regarding your DirectSync cable, please contact BoxWave customer support.

For technical assistance or warranty information, please visit the official BoxWave website or contact their customer service department. Contact details are typically available on the product packaging or the manufacturer's website.